



Sacramento Public
Library Authority

Agenda Item			
Information/Action	Board Meeting Date	Regular/Executive Meeting	Agenda Item No.
Information	January 22, 2009	Regular	5.0

SUBJECT

Director’s Report

CONTACT PERSON

Phil Batchelor, Interim Library Director, 264-2830

RECOMMENDED ACTION

Receive and file.

2009 Crocker-Kingsley Biennial Art Exhibition

The Sacramento Public Library is currently hosting the 2009 Crocker-Kingsley Biennial Art Exhibition through February 6, 2009. This juried art show takes place every two years and is normally held at the Crocker Art Museum. Due to the expansion project currently underway at the Crocker, the Kingsley Art Club approached the Library about hosting this year’s exhibition and the Library readily agreed. The competition was open to any artist currently living in California.

The artwork is on view during regular open hours at the Central Library, and includes paintings, sculpture, photography, prints, and crafts, in a range of artistic styles from representational to abstract to conceptual. A few works are currently on display in the Central Library lobby and the remaining pieces are located on the balcony of the Tsakopoulos Library Galleria.

Library Director Recruitment Update

The Hawkins Company has been retained to lead the search for the Library Director. City managers and the County Executive have met with Bill Hawkins, Principal, to provide their thoughts and input on the development of the candidate profile. June Garcia will be holding stakeholder meetings in late January. At this time, the recruitment is scheduled to be concluded by early May, 2009 with the expectation that the new Library Director would be in place by mid-June.

Authority Counsel Recruitment Update

The Request for Proposal for legal counsel services for the Sacramento Public Library Authority was posted to various websites in December, 2008, with responses due by January 16, 2009. To date, over 100 inquiries have been received requesting the RFP and/or additional information.



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The Authority Counsel Ad Hoc Committee of the Board will review the responses received, select individuals and/or firms to be interviewed, and make a recommendation to the Board for consideration.



Public Services –Alison Landers, Deputy Director, Public Services

Colonial Heights Library – 20th Anniversary

Scheduled for Saturday, January 24th, the Colonial Heights Library will celebrate its 20th anniversary with live jazz music performed by the American River College Jazz Collective, then a family program of music and stories with Voice of the Wood. The community is invited to come for birthday cake and music at 2:00 pm, some brief remarks at 2:30 pm and stay through the program at 3:00 p.m.

Belle Coolegge Library – 50th Anniversary

Fifty years and counting – the Belle Coolegge Library is celebrating its golden anniversary on Saturday, January 31st. The day begins with the Great Backyard Bird Count with the Sacramento Audubon Society at 10:00 a.m., to be followed with a family program including a hoola-hoop contest, Bosco the Magician and a 1950s movie capping the eventful day at 4pm. Brief remarks will be made and birthday cake served at 1:00 p.m. The community is invited to make a day of it, or come for a while to share the excitement and nostalgia.

Teen Services

Over the last five years, the Library has focused on expanding and strengthening teen services and has hired teen services librarians that are making a difference in branches all over the system. As of January 3rd, Rancho Cordova joins the eight other branches that have teen advisory councils (or groups) formed to help librarians plan activities, enhance the spaces for teens in the libraries, and develop materials collections to better meet the needs and interests of the local teens.

Funds from Supporting Partner Organizations

The Library has recently been fortunate to receive donations from the Library’s supporting organizations - the Sacramento Public Library Foundation and the Friends of the Sacramento Public Library, \$24,709 and \$40,000 respectively, to be used for materials. Gifts like these have made it possible for the Library to provide new collections of audio books on mp3 players (*Playaways*) and add to the downloadable audio books and music collection available for use on computers, etc. In mid-December, the Library began offering iPod-compatible downloads of Audio Books with 520 titles and a “soft” opening (no advertising). It was an immediate hit. Recently when staff reviewed usage, 422 titles were currently checked out and 450 more people were waiting to check out one of those 422 titles. This indicates a huge need for downloadable audio for iPod users. The funds from the Foundation will allow the Library to expand this high-demand collection.



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In addition, the Foundation distributed funds from the Branch Booster for children’s programs and materials--\$16,422 will be distributed for discretionary uses in the branch libraries and \$16,422 has been sent to the Branch Friends groups for programs or materials or both. The branch supervisors are working with Friends groups to plan for the use of these funds. The donations will have a significant impact on the children’s services and materials collections. These are just the latest in the series of donations to the Library from system support groups.



Administrative Services – Rick Teichert, Deputy Director, Administrative Services

Mid-Year FY 2008/09 Budget and FY 2009/10 Budget Update

Staff is preparing the mid-year FY 2008/09 Budget status report for the Board. This will include a comprehensive review of revenues and expenditures through December 31, 2008 and any recommended actions for the balance of the fiscal year. This will be presented to the Board at the February 26, 2009 Board meeting.

Staff has initiated the budget development process for FY 2009/10. Staff is also working closely with the City and County of Sacramento to gauge impacts of the economy on their budgets and subsequently on Library funding sources. At this time, it appears that property taxes will decline moderately moving into FY 2009/10. Discussion with City of Sacramento staff indicate that the one-time funding to maintain service levels in the City of Sacramento branches will not be available in FY 2009/10, so the Library may be forced to reduce the City of Sacramento branch operations for all ten City of Sacramento branches in the future. Staff is working closely with City staff to determine if there will be additional recommended reductions in the City General Fund contribution to the Library. Staff will brief the Board in more detail at the February 26, 2009 Board meeting when the mid-year budget is discussed.

E-Commerce Implementation

Payment of fines and fees online went live on November 24, 2008. Since that time, staff has been monitoring the activity on a daily basis. From November 24, 2008 to January 12, 2009, the Library has collected a total of \$17,800. This represents an average daily payment of \$363 since inception, while January has seen an average daily collection rate of \$427 per day. The highest one-day collection was January 10, 2009 at \$705, with four additional days exceeding \$600. The two lowest days were Thanksgiving Day and Christmas Day at \$56 and \$75, respectively. Of the payments made to date, 44% were made on computers in Library branches, while 56% were made outside of the Library over the internet. At the current rate of payment, staff estimates an annualized amount of \$120,000 to \$130,000 to be made via online payments.



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During the month of January, staff will be installing credit card terminals to enable customers to pay fines with a debit or credit card at the Customer Service desk as well as online. Staff will evaluate the trends to see if this increases the total fines paid.

Cash Handling Policy Update

Staff is working to finalize the Board level cash handling policy, as well as administrative policies and procedures. These are based on the principles presented to the Board at the October 23, 2008 Board meeting.

Implementation of the administrative cash handling procedures requires that a number of tasks be completed simultaneously, such as: ordering, receiving, programming and installing cash registers and credit card terminals; purchasing and installing dual-compartment safes in each branch; and providing separate locking cash boxes for Friends' money raised through sales of used books and other items. Adequate and timely training is the key to successful implementation of the cash handling policies, and is scheduled to be completed by the time the new equipment is installed. Based on this timeline, comprehensive cash handling controls will be in place in all branches by the second week of February 2009. Final administrative and board level policies will be recommended at the February 26, 2009 Board meeting.

Video Surveillance System Update

The Sacramento Public Library now has state of the art video surveillance systems in four branches: Martin Luther King, Jr., Belle Cooleedge, Carmichael and Elk Grove. All of these are networked systems, meaning the images are accessed through the Library's intranet and stored on local computer servers. Video data is stored for at least thirty days so incidents can be researched and pertinent video saved well after an incident is reported.

The surveillance systems have been useful for a number of recent incidents:

- A stolen skateboard at ML King was returned to its rightful owner
- A suspect was clearly identified in a customer's laptop theft at the Carmichael Library. Surveillance video was released to law enforcement in accordance with the Library's policies.
- Video from a reported abduction at the Carmichael Library was released to law enforcement and shown to be a hoax.
- Poor behavior at the Belle Cooleedge Library has decreased significantly, presumably due to the publicized surveillance system.

Surveillance systems are specified in each of the new libraries: Valley Hi-North Laguna, North Natomas and Pocket-Greenhaven. The success with the systems so far indicates a strong need for expanding the library's capabilities in the future.



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Branch Security Audits

Sacramento Public Library Security, in conjunction with All Phase Security, is performing security audits at each branch location. Eight audits have been completed so far with a goal of completing the remaining audits by the end of 2009. The audits examine a number of different aspects of each facility but focus primarily on exterior site conditions and the assigned guard's Post Orders.

Crime Prevention Through Environmental Design (CePTED) principles are used to evaluate the conditions at each branch. Where warranted, landscaping, walls and benches are modified or removed to improve sightlines around each branch. Exterior lighting, including parking lot lighting, is inspected and exceptions are noted for repair. In addition, Branch staff conduct a monthly facility inspection on the third Thursday of each month to identify specific needs, supplementing the findings of the security audits. Staff will present a status report to the Board on the audit results by June 2009.

Employee Performance Appraisals

As of January 22, 2009, 100% of the performance appraisals have been completed! Since August 15, 2008 when the first announcement was posted on the Library's intranet site that all performance appraisals had to be completed by December 31, 2008, system wide 322 performance appraisals were completed in just over four months' time – including probationary employees. This means that 100% of the evaluations were done in one-third the time it would normally take to do them over a 12-month period. It goes without saying that this was a collective effort and could not have been accomplished without the efforts of every single staff member.

Performance Appraisal Instrument Re-Engineering

The Performance Appraisal Re-Engineering committee, comprised of; Arevik Bagdassari, Donald Tucker, Cynthia Phipps, Sarah Dentan, Bridget Laws, Eric Webb, Kathryn Noblet, Rebecca Higgeson, Shari Nichelini, Suzy Murray and Maria Trejo, has been working diligently since June 13, 2008 to update the appraisal instrument used to review staff performance and provide feedback to supervisors and managers. The Performance Management System Request for Proposal was issued January 12, 2009.

Harassment Prevention Policy Update

At its April 24, 2008 meeting, the Authority Board reviewed the Authority's Internet Use Policy, which discussion included the potential exposure of staff to offensive Internet materials in the course of their work, and the implications for the Authority's obligation to provide a harassment-free environment for its employees.

