Sacramento Public Library Authority

April 23, 2009 **Agenda Item 4.0: Director's Report**

TO: **Sacramento Public Library Authority Board Members**

FROM: **Phil Batchelor, Interim Library Director**

RE: **Director's Report**

RECOMMENDED ACTION: None - information only.

INFORMATION

Library Director Recruitment

The deadline for submission of an application to apply for the Library Director position with Sacramento Public Library was Monday, April 6, 2009.

June Garcia, lead recruiter with the Hawkins Company, has indicated that due to the terrible economic conditions and the great uncertainty in the housing market, most people with whom she has discussed the position do not feel comfortable applying for a new job at this time, with all the ancillary effects of relocation.

As a result, only six applications have been received. At this time, recruitment efforts are continuing in an effort to identify additional viable candidates. Further updates will be provided to the Board as significant information becomes available.

Courtland Community Library Expansion Status

The expansion of the Courtland Community Library is well underway. The foundation work was completed in early April and the two modular units were delivered and installed on April 15. The units arrived on site early that morning and were already set in place by 8am. The quick work from Enviroplex should speed up the anticipated completion date by about two weeks. Reopening, currently scheduled for mid June, could be as soon as early June.

ATTACHMENTS

Attachment A: Customer Contact Dashboard – March 2009
Attachment B: Public Services Statistics – March 2009
Attachment C: Administrative Services Statistics – March 2009

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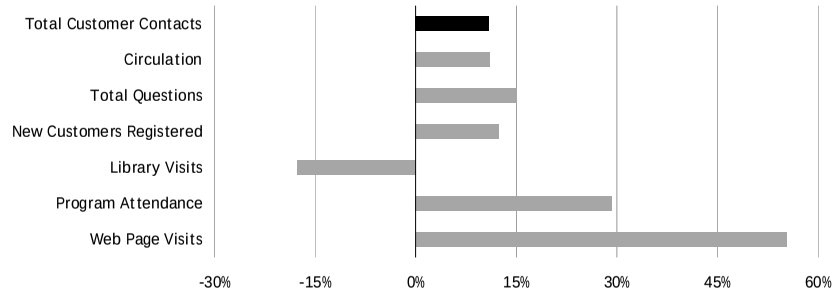
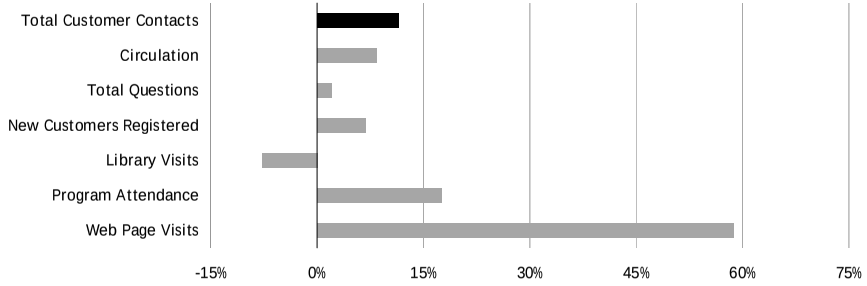
FY 08-09 Customer Contact Goal: Increase Contacts by 15%

	Mar. FY 07-08	Mar. FY 08-09	% Diff.	YTD FY 07-08	YTD FY 08-09	% Diff.	Goal FY 08-09	YTD % of Goal	Projected FY 08-09	Projected % of Goal
Total Customer Contacts	**1,154,218**	**1,279,712**	**10.9%**	**9,809,251**	**10,941,500**	**11.5%**	**15,111,528**	**72.4%**	**14,588,667**	**96.5%**
Circulation	601,579	667,936	11.0%	5,053,983	5,479,652	8.4%	7,827,767	70.0%	7,306,203	93.3%
Total Questions	94,397	108,611	15.1%	852,798	869,505	2.0%	1,337,890	65.0%	1,159,340	86.7%
New Customers Registered	6,547	7,359	12.4%	60,990	65,167	6.8%	92,646	70.3%	86,889	93.8%
Library Visits	279,093	229,818	-17.7%	2,320,137	2,141,010	-7.7%	3,506,463	61.1%	2,854,680	81.4%
Program Attendance	7,595	9,811	29.2%	68,544	80,573	17.5%	108,057	74.6%	107,431	99.4%
Web Page Visits	165,007	256,177	55.3%	1,452,799	2,305,593	58.7%	2,238,704	103.0%	3,074,124	137.3%

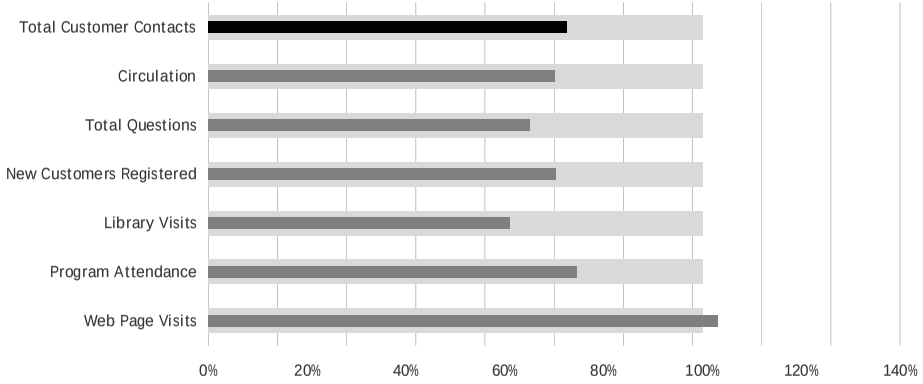
Month Percent Difference



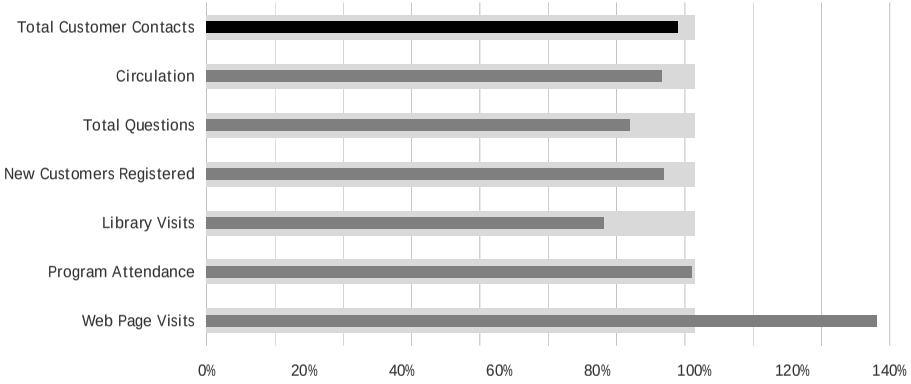
YTD Percent Difference



YTD Actual as Percent of FY 2008-09 Goal



Projections as Percent of FY 2008-09 Goal



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SACRAMENTO PUBLIC LIBRARY

MONTHLY PUBLIC SERVICES STATISTICS

March 2009

Sacramento Public Library Monthly Report
Summary

MARCH 2009	March 2008	March 2009	Change N	Change %	YTD 2007-08	YTD 2008-09	Change N	Change %
Customers & Circulation								
Items Circulated	601,579	667,936	66,357	11.0%	5,053,983	5,479,652	425,669	8.4%
Interlibrary Loan								
Loaned to Client Libraries	**	10,069	na	na	45,093	80,999	na	na
Borrowed from Client Libraries	**	10,645	na	na	71,787	93,937	na	na
All Other Loans	212	157	-55	-25.9%	2,128	1,907	na	na
New Customers Registered	6,547	7,359	812	12.4%	60,990	65,167	4,177	6.8%
Total Customers[1]	477,609	541,776	64,167	13.4%	na	na	na	na
Adult	312,573	355,794	43,221	13.8%	na	na	na	na
Juvenile	156,710	163,648	6,938	4.4%	na	na	na	na
E-card Only[1]	10,421	21,379	na	105.2%	na	na	na	na
Other	905	955	50	5.5%	na	na	na	na
Total Customers as % of Total Population[2]	35.8%	40.1%	4.3%	12.1%	na	na	na	na
Library Visits	279,093	229,818	-49,275	-17.7%	2,320,137	2,141,010	-179,127	-7.7%
Reference Questions Answered	38,814	49,443	10,629	27.4%	348,324	374,724	26,400	7.6%
Programs								
TOTAL PROGRAMS - #	289	350	61	21.1%	2,253	2,769	516	22.9%
TOTAL ATTENDANCE	7,595	9,811	2,216	29.2%	68,544	80,573	12,029	17.5%
Family Programs - #	25	34	9	36.0%	229	330	101	44.1%
Family Programs - Attendance	592	1,525	933	157.6%	12,430	13,646	1,216	9.8%
Toddler Programs - #	35	62	27	77.1%	280	384	104	37.1%
Toddler Programs - Attendance	1,140	2,605	1,465	128.5%	7,752	13,630	5,878	75.8%
Preschool Programs - #	76	94	18	23.7%	550	631	81	14.7%
Preschool Programs - Attendance	2,451	3,080	629	25.7%	15,399	18,649	3,250	21.1%
School Age Programs - #	49	57	8	16.3%	468	598	130	27.8%
School Age Programs - Attendance	1,949	1,343	-606	-31.1%	19,954	20,954	1,000	5.0%
Teen Programs - #	49	54	5	10.2%	323	400	77	23.8%
Teen Programs - Attendance	677	570	-107	-15.8%	4,628	7,391	2,763	59.7%
Adult Programs - #	47	49	2	4.3%	387	426	39	10.1%
Adult Programs - Attendance	738	688	-50	-6.8%	8,240	6,303	-1,937	-23.5%
Senior Programs - #	8	0	-8	-100.0%	16	0	-16	-100.0%
Senior Programs - Attendance	48	0	-48	-100.0%	141	0	-141	-100.0%
Community								
Community Meeting/Meeting Room Use - #	341	329	-12	-3.5%	2,793	2,621	-172	-6.2%
Hours Used	1,384	1,094	-290	-21.0%	8,349	8,893	544	6.5%
Attendance	6,741	6,117	-624	-9.3%	53,751	52,719	-1,032	-1.9%
Community Meetings - # presentations by staff	34	73	39	114.7%	183	359	176	96.2%
Total Attendance	876	2,484	1,608	183.6%	8,137	18,022	9,885	121.5%
Attendance - Adults	212	580	368	173.6%	2,965	4,595	1,630	55.0%
Attendance - Youth	664	1,904	1,240	186.7%	5,172	13,427	8,255	159.6%
Community Group Visits to Library - #	27	43	16	59.3%	739	389	-350	-47.4%
Total Attendance	640	1,449	809	126.4%	26,176	11,633	-14,543	-55.6%
Attendance - Adults	146	426	280	191.8%	2,687	2,636	-51	-1.9%
Attendance - Youth	494	1,023	529	107.1%	23,489	8,997	-14,492	-61.7%
Internet Access Totals								
Total Available Time	78,433	85,058	6,625	8.4%	671,988	700,025	28,037	4.2%
Total Time Used	42,230	49,203	6,973	16.5%	381,410	413,394	31,984	8.4%
% of Available Time Used	53.8%	57.8%	4.0%	7.4%	56.8%	59.1%	2.3%	4.0%
Booking Slots Used-% of Avail.	95.0%	103.6%	8.6%	9.1%	na	na	na	na
Customer Self-Service								