To this end, a working group was established and held their first meeting on August 28, 2008. The group met for three extended meetings under the facilitation of Ms. Gail Cecchettini Whaley of Hanson Bridgett, LLP, with the following objectives:



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- Identify all potential offensive exposures to staff from a patron’s Internet access.
- For each foreseeable exposure to offensive material, consider and catalog the most protective policy and protocol to protect employee rights that is consistent with the patron’s right of access to protected materials.
- Recommend a comprehensive protocol taking into account the examples and precautions identified in the process.
- Recommend policy amendments to the Board for approval.

Ms. Whaley has prepared a detailed report on the Working Group’s results, which will be presented to the Authority Board at its regular meeting on February 26, 2009.

Approved By

Phil Batchelor, Interim Library Director

ATTACHMENTS

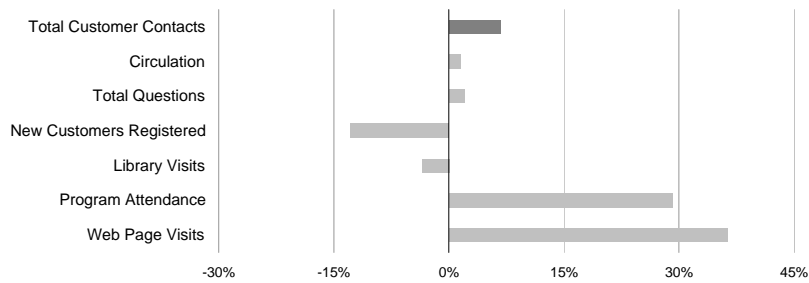
- Attachment A: Customer Contact Dashboard – November 2008
- Attachment B: Customer Contact Dashboard – December 2008
- Attachment C: Public Services Statistics – November 2008
- Attachment D: Public Services Statistics – December 2008
- Attachment E: Administrative Services Statistics – November 2008
- Attachment F: Administrative Services Statistics – December 2008
- Attachment G: Count Week Statistics – Q2 2008/2009

**Sacramento Public Library
Customer Contact Dashboard - November 2008**

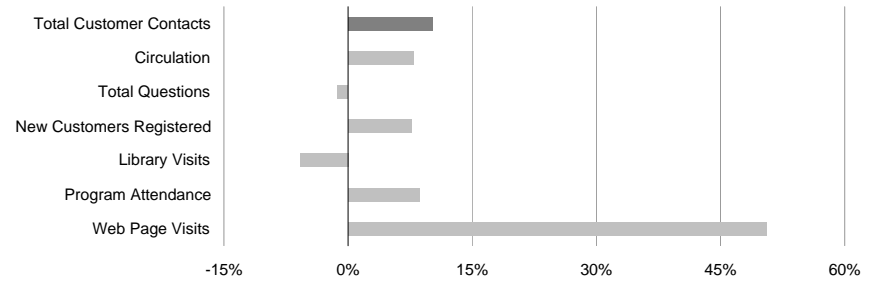
FY 08-09 Customer Contact Goal: Increase Contacts by 15%

	<u>Nov. FY 07-08</u>	<u>Nov. FY 08-09</u>	<u>% Diff.</u>	<u>YTD FY 07-08</u>	<u>YTD FY 08-09</u>	<u>% Diff.</u>	<u>Goal FY 08-09</u>	<u>YTD % of Goal</u>	<u>Projected FY 08-09</u>	<u>Projected % of Goal</u>
Total Customer Contacts	1,094,244	1,167,122	6.7%	5,383,301	5,928,805	10.1%	15,111,528	39.2%	14,229,132	94.2%
Circulation	552,759	560,887	1.5%	2,805,317	3,027,120	7.9%	7,827,767	38.7%	7,265,088	92.8%
Total Questions	92,382	94,241	2.0%	477,225	471,205	-1.3%	1,337,890	35.2%	1,130,892	84.5%
New Customers Registered	6,483	5,649	-12.9%	35,582	38,293	7.6%	92,646	41.3%	91,903	99.2%
Library Visits	242,229	233,684	-3.5%	1,240,629	1,168,420	-5.8%	3,506,463	33.3%	2,804,208	80.0%
Program Attendance	5,996	7,744	29.2%	41,818	45,406	8.6%	108,057	42.0%	108,974	100.8%
Web Page Visits	194,395	264,917	36.3%	782,730	1,178,361	50.5%	2,238,704	52.6%	2,828,066	126.3%

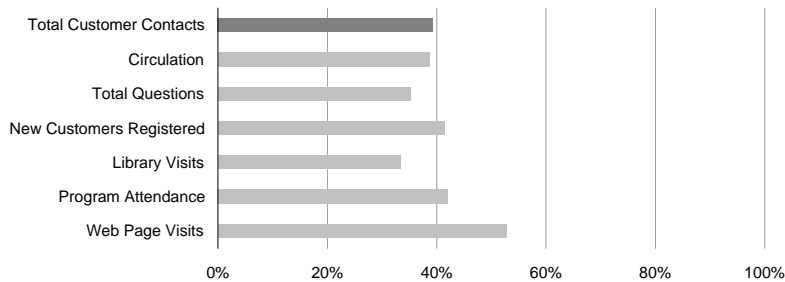
Month Percent Difference



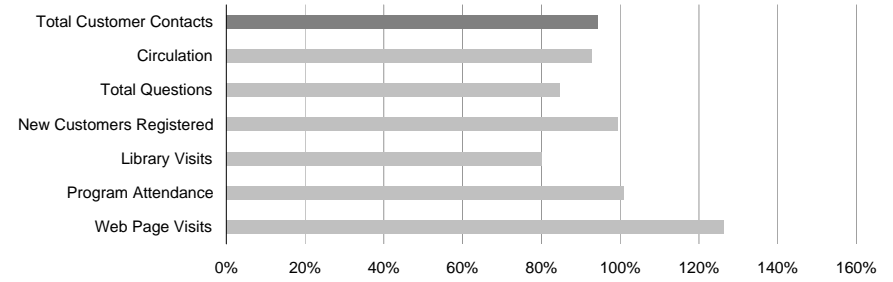
YTD Percent Difference



YTD Actual as Percent of FY 2008-09 Goal



Projections as Percent of FY 2008-09 Goal

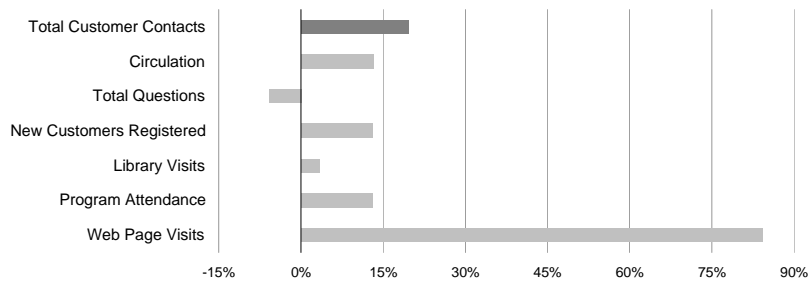


**Sacramento Public Library
Customer Contact Dashboard - December 2008**

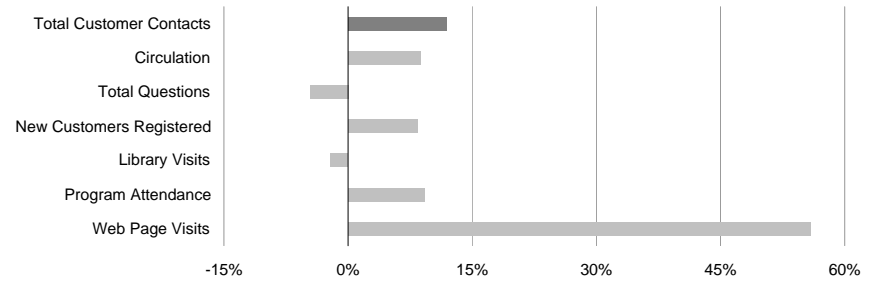
FY 08-09 Customer Contact Goal: Increase Contacts by 15%

	<u>Dec.</u> <u>FY 07-08</u>	<u>Dec.</u> <u>FY 08-09</u>	<u>% Diff.</u>	<u>YTD</u> <u>FY 07-08</u>	<u>YTD</u> <u>FY 08-09</u>	<u>% Diff.</u>	<u>Goal</u> <u>FY 08-09</u>	<u>YTD</u> <u>% of Goal</u>	<u>Projected</u> <u>FY 08-09</u>	<u>Projected</u> <u>% of Goal</u>
Total Customer Contacts	1,001,796	1,196,998	19.5%	6,385,097	7,144,255	11.9%	15,111,528	47.3%	14,288,510	94.6%
Circulation	508,656	576,025	13.2%	3,313,973	3,603,145	8.7%	7,827,767	46.0%	7,206,290	92.1%
Total Questions	92,382	86,983	-5.8%	569,607	543,672	-4.6%	1,337,890	40.6%	1,087,344	81.3%
New Customers Registered	5,146	5,821	13.1%	40,728	44,114	8.3%	92,646	47.6%	88,228	95.2%
Library Visits	242,229	250,168	3.3%	1,482,858	1,451,556	-2.1%	3,506,463	41.4%	2,903,112	82.8%
Program Attendance	6,145	6,943	13.0%	47,963	52,349	9.1%	108,057	48.4%	104,698	96.9%
Web Page Visits	147,238	271,058	84.1%	929,968	1,449,419	55.9%	2,238,704	64.7%	2,898,838	129.5%

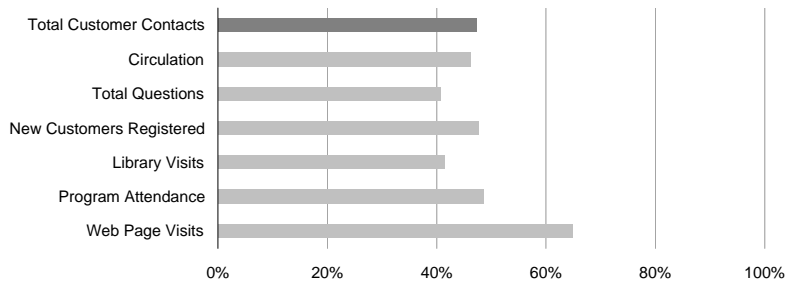
Month Percent Difference



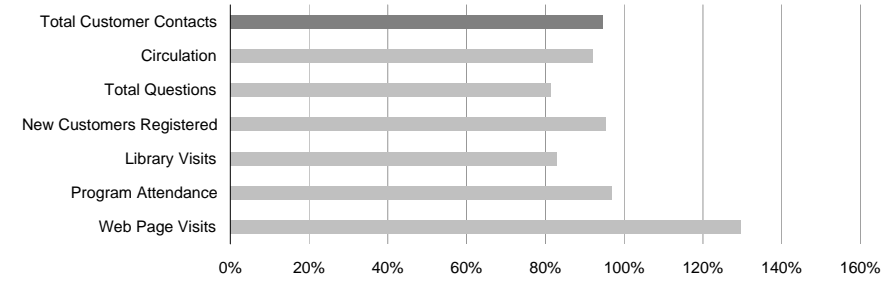
YTD Percent Difference



YTD Actual as Percent of FY 2008-09 Goal



Projections as Percent of FY 2008-09 Goal





SACRAMENTO PUBLIC LIBRARY

MONTHLY PUBLIC SERVICES STATISTICS

November 2008

**SACRAMENTO PUBLIC LIBRARY
MONTHLY STATISTICAL SUMMARY**

November 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Customers & Circulation								
Items Circulated	552,759	560,887	8,128	1.5%	2,805,317	3,027,120	221,803	7.9%
Interlibrary Loan								
Loaned to Client Libraries	6,931	7,272	341	4.9%	38,589	43,198	na	na
Borrowed from Client Libraries	11,854	9,111	-2,743	-23.1%	60,103	52,378	na	na
All Other Loans	251	169	-82	-32.7%	1,151	1,107	na	na
New Customers Registered	6,483	5,649	-834	-12.9%	35,582	38,293	2,711	7.6%
Total Customers ¹	501,893	533,261	31,368	6.2%	na	na	na	na
Adult	328,965	348,104	19,139	5.8%	na	na	na	na
Juvenile	166,304	165,869	-435	-0.3%	na	na	na	na
E-card Only ¹	5,711	18,324	na	220.9%	na	na	na	na
Other	913	964	51	5.6%	na	na	na	na
Total Customers as % of Total Population ²	37.6%	39.4%	1.9%	5.0%	na	na	na	na
Library Visits	242,229	233,684	-8,545	-3.5%	1,240,629	1,168,420	-72,209	-5.8%
Reference Questions Answered	38,740	38,432	-308	-0.8%	193,142	192,160	-982	-0.5%
Programs								
TOTAL PROGRAMS - #	232	269	37	15.9%	1,216	1,521	305	25.1%
TOTAL ATTENDANCE	5,996	7,744	1,748	29.2%	41,818	45,406	3,588	8.6%
Family Programs - #	20	34	14	70.0%	123	167	44	35.8%
Family Programs - Attendance	605	2,093	1,488	246.0%	8,394	7,024	-1,370	-16.3%
Toddler Programs - #	27	31	4	14.8%	139	194	55	39.6%
Toddler Programs - Attendance	757	1,097	340	44.9%	3,667	6,309	2,642	72.0%
Preschool Programs - #	67	55	-12	-17.9%	298	351	53	17.8%
Preschool Programs - Attendance	1,675	1,505	-170	-10.1%	8,169	9,808	1,639	20.1%
School Age Programs - #	51	62	11	21.6%	298	351	53	17.8%
School Age Programs - Attendance	1,875	1,923	48	2.6%	13,389	13,899	510	3.8%
Teen Programs - #	29	36	7	24.1%	178	230	52	29.2%
Teen Programs - Attendance	591	507	-84	-14.2%	2,522	5,269	2,747	108.9%
Adult Programs - #	38	51	13	34.2%	176	228	52	29.6%
Adult Programs - Attendance	493	619	126	25.6%	5,631	3,097	-2,534	-45.0%
Senior Programs - #	0	0	0	0.0%	4	0	-4	-100.0%
Senior Programs - Attendance	0	0	0	0.0%	46	0	-46	-100.0%
Community								
Community Meeting/Meeting Room Use - #	313	260	-53	-16.9%	1,491	1,419	-72	-4.8%
Hours Used	798	880	82	10.3%	4,057	4,198	141	3.5%
Attendance	5,814	6,121	307	5.3%	28,991	29,144	153	0.5%
Community Meetings - # presentations by staff	27	44	17	63.0%	89	196	107	120.2%
Total Attendance	683	1,720	1,037	151.8%	4,965	11,715	6,750	136.0%
Attendance - Adults	156	499	343	219.9%	1,874	2,915	1,041	55.5%
Attendance - Youth	527	1,221	694	131.7%	3,091	8,800	5,709	184.7%
Community Group Visits to Library - #	109	47	-62	-56.9%	426	246	-180	-42.3%
Total Attendance	4,120	1,380	-2,740	-66.5%	15,452	7,145	-8,307	-53.8%
Attendance - Adults	299	240	-59	-19.7%	1,605	1,489	-116	-7.2%
Attendance - Youth	3,821	1,140	-2,681	-70.2%	13,847	5,656	-8,191	-59.2%
Internet Access Totals								
Total Available Time	73,482	70,397	-3,085	-4.2%	372,753	385,006	12,253	3.3%
Total Time Used	36,416	40,329	3,913	10.7%	222,469	229,497	7,028	3.2%
% of Available Time Used	49.6%	57.3%	7.7%	15.6%	59.7%	59.6%	-0.1%	-0.1%
Booking Slots Used-% of Avail.	87.3%	98.9%	11.6%	13.3%	na	na	na	na
Customer Self-Service								

SACRAMENTO PUBLIC LIBRARY
MONTHLY STATISTICAL SUMMARY

November 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Self-Check Circulation	101,564	97,527	-4,037	-4.0%	531,841	563,055	31,214	5.9%
% of All Circulation for Self-Check Branches	28.4%	27.2%	-1.2%	-4.2%	28.8%	28.7%	-0.1%	-0.4%
% of All Circulation for System	18.4%	17.4%	-1.1%	-5.7%	19.0%	18.6%	-0.4%	-1.9%
Total Customer-Completed Renewals	106,977	112,972	5,995	5.6%	517,302	580,823	63,521	12.3%
Computer Renewal - External	95,996	101,565	5,569	5.8%	465,215	525,453	60,238	12.9%
Computer Renewal - Internal	6,145	5,274	-871	-14.2%	28,415	28,684	269	0.9%
Telephone Renewal	4,836	6,133	1,297	26.8%	23,672	26,686	3,014	12.7%
% of All Circulation for System	19.4%	20.1%	0.7%	3.7%	18.5%	19.2%	0.7%	3.6%
Total Holds Placed	109,648	121,462	11,814	10.8%	568,487	617,188	48,701	8.6%
Customer-Placed Holds	91,635	104,567	12,932	14.1%	477,833	519,933	42,100	8.8%
% of All Holds Placed	83.6%	86.1%	2.5%	3.0%	84.1%	84.2%	0.2%	0.2%
Total Library Catalog Searches	771,541	876,650	105,109	13.6%	3,853,834	4,595,746	741,912	19.3%
Catalog Searches - External	545,063	557,726	12,663	2.3%	2,957,261	2,890,438	-66,823	-2.3%
% of Total Searches	70.6%	63.6%	-7.0%	-9.9%	76.7%	62.9%	-13.8%	-18.0%
Subscription Database Searches ³	32,083	102,108	70,025	218.3%	113,843	340,639	226,796	199.2%
Web Page Visits - External	194,395	264,917	70,522	36.3%	782,730	1,178,361	395,631	50.5%
Electronic Databases	41	42	1	2.4%	na	na	na	na
Download ⁴	1,923	3,058	1,135	59.0%	10,862	15,148	4,286	39.5%
Notices Sent for Holds and Overdues - Total	118,960	91,416	-27,544	-23.2%	564,890	537,134	-27,756	-4.9%
Delivered via E-mail	76,105	56,238	-19,867	-26.1%	299,103	322,611	23,508	7.9%
% of Total	64.0%	61.5%	-2%	-3.8%	52.9%	60.1%	7.1%	13.4%
Delivered via Automated Telephone System	32,144	29,268	-2,876	-8.9%	207,330	176,714	-30,616	-14.8%
% of Total	27.0%	32.0%	5.0%	18.5%	36.7%	32.9%	-3.8%	-10.4%
Delivered via Traditional Mail	10,711	5,910	-4,801	-44.8%	58,457	37,809	-20,648	-35.3%
% of Total	9.0%	6.5%	-2.5%	-28.2%	10.3%	7.0%	-3.3%	-32.0%
Resources								
Open Hours	4,281	3,932	-349	-8.2%	22,141	22,360	219	1.0%
Closed Hours	392	713	321	81.9%	1,286	1,269	-17	-1.3%
Staff FTE	199.0	199.5	0.5	0.3%	na	na	na	na
Extra Help Staff Total Hours Used	7,500	7,008	-492	-6.6%	41,618	38,004	-3,614	-8.7%
Librarian Hours	634	384	-250	-39.4%	3,557	2,150	-1,407	-39.6%
Library Assistant Hours	1,883	1,488	-395	-21.0%	11,138	9,241	-1,897	-17.0%
Shelver Hours	4,983	5,136	153	3.1%	26,923	26,613	-310	-1.2%
Volunteers - #	438	370	-68	-15.5%	na	na	na	na
Volunteers - Hours	2,828	3,166	338	12.0%	14,247	15,938	1,691	11.9%
Items - Total	2,100,758	2,022,261	-78,497	-3.7%	na	na	na	na
Items Added	9,185	8,335	-850	-9.3%	49,731	56,796	7,065	14.2%
Titles - Total	484,697	476,330	-8,367	-1.7%	na	na	na	na
Titles Added	1,654	1,326	-328	-19.8%	8,156	9,199	1,043	12.8%
Bookable Public Access Internet PCs	379	365	-14	-3.7%	na	na	na	na
Express Public Access Internet PCs	16	25	9	56.3%	na	na	na	na

Notes:
¹ The distribution for total customer types began with the January 2007 report. E-Card data are a cumulative total that began in October 2007.
² The population estimates used are from the California Department of Finance.