Sacramento Public Library Monthly Report

Summary

MARCH 2009	March 2008	March 2009	Change N	Change %	YTD 2007-08	YTD 2008-09	Change N	Change %
Self-Check Circulation	120,826	136,522	15,696	13.0%	931,895	1,058,834	126,939	13.6%
% of All Circulation for Self-Check Branches	30.3%	31.9%	1.6%	5.2%	28.0%	29.9%	1.9%	6.7%
% of All Circulation for System	20.2%	20.4%	0.3%	1.4%	18.4%	19.3%	0.9%	4.8%
Total Customer-Completed Renewals	115,231	133,345	18,114	15.7%	951,642	1,061,557	109,915	11.6%
Computer Renewal - External	105,076	121,260	16,184	15.4%	858,175	962,111	103,936	12.1%
Computer Renewal - Internal	5,524	6,512	988	17.9%	51,057	52,217	1,160	2.3%
Telephone Renewal	4,631	5,573	942	20.3%	42,410	47,229	4,819	11.4%
% of All Circulation for System	19.2%	20.0%	0.7%	3.8%	18.9%	19.4%	0.5%	2.5%
Total Holds Placed	116,100	160,300	44,200	38.1%	1,019,177	1,171,475	152,298	14.9%
Customer-Placed Holds	96,299	139,170	42,871	44.5%	853,088	999,893	146,805	17.2%
% of All Holds Placed	82.9%	86.8%	3.9%	4.7%	83.7%	85.4%	1.6%	2.0%
Total Library Catalog Searches	815,056	843,786	28,730	3.5%	7,026,474	8,293,234	1,266,760	18.0%
Catalog Searches - External[3]	591,322	541,153	-50,169	-8.5%	5,320,777	5,176,433	-144,344	-2.7%
% of Total Searches	72.5%	64.1%	-8.4%	-11.6%	75.7%	62.4%	-13.3%	-17.6%
Subscription Database Searches[4]	58,727	71,228	12,501	21.3%	311,625	643,104	331,479	106.4%
Web Page Visits - External	165,007	256,177	91,170	55.3%	1,452,799	2,305,593	852,794	58.7%
Electronic Databases	41	40	-1	-2.4%	na	na	na	na
Download[5]	2,446	4,314	1,868	76.4%	20,759	30,528	9,769	47.1%
Notices Sent for Holds and Overdues - Total	101,145	130,575	29,430	29.1%	936,412	1,006,808	70,396	7.5%
Delivered via E-mail	59,135	88,335	29,200	49.4%	525,898	627,917	102,019	19.4%
% of Total	58.5%	67.7%	9%	15.7%	56.2%	62.4%	6.2%	11.1%
Delivered via Automated Telephone System	33,899	34,041	142	0.4%	333,423	311,327	-22,096	-6.6%
% of Total	33.5%	26.1%	-7.4%	-22.2%	35.6%	30.9%	-4.7%	-13.2%
Delivered via Traditional Mail	8,111	8,199	88	1.1%	77,091	67,564	-9,527	-12.4%
% of Total	8.0%	6.3%	-1.7%	-21.7%	8.2%	6.7%	-1.5%	-18.5%
Resources								
Open Hours	4,404	4,711	307	7.0%	39,360	39,655	295	0.7%
Closed Hours	9	4	-5	-55.6%	2,551	2,477	-74	-2.9%
Staff FTE	199.0	199.5	0.5	0.3%	na	na	na	na
Extra Help Staff Total Hours Used	7,972	8,545	573	7.2%	72,840	70,007	-2,833	-3.9%
Librarian Hours	514	526	12	2.3%	5,922	3,866	-2,056	-34.7%
Library Assistant Hours	2,140	2,297	157	7.3%	19,153	17,047	-2,106	-11.0%
Shelver Hours	5,318	5,722	404	7.6%	47,765	49,094	1,329	2.8%
Volunteers- #	556	688	132	23.7%	na	na	na	na
Volunteers - Hours	2,956	2,769	-187	-6.3%	25,254	26,886	1,632	6.5%
Items - Total	2,105,342	2,008,506	-96,836	-4.6%	na	na	na	na
Items Added	11,976	13,380	1,404	11.7%	92,325	102,770	10,445	11.3%
Titles - Total	485,033	475,281	-9,752	-2.0%	na	na	na	na
Titles Added	1,835	2,151	316	17.2%	14,954	16,688	1,734	11.6%
Bookable Public Access Internet PCs	379	365	-14	-3.7%	na	na	na	na
Express Public Access Internet PCs	16	25	9	56.3%	na	na	na	na

Notes:

[1] The distribution for total customer types began with the January 2007 report. E-Card data are a cumulative total that began in October 2007.

[2] The population estimates used are from the California Department of Finance.
http://www.dof.ca.gov/HTML/DEMOGRAP/ReportsPapers/Estimates/E1/documents/E-1table.xls

Last year = 1,335,969
This year = 1,351,825

[3] The external catalog search data do not include search statistics from Encore.

[4] The subscription database searches refer to totals for the previous month.

[5] The download service began in August 2006.

Sacramento Public Library Monthly Report
Customers

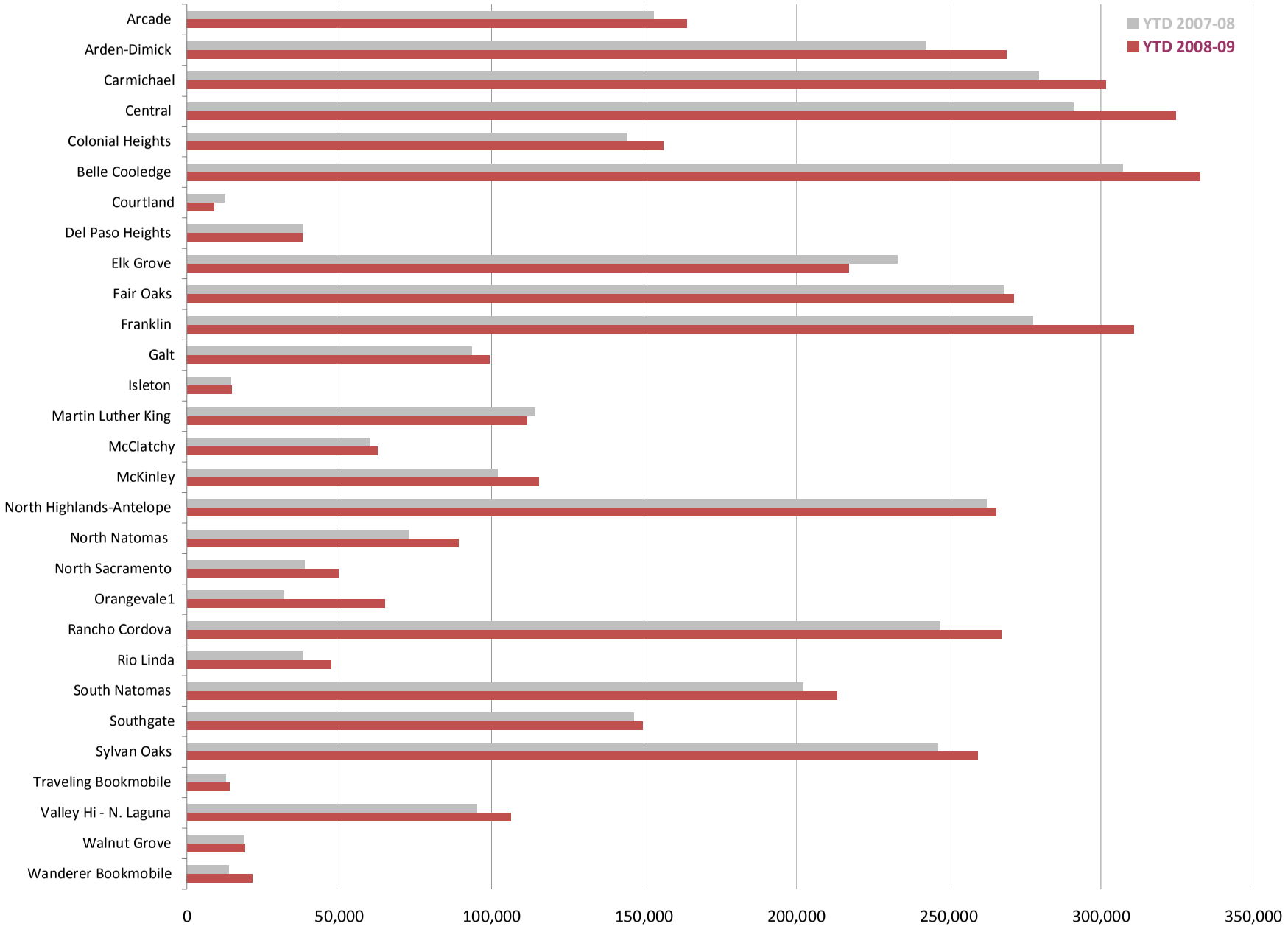
MARCH 2009	Monthly New Customers			Cumulative New Customers				Total Customers			
	March	March		YTD	YTD	Change				Change	
Branches	2008	2009	% Change	2007-08	2008-09	N	%	2007-08	2008-09	N	%
Totals	**6,547**	**7,359**	**12.4%**	**60,990**	**65,167**	**4,177**	**6.8%**	**477,609**	**541,776**	**64,167**	**13.4%**
Arcade	245	236	-3.7%	1,972	2,626	654	33.2%	15,628	18,177	2,549	16.3%
Arden-Dimick	224	283	26.3%	2,048	2,427	379	18.5%	20,973	23,233	2,260	10.8%
Carmichael	298	318	6.7%	2,841	2,763	-78	-2.7%	24,832	27,476	2,644	10.6%
Central	511	605	18.4%	5,329	5,344	15	0.3%	45,081	51,062	5,981	13.3%
Colonial Heights	324	348	7.4%	2,371	2,619	248	10.5%	21,713	24,391	2,678	12.3%
Belle Cooledge	248	242	-2.4%	2,220	2,281	61	2.7%	26,464	28,311	1,847	7.0%
Courtland	5	6	20.0%	67	74	7	10.4%	645	740	95	14.7%
Del Paso Heights	60	347	478.3%	654	1,159	505	77.2%	7,210	7,703	493	6.8%
Elk Grove	321	759	136.4%	2,762	4,285	1,523	55.1%	34,019	37,594	3,575	10.5%
Fair Oaks	270	281	4.1%	2,148	2,198	50	2.3%	23,317	25,292	1,975	8.5%
Franklin	178	183	2.8%	3,421	3,486	65	1.9%	21,455	24,460	3,005	14.0%
Galt	131	115	-12.2%	1,227	1,208	-19	-1.5%	11,672	12,465	793	6.8%
Isleton	1	10	900.0%	78	82	4	5.1%	859	898	39	4.5%
Martin Luther King	207	218	5.3%	2,004	2,180	176	8.8%	18,863	20,710	1,847	9.8%
McClatchy	27	25	-7.4%	246	258	12	4.9%	2,344	2,709	365	15.6%
McKinley	143	125	-12.6%	1,010	1,166	156	15.4%	11,299	12,531	1,232	10.9%
North Highlands-Antelope	439	412	-6.2%	3,667	3,874	207	5.6%	37,744	41,032	3,288	8.7%
North Natomas	79	72	-8.9%	905	1,236	331	36.6%	5,095	6,758	1,663	32.6%
North Sacramento	100	64	-36.0%	728	715	-13	-1.8%	7,242	7,816	574	7.9%
Orangevale[1]	3	86	2766.7%	312	941	629	201.6%	6,222	7,201	979	15.7%
Rancho Cordova	377	340	-9.8%	2,778	3,044	266	9.6%	27,074	29,891	2,817	10.4%
Rio Linda	43	56	30.2%	411	567	156	38.0%	4,842	5,384	542	11.2%
South Natomas	349	385	10.3%	3,212	3,446	234	7.3%	28,313	31,955	3,642	12.9%
Southgate	230	241	4.8%	2,111	2,156	45	2.1%	19,982	22,156	2,174	10.9%
Sylvan Oaks	319	410	28.5%	3,132	3,537	405	12.9%	27,532	31,446	3,914	14.2%
Traveling Bookmobile	7	8	14.3%	73	92	19	26.0%	908	967	59	6.5%
Valley Hi - N. Laguna	201	195	-3.0%	1,795	1,654	-141	-7.9%	11,505	13,455	1,950	16.9%
Walnut Grove	7	4	-42.9%	106	107	1	0.9%	1,256	1,293	37	2.9%
Wanderer Bookmobile	6	11	83.3%	81	58	-23	-28.4%	905	1,002	97	10.7%
Other Circulating Entities											
Books by Mail	2	1	-50.0%	5	3	-2	-40.0%	146	157	11	7.5%
ILL	5	0	-100.0%	32	19	-13	-40.6%	618	623	5	0.8%
Misc Circ[2]	1,187	973	-18.0%	11,244	9,562	-1,682	-15.0%	11,851	22,888	11,037	93.1%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

[2] Count includes e-card customers as of 9/2007

Sacramento Public Library Monthly Report
Circulation Comparison



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Sacramento Public Library Monthly Report