<http://www.dof.ca.gov/HTML/DEMOGRAP/ReportsPapers/Estimates/E1/documents/E-1table.xls>

Last year = 1,335,969

This year = 1,351,825

³ The subscription database searches refer to totals for the previous month.

⁴ The download service began in August 2006.

SACRAMENTO PUBLIC LIBRARY CUSTOMERS

November 2008	Monthly New Customers			Cumulative New Customers				Total Customers			
	Branches	This Month Last Year	This Month This Year	% Change	Last YTD	This YTD	YTD # Change	YTD % Change	This Time Last Year	This Time This Year	# Change
Totals	6,483	5,649	-12.9%	35,582	38,293	2,711	7.6%	501,893	533,261	31,368	6.2%
Arcade	191	198	3.7%	1,142	1,742	600	52.5%	16,331	17,940	1,609	9.9%
Arden-Dimick	195	226	15.9%	1,137	1,340	203	17.9%	22,212	22,824	612	2.8%
Carmichael	305	258	-15.4%	1,685	1,599	-86	-5.1%	26,498	27,205	707	2.7%
Central	554	566	2.2%	3,223	3,099	-124	-3.8%	47,628	50,400	2,772	5.8%
Colonial Heights	257	239	-7.0%	1,371	1,495	124	9.0%	23,315	23,977	662	2.8%
Belle Coolegge	213	227	6.6%	1,292	1,373	81	6.3%	28,051	28,359	308	1.1%
Courtland	2	3	50.0%	47	60	13	27.7%	688	732	44	6.4%
Del Paso Heights	62	87	40.3%	399	560	161	40.4%	7,871	8,003	132	1.7%
Elk Grove ³	267	16	-94.0%	1,497	1,329	-168	-11.2%	36,987	35,981	-1,006	-2.7%
Fair Oaks	222	211	-5.0%	1,223	1,281	58	4.7%	25,171	25,227	56	0.2%
Franklin	188	276	46.8%	2,646	2,760	114	4.3%	22,022	24,815	2,793	12.7%
Galt	103	93	-9.7%	662	677	15	2.3%	11,966	12,793	827	6.9%
Isleton	6	3	-50.0%	51	58	7	13.7%	935	933	-2	-0.2%
Martin Luther King	225	203	-9.8%	1,110	1,328	218	19.6%	20,049	20,690	641	3.2%
McClatchy	20	29	45.0%	150	156	6	4.0%	2,481	2,639	158	6.4%
McKinley	109	114	4.6%	596	778	182	30.5%	12,094	12,482	388	3.2%
North Highlands-Antelope	373	352	-5.6%	2,056	2,211	155	7.5%	40,154	40,822	668	1.7%
North Natomas	86	73	-15.1%	586	934	348	59.4%	4,753	6,389	1,636	34.4%
North Sacramento	70	75	7.1%	360	428	68	18.9%	7,780	7,748	-32	-0.4%
Orangevale ¹	53	117	120.8%	291	600	309	106.2%	6,992	7,049	57	0.8%
Rancho Cordova	247	304	23.1%	1,589	1,729	140	8.8%	29,126	29,705	579	2.0%
Rio Linda	50	60	20.0%	237	344	107	45.1%	5,193	5,385	192	3.7%
South Natomas	300	330	10.0%	1,981	2,107	126	6.4%	29,851	31,358	1,507	5.0%
Southgate	216	195	-9.7%	1,258	1,314	56	4.5%	21,397	22,037	640	3.0%
Sylvan Oaks	354	359	1.4%	1,852	2,060	208	11.2%	29,224	30,700	1,476	5.1%
Traveling Bookmobile	5	9	80.0%	43	58	15	34.9%	1,008	994	-14	-1.4%
Valley Hi - N. Laguna	164	156	-4.9%	1,014	969	-45	-4.4%	11,681	13,045	1,364	11.7%
Walnut Grove	10	8	-20.0%	75	75	0	0.0%	1,333	1,348	15	1.1%
Wanderer Bookmobile	10	7	-30.0%	52	28	-24	-46.2%	982	990	8	0.8%
Other Circulating Entities											
Books by Mail	0	0	0.0%	3	0	-3	-100.0%	143	162	19	13.3%
ILL	4	0	-100.0%	17	11	-6	-35.3%	624	630	6	1.0%
Misc Circ ³	1,622	855	-47.3%	5,937	5,790	-147	-2.5%	7,353	19,899	12,546	170.6%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

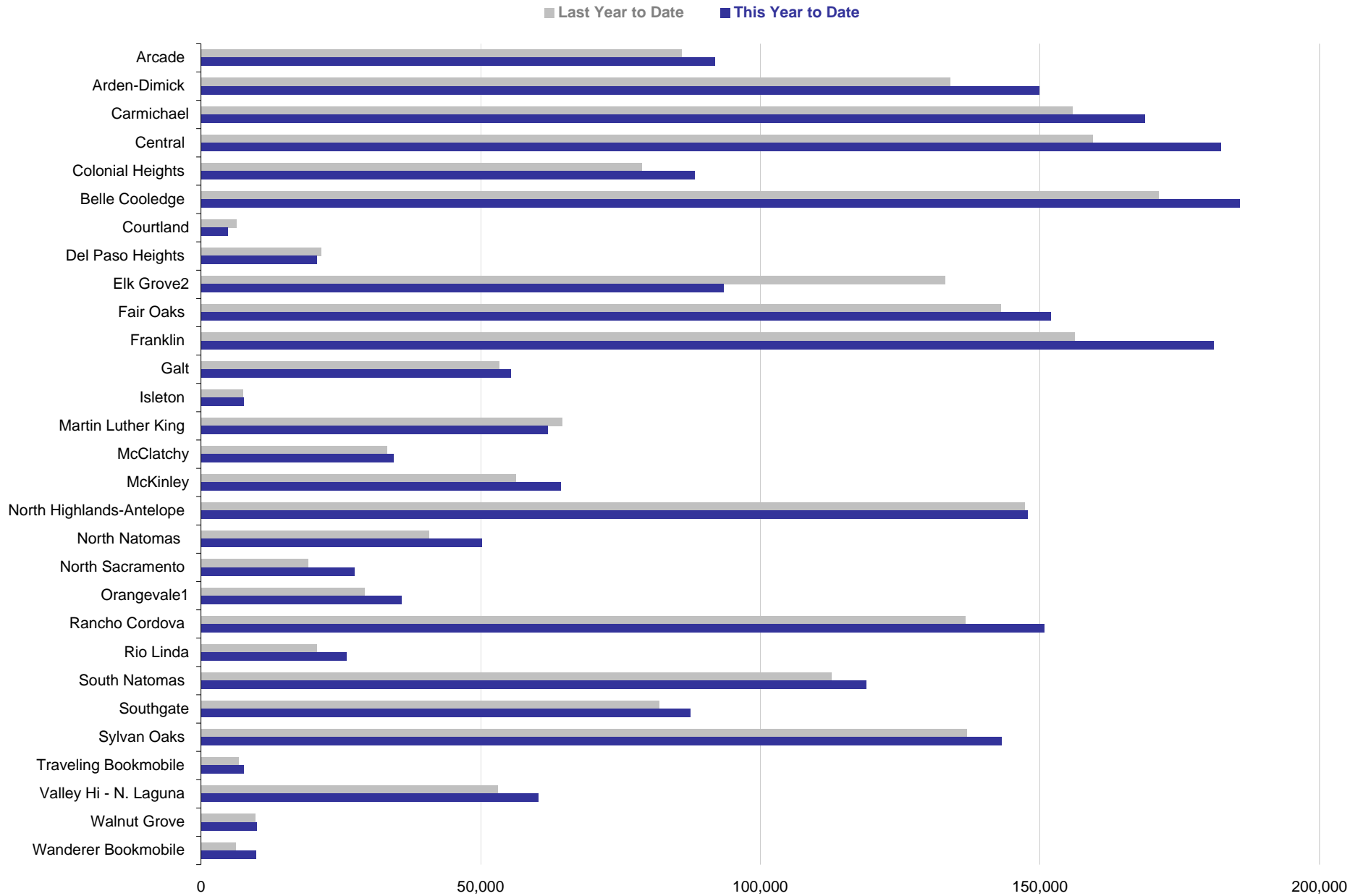
² Count includes e-card customers as of 9/2007

³ Elk Grove closed for move to new location and will reopen in December 2008.

SACRAMENTO PUBLIC LIBRARY

YEAR-TO-DATE CIRCULATION COMPARISON

November 2008



SACRAMENTO PUBLIC LIBRARY CIRCULATION

November 2008 Branches	Monthly Circulation			Monthly Circ Per Open Hour			Cumulative Circulation			
	This Month Last Year	This Month This Year	% Change	Last Year	This Year	% Change	Last Fiscal Year To Date	This Fiscal Year To Date	# Change	% Change
Totals	552,759	560,887	1.5%	2,707	2,827	4.4%	2,805,317	3,027,120	221,803	7.9%
Arcade	16,505	17,467	5.8%	97	110	13.2%	85,973	91,923	5,950	6.9%
Arden-Dimick	26,172	28,115	7.4%	154	168	9.4%	133,975	149,933	15,958	11.9%
Carmichael	29,894	31,775	6.3%	185	196	6.3%	155,859	168,836	12,977	8.3%
Central	32,537	35,127	8.0%	169	183	8.5%	159,440	182,327	22,887	14.4%
Colonial Heights	15,659	16,083	2.7%	91	101	11.1%	78,869	88,329	9,460	12.0%
Belle Coolegge	32,833	35,371	7.7%	191	222	16.5%	171,211	185,723	14,512	8.5%
Courtland	1,456	989	-32.1%	13	10	-25.1%	6,285	4,817	-1,468	-23.4%
Del Paso Heights	4,037	3,935	-2.5%	29	30	4.2%	21,477	20,669	-808	-3.8%
Elk Grove ²	24,531	209	-99.1%	143	na	na	133,009	93,431	-39,578	-29.8%
Fair Oaks	27,391	27,954	2.1%	165	186	12.9%	143,080	151,983	8,903	6.2%
Franklin	31,089	39,828	28.1%	141	127	-10.2%	156,251	181,090	24,839	15.9%
Galt	10,315	10,005	-3.0%	74	80	8.6%	53,362	55,437	2,075	3.9%
Isleton	1,662	1,619	-2.6%	15	16	1.2%	7,561	7,666	105	1.4%
Martin Luther King	12,675	11,421	-9.9%	74	72	-2.5%	64,626	61,961	-2,665	-4.1%
McClatchy	7,059	6,139	-13.0%	53	50	-5.3%	33,244	34,487	1,243	3.7%
McKinley	11,562	11,798	2.0%	80	91	13.9%	56,374	64,346	7,972	14.1%
North Highlands-Antelope	29,760	27,539	-7.5%	172	169	-1.8%	147,326	147,792	466	0.3%
North Natomas	8,173	9,085	11.2%	48	59	23.4%	40,820	50,249	9,429	23.1%
North Sacramento	4,435	5,343	20.5%	32	41	26.9%	19,208	27,419	8,211	42.7%
Orangevale ¹	5,663	6,242	10.2%	49	64	30.5%	29,268	35,884	6,616	22.6%
Rancho Cordova	26,023	28,952	11.3%	151	182	20.4%	136,636	150,807	14,171	10.4%
Rio Linda	3,797	4,648	22.4%	33	46	39.2%	20,691	26,055	5,364	25.9%
South Natomas	21,275	22,422	5.4%	122	136	11.1%	112,764	118,881	6,117	5.4%
Southgate	15,421	16,013	3.8%	98	108	10.9%	81,883	87,522	5,639	6.9%
Sylvan Oaks	26,036	26,880	3.2%	137	156	14.0%	136,954	143,126	6,172	4.5%
Traveling Bookmobile	1,483	1,514	2.1%	45	43	-3.7%	6,762	7,688	926	13.7%
Valley Hi - N. Laguna	9,925	11,633	17.2%	67	85	26.6%	53,047	60,262	7,215	13.6%
Walnut Grove	2,092	1,784	-14.7%	18	17	-3.0%	9,771	9,926	155	1.6%
Wanderer Bookmobile	2,048	2,733	33.4%	62	78	25.8%	6,192	9,883	3,691	59.6%
Other Circulating Entities										
Books by Mail	1,236	1,256	1.6%	na	na	na	5,297	5,774	477	9.0%
Borrower's Help Desk	39	0	-100.0%	na	na	na	4,358	91	-4,267	-97.9%
ILL	251	169	-32.7%	na	na	na	1,225	1,107	-118	-9.6%
Misc Circ	532	198	-62.8%	na	na	na	2,736	1,851	-885	-32.3%
Telis	293	611	108.5%	na	na	na	1,603	3,332	1,729	107.9%
Customer										
Online	102,141	106,839	4.6%	na	na	na	493,646	554,151	60,505	12.3%
Telephone	4,836	6,133	26.8%	na	na	na	23,672	27,214	3,542	15.0%
Download	1,923	3,058	59.0%	na	na	na	10,862	15,148	4,286	39.5%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Elk Grove closed for move to new location and will reopen in December 2008.

SACRAMENTO PUBLIC LIBRARY PROGRAM TOTALS

November 2008	Monthly Program Totals			Cumulative Program Totals				Monthly Attendance Totals			Monthly Average Attendance per Program		Cumulative Attendance Totals				Annual Average Attendance per Program	
	Last Year	This Year	% Change	Last Year	This Year	# Change	% Change	Last Year	This Year	% Change	Last Year	This Year	Last Year	This Year	# Change	% Change	Last Year	This Year
Totals	232	269	15.9%	1,216	1,521	305	25.1%	5,996	7,744	29.2%	25.8	28.8	41,818	45,406	3,588	8.6%	34.4	29.9
Arcade	13	14	7.7%	65	90	25	38.5%	132	241	82.6%	10.2	17.2	989	1,747	758	76.6%	15.2	19.4
Arden-Dimick	10	18	80.0%	66	77	11	16.7%	327	584	78.6%	32.7	32.4	2,210	2,810	600	27.1%	33.5	36.5
Carmichael	17	14	-17.6%	104	104	0	0.0%	503	205	-59.2%	29.6	14.6	4,004	2,612	-1,392	-34.8%	38.5	25.1
Central	9	25	177.8%	64	146	82	128.1%	306	1,246	307.2%	34.0	49.8	8,601	4,438	-4,163	-48.4%	134.4	30.4
Colonial Heights	1	12	1100.0%	5	56	51	1020.0%	19	249	1210.5%	19.0	20.8	123	1,239	1,116	907.3%	24.6	22.1
Community Relations	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Belle Coolegge	21	16	-23.8%	50	77	27	54.0%	548	656	19.7%	26.1	41.0	1,433	2,386	953	66.5%	28.7	31.0
Courtland	1	12	1100.0%	5	85	80	1600.0%	52	266	411.5%	52.0	22.2	294	1,646	1,352	459.9%	58.8	19.4
Del Paso Heights	3	5	66.7%	20	25	5	25.0%	66	162	145.5%	22.0	32.4	323	507	184	57.0%	16.2	20.3
Elk Grove ²	10	0	-100.0%	56	24	-32	-57.1%	243	0	-100.0%	24.3	0.0	1,681	1,521	-160	-9.5%	30.0	63.4
Fair Oaks	9	12	33.3%	46	57	11	24.0%	213	357	67.6%	23.7	29.8	1,497	2,112	615	41.1%	32.6	37.1
Franklin	12	5	-58.3%	45	39	-6	-13.3%	533	307	-42.4%	44.4	61.4	2,294	2,004	-290	-12.6%	51.0	51.4
Galt	15	22	46.7%	78	83	5	6.4%	282	393	39.4%	18.8	17.9	2,079	2,213	134	6.4%	26.7	26.7
Isleton	14	17	21.4%	62	59	-3	-4.8%	370	320	-13.5%	26.4	18.8	1,457	1,273	-184	-12.6%	23.5	21.6
Martin Luther King	11	10	-9.1%	69	59	-10	-14.5%	196	195	-0.5%	17.8	19.5	1,754	1,222	-532	-30.3%	25.4	20.7
McClatchy	9	8	-11.1%	41	48	7	17.1%	120	130	8.3%	13.3	16.3	730	793	63	8.6%	17.8	16.5
McKinley	6	6	0.0%	41	43	2	4.9%	261	197	-24.5%	43.5	32.8	1,487	1,959	472	31.7%	36.3	45.6
North Highlands-Antelope	9	6	-33.3%	54	31	-23	-42.6%	241	170	-29.5%	26.8	28.3	1,683	813	-870	-51.7%	31.2	26.2
North Natomas	10	10	0.0%	55	39	-16	-29.1%	372	145	-61.0%	37.2	14.5	960	849	-111	-11.6%	17.5	21.8
North Sacramento	1	5	400.0%	7	34	27	385.7%	37	178	381.1%	37.0	35.6	117	1,161	1,044	892.3%	16.7	34.1
Orangevale ¹	0	1	na	7	12	5	71.4%	0	39	na	0.0	39.0	261	654	393	150.6%	37.3	54.5
Rancho Cordova	15	7	-53.3%	53	69	16	30.2%	465	952	104.7%	31.0	136.0	2,908	3,586	678	23.3%	54.9	52.0
Rio Linda	3	4	33.3%	30	31	1	3.3%	24	36	50.0%	8.0	9.0	558	440	-118	-21.1%	18.6	14.2
South Natomas	12	16	33.3%	72	80	8	11.1%	210	235	11.9%	17.5	14.7	1,668	3,137	1,469	88.1%	23.2	39.2
Southgate	4	4	0.0%	26	26	0	0.0%	93	103	10.8%	23.3	25.8	647	751	104	16.1%	24.9	28.9
Sylvan Oaks	15	16	6.7%	77	77	0	0.0%	318	339	6.6%	21.2	21.2	1,704	2,630	926	54.3%	22.1	34.2
Technology Training	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Valley Hi - N. Laguna	1	3	200.0%	5	37	32	640.0%	13	29	123.1%	13.0	9.7	122	712	590	483.6%	24.4	19.2
Walnut Grove	1	1	0.0%	13	13	0	0.0%	52	10	-80.8%	52.0	10.0	234	191	-43	-18.4%	18.0	14.7

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Elk Grove closed for move to new location and will reopen in December 2008.