Circulation

MARCH 2009	Monthly Circulation			Monthly Circ. per Open Hour			Cumulative Circulation			
Branch	March 2008	March 2009	% Change	March 2008	March 2009	% Change	YTD 2007-08	YTD 2008-09	Change N	Change %
Totals	**601,579**	**667,936**	**11.0%**	**2,844**	**2,952**	**3.8%**	**5,053,983**	**5,479,652**	**425,669**	**8.4%**
Arcade	17,385	19,797	13.9%	93	105	13.3%	153,125	164,103	10,978	7.2%
Arden-Dimick	29,394	31,849	8.4%	159	169	6.6%	242,457	269,014	26,557	11.0%
Carmichael	32,196	36,175	12.4%	181	202	11.7%	279,496	301,612	22,116	7.9%
Central	34,912	37,586	7.7%	165	160	-2.9%	290,852	324,591	33,739	11.6%
Colonial Heights	18,073	18,740	3.7%	97	105	8.9%	144,170	156,422	12,252	8.5%
Belle Cooledge	35,930	38,946	8.4%	192	207	7.8%	307,067	332,519	25,452	8.3%
Courtland	1,604	1,334	-16.8%	13	11	-16.1%	12,475	8,789	-3,686	-29.5%
Del Paso Heights	4,308	4,769	10.7%	28	31	10.7%	37,909	37,864	-45	-0.1%
Elk Grove	27,569	35,584	29.1%	147	189	28.4%	233,208	217,231	-15,977	-6.9%
Fair Oaks	34,304	33,079	-3.6%	238	176	-26.1%	268,143	271,297	3,154	1.2%
Franklin	32,556	34,878	7.1%	231	134	-42.1%	277,571	310,707	33,136	11.9%
Galt	10,125	11,896	17.5%	65	80	23.0%	93,511	99,332	5,821	6.2%
Isleton	1,891	2,158	14.1%	15	17	11.4%	14,507	14,675	168	1.2%
Martin Luther King	12,724	13,589	6.8%	67	71	6.2%	114,373	111,623	-2,750	-2.4%
McClatchy	6,603	7,318	10.8%	46	51	10.8%	60,188	62,660	2,472	4.1%
McKinley	12,291	13,308	8.3%	81	85	4.1%	102,060	115,407	13,347	13.1%
North Highlands-Antelope	31,160	31,027	-0.4%	167	165	-1.0%	262,488	265,497	3,009	1.1%
North Natomas	8,520	10,998	29.1%	46	59	27.7%	72,896	89,143	16,247	22.3%
North Sacramento	5,492	5,897	7.4%	36	39	10.2%	38,552	49,695	11,143	28.9%
Orangevale[1]	9	7,873	87377.8%	na	64	na	31,762	64,857	33,095	104.2%
Rancho Cordova	30,544	30,942	1.3%	162	165	1.8%	247,313	267,339	20,026	8.1%
Rio Linda	4,601	5,416	17.7%	38	44	14.8%	37,977	47,414	9,437	24.8%
South Natomas	24,404	25,850	5.9%	131	138	5.4%	202,258	213,480	11,222	5.5%
Southgate	17,925	17,361	-3.1%	104	101	-3.1%	146,703	149,684	2,981	2.0%
Sylvan Oaks	29,718	31,854	7.2%	144	152	5.1%	246,432	259,634	13,202	5.4%
Traveling Bookmobile	1,330	1,711	28.6%	39	49	25.0%	12,820	14,002	1,182	9.2%
Valley Hi - N. Laguna	11,851	12,090	2.0%	74	77	3.3%	95,130	106,212	11,082	11.6%
Walnut Grove	2,274	2,355	3.6%	17	19	9.5%	18,814	18,970	156	0.8%
Wanderer Bookmobile	2,275	2,877	26.5%	67	87	30.3%	13,613	21,507	7,894	58.0%
Other Circulating Entities										
Books by Mail	898	1,292	43.9%	na	na	na	9,117	10,055	938	10.3%
Borrower's Help Desk	5	0	-100.0%	na	na	na	4,400	98	-4,302	-97.8%
ILL	212	157	-25.9%	na	na	na	2,202	1,907	-295	-13.4%
Misc Circ	487	450	-7.6%	na	na	na	4,773	3,268	-1,505	-31.5%
Telis	332	1,121	237.7%	na	na	na	3,202	6,417	3,215	100.4%
Customer										
Online	110,600	127,772	15.5%	na	na	na	909,250	1,014,342	105,092	11.6%
Telephone	4,631	5,573	20.3%	na	na	na	42,410	47,757	5,347	12.6%
Download	2,446	4,314	76.4%	na	na	na	20,759	30,528	9,769	47.1%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report

Program Totals

MARCH 2009	Monthly Program Totals			Cumulative Program Totals				Monthly Attendance					Cumulative Attendance					
Branch	March 2008	March 2009	% Change	YTD 2007-08	YTD 2008-09	Change N	Change %	March 2008	March 2009	% Change	Avg. 2008	Avg. 2009	YTD 2007-08	YTD 2008-09	Change N	Change %	Avg. 2008	Avg. 2009
Totals	**289**	**350**	**21.1%**	**2,253**	**2,769**	**516**	**22.9%**	**7,595**	**9,811**	**29.2%**	**26.3**	**28.0**	**68,544**	**80,573**	**12,029**	**17.5%**	**30.4**	**29.1**
Arcade	16	15	-6.3%	121	150	29	24.0%	201	171	-14.9%	12.6	11.4	1,779	2,570	791	44.5%	14.7	17.1
Arden-Dimick	18	14	-22.2%	123	133	10	8.1%	473	542	14.6%	26.3	38.7	3,896	4,900	1,004	25.8%	31.7	36.8
Carmichael	19	23	21.1%	167	185	18	10.8%	456	612	34.2%	24.0	26.6	5,606	4,785	-821	-14.6%	33.6	25.9
Central	25	33	32.0%	147	255	108	73.5%	479	1,106	130.9%	19.2	33.5	11,229	7,864	-3,365	-30.0%	76.4	30.8
Colonial Heights	5	14	180.0%	20	101	81	405.0%	113	328	190.3%	22.6	23.4	527	2,124	1,597	303.0%	26.4	21.0
Community Relations	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Belle Cooledge	24	22	-8.3%	120	149	29	24.2%	675	894	32.4%	28.1	40.6	3,462	5,267	1,805	52.1%	28.9	35.3
Courtland	1	18	1700.0%	7	138	131	1871.4%	69	392	468.1%	69.0	21.8	370	2,732	2,362	638.4%	52.9	19.8
Del Paso Heights	4	8	100.0%	30	48	18	60.0%	77	36	-53.2%	19.3	4.5	472	802	330	69.9%	15.7	16.7
Elk Grove	9	20	122.2%	76	84	8	10.5%	394	917	132.7%	43.8	45.9	2,319	4,201	1,882	81.2%	30.5	50.0
Fair Oaks	13	11	-15.4%	87	99	12	13.8%	454	584	28.6%	34.9	53.1	2,670	4,483	1,813	67.9%	30.7	45.3
Franklin	10	8	-20.0%	82	67	-15	-18.3%	452	519	14.8%	45.2	64.9	4,172	3,618	-554	-13.3%	50.9	54.0
Galt	13	22	69.2%	121	159	38	31.4%	306	346	13.1%	23.5	15.7	3,172	3,578	406	12.8%	26.2	22.5
Isleton	21	12	-42.9%	130	122	-8	-6.2%	468	224	-52.1%	22.3	18.7	2,848	2,565	-283	-9.9%	21.9	21.0
Martin Luther King	10	10	0.0%	109	96	-13	-11.9%	275	234	-14.9%	27.5	23.4	2,801	2,061	-740	-26.4%	25.7	21.5
McClatchy	8	7	-12.5%	76	80	4	5.3%	121	136	12.4%	15.1	19.4	1,179	1,355	176	14.9%	15.5	16.9
McKinley	7	10	42.9%	72	79	7	9.7%	288	382	32.6%	41.1	38.2	2,953	3,543	590	20.0%	41.0	44.8
North Highlands-Antelope	13	14	7.7%	99	80	-19	-19.2%	376	287	-23.7%	28.9	20.5	2,944	1,999	-945	-32.1%	29.7	25.0
North Natomas	5	7	40.0%	85	70	-15	-17.6%	115	193	67.8%	23.0	27.6	1,453	1,465	12	0.8%	17.1	20.9
North Sacramento	4	6	50.0%	16	50	34	212.5%	145	187	29.0%	36.3	31.2	458	1,788	1,330	290.4%	28.6	35.8
Orangevale[1]	0	2	na	7	23	16	228.6%	0	64	na	0.0	32.0	261	954	693	265.5%	37.3	41.5
Rancho Cordova	17	22	29.4%	119	135	16	13.4%	730	521	-28.6%	42.9	23.7	5,577	5,746	169	3.0%	46.9	42.6
Rio Linda	3	6	100.0%	43	54	11	25.6%	29	47	62.1%	9.7	7.8	696	719	23	3.3%	16.2	13.3
South Natomas	23	20	-13.0%	201	155	-46	-22.9%	494	503	1.8%	21.5	25.2	3,020	4,690	1,670	55.3%	15.0	30.3
Southgate	5	5	0.0%	45	44	-1	-2.2%	122	114	-6.6%	24.4	22.8	1,112	1,107	-5	-0.4%	24.7	25.2
Sylvan Oaks	14	13	-7.1%	123	124	1	0.8%	230	322	40.0%	16.4	24.8	2,730	3,832	1,102	40.4%	22.2	30.9
Technology Training	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Valley Hi - N. Laguna	1	8	700.0%	8	58	50	625.0%	14	150	971.4%	14.0	18.8	184	1,032	848	460.9%	23.0	17.8
Walnut Grove	1	0	-100.0%	19	31	12	63.2%	39	0	-100.0%	39.0	0.0	654	793	139	21.3%	34.4	25.6

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report

Adult Programs

MARCH 2009	Adult Programs				Adult Program Attendance					Senior Programs				Senior Program Attendance					Family Programs				Family Program Attendance				
Branch	March 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	March 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	March 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change
Totals	**49**	**387**	**426**	**10.1%**	**682**	**6**	**8,240**	**6,303**	**-23.5%**	**0**	**16**	**0**	**-100.0%**	**0**	**0**	**141**	**0**	**-100.0%**	**34**	**229**	**330**	**44.1%**	**647**	**878**	**12,430**	**13,646**	**9.8%**
Arcade	1	27	27	0.0%	6	0	435	249	-42.8%	0	0	0	0.0%	0	0	0	0	0.0%	3	18	28	55.6%	10	16	194	385	98.5%
Arden-Dimick	3	27	42	55.6%	41	1	570	802	40.7%	0	4	0	-100.0%	0	0	47	0	-100.0%	1	1	7	600.0%	20	35	6	489	8050.0%
Carmichael	2	25	13	-48.0%	23	0	870	188	-78.4%	0	0	0	0.0%	0	0	0	0	0.0%	3	22	24	9.1%	20	33	1,125	540	-52.0%
Central	15	52	95	82.7%	275	0	3,304	1,858	-43.8%	0	0	0	0.0%	0	0	0	0	0.0%	2	24	40	66.7%	299	195	6,331	3,315	-47.6%
Colonial Heights	0	1	6	500.0%	0	0	43	66	53.5%	0	0	0	0.0%	0	0	0	0	0.0%	6	4	32	700.0%	60	133	262	861	228.6%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooledge	5	17	35	105.9%	63	0	253	662	161.7%	0	12	0	-100.0%	0	0	94	0	-100.0%	1	8	16	100.0%	19	36	304	965	217.4%
Courtland	1	1	2	100.0%	12	5	7	29	314.3%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	4	na	0	0	0	151	na
Del Paso Heights	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	10	12	20.0%	4	8	223	488	118.8%
Elk Grove	3	4	11	175.0%	18	0	83	104	25.3%	0	0	0	0.0%	0	0	0	0	0.0%	1	6	6	0.0%	4	10	98	99	1.0%
Fair Oaks	1	16	19	18.9%	5	0	205	197	-3.9%	0	0	0	0.0%	0	0	0	0	0.0%	0	7	9	28.6%	0	0	300	842	180.7%
Franklin	0	6	0	-100.0%	0	0	119	0	-100.0%	0	0	0	0.0%	0	0	0	0	0.0%	2	18	4	-77.8%	43	110	1,006	417	-58.5%
Galt	3	15	19	26.7%	17	0	120	140	16.7%	0	0	0	0.0%	0	0	0	0	0.0%	2	16	22	37.5%	8	8	142	213	50.0%
Isleton	1	2	7	250.0%	11	0	30	49	63.3%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	1	na	0	0	0	25	na
Martin Luther King	0	20	5	-75.0%	0	0	114	13	-88.6%	0	0	0	0.0%	0	0	0	0	0.0%	0	5	2	-60.0%	0	0	179	72	-59.8%
McClatchy	1	33	33	0.0%	8	0	320	283	-11.6%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	4	100.0%	0	0	48	151	214.6%
McKinley	0	1	1	0.0%	0	0	62	90	45.2%	0	0	0	0.0%	0	0	0	0	0.0%	0	11	4	-63.6%	0	0	571	524	-8.2%
North Highlands-Antelope	2	8	6	-25.0%	9	0	93	41	-55.9%	0	0	0	0.0%	0	0	0	0	0.0%	1	8	8	0.0%	5	9	341	301	-11.7%
North Natomas	0	4	6	50.0%	0	0	10	34	240.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	3	6	100.0%	16	25	83	106	27.7%
North Sacramento	0	1	0	-100.0%	0	0	7	0	-100.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	3	10	233.3%	0	0	105	294	180.0%
Orangevale[1]	1	1	6	500.0%	19	0	11	108	881.8%	0	0	0	0.0%	0	0	0	0	0.0%	1	1	4	300.0%	15	30	30	164	446.7%
Rancho Cordova	5	14	25	78.6%	109	0	223	383	71.7%	0	0	0	0.0%	0	0	0	0	0.0%	1	13	22	69.2%	26	45	445	1,620	264.0%
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	4	300.0%	0	0	32	45	40.6%
South Natomas	2	67	25	-62.7%	47	0	370	307	-17.0%	0	0	0	0.0%	0	0	0	0	0.0%	6	41	38	-7.3%	69	132	475	1,025	115.8%
Southgate	0	1	1	0.0%	0	0	5	14	180.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	0	-100.0%	0	0	10	0	-100.0%
Sylvan Oaks	3	43	39	-9.3%	19	0	776	444	-42.8%	0	0	0	0.0%	0	0	0	0	0.0%	0	3	0	-100.0%	0	0	40	0	-100.0%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	2	0	10	na	29	53	0	309	na
Walnut Grove	0	1	3	200.0%	0	0	210	242	15.2%	0	0	0	0.0%	0	0	0	0	0.0%	0	3	13	333.3%	0	0	80	245	206.3%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report
Teen Programs