**SACRAMENTO PUBLIC LIBRARY
PROGRAMS - ADULTS**

November 2008	Adult Programs					Attendance - Adult Programs					Senior Programs					Attendance - Senior Programs					Family Programs					Attendance - Family Programs				
	Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative		
	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change			
	Branch																													
Totals	51	176	228	29.6%	610	9	5,631	3,097	-45.0%	0	4	0	-100.0%	0	0	46	0	-100.0%	34	123	167	35.8%	915	1,178	8,394	7,024	-16.3%			
Arcade	2	12	17	41.7%	8	0	209	156	-25.4%	0	0	0	0.0%	0	0	0	0	0.0%	3	11	12	9.1%	11	32	131	177	35.1%			
Arden-Dimick	9	13	24	84.6%	148	0	275	454	65.1%	0	0	0	0.0%	0	0	0	0	0.0%	1	1	3	200.0%	18	27	6	295	4816.7%			
Carmichael	2	19	7	-63.2%	23	0	778	83	-89.3%	0	0	0	0.0%	0	0	0	0	0.0%	3	20	12	-40.0%	31	15	1,015	295	-70.9%			
Central	7	28	45	60.7%	129	0	2,932	812	-72.3%	0	0	0	0.0%	0	0	0	0	0.0%	7	5	31	520.0%	280	564	4,985	2,044	-59.0%			
Colonial Heights	0	0	6	na	0	0	0	66	na	0	0	0	0.0%	0	0	0	0	0.0%	5	1	13	1200.0%	29	102	11	387	3418.2%			
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%			
Belle Coolege	3	9	20	122.2%	68	0	122	413	238.5%	0	4	0	-100.0%	0	0	46	0	-100.0%	0	3	10	233.3%	0	0	188	565	200.5%			
Courtland	1	0	1	na	7	5	0	12	na	0	0	0	0.0%	0	0	0	0	0.0%	1	0	2	na	15	35	0	55	na			
Del Paso Heights	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	2	8	8	0.0%	75	55	145	318	119.3%			
Elk Grove ²	0	3	0	-100.0%	0	0	51	0	-100.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	3	3	0.0%	0	0	39	61	56.4%			
Fair Oaks	2	7	10	43.3%	9	4	109	59	-45.9%	0	0	0	0.0%	0	0	0	0	0.0%	2	4	5	25.0%	12	8	102	147	44.1%			
Franklin	0	4	0	-100.0%	0	0	93	0	-100.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	14	0	-100.0%	0	0	631	0	-100.0%			
Galt	6	11	10	-9.1%	60	0	91	95	4.4%	0	0	0	0.0%	0	0	0	0	0.0%	2	7	12	71.4%	5	4	15	95	533.3%			
Isleton	2	1	4	300.0%	5	0	5	27	440.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%			
Martin Luther King	1	13	2	-84.6%	3	0	71	5	-93.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	2	0.0%	0	0	69	72	4.3%			
McClatchy	3	16	21	31.3%	14	0	216	188	-13.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	2	3	50.0%	12	16	48	128	166.7%			
McKinley	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	9	2	-77.8%	0	0	307	361	17.6%			
North Highlands-Antelope	0	5	1	-80.0%	0	0	61	4	-93.4%	0	0	0	0.0%	0	0	0	0	0.0%	1	4	1	-75.0%	4	12	180	16	-91.1%			
North Natomas	1	2	3	50.0%	1	0	5	12	140.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	2	3	50.0%	5	2	14	34	142.9%			
North Sacramento	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	9	800.0%	0	0	18	258	1333.3%			
Orangevale	0	1	1	0.0%	0	0	11	28	154.5%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	2	100.0%	0	0	30	76	153.3%			
Rancho Cordova	2	0	13	na	24	0	0	152	na	0	0	0	0.0%	0	0	0	0	0.0%	2	3	9	200.0%	397	268	113	959	748.7%			
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	2	100.0%	0	0	32	12	-62.5%			
South Natomas	3	3	16	433.3%	15	0	82	177	115.9%	0	0	0	0.0%	0	0	0	0	0.0%	3	16	17	6.3%	21	38	232	510	119.8%			
Southgate	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	0	-100.0%	0	0	10	0	-100.0%			
Sylvan Oaks	7	29	26	-10.3%	96	0	520	331	-36.3%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	0	-100.0%	0	0	32	0	-100.0%			
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%			
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	4	na	0	0	0	117	na			
Walnut Grove	0	0	1	na	0	0	0	23	na	0	0	0	0.0%	0	0	0	0	0.0%	0	2	2	0.0%	0	0	41	42	2.4%			

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² Elk Grove closed for move to new location and will reopen in December 2008.

SACRAMENTO PUBLIC LIBRARY PROGRAMS - TEENS

November 2008	Teen Programs				Attendance - Teen Programs				
	Month	Cumulative			Month		Cumulative		
	Branch	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year
Totals	36	178	230	29.2%	76	431	2,522	5,269	108.9%
Arcade	3	13	20	53.8%	8	39	96	309	221.9%
Arden-Dimick	1	12	8	-33.3%	1	9	121	68	-43.8%
Carmichael	4	16	23	43.8%	20	29	202	374	85.1%
Central	6	11	31	181.8%	24	91	226	513	127.0%
Colonial Heights	1	0	6	na	0	13	0	149	na
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooleedge	2	14	21	50.0%	0	6	234	221	-5.6%
Courtland	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	3	8	17	112.5%	5	27	67	189	182.1%
Elk Grove ²	0	14	1	-92.9%	0	0	216	0	-100.0%
Fair Oaks	1	4	5	25.0%	2	4	44	26	-40.9%
Franklin	0	10	10	0.0%	0	0	197	200	1.5%
Galt	1	5	3	-40.0%	0	6	59	19	-67.8%
Isleton	0	3	2	-33.3%	0	0	28	16	-42.9%
Martin Luther King	0	3	2	-33.3%	0	0	62	30	-51.6%
McClatchy	0	3	3	0.0%	0	0	25	11	-56.0%
McKinley	1	5	5	0.0%	0	11	48	54	12.5%
North Highlands-Antelope	0	5	2	-60.0%	0	0	83	17	-79.5%
North Natomas	5	12	10	-16.7%	0	90	277	136	-50.9%
North Sacramento	1	1	4	300.0%	1	14	1	88	8700.0%
Orangevale ¹	0	0	2	na	0	0	0	12	na
Rancho Cordova	1	6	17	183.3%	15	34	121	749	519.0%
Rio Linda	0	4	5	25.0%	0	0	23	8	-65.2%
South Natomas	3	14	14	0.0%	0	41	180	1,802	901.1%
Southgate	1	8	10	25.0%	0	5	124	171	37.9%
Sylvan Oaks	2	7	7	0.0%	0	12	88	50	-43.2%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	2	na	0	0	0	57	na
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Elk Grove closed for move to new location and will reopen in December 2008.

**SACRAMENTO PUBLIC LIBRARY
PROGRAMS - YOUTH**

November 2008	Toddler Programs					Attendance - Toddler Programs					PreSchool Programs					Attendance - PreSchool Programs					School Age Programs					Attendance - School Age Programs							
	Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative					
	This	Last	This	%		Adult	Youth	Last	This	%		This	Last	This	%		Adult	Youth	Last	This	%		This	Last	This	%		Adult	Youth	Last	This	%	
	Month	Year	Year	Change				Year	Year	Change		Month	Year	Year	Change				Year	Year	Change		Month	Year	Year	Change		Adult	Youth	Year	Year	Change	
Totals	31	139	194	39.6%		483	614	3,667	6,309	72.0%		55	298	351	17.8%		538	967	8,169	9,808	20.1%		62	298	351	17.8%		516	1,407	13,389	13,899	3.8%	
Arcade	1	0	5	na		5	5	0	46	na		4	21	27	28.6%		12	55	254	546	115.0%		1	8	9	12.5%		25	41	299	513	71.6%	
Arden-Dimick	3	15	17	13.3%		55	64	455	750	64.8%		3	17	16	-5.9%		49	62	493	567	15.0%		1	8	9	12.5%		50	101	860	676	-21.4%	
Carmichael	0	18	16	-11.1%		0	0	325	329	1.2%		0	18	16	-11.1%		0	0	914	685	-25.1%		5	13	30	130.8%		38	49	770	846	9.9%	
Central	5	15	29	93.3%		76	82	104	866	732.7%		0	0	0	0.0%		0	0	0	0	0.0%		0	5	10	100.0%		0	0	354	203	-42.7%	
Colonial Heights	0	0	0	0.0%		0	0	0	0	0.0%		3	0	20	na		13	26	0	253	na		3	4	11	175.0%		17	49	112	384	242.9%	
Community Relations	0	0	0	0.0%		0	0	0	0	0.0%		0	0	0	0.0%		0	0	0	0	0.0%		0	0	0	0.0%		0	0	0	0	0.0%	
Belle Cooleage	4	4	11	175.0%		134	166	168	690	310.7%		4	8	11	37.5%		77	112	253	382	51.0%		3	8	4	-50.0%		31	62	422	115	-72.7%	
Courtland	2	0	22	na		10	40	0	369	na		2	0	21	na		9	43	0	357	na		6	5	39	680.0%		13	89	294	853	190.1%	
Del Paso Heights	0	0	0	0.0%		0	0	0	0	0.0%		0	0	0	0.0%		0	0	0	0	0.0%		0	4	0	-100.0%		0	0	111	0	-100.0%	
Elk Grove ²	0	0	0	0.0%		0	0	0	0	0.0%		0	22	7	-68.2%		0	0	718	586	-18.4%		0	14	13	-7.1%		0	0	657	874	33.0%	
Fair Oaks	3	0	12	na		59	66	0	467	na		3	16	15	-6.3%		56	103	589	818	38.9%		1	15	10	-33.3%		12	22	653	595	-8.9%	
Franklin	0	0	5	na		0	0	0	388	na		3	7	16	128.6%		68	128	366	988	169.9%		2	10	8	-20.0%		31	80	1,007	428	-57.5%	
Galt	4	0	8	na		27	32	0	103	na		3	21	21	0.0%		53	87	869	972	11.9%		6	34	29	-14.7%		19	100	1,045	929	-11.1%	
Isleton	0	0	0	0.0%		0	0	0	0	0.0%		0	10	0	-100.0%		0	0	157	0	-100.0%		15	48	53	10.4%		19	296	1,267	1,230	-2.9%	
Martin Luther King	0	0	0	0.0%		0	0	0	0	0.0%		7	40	41	2.5%		51	94	877	703	-19.8%		2	11	12	9.1%		9	38	675	412	-39.0%	
McClatchy	0	0	0	0.0%		0	0	0	0	0.0%		4	15	17	13.3%		37	51	260	348	33.8%		0	5	4	-20.0%		0	0	181	118	-34.8%	
McKinley	2	19	16	-15.8%		38	51	811	730	-10.0%		2	5	14	180.0%		27	35	179	514	187.2%		1	3	6	100.0%		11	24	142	300	111.3%	
North Highlands-Antelope	2	16	11	-31.3%		26	38	345	305	-11.6%		2	15	11	-26.7%		11	22	482	284	-41.1%		1	9	5	-44.4%		21	36	532	187	-64.8%	
North Natomas	0	12	8	-33.3%		0	0	357	266	-25.5%		0	15	4	-73.3%		0	0	113	94	-16.8%		3	12	11	-8.3%		17	30	194	307	58.2%	
North Sacramento	0	0	0	0.0%		0	0	0	0	0.0%		2	0	8	na		10	24	0	182	na		2	5	13	160.0%		37	92	98	633	545.9%	
Orangevale ¹	0	0	0	0.0%		0	0	0	0	0.0%		0	0	0	0.0%		0	0	0	0	0.0%		1	5	7	40.0%		13	26	220	538	144.5%	
Rancho Cordova	0	15	6	-60.0%		0	0	484	214	-55.8%		0	15	8	-46.7%		0	0	855	367	-57.1%		2	14	16	14.3%		79	135	1,335	1,145	-14.2%	
Rio Linda	0	0	0	0.0%		0	0	0	0	0.0%		3	13	14	7.7%		12	17	89	109	22.5%		1	12	10	-16.7%		3	4	414	311	-24.9%	
South Natomas	3	12	13	8.3%		24	35	214	211	-1.4%		3	16	13	-18.8%		15	30	297	207	-30.3%		1	11	7	-36.4%		5	11	663	230	-65.3%	
Southgate	0	0	0	0.0%		0	0	0	0	0.0%		2	9	8	-11.1%		7	34	162	141	-13.0%		1	8	8	0.0%		24	33	351	439	25.1%	
Sylvan Oaks	2	13	15	15.4%		29	35	404	575	42.3%		2	15	21	40.0%		18	28	242	390	61.2%		3	11	8	-27.3%		40	81	418	1,284	207.2%	
Technology Training	0	0	0	0.0%		0	0	0	0	0.0%		0	0	0	0.0%		0	0	0	0	0.0%		0	0	0	0.0%		0	0	0	0	0.0%	
Valley Hi - N. Laguna	0	0	0	0.0%		0	0	0	0	0.0%		3	0	21	na		13	16	0	294	na		0	5	10	100.0%		0	0	122	244	100.0%	
Walnut Grove	0	0	0	0.0%		0	0	0	0	0.0%		0	0	1	na		0	0	0	21	na		1	11	9	-18.2%		2	8	193	105	-45.6%	

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² Elk Grove closed for move to new location and will reopen in December 2008.

SACRAMENTO PUBLIC LIBRARY MEETING ROOMS

November 2008	Community Meetings Held					Community Meeting Hours					Community Meeting Attendance				
Branch	This Month	Last Year To Date	This Year To Date	# Change	% Change	This Month	Last Year To Date	This Year To Date	# Change	% Change	This Month	Last Fiscal Year To Date	This Fiscal Year To Date	# Change	% Change
Totals	260	1,491	1,419	-72	-4.8%	880	4,057	4,198	141	3.5%	6,121	28,991	29,144	153	0.5%
Arcade	28	113	131	18	15.9%	96	337	436	99	29.4%	473	2,332	2,276	-56	-2.4%
Arden-Dimick	33	221	182	-39	-17.6%	82	518	520	2	0.4%	702	3,525	3,255	-270	-7.7%
Carmichael	30	114	115	1	0.9%	106	400	539	139	34.8%	718	2,227	2,286	59	2.6%
Colonial Heights	15	64	98	34	53.1%	51	303	295	-8	-2.6%	225	930	1,239	309	33.2%
Belle Cooleedge	9	127	82	-45	-35.4%	19	329	187	-142	-43.2%	142	2,796	1,482	-1,314	-47.0%
Courtland	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	2	15	25	10	66.7%	5	66	89	23	34.8%	17	246	269	23	9.3%
Elk Grove ³	0	26	27	1	3.8%	0	43	55	12	27.9%	0	224	297	73	32.6%
Fair Oaks	22	96	118	22	22.9%	98	243	372	129	53.1%	483	1,550	2,292	742	47.9%
Franklin	12	128	96	-32	-25.0%	62	333	297	-36	-10.8%	1,550	6,895	6,527	-368	-5.3%
Martin Luther King, Jr.	12	4	40	36	900.0%	45	6	121	115	1916.7%	108	27	527	500	1851.9%
North Highlands-Antelope	21	152	131	-21	-13.8%	45	291	288	-3	-1.0%	467	2,655	3,107	452	17.0%
Orangevale ¹	1	16	5	-11	-68.8%	3	29	14	-15	-51.7%	10	98	51	-47	-48.0%
Rancho Cordova	20	107	96	-11	-10.3%	57	413	271	-142	-34.4%	222	2,028	1,195	-833	-41.1%
South Natomas	10	54	47	-7	-13.0%	84	160	175	15	9.4%	426	988	1,200	212	21.5%
Southgate	8	18	48	30	166.7%	27	39	148	109	279.5%	130	176	825	649	368.8%
Sylvan Oaks	32	147	126	-21	-14.3%	83	348	259	-89	-25.6%	345	1,386	1,413	27	1.9%
Valley Hi - N. Laguna	0	71	27	-44	-62.0%	0	151	65	-86	-57.0%	0	548	263	-285	-52.0%
Walnut Grove ²	5	18	25	7	38.9%	17	48	67	19	39.6%	103	360	640	280	77.8%

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² A Community Meeting Room was added to Walnut Grove in September 2007.
- ³ Elk Grove closed for move to new location and will reopen in December 2008.

SACRAMENTO PUBLIC LIBRARY VISITS OUT

November 2008					Community Visits				Adult Attendance			Youth Attendance			Total Attendance						
Branch	Month	Cumulative			This Month	Cumulative		This Month	Cumulative		Month			Cumulative							
	This Month	Last Year To Date	This Year To Date	% Change		Last Year To Date	This Year To Date		This Month	Last Year To Date	This Year To Date	Last Year	This Year	% Change	Last Year To Date	This Year To Date	# Change	% Change			
Totals	44	89	196	120.2%	499	1,874	2,915	1,221	3,091	8,800	683	1,720	151.8%	4,965	11,715	6,750	136.0%				
Arcade	0	4	4	0.0%	0	67	14	0	37	80	0	0	0.0%	104	94	-10	-9.6%				
Arden-Dimick	0	0	3	na	0	0	105	0	0	152	0	0	0.0%	0	257	257	na				
Carmichael	0	6	4	-33.3%	0	400	242	0	739	260	0	0	0.0%	1,139	502	-637	-55.9%				
Central	0	0	2	na	0	0	0	0	0	19	0	0	0.0%	0	19	19	na				
Colonial Heights	0	5	5	0.0%	0	34	24	0	70	163	84	0	-100.0%	104	187	83	79.8%				
Belle Cooleedge	0	1	2	100.0%	0	5	0	0	60	255	65	0	-100.0%	65	255	190	292.3%				
Courtland	0	2	5	150.0%	0	145	56	0	78	0	0	0	0.0%	223	56	-167	-74.9%				
Del Paso Heights	5	8	20	150.0%	22	81	597	150	110	1,245	37	172	364.9%	191	1,842	1,651	864.4%				
Elk Grove ²	0	0	3	na	0	0	240	0	0	300	0	0	0.0%	0	540	540	na				
Fair Oaks	1	0	1	na	4	0	4	80	0	80	0	84	na	0	84	84	na				
Franklin	0	0	15	na	0	0	36	0	0	358	0	0	0.0%	0	394	394	na				
Galt	1	4	5	25.0%	20	46	49	0	71	54	50	20	-60.0%	117	103	-14	-12.0%				
Isleton	0	0	4	na	0	0	4	0	0	81	0	0	0.0%	0	85	85	na				
Martin Luther King	1	3	15	400.0%	2	69	77	6	55	388	0	8	na	124	465	341	275.0%				
McClatchy	0	4	1	-75.0%	0	18	6	0	65	35	0	0	0.0%	83	41	-42	-50.6%				
McKinley	0	3	2	-33.3%	0	29	200	0	46	400	0	0	0.0%	75	600	525	700.0%				
North Highlands-Antelope	0	1	2	100.0%	0	150	13	0	150	161	0	0	0.0%	300	174	-126	-42.0%				
North Natomas	0	11	9	-18.2%	0	310	80	0	247	245	1	0	-100.0%	557	325	-232	-41.7%				
North Sacramento	14	11	35	218.2%	199	47	503	381	173	1,283	183	580	216.9%	220	1,786	1,566	711.8%				
Orangevale ¹	0	0	1	na	0	0	0	0	0	544	0	0	0.0%	0	544	544	na				
Rancho Cordova	3	7	4	-42.9%	90	210	93	0	660	0	0	90	na	870	93	-777	-89.3%				
Rio Linda	0	0	2	na	0	0	14	0	0	63	0	0	0.0%	0	77	77	na				
South Natomas	12	8	29	262.5%	37	28	92	431	329	2,269	236	468	98.3%	357	2,361	2,004	561.3%				
Southgate	2	0	3	na	27	0	27	18	0	27	0	45	na	0	54	54	na				
Sylvan Oaks	1	10	10	0.0%	7	234	249	0	177	75	27	7	-74.1%	411	324	-87	-21.2%				
Valley Hi - N. Laguna	4	0	10	na	91	0	190	155	0	263	0	246	na	0	453	453	na				
Walnut Grove	0	1	0	-100.0%	0	1	0	0	24	0	0	0	0.0%	25	0	-25	-100.0%				

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Elk Grove closed for move to new location and will reopen in December 2008.