MARCH 2009	Teen Programs				Teen Program Attendance				
Branch	March 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change
Totals	**54**	**323**	**400**	**23.8%**	**153**	**417**	**4,628**	**7,391**	**59.7%**
Arcade	3	26	29	11.5%	11	21	254	402	58.3%
Arden-Dimick	1	22	12	-45.5%	2	6	177	97	-45.2%
Carmichael	5	30	39	30.0%	27	31	444	535	20.5%
Central	7	34	53	55.9%	12	44	697	772	10.8%
Colonial Heights	3	0	13	na	12	62	0	267	na
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooledge	4	25	32	28.0%	0	28	358	317	-11.5%
Courtland	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	3	16	31	93.8%	2	8	138	278	101.4%
Elk Grove	4	20	10	-50.0%	0	46	292	137	-53.1%
Fair Oaks	0	6	5	-16.7%	0	0	71	26	-63.4%
Franklin	2	22	17	-22.7%	56	0	456	387	-15.1%
Galt	0	7	8	14.3%	0	0	74	87	17.6%
Isleton	0	8	2	-75.0%	0	0	86	16	-81.4%
Martin Luther King	0	3	2	-33.3%	0	0	62	30	-51.6%
McClatchy	1	5	6	20.0%	5	13	51	49	-3.9%
McKinley	1	9	10	11.1%	0	2	102	142	39.2%
North Highlands-Antelope	1	8	5	-37.5%	1	14	167	44	-73.7%
North Natomas	3	20	19	-5.0%	1	28	374	206	-44.9%
North Sacramento	1	3	7	133.3%	0	7	31	146	371.0%
Orangevale[1]	0	0	2	na	0	0	0	12	na
Rancho Cordova	10	10	37	270.0%	24	74	224	1,150	413.4%
Rio Linda	0	4	5	25.0%	0	0	23	8	-65.2%
South Natomas	4	24	28	16.7%	0	27	272	1,931	609.9%
Southgate	0	10	13	30.0%	0	0	149	204	36.9%
Sylvan Oaks	1	11	13	18.2%	0	6	126	91	-27.8%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	2	na	0	0	0	57	na
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report
Youth Programs

MARCH 2009	Toddler Programs				Toddler Program Attendance					Pre-School Programs				Pre-School Program Attendance					School Age Programs				School Age Program Attendance				
Branch	March 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	March 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	March 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change
Totals	**62**	**280**	**384**	**37.1%**	**1,169**	**1,436**	**7,752**	**13,630**	**75.8%**	**94**	**550**	**631**	**14.7%**	**1,246**	**1,834**	**15,399**	**18,649**	**21.1%**	**57**	**468**	**598**	**27.8%**	**291**	**1,052**	**19,954**	**20,954**	**5.0%**
Arcade	1	0	9	na	6	6	0	114	na	6	38	44	15.8%	36	50	461	832	80.5%	1	12	13	8.3%	3	6	435	588	35.2%
Arden-Dimick	4	28	30	7.1%	88	105	965	1,372	42.2%	4	29	29	0.0%	91	101	974	1,164	19.5%	1	12	13	8.3%	25	27	1,157	976	-15.6%
Carmichael	4	32	31	-3.1%	82	86	508	911	79.3%	4	32	31	-3.1%	52	92	1,589	1,248	-21.5%	5	26	47	80.8%	60	106	1,070	1,363	27.4%
Central	9	25	57	128.0%	141	140	244	1,716	603.3%	0	0	0	0.0%	0	0	0	0	0.0%	0	12	10	-16.7%	0	0	653	203	-68.9%
Colonial Heights	0	0	0	0.0%	0	0	0	0	0.0%	4	11	33	200.0%	11	15	110	421	282.7%	1	4	17	325.0%	6	29	112	509	354.5%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooledge	8	18	34	88.9%	225	256	719	1,888	162.6%	4	22	24	9.1%	117	150	718	1,198	66.9%	0	18	8	-55.6%	0	0	1,016	237	-76.7%
Courtland	0	0	24	na	0	0	0	405	na	1	0	24	na	3	12	0	409	na	16	6	84	1300.0%	37	323	363	1,738	378.8%
Del Paso Heights	0	0	0	0.0%	0	0	0	0	0.0%	4	0	4	na	5	9	0	14	na	0	4	1	-75.0%	0	0	111	22	-80.2%
Elk Grove	7	0	16	na	172	257	0	1,233	na	4	26	21	-19.2%	180	218	964	1,556	61.4%	1	20	20	0.0%	2	10	882	1,072	21.5%
Fair Oaks	5	15	23	53.3%	128	164	285	1,007	253.3%	4	24	25	4.2%	84	143	902	1,309	45.1%	1	19	18	-5.3%	22	38	907	1,102	21.5%
Franklin	0	0	5	na	0	0	0	388	na	4	22	30	36.4%	108	202	1,136	1,845	62.4%	0	14	11	-21.4%	0	0	1,455	581	-60.1%
Galt	4	0	23	na	29	28	0	277	na	4	36	36	0.0%	75	99	1,413	1,600	13.2%	9	47	51	8.5%	8	74	1,423	1,261	-11.4%
Isleton	0	0	0	0.0%	0	0	0	0	0.0%	0	23	0	-100.0%	0	0	349	0	-100.0%	11	97	112	15.5%	14	199	2,383	2,475	3.9%
Martin Luther King	0	0	0	0.0%	0	0	0	0	0.0%	8	66	65	-1.5%	79	129	1,479	1,272	-14.0%	2	15	22	46.7%	2	24	967	674	-30.3%
McClatchy	0	5	0	-100.0%	0	0	96	0	-100.0%	4	22	29	31.8%	45	48	360	618	71.7%	1	9	8	-11.1%	8	9	304	254	-16.4%
McKinley	4	30	29	-3.3%	77	110	1,336	1,319	-1.3%	4	15	27	80.0%	60	86	589	1,016	72.5%	1	6	8	33.3%	17	30	293	452	54.3%
North Highlands-Antelope	5	32	26	-18.8%	53	69	713	654	-8.3%	4	30	25	-16.7%	42	60	893	607	-32.0%	1	13	10	-23.1%	4	21	737	352	-52.2%
North Natomas	3	20	18	-10.0%	51	72	612	575	-6.0%	0	24	4	-83.3%	0	0	158	94	-40.5%	0	14	17	21.4%	0	0	216	450	108.3%
North Sacramento	0	0	0	0.0%	0	0	0	0	0.0%	4	0	16	na	21	68	0	365	na	1	9	17	88.9%	22	69	315	983	212.1%
Orangevale[1]	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	5	11	120.0%	0	0	220	670	204.5%
Rancho Cordova	0	29	6	-79.3%	0	0	1,137	214	-81.2%	4	29	21	-27.6%	91	127	1,735	904	-47.9%	2	24	24	0.0%	12	13	1,813	1,475	-18.6%
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	5	24	29	20.8%	24	23	197	266	35.0%	1	14	16	14.3%	0	0	444	400	-9.9%
South Natomas	4	23	28	21.7%	54	63	460	598	30.0%	4	30	28	-6.7%	47	64	536	578	7.8%	0	16	8	-50.0%	0	0	907	251	-72.3%
Southgate	0	0	0	0.0%	0	0	0	0	0.0%	4	21	18	-14.3%	14	47	392	301	-23.2%	1	12	12	0.0%	19	34	556	588	5.8%
Sylvan Oaks	4	23	25	8.7%	63	80	677	959	41.7%	4	26	31	19.2%	31	53	444	589	32.7%	1	17	16	-5.9%	30	40	667	1,749	162.2%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	6	0	36	na	30	38	0	422	na	0	8	10	25.0%	0	0	184	244	32.6%
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%	0	0	1	na	0	0	0	21	na	0	15	14	-6.7%	0	0	364	285	-21.7%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report
Meeting Rooms

MARCH 2009	Community Meetings Held					Community Meetings Hours					Community Meetings Attendance				
	March	YTD	YTD	Change		March	YTD	YTD	Change		March	YTD	YTD	Change	
Branch	2009	2007-08	2008-09	N	%	2009	2007-08	2008-09	N	%	2009	2007-08	2008-09	N	%
Totals	**329**	**2,793**	**2,621**	**-172**	**-6.2%**	**1,094**	**8,349**	**8,893**	**544**	**6.5%**	**6,117**	**53,751**	**52,719**	**-1,032**	**-1.9%**
Arcade	43	208	257	49	23.6%	161	606	906	300	49.5%	870	4,027	4,557	530	13.2%
Arden-Dimick	19	380	286	-94	-24.7%	59	1,267	807	-460	-36.3%	366	5,903	5,235	-668	-11.3%
Carmichael	21	273	214	-59	-21.6%	71	912	920	8	0.9%	365	5,556	4,413	-1,143	-20.6%
Colonial Heights	31	124	190	66	53.2%	97	560	606	46	8.2%	465	2,096	2,349	253	12.1%
Belle Cooledge	22	213	171	-42	-19.7%	57	565	534	-31	-5.5%	285	4,245	2,884	-1,361	-32.1%
Courtland	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	4	25	52	27	108.0%	16	100	166	66	66.0%	46	431	416	-15	-3.5%
Elk Grove	3	40	46	6	15.0%	5	76	125	49	64.5%	33	426	969	543	127.5%
Fair Oaks	34	200	245	45	22.5%	128	530	1,208	678	127.9%	755	3,755	4,332	577	15.4%
Franklin	11	245	129	-116	-47.3%	108	644	622	-22	-3.4%	1341	12,474	10,988	-1,486	-11.9%
Martin Luther King, Jr.	24	13	114	101	776.9%	87	26	396	370	1423.1%	172	204	1,385	1,181	578.9%
McClatchy[3]	5	0	14	14	na	10	0	24	24	na	27	0	80	80	na
North Highlands-Antelope	25	265	231	-34	-12.8%	58	543	532	-11	-2.0%	409	4,184	4,623	439	10.5%
Orangevale[1]	1	16	9	-7	-43.8%	3	29	23	-6	-20.7%	13	98	84	-14	-14.3%
Rancho Cordova	20	191	164	-27	-14.1%	56	665	484	-181	-27.2%	334	3,056	2,290	-766	-25.1%
South Natomas	2	102	68	-34	-33.3%	6	644	392	-252	-39.1%	45	1,905	1,602	-303	-15.9%
Southgate	10	59	95	36	61.0%	29	146	307	161	110.3%	148	588	1,763	1,175	199.8%
Sylvan Oaks	41	274	247	-27	-9.9%	109	633	610	-23	-3.6%	251	3,027	3,042	15	0.5%
Valley Hi - N. Laguna	6	125	42	-83	-66.4%	13	295	93	-202	-68.5%	38	887	355	-532	-60.0%
Walnut Grove[2]	7	40	47	7	17.5%	21	108	138	30	27.8%	154	889	1,352	463	52.1%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

[2] A Community Meeting Room was added to Walnut Grove in September 2007.

[3] A Community Meeting Room was added to McClatchy in January 2009.

Sacramento Public Library Monthly Report

Visits Out

MARCH 2009

	Visits Out				Adult Attendance			Youth Attendance			Monthly Attendance			Cumulative Attendance			
Branch	**March 2009**	**YTD 2007-08**	**YTD 2008-09**	**% Change**	**March 2009**	**YTD 2007-08**	**YTD 2008-09**	**March 2009**	**YTD 2007-08**	**YTD 2008-09**	**YTD 2007-08**	**YTD 2008-09**	**% Change**	**YTD 2007-08**	**YTD 2008-09**	**Change N**	**Change %**
Totals	**73**	**183**	**359**	**96.2%**	**580**	**2,965**	**4,595**	**1,904**	**5,172**	**13,427**	**876**	**2,484**	**183.6%**	**8,137**	**18,022**	**9,885**	**121.5%**
Arcade	0	10	8	-20.0%	0	153	50	0	161	177	55	0	-100.0%	314	227	-87	-27.7%
Arden-Dimick	0	4	3	-25.0%	0	118	105	0	275	152	133	0	-100.0%	393	257	-136	-34.6%
Carmichael	1	11	6	-45.5%	60	413	362	0	769	260	32	60	87.5%	1,182	622	-560	-47.4%
Central	2	1	5	400.0%	80	40	125	163	0	182	0	243	na	40	307	267	667.5%
Colonial Heights	2	11	13	18.2%	17	154	71	29	406	347	90	46	-48.9%	560	418	-142	-25.4%
Belle Cooledge	1	4	3	-25.0%	0	20	0	15	230	270	66	15	-77.3%	250	270	20	8.0%
Courtland	2	2	9	350.0%	22	145	100	0	78	0	0	22	na	223	100	-123	-55.2%
Del Paso Heights	34	11	61	454.5%	133	113	814	1169	135	2,992	57	1,302	2184.2%	248	3,806	3,558	1434.7%
Elk Grove	0	0	3	na	0	0	240	0	0	300	0	0	0.0%	0	540	540	na
Fair Oaks	0	1	2	100.0%	0	8	12	0	65	108	0	0	0.0%	73	120	47	64.4%
Franklin	0	0	15	na	0	0	36	0	0	358	0	0	0.0%	0	394	394	na
Galt	3	7	8	14.3%	6	54	55	81	126	135	0	87	na	180	190	10	5.6%
Isleton	0	0	4	na	0	0	4	0	0	81	0	0	0.0%	0	85	85	na
Martin Luther King	2	8	30	275.0%	12	86	132	38	183	804	40	50	25.0%	269	936	667	248.0%
McClatchy	0	4	1	-75.0%	0	18	6	0	65	35	0	0	0.0%	83	41	-42	-50.6%
McKinley	0	3	2	-33.3%	0	29	200	0	46	400	0	0	0.0%	75	600	525	700.0%
North Highlands-Antelope	0	1	2	100.0%	0	150	13	0	150	161	0	0	0.0%	300	174	-126	-42.0%
North Natomas	0	14	14	0.0%	0	515	133	0	297	621	25	0	-100.0%	812	754	-58	-7.1%
North Sacramento	12	29	66	127.6%	57	118	929	225	537	2,184	41	282	587.8%	655	3,113	2,458	375.3%
Orangevale[1]	0	0	1	na	0	0	0	0	0	544	0	0	0.0%	0	544	544	na
Rancho Cordova	4	11	19	72.7%	69	297	306	27	770	179	47	96	104.3%	1,067	485	-582	-54.5%
Rio Linda	0	0	2	na	0	0	14	0	0	63	0	0	0.0%	0	77	77	na
South Natomas	5	20	42	110.0%	45	132	189	109	472	2,378	71	154	116.9%	604	2,567	1,963	325.0%
Southgate	1	0	7	na	0	0	27	7	0	57	0	7	na	0	84	84	na
Sylvan Oaks	3	23	15	-34.8%	77	370	386	20	256	95	76	97	27.6%	626	481	-145	-23.2%
Valley Hi - N. Laguna	1	6	18	200.0%	2	16	286	21	127	544	143	23	-83.9%	143	830	687	480.4%
Walnut Grove	0	2	0	-100.0%	0	16	0	0	24	0	0	0	0.0%	40	0	-40	-100.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report
Visits In

MARCH 2009

	Visits In				Adult Attendance			Youth Attendance			Monthly Attendance			Cumulative Attendance			
Branch	**March 2009**	**YTD 2007-08**	**YTD 2008-09**	**% Change**	**March 2009**	**YTD 2007-08**	**YTD 2008-09**	**March 2009**	**YTD 2007-08**	**YTD 2008-09**	**YTD 2007-08**	**YTD 2008-09**	**% Change**	**YTD 2007-08**	**YTD 2008-09**	**Change N**	**Change %**
Totals	**43**	**739**	**389**	**-47.4%**	**426**	**2,687**	**2,636**	**1,023**	**23,489**	**8,997**	**640**	**1,449**	**126.4%**	**26,176**	**11,633**	**-14,543**	**-55.6%**
Arcade	0	6	6	0.0%	0	61	65	0	29	103	0	0	0.0%	90	168	78	86.7%
Arden-Dimick	1	7	12	71.4%	8	73	124	41	223	486	0	49	na	296	610	314	106.1%
Carmichael	3	21	26	23.8%	82	166	225	86	187	437	0	168	na	353	662	309	87.5%
Central	6	49	49	0.0%	76	399	481	174	1,483	1,503	133	250	88.0%	1,882	1,984	102	5.4%
Colonial Heights	2	4	13	225.0%	47	36	109	55	54	367	0	102	na	90	476	386	428.9%
Belle Cooledge	1	10	20	100.0%	2	67	177	20	281	500	13	22	69.2%	348	677	329	94.5%
Courtland	2	3	21	600.0%	4	28	24	36	17	328	26	40	53.8%	45	352	307	682.2%
Del Paso Heights	2	9	14	55.6%	7	50	42	80	157	224	20	87	335.0%	207	266	59	28.5%
Elk Grove	6	11	19	72.7%	96	102	255	195	203	588	18	291	1516.7%	305	843	538	176.4%
Fair Oaks	2	8	11	37.5%	22	111	167	44	96	281	0	66	na	207	448	241	116.4%
Franklin	0	403	3	-99.3%	0	452	30	0	15,785	60	39	0	-100.0%	16,237	90	-16,147	-99.4%
Galt	0	47	14	-70.2%	0	315	37	0	1,257	403	107	0	-100.0%	1,572	440	-1,132	-72.0%
Isleton	10	50	49	-2.0%	10	62	54	168	1,084	971	113	178	57.5%	1,146	1,025	-121	-10.6%
Martin Luther King	2	23	20	-13.0%	12	147	99	48	582	573	0	60	na	729	672	-57	-7.8%
McClatchy	0	0	0	0.0%	0	0	0	0	0	0	0	0	0.0%	0	0	0	0.0%
McKinley	1	4	5	25.0%	8	36	66	18	157	234	0	26	na	193	300	107	55.4%
North Highlands-Antelope	0	13	5	-61.5%	0	97	17	0	478	57	111	0	-100.0%	575	74	-501	-87.1%
North Natomas	0	6	14	133.3%	0	30	22	0	135	459	0	0	0.0%	165	481	316	191.5%
North Sacramento	1	1	7	600.0%	4	7	30	0	10	46	0	4	na	17	76	59	347.1%
Orangevale[1]	0	0	3	na	0	0	33	0	0	0	0	0	0.0%	0	33	33	na
Rancho Cordova	0	12	13	8.3%	0	64	128	0	179	223	18	0	-100.0%	243	351	108	44.4%
Rio Linda	0	1	2	100.0%	0	7	21	0	22	46	0	0	0.0%	29	67	38	131.0%
South Natomas	2	24	13	-45.8%	12	127	122	48	640	275	3	60	1900.0%	767	397	-370	-48.2%
Southgate	0	3	5	66.7%	0	39	24	0	42	126	0	0	0.0%	81	150	69	85.2%
Sylvan Oaks	2	15	23	53.3%	36	150	229	10	93	230	0	46	na	243	459	216	88.9%
Valley Hi - N. Laguna	0	8	3	-62.5%	0	54	23	0	228	117	39	0	-100.0%	282	140	-142	-50.4%
Walnut Grove	0	1	19	1800.0%	0	7	32	0	67	360	0	0	0.0%	74	392	318	429.7%

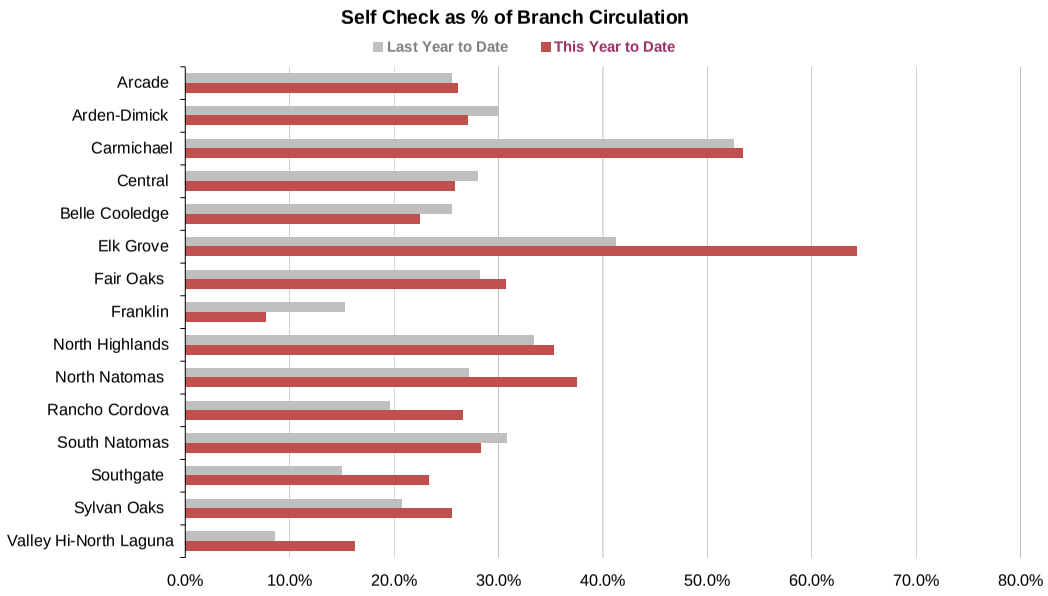
Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report

Self-Check

MARCH 2009	Monthly Circulation					Cumulative Circulation						
Branch	March 2008	March 2009	Change N	Change %	% of Branch Circulation	YTD 2007-08	YTD 2008-09	Change N	Change %	% of Branch Circulation 2007-08	% of Branch Circulation 2008-09	% Change
Totals	**120,826**	**136,522**	**15,696**	**13.0%**	**31.9%**	**931,895**	**1,058,834**	**126,939**	**13.6%**	**28.0%**	**29.9%**	**6.7%**
Arcade	4,869	5,368	499	10.2%	27.1%	39,055	42,839	3,784	9.7%	25.5%	26.1%	2.4%
Arden-Dimick	9,448	9,010	-438	-4.6%	28.3%	72,880	72,774	-106	-0.1%	30.1%	27.1%	-10.0%
Carmichael	17,394	19,763	2,369	13.6%	54.6%	146,816	161,070	14,254	9.7%	52.5%	53.4%	1.7%
Central	9,160	9,525	365	4.0%	25.3%	81,419	83,792	2,373	2.9%	28.0%	25.8%	-7.8%
Belle Cooledge	9,289	8,351	-938	-10.1%	21.4%	78,196	74,639	-3,557	-4.5%	25.5%	22.4%	-11.9%
Elk Grove	12,185	26,803	14,618	120.0%	75.3%	96,104	139,586	43,482	45.2%	41.2%	64.3%	55.9%
Fair Oaks	10,782	9,980	-802	-7.4%	30.2%	75,708	83,171	7,463	9.9%	28.2%	30.7%	8.6%
Franklin	5,025	3,522	-1,503	-29.9%	10.1%	42,266	23,806	-18,460	-43.7%	15.2%	7.7%	-49.7%
North Highlands	11,434	10,802	-632	-5.5%	34.8%	87,705	93,607	5,902	6.7%	33.4%	35.3%	5.5%
North Natomas	3,010	3,885	875	29.1%	35.3%	19,798	33,430	13,632	68.9%	27.2%	37.5%	38.1%
Rancho Cordova	7,217	8,393	1,176	16.3%	27.1%	48,499	71,132	22,633	46.7%	19.6%	26.6%	35.7%
South Natomas	8,176	7,599	-577	-7.1%	29.4%	62,238	60,476	-1,762	-2.8%	30.8%	28.3%	-7.9%
Southgate	3,658	4,523	865	23.6%	26.1%	22,021	34,944	12,923	58.7%	15.0%	23.3%	55.5%
Sylvan Oaks	7,744	5,900	-1,844	-23.8%	18.5%	51,056	66,341	15,285	29.9%	20.7%	25.6%	23.3%
Valley Hi-North Laguna	1,435	3,098	1,663	115.9%	25.6%	8,134	17,227	9,093	111.8%	8.6%	16.2%	89.7%



Sacramento Public Library Monthly Report
Virtual Self-Service

MARCH 2009

	March 2008	March 2009	Change N	Change %	YTD 2007-08	YTD 2008-09	Change N	Change %
Total Renewals	**115,231**	**133,345**	**18,114**	**15.7%**	**951,642**	**1,061,557**	**109,915**	**11.6%**
External	105,076	121,260	16,184	15.4%	858,175	962,111	103,936	12.1%
Internal	5,524	6,512	988	17.9%	51,057	52,217	1,160	2.3%
Telephone	4,631	5,573	942	20.3%	42,410	47,229	4,819	11.4%
% of All Circulation	19.2%	20.0%	0.7%	3.8%	18.9%	19.4%	0.5%	2.5%
All Holds	**116,100**	**160,300**	**44,200**	**38.1%**	**1,019,177**	**1,171,475**	**152,298**	**14.9%**
Self-Placed	96,299	139,170	42,871	44.5%	853,088	999,893	146,805	17.2%
% of All Holds	82.9%	86.8%	3.9%	4.7%	83.7%	85.4%	1.6%	2.0%
Total Electronic Access	**815,056**	**868,558**	**53,502**	**6.6%**	**7,085,201**	**8,125,130**	**1,039,929**	**14.7%**
Catalog Searches	591,322	541,153	-50,169	-8.5%	5,320,777	5,176,433	-144,344	-2.7%
Subscription Database Use[1]	58,727	71,228	12,501	21.3%	311,625	643,104	331,479	106.4%
Library Web Site Visits	165,007	256,177	91,170	55.3%	1,452,799	2,305,593	852,794	58.7%
Download	2,446	4,314	1,868	76.4%	20,759	30,528	9,769	47.1%

Notes:

[1] The subscription database searches refer to totals for the previous month.

Sacramento Public Library Monthly Report
Materials & Hours

MARCH 2009	Items		Titles		Open Hours				Closed Hours				
Branch	March 2008	March 2009	March 2008	March 2009	March 2009	YTD 2007-08	YTD 2008-09	% Change	March 2009	Reason	YTD 2007-08	YTD 2008-09	% Change
Totals	**2,105,342**	**2,008,506**	**485,033**	**475,281**	**4,711**	**39,360**	**39,655**	**0.7%**	**4**		**2,551**	**2,477**	**-2.9%**
Arcade	80,802	77,171	65,941	65,295	188	1,570	1,615	2.9%	0	na	91	86	-5.5%
Arden-Dimick	92,490	86,035	85,464	83,299	188	1,643	1,617	-1.6%	0	na	95	73	-23.2%
Carmichael	128,820	125,061	110,480	110,701	179	1,591	1,605	0.9%	0	na	82	70	-14.6%
Central	351,169	334,575	296,042	291,660	235	1,872	1,896	1.3%	0	na	82	77	-6.1%
Colonial Heights	77,631	75,682	73,233	72,717	178	1,601	1,595	-0.4%	0	na	77	80	3.9%
Belle Cooledge	115,047	111,143	102,375	99,685	188	1,597	1,591	-0.4%	0	na	88	94	6.8%
Courtland	19,834	17,994	15,338	15,650	119	1,026	1,017	-0.9%	0	na	62	53	-14.5%
Del Paso Heights	42,382	36,139	32,768	29,524	152	1,305	1,307	0.2%	0	na	60	59	-1.7%
Elk Grove	71,506	62,805	71,537	65,278	188	1,607	1,264	-21.3%	0	na	85	411	383.5%
Fair Oaks	89,253	86,822	81,690	81,951	188	1,412	1,580	11.9%	0	na	82	98	19.5%
Franklin	90,800	91,850	74,576	78,857	261	1,754	1,883	7.4%	0	na	407	132	-67.6%
Galt	44,707	44,301	43,287	44,856	148	1,324	1,307	-1.3%	0	na	44	68	54.5%
Isleton	17,954	17,008	17,618	17,651	128	1,115	1,160	4.0%	0	na	103	61	-40.8%
Martin Luther King	123,253	115,245	108,803	104,444	192	1,598	1,592	-0.4%	0	na	91	91	0.0%
McClatchy	25,654	25,896	22,093	23,226	143	1,269	1,268	-0.1%	0	na	57	65	14.0%
McKinley	51,318	48,411	48,479	47,695	157	1,362	1,356	-0.4%	0	na	44	63	43.2%
North Highlands-Antelope	98,852	99,002	89,762	91,241	188	1,665	1,596	-4.1%	0	na	79	94	19.0%
North Natomas	24,732	27,016	25,168	28,104	188	1,596	1,473	-7.7%	0	na	88	82	-6.8%
North Sacramento	38,960	33,270	32,756	29,500	150	1,249	1,310	4.9%	0	na	115	55	-52.2%
Orangevale[1]	31,575	35,052	27,634	31,781	123	678	1,076	58.7%	0	na	200	54	-73.0%
Rancho Cordova	99,442	96,571	90,747	90,291	188	1,602	1,595	-0.4%	0	na	69	91	31.9%
Rio Linda	31,557	29,839	30,711	30,615	123	1,090	1,087	-0.3%	0	na	41	51	24.4%
South Natomas	88,740	84,193	73,130	72,846	188	1,539	1,605	4.3%	0	na	85	88	3.5%
Southgate	88,848	73,416	85,024	74,623	172	1,468	1,405	-4.3%	0	na	80	143	78.8%
Sylvan Oaks	97,384	95,903	94,665	96,018	210	1,779	1,770	-0.5%	0	na	88	102	15.9%
Traveling Bookmobile	8,395	8,066	5,588	5,222	35	304	299	-1.6%	0	na	0	7	na
Valley Hi - N. Laguna	44,935	41,387	40,928	39,310	158	1,380	1,385	0.4%	0	na	66	63	-4.5%
Walnut Grove	22,604	21,230	22,044	21,795	123	1,092	1,088	-0.4%	0	na	43	50	16.3%
Wanderer Bookmobile	6,698	7,423	3,917	4,633	33	272	313	15.1%	4	Mechanical	47	16	-66.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report

Staffing

MARCH 2009	Staff	Extra Help Hours - Librarian					Extra Help Hours - Library Assistant					Extra Help Hours - Shelver					Volunteers					
		March	YTD	YTD	Change		March	YTD	YTD	Change		March	YTD	YTD	Change				YTD	YTD	Change	
Branch	FTE	2009	2007-08	2008-09	N	%	2009	2007-08	2008-09	N	%	2009	2007-08	2008-09	N	%	N	Hours	2007-08	2008-09	N	%
Totals	**199.5**	**526**	**5,922**	**3,866**	**-2,056**	**-34.7%**	**2,297**	**19,153**	**17,047**	**-2,106**	**-11.0%**	**5,722**	**47,765**	**49,094**	**1,329**	**2.8%**	**688**	**2,769**	**25,254**	**26,886**	**1,632**	**6.5%**
Arcade	8.0	12	165	89	-76	-46.1%	219	1,125	1,367	242	21.5%	184	1,575	1,519	-56	-3.6%	149	25	1,342	1,120	-222	-16.5%
Arden- Dimick	8.5	4	207	152	-55	-26.6%	88	903	772	-131	-14.5%	228	1,916	2,015	99	5.2%	18	261	1,989	1,915	-74	-3.7%
Carmichael	11.0	225	559	1,499	940	168.2%	404	1,464	2,171	707	48.3%	522	3,899	3,866	-33	-0.8%	43	263	2,706	2,771	65	2.4%
Central	38.5	56	1,516	536	-980	-64.6%	177	1,086	1,633	547	50.4%	1069	9,374	9,484	110	1.2%	24	191	1,439	1,862	423	29.4%
Colonial Heights	8.0	33	1,175	214	-961	-81.8%	102	1,333	797	-536	-40.2%	175	0	1,511	1,511	na	12	144	440	656	216	49.1%
Belle Cooledge	10.0	41	292	369	77	26.4%	88	1,214	844	-370	-30.5%	474	3,422	3,563	141	4.1%	43	293	3,638	2,958	-680	-18.7%
Courtland	1.0	0	0	0	0	0.0%	28	132	112	-20	-15.2%	56	488	465	-23	-4.7%	2	8	622	116	-506	-81.4%
Del Paso Heights	3.5	5	0	17	17	na	38	157	104	-53	-33.8%	55	756	660	-96	-12.7%	1	12	75	108	33	44.0%
Elk Grove	11.5	16	31	81	50	161.3%	171	219	810	591	269.9%	334	1,863	1,977	114	6.1%	32	239	1,185	1,490	305	25.7%
Fair Oaks	9.5	5	147	148	1	0.7%	45	786	444	-342	-43.5%	255	1,737	2,017	280	16.1%	18	129	836	1,423	587	70.2%
Franklin	8.0	0	257	62	-195	-75.9%	100	834	529	-305	-36.6%	289	2,391	2,416	25	1.0%	17	206	1,852	1,395	-457	-24.7%
Galt	3.0	0	0	0	0	0.0%	42	1,220	695	-525	-43.0%	110	1,075	980	-95	-8.8%	33	69	486	573	87	17.9%
Isleton	1.0	0	0	0	0	0.0%	0	351	146	-205	-58.4%	127	1,264	1,243	-21	-1.7%	0	0	0	0	0	0.0%
Martin Luther King	7.5	22	0	90	90	na	33	199	216	17	8.5%	212	2,774	1,938	-836	-30.1%	140	18	651	585	-66	-10.1%
McClatchy	2.5	0	0	0	0	0.0%	32	339	241	-98	-28.9%	39	394	319	-75	-19.0%	8	59	462	562	100	21.6%
McKinley	4.5	0	0	0	0	0.0%	0	484	283	-201	-41.5%	102	763	897	134	17.6%	8	38	215	284	69	32.1%
North Highlands-Antelope	8.5	16	213	128	-85	-39.9%	76	366	439	73	19.9%	227	2,044	2,125	81	4.0%	16	6	1,355	1,180	-175	-12.9%
North Natomas	5.5	0	0	0	0	0.0%	44	265	316	51	19.2%	84	727	802	75	10.3%	7	25	210	114	-96	-45.7%
North Sacramento	3.5	0	0	0	0	0.0%	10	136	179	43	31.6%	78	757	578	-179	-23.6%	3	19	31	232	201	648.4%
Orangevale[1]	2.5	0	0	0	0	0.0%	0	293	195	-98	-33.4%	0	325	538	213	65.5%	0	0	442	489	47	10.6%
Rancho Cordova	8.0	9	484	192	-292	-60.3%	223	1,414	1,081	-333	-23.6%	124	2,634	1,864	-770	-29.2%	22	150	1,713	1,529	-184	-10.7%
Rio Linda	2.5	0	0	0	0	0.0%	8	253	179	-74	-29.2%	43	0	374	374	na	5	28	48	159	111	231.3%
South Natomas	7.5	0	580	78	-502	-86.6%	124	544	559	15	2.8%	242	1,897	1,944	47	2.5%	42	245	1,179	2,339	1,160	98.4%
Southgate	7.5	63	212	144	-68	-32.1%	64	1,505	1,117	-388	-25.8%	185	1,924	1,885	-39	-2.0%	13	165	839	1,197	358	42.7%
Sylvan Oaks	8.5	19	84	67	-17	-20.2%	120	1,110	1,129	19	1.7%	289	2,025	2,344	319	15.8%	17	95	1,093	1,134	41	3.8%
Traveling Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%
Valley Hi - N. Laguna	5.5	0	0	0	0	0.0%	53	1,071	539	-532	-49.7%	110	654	673	19	2.9%	3	37	139	204	65	46.8%
Walnut Grove	2.0	0	0	0	0	0.0%	8	350	150	-200	-57.1%	109	1,087	1,097	10	0.9%	12	44	267	491	224	83.9%
Wanderer Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

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SACRAMENTO PUBLIC LIBRARY

MONTHLY ADMINISTRATIVE SERVICES STATISTICS

March 2009

SACRAMENTO PUBLIC LIBRARY

Collection Management Monthly Statistics

March 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
New & Replacement Materials Handling								
Titles Ordered	2,035	2,920	885	43.5%	12,513	17,343	4,830	38.6%
Titles Cataloged	1,835	2,151	316	17.2%	14,969	16,688	1,719	11.5%
Items Shipped to Branches	11,976	13,380	1,404	11.7%	92,325	102,770	10,445	11.3%
Customer Requests for Purchase - TOTAL	**889**	**1,078**	**189**	**21.3%**	**7,324**	**7,323**	**-1**	**0.0%**
Adult Materials	618	788	170		5,163	5,200	37	0.7%
Fiction	227	270	43	18.9%	1,635	1,594	-41	-2.5%
Non-Fiction	221	274	53	24.0%	1,793	1,948	155	8.6%
Media (DVD, Audiobooks, Music, Software)	170	244	74	43.5%	1,735	1,658	-77	-4.4%
Teen Materials	208	207	-1	-0.5%	1,606	1,530	-76	-4.7%
Fiction	111	162	51	45.9%	976	1,066	90	9.2%
Non-Fiction	11	3	-8	-72.7%	40	34	-6	-15.0%
Media (DVD, Audiobooks, Music, Software)	86	42	-44	-51.2%	590	430	-160	-27.1%
Children's materials	63	83			555	593	38	6.8%
Fiction	37	31	-6	-16.2%	297	290	-7	-2.4%
Non-Fiction	9	9	0	0.0%	55	60	5	9.1%
Media (DVD, Audiobooks, Music, Software)	17	43	26	152.9%	203	243	40	19.7%
Interlibrary Loan								
Materials Loaned to Other Libraries	212	157	-55	-25.9%	2,084	1,907	-177	-8.5%
Materials Borrowed From Other Libraries	16	23	7	43.8%	126	117	-9	-7.1%
LINK+ Loaned Items	1,558	2,350	792	50.8%	12,537	15,111	2,574	20.5%
LINK+ Items Borrowed	2,545	3,543	998	39.2%	24,035	27,961	3,926	16.3%

SACRAMENTO PUBLIC LIBRARY
Human Resources Monthly Statistics

March 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Vacancy Rate	8.5%	11.0%	-	2.5%	11.0%	10.0%	-	-1.0%
Turnover	0.0%	0.0%	-	0.0%	11.0%	7.9%	-	-3.1%
% of Open Positions Filled	7.0%	0.0%	-	-7.0%	11.0%	4.0%	-	-7.0%
Transfers	0	2	2	na	16	21	5	31.3%
Promotions	0	2	2	na	4	2	-2	-50.0%
Training Investment Factor	$76.00	$11.00	-$65.00	-85.5%	$381.00	$239.00	-$142.00	-37.3%
Approved Headcount	350	351	1	0.3%	350	351	1	0.3%
Number of hires	2	0	-2	-100.0%	38	13	-25	-65.8%
Number of retirements	1	2	1	100.0%	5	9	4	80.0%
Number of resignations	1	0	-1	-100.0%	17	3	-14	-82.4%
Number of other separations	0	1	1	na	4	6	2	50.0%

SACRAMENTO PUBLIC LIBRARY
General Services-Facilities-Security Monthly Statistics

MARCH 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
SECURITY								
Security Incidents	106	30	-76	-71.7%	557	261	-296	-53.1%
DELIVERY								
Incoming Book Bins	4,874	4,902	28	0.6%	45,170	45,594	424	0.9%
Outgoing Book Bins	5,009	5,030	21	0.4%	44,031	46,242	2,211	5.0%
FACILITIES								
Service Requests	151	143	-8	-5.3%	940	1,738	798	84.9%
Average Days Open per Request	*				*			
Service Level Success by Priority								
High (Goal = 1 day)	55%	62%			*			
Medium (Goal = 5 days)	44%	53%			*			
Low (Goal = 30 days)	94%	77%			*			

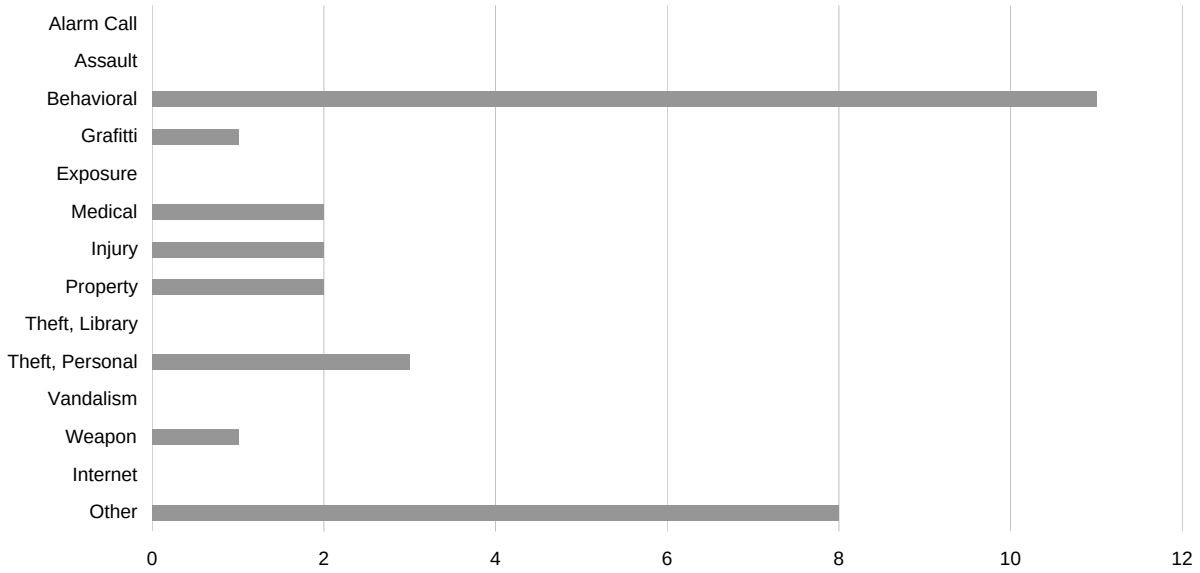
* Note: This data was not tracked until March 2008

SACRAMENTO PUBLIC LIBRARY
Facilities Monthly Statistics

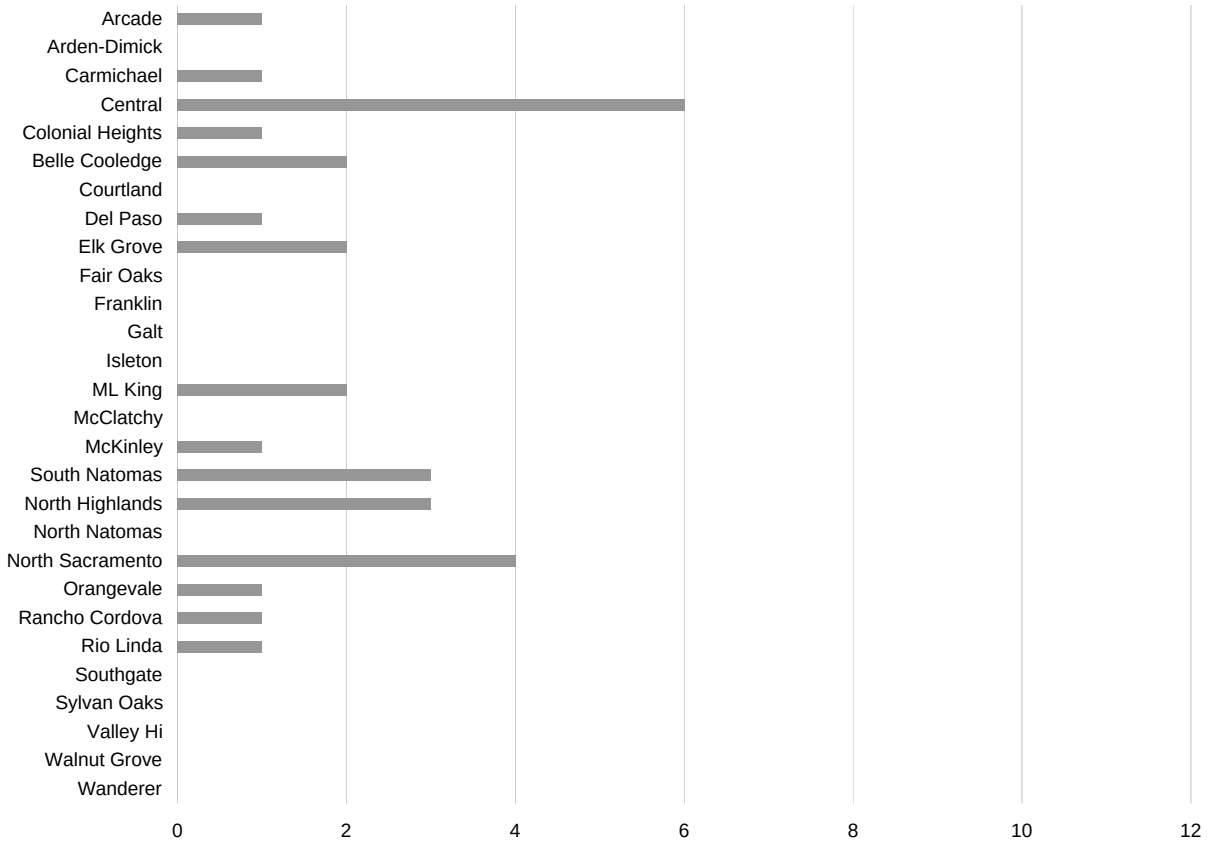
March 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	**151**	**143**	**-8**	**-5.3%**	**940**	**1,738**	**798**	**84.9%**
Arcade	5	9	4	80.0%	42	74	32	76.2%
Arden-Dimick	4	4	0	0.0%	36	76	40	111.1%
Carmichael	4	2	-2	-50.0%	42	67	25	59.5%
Central	28	6	-22	-78.6%	181	248	67	37.0%
Colonial Heights	5	4	-1	-20.0%	25	45	20	80.0%
Cooledge	10	3	-7	-70.0%	48	66	18	37.5%
Courtland	0	0	0	na	2	14	12	600.0%
Del Paso Heights	3	5	2	66.7%	19	50	31	163.2%
Elk Grove	5	4	-1	-20.0%	22	39	17	77.3%
Fair Oaks	5	3	-2	-40.0%	33	61	28	84.8%
Franklin	2	1	-1	-50.0%	4	6	2	50.0%
Galt	1	0	-1	-100.0%	3	3	0	0.0%
Isleton	1	2	1	100.0%	9	15	6	66.7%
Martin Luther King, Jr.	3	2	-1	-33.3%	21	29	8	38.1%
McClatchy	9	4	-5	-55.6%	27	55	28	103.7%
McKinley	6	1	-5	-83.3%	20	31	11	55.0%
North Highlands-Antelope	16	10	-6	-37.5%	77	119	42	54.5%
North Natomas	1	2	1	100.0%	9	13	4	44.4%
North Sacramento	1	0	-1	-100.0%	9	9	0	0.0%
Orangevale	6	2	-4	-66.7%	8	32	24	300.0%
Rancho Cordova	9	6	-3	-33.3%	69	111	42	60.9%
Rio Linda	4	10	6	150.0%	53	93	40	75.5%
South Natomas	7	8	1	14.3%	46	77	31	67.4%
Southgate	5	1	-4	-80.0%	32	55	23	71.9%
Sylvan Oaks	6	5	-1	-16.7%	48	76	28	58.3%
Valley Hi-North Laguna	3	2	-1	-33.3%	5	11	6	120.0%
Walnut Grove	2	3	1	50.0%	20	31	11	55.0%
System	0	44	34	na	30	232	202	673.3%
Traveler	0	0	0	na	0	0	0	na
Wanderer	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na

SACRAMENTO PUBLIC LIBRARY
Security Monthly Statistics

Security Incidents by Type, March 2009



Security Incidents by Branch, March 2009

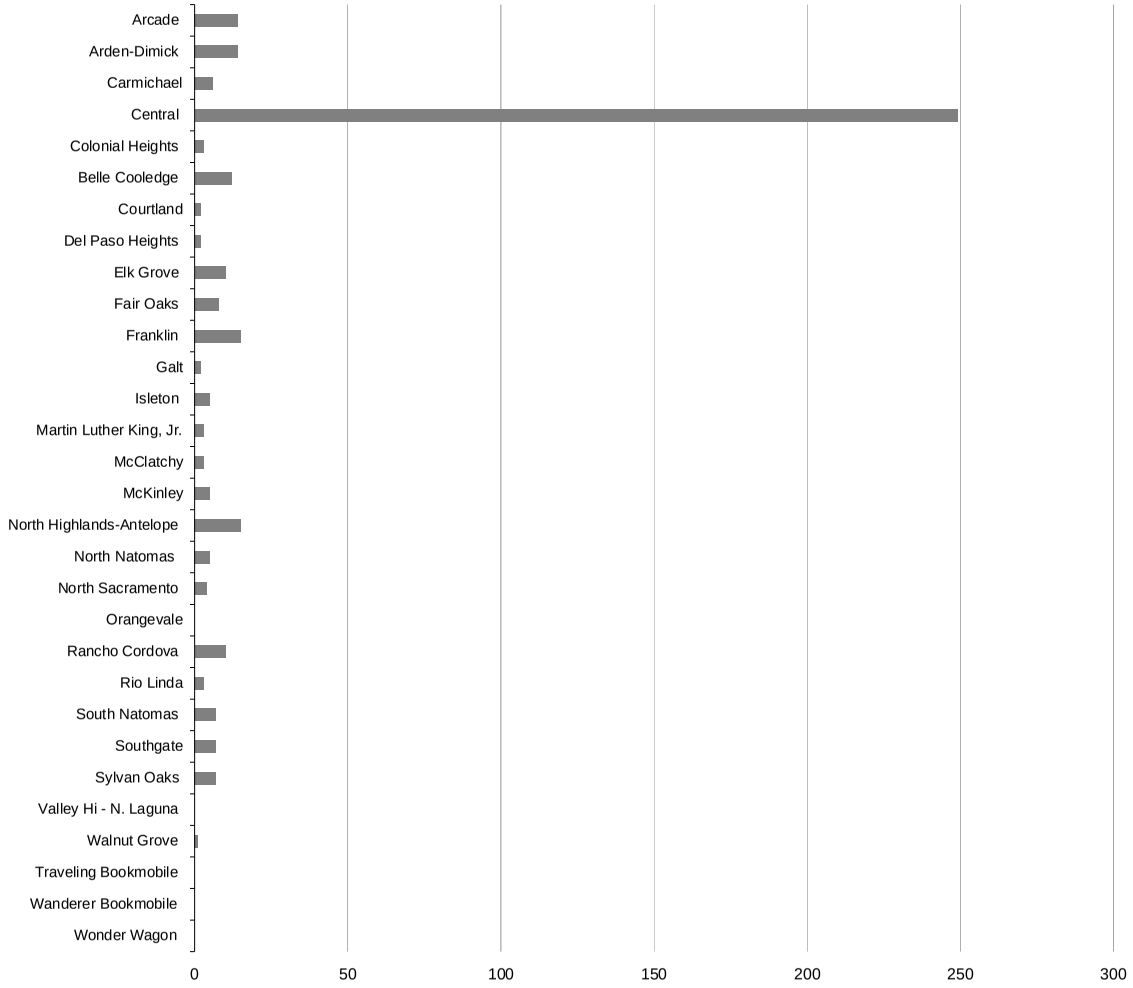


SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics

March 2009	SERVICE REQUESTS								SERVICE REQUESTS IN QUEUE							
	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	**172**	**412**	**240**	**139.5%**	**1,364**	**2,230**	**866**	**63.5%**	**20**	**0**	**-20**	**-100.0%**	**293**	**11**	**-282**	**-96.2%**
Arcade	2	14	12	600.0%	57	31	-26	-45.6%	0	0	0	na	22	0	-22	-100.0%
Arden-Dimick	8	14	6	75.0%	38	55	17	44.7%	0	0	0	na	11	1	-10	-90.9%
Carmichael	4	6	2	50.0%	68	58	-10	-14.7%	0	0	0	na	19	2	-17	-89.5%
Central	70	249	179	255.7%	457	1,326	869	190.2%	7	0	-7	-100%	69	3	-66	-95.7%
Colonial Heights	4	3	-1	-25.0%	25	51	26	104.0%	0	0	0	na	2	0	-2	-100.0%
Belle Cooledge	4	12	8	200.0%	38	51	13	34.2%	0	0	0	na	5	1	-4	-80.0%
Courtland	1	2	1	na	11	13	2	18.2%	0	0	0	na	1	0	-1	-100.0%
Del Paso Heights	2	2	0	0.0%	32	27	-5	-15.6%	0	0	0	na	9	1	-8	-88.9%
Elk Grove	2	10	8	400.0%	40	40	0	0.0%	0	0	0	na	1	0	-1	-100.0%
Fair Oaks	0	8	8	na	27	26	-1	-3.7%	0	0	0	na	11	0	-11	-100.0%
Franklin	4	15	11	275.0%	38	93	55	144.7%	3	0	-3	na	4	0	-4	-100.0%
Galt	2	2	0	0.0%	9	13	4	44.4%	0	0	0	na	0	0	0	na
Isleton	3	5	2	66.7%	11	14	3	27.3%	0	0	0	na	0	0	0	na
Martin Luther King, Jr.	6	3	-3	-50.0%	28	17	-11	-39.3%	0	0	0	na	4	0	-4	-100.0%
McClatchy	3	3	0	0.0%	13	14	1	7.7%	1	0	-1	na	5	0	-5	-100.0%
McKinley	3	5	2	66.7%	13	28	15	115.4%	0	0	0	na	4	0	-4	-100.0%
North Highlands-Antelope	8	15	7	87.5%	24	87	63	262.5%	1	0	-1	na	21	0	-21	-100.0%
North Natomas	8	5	-3	-37.5%	75	24	-51	-68.0%	3	0	-3	na	22	1	-21	-95.5%
North Sacramento	4	4	0	0.0%	53	21	-32	-60.4%	0	0	0	na	7	0	-7	-100.0%
Orangevale	0	0	0	na	16	8	-8	-50.0%	0	0	0	na	2	0	-2	-100.0%
Rancho Cordova	11	10	-1	-9.1%	21	57	36	171.4%	0	0	0	na	17	1	-16	-94.1%
Rio Linda	5	3	-2	-40.0%	57	15	-42	-73.7%		0	0	na	14	0	-14	-100.0%
South Natomas	0	7	7	na	61	42	-19	-31.1%	1	0	-1	na	10	0	-10	-100.0%
Southgate	2	7	5	250.0%	43	42	-1	-2.3%	1	0	-1	na	5	1	-4	-80.0%
Sylvan Oaks	8	7	-1	-12.5%	60	33	-27	-45.0%	0	0	0	na	21	0	-21	-100.0%
Valley Hi - N. Laguna	3	0	-3	-100.0%	20	28	8	40.0%	2	0	-2	na	1	0	-1	-100.0%
Walnut Grove	5	1	-4	na	26	16	-10	-38.5%	0	0	0	na	5	0	-5	-100.0%
Traveling Bookmobile	0	0	0	na	3	0	-3	na	1	0	-1	na	1	0	-1	na
Wanderer Bookmobile	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na

SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics

March 2009 IT Service Requests



SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

	PUBLICITY REQUESTS								GRAPHICS/PRINTING PIECES							
March 2009	This Month Last Year	This Month This Year	Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	**39**	**78**	**39**	**100.0%**	**524**	**610**	**86**	**16.4%**	**47,142**	**57,855**	**10,713**	**22.7%**	**782,286**	**900,103**	**117,817**	**15.1%**
Arcade	0	1	1	n/a	23	20	-3	-13.0%	0	20	20	n/a	29,484	21,938	-7,546	-25.6%
Arden-Dimick	0	3	3	n/a	14	17	3	21.4%	0	4,300	4,300	n/a	28,050	20,800	-7,250	-25.8%
Carmichael	0	2	2	n/a	23	10	-13	-56.5%	0	1,200	1,200	n/a	13,352	3,064	-10,288	-77.1%
Central	3	10	7	233.3%	66	88	22	33.3%	1,720	7,452	5,732	333.3%	60,951	253,425	192,474	315.8%
Colonial Heights	1	0	-1	-100.0%	8	5	-3	-37.5%	2,000	0	-2,000	-100.0%	13,505	1,552	-11,953	-88.5%
Belle Cooledge	4	1	-3	-75.0%	25	14	-11	-44.0%	2,500	150	-2,350	-94.0%	8,308	5,870	-2,438	-29.3%
Courtland	0	1	1	n/a	3	3	0	0.0%	0	1	1	n/a	202	401	199	98.5%
Del Paso Heights	0	2	2	n/a	4	3	-1	-25.0%	0	900	900	n/a	3,210	1,150	-2,060	-64.2%
Elk Grove	1	6	5	500.0%	22	23	1	4.5%	300	1,861	1,561	520.3%	7,535	6,710	-825	-10.9%
Fair Oaks	2	8	6	300.0%	25	47	22	88.0%	700	1,511	811	115.9%	8,715	12,276	3,561	40.9%
Franklin	0	3	3	n/a	17	8	-9	-52.9%	0	1,750	1,750	n/a	5,875	7,451	1,576	26.8%
Galt	0	0	0	n/a	13	7	-6	-46.2%	0	0	0	n/a	31,217	7,000	-24,217	-77.6%
Isleton	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	709	150	-559	-78.8%
Martin Luther King, Jr.	0	0	0	n/a	7	5	-2	-28.6%	0	0	0	n/a	14,005	3,950	-10,055	-71.8%
McClatchy	0	0	0	n/a	8	6	-2	-25.0%	0	0	0	n/a	910	390	-520	-57.1%
McKinley	0	0	0	n/a	12	2	-10	-83.3%	0	0	0	n/a	1,058	200	-858	-81.1%
North Highlands-Antelope	1	0	-1	-100.0%	15	4	-11	-73.3%	200	0	-200	-100.0%	5,568	2,560	-3,008	-54.0%
North Natomas	4	2	-2	-50.0%	21	24	3	14.3%	4,435	1,450	-2,985	-67.3%	13,346	15,686	2,340	17.5%
North Sacramento	0	1	1	n/a	6	2	-4	-66.7%	0	350	350	n/a	21,618	5,350	-16,268	-75.3%
Orangevale	0	1	1	n/a	6	11	5	83.3%	0	300	300	n/a	5,264	3,325	-1,939	-36.8%
Rancho Cordova	4	2	-2	-50.0%	17	20	3	17.6%	9,125	2,500	-6,625	-72.6%	31,590	45,620	14,030	44.4%
Rio Linda	0	0	0	n/a	2	0	-2	-100.0%	0	0	0	n/a	700	0	-700	-100.0%
South Natomas	2	0	-2	-100.0%	22	20	-2	-9.1%	700	0	-700	-100.0%	14,993	3,012	-11,981	-79.9%
Southgate	2	2	0	0.0%	9	5	-4	-44.4%	1,300	3,350	2,050	157.7%	18,408	14,350	-4,058	-22.0%
Sylvan Oaks	3	6	3	100.0%	23	61	38	165.2%	1,005	1,015	10	1.0%	17,141	22,763	5,622	32.8%
Traveler/Wanderer Bookmobile	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
Valley Hi - North Laguna	1	1	0	0.0%	5	7	2	40.0%	300	300	0	0.0%	1,452	4,400	2,948	203.0%
Walnut Grove	0	0	0	n/a	5	8	3	60.0%	0	0	0	n/a	1,640	1,233	-407	-24.8%
												n/a				
Administration	0	0	0	n/a	3	0	-3	-100.0%	0	0	0	n/a	450	0	-450	-100.0%
Branch Services	0	1	1	n/a	3	9	6	200.0%	0	1	1	n/a	60,560	36,081	-24,479	-40.4%
Business Cards/Stationery	1	8	7	700.0%	21	55	34	161.9%	250	2,750	2,500	1000.0%	6,750	23,000	16,250	240.7%
Collection Development	0	0	0	n/a	2	0	-2	-100.0%	0	0	0	n/a	51,000	0	-51,000	-100.0%
Facilities	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	271	1	-270	-99.6%
Foundation	0	2	2	n/a	9	5	-4	-44.4%	0	2	2	n/a	24,552	2,502	-22,050	-89.8%
Friends	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	7,000	0	-7,000	-100.0%
Homebound Books	1	0	-1	-100.0%	4	0	-4	-100.0%	500	0	-500	-100.0%	8,500	0	-8,500	-100.0%
Human Resources	0	1	1	n/a	4	6	2	50.0%	0	1	1	n/a	6,752	5,253	-1,499	-22.2%
Information Technology	0	0	0	n/a	0	1	1	n/a	0	0	0	n/a	0	14,000	14,000	n/a
Literacy	0	0	0	n/a	0	1	1	n/a	0	0	0	n/a	0	300	300	n/a
Marketing	9	14	5	55.6%	50	107	57	114.0%	22,107	26,691	4,584	20.7%	87,289	336,640	249,351	285.7%
Other	0	0	0	n/a	7	0	-7	-100.0%	0	0	0	n/a	114,030	0	-114,030	-100.0%
Outreach	0	0	0	n/a	1	3	2	200.0%	0	0	0	n/a	4,200	2,700	-1,500	-35.7%
Youth Services	0	0	0	n/a	10	1	-9	-90.0%	0	0	0	n/a	52,126	15,000	-37,126	-71.2%

SACRAMENTO PUBLIC LIBRARY

Marketing Monthly Statistics

March 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Press Release Totals	**121**	**76**	**-45**	**-37.2%**	**844**	**384**	**-460**	**-54.5%**
Newspaper	121	75	-46	-38.0%	821	382	-439	-53.5%
TV	0	0	0	n/a	16	1	-15	-93.8%
Radio	0	1	1	n/a	7	1	-6	-85.7%
Press Mention Totals	**111**	**31**	**-80**	**-72.1%**	**980**	**364**	**-616**	**-62.9%**
Newspaper	97	25	-72	-74.2%	941	332	-609	-64.7%
TV	10	1	-9	-90.0%	30	21	-9	-30.0%
Radio	4	5	1	25.0%	9	11	2	22.2%
Press Value Totals	**$ 119,878**	**$ 31,357**	**$ (88,521)**	**-73.8%**	**$ 606,470**	**$ 545,995**	**$ (60,475)**	**-10.0%**
Newspaper	$ 40,878	$ 7,957	$ (32,921)	-80.5%	$ 369,070	$ 197,995	$ (171,075)	-46.4%
TV	$ 77,600	$ 8,400	$ (69,200)	-89.2%	$ 229,600	$ 324,000	$ 94,400	41.1%
Radio	$ 1,400	$ 15,000	$ 13,600	971.4%	$ 7,800	$ 24,000	$ 16,200	207.7%