SACRAMENTO PUBLIC LIBRARY

VISITS IN

November 2008	Visits				Attendance - Adult			Attendance - Youth			Attendance - Total							
	Branch	Month	Cumulative			Month	Cumulative		Month	Cumulative		Month			Cumulative			
		This Month	Last Year To Date	This Year To Date	% Change	This Month	Last Year To Date	This Year To Date	This Month	Last Year To Date	This Year To Date	Last Year	This Year	% Change	Last Year To Date	This Year To Date	# Change	% Change
Totals	47	426	246	-42.3%	240	1,605	1,489	1,140	13,847	5,656	4,120	1,380	-66.5%	15,452	7,145	-8,307	-53.8%	
Arcade	1	3	5	66.7%	24	21	63	0	22	94	29	24	-17.2%	43	157	114	265.1%	
Arden-Dimick	1	4	3	-25.0%	18	43	43	35	143	135	35	53	51.4%	186	178	-8	-4.3%	
Carmichael	3	13	19	46.2%	19	104	124	22	155	313	42	41	-2.4%	259	437	178	68.7%	
Central	7	31	34	9.7%	45	277	291	232	1,015	1,020	93	277	197.8%	1,292	1,311	19	1.5%	
Colonial Heights	4	1	6	500.0%	14	2	25	101	4	206	0	115	na	6	231	225	3750.0%	
Belle Cooleedge	0	8	12	50.0%	0	54	78	0	263	282	69	0	-100.0%	317	360	43	13.6%	
Courtland	0	0	9	na	0	0	15	0	0	124	0	0	0.0%	0	139	139	na	
Del Paso Heights	0	7	9	28.6%	0	18	23	0	152	71	0	0	0.0%	170	94	-76	-44.7%	
Elk Grove ²	0	7	7	0.0%	0	89	76	0	146	164	33	0	-100.0%	235	240	5	2.1%	
Fair Oaks	0	5	7	40.0%	0	52	128	0	27	207	0	0	0.0%	79	335	256	324.1%	
Franklin	2	226	2	-99.1%	8	256	8	40	8,914	40	3,153	48	-98.5%	9,170	48	-9,122	-99.5%	
Galt	1	26	11	-57.7%	2	160	29	16	718	338	105	18	-82.9%	878	367	-511	-58.2%	
Isleton	10	31	26	-16.1%	11	41	29	229	671	535	0	240	na	712	564	-148	-20.8%	
Martin Luther King	2	14	16	14.3%	3	89	75	40	350	475	116	43	-62.9%	439	550	111	25.3%	
McClatchy	0	0	0	0.0%	0	0	0	0	0	0	0	0	0.0%	0	0	0	0.0%	
McKinley	2	2	4	100.0%	30	29	58	120	104	216	0	150	na	133	274	141	106.0%	
North Highlands-Antelope	1	5	3	-40.0%	5	42	7	10	254	38	109	15	-86.2%	296	45	-251	-84.8%	
North Natomas	5	2	8	300.0%	5	26	20	149	15	311	0	154	na	41	331	290	707.3%	
North Sacramento	1	1	3	200.0%	1	7	9	7	10	31	0	8	na	17	40	23	135.3%	
Orangevale ¹	1	0	3	na	10	0	33	0	0	0	0	10	na	0	33	33	na	
Rancho Cordova	0	1	9	800.0%	0	3	60	0	2	135	5	0	-100.0%	5	195	190	3800.0%	
Rio Linda	0	1	1	0.0%	0	7	20	0	22	26	0	0	0.0%	29	46	17	58.6%	
South Natomas	5	21	9	-57.1%	30	110	88	139	580	170	238	169	-29.0%	690	258	-432	-62.6%	
Southgate	0	3	2	-33.3%	0	39	12	0	42	66	0	0	0.0%	81	78	-3	-3.7%	
Sylvan Oaks	1	10	16	60.0%	15	102	120	0	58	182	93	15	-83.9%	160	302	142	88.8%	
Valley Hi - N. Laguna	0	4	3	-25.0%	0	29	23	0	121	117	0	0	0.0%	150	140	-10	-6.7%	
Walnut Grove	0	0	19	na	0	5	32	0	59	360	0	0	0.0%	64	392	328	512.5%	

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

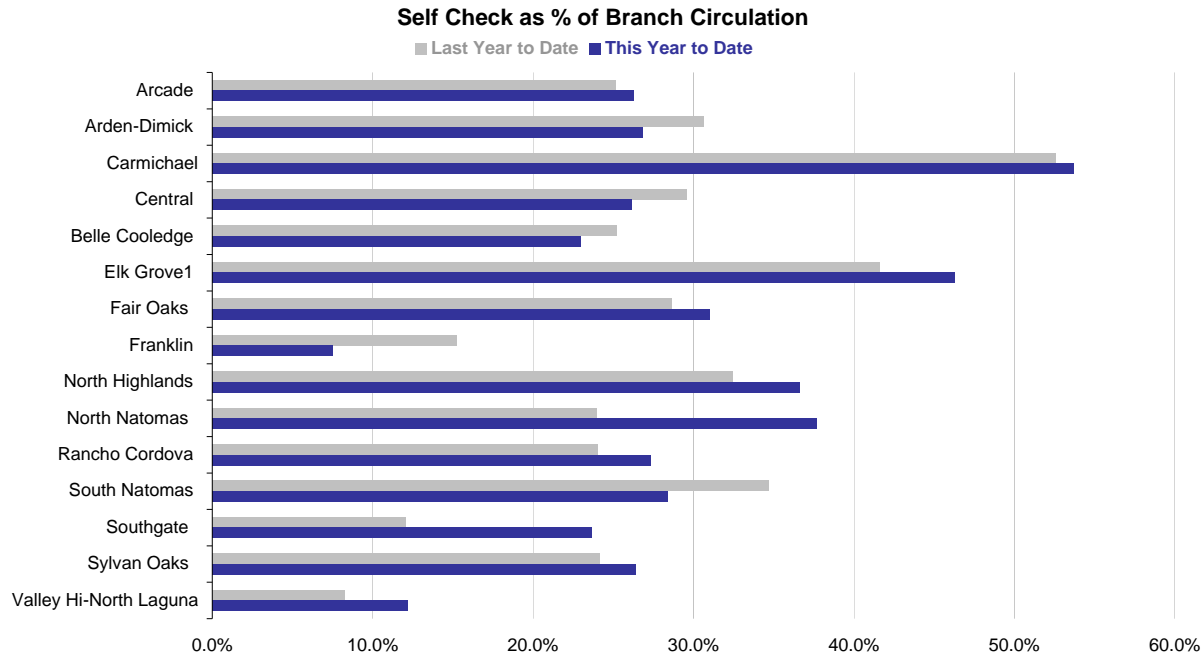
² Elk Grove closed for move to new location and will reopen in December 2008.

SACRAMENTO PUBLIC LIBRARY EXPRESS CHECKOUT

November 2008	Monthly Circulation					Cumulative Circulation						
Self-Check Circulation	This Month Last Year	This Month This Year	# Change	% Change	% of Branch Circ This Month	Last YTD	This YTD	# Change	% Change	% of Branch Circ Last YTD	% of Branch Circ This YTD	% Change
Self-Check Circulation												
Totals	101,564	97,527	-4,037	-4.0%	27.2%	531,841	563,055	31,214	5.9%	28.8%	28.7%	-0.4%
Arcade	4,382	5,176	794	18.1%	29.6%	21,596	24,127	2,531	11.7%	25.1%	26.2%	4.5%
Arden-Dimick	8,110	7,861	-249	-3.1%	28.0%	41,030	40,222	-808	-2.0%	30.6%	26.8%	-12.4%
Carmichael	16,125	16,632	507	3.1%	52.3%	81,986	90,668	8,682	10.6%	52.6%	53.7%	2.1%
Central	9,152	9,588	436	4.8%	27.3%	47,151	47,673	522	1.1%	29.6%	26.1%	-11.6%
Belle Cooleedge	8,841	8,138	-703	-8.0%	23.0%	43,134	42,614	-520	-1.2%	25.2%	22.9%	-8.9%
Elk Grove ¹	10,659	2	-10,657	-100.0%	1.0%	55,322	43,218	-12,104	-21.9%	41.6%	46.3%	11.2%
Fair Oaks	6,454	8,220	1,766	27.4%	29.4%	40,956	47,128	6,172	15.1%	28.6%	31.0%	8.3%
Franklin	4,830	2,918	-1,912	-39.6%	7.3%	23,845	13,624	-10,221	-42.9%	15.3%	7.5%	-50.7%
North Highlands	10,334	9,616	-718	-6.9%	34.9%	47,758	54,114	6,356	13.3%	32.4%	36.6%	13.0%
North Natomas	1,939	3,169	1,230	63.4%	34.9%	9,783	18,930	9,147	93.5%	24.0%	37.7%	57.2%
Rancho Cordova	6,348	7,717	1,369	21.6%	26.7%	32,855	41,246	8,391	25.5%	24.0%	27.4%	13.7%
South Natomas	7,281	6,430	-851	-11.7%	28.7%	39,106	33,761	-5,345	-13.7%	34.7%	28.4%	-18.1%
Southgate	1,988	3,675	1,687	84.9%	23.0%	9,889	20,677	10,788	109.1%	12.1%	23.6%	95.6%
Sylvan Oaks	4,475	7,115	2,640	59.0%	26.5%	33,059	37,729	4,670	14.1%	24.1%	26.4%	9.2%
Valley Hi-North Laguna	646	1,270	624	96.6%	10.9%	4,371	7,324	2,953	67.6%	8.2%	12.2%	47.5%

Notes

¹ Elk Grove closed for move to new location and will reopen in December 2008.



SACRAMENTO PUBLIC LIBRARY VIRTUAL SELF-SERVICE

November 2008 Computer Renewal

Total
External
Internal
Telephone
% of All Circulation

Monthly Totals			
Last Year	This Year	# Change	% Change
106,977	112,972	5,995	5.6%
95,996	101,565	5,569	5.8%
6,145	5,274	-871	-14.2%
4,836	6,133	1,297	26.8%
19.4%	20.1%	0.7%	3.7%

Year To Date Totals			
Last Year	This Year	# Change	% Change
517,302	580,823	63,521	12.3%
465,215	525,453	60,238	12.9%
28,415	28,684	269	0.9%
23,672	26,686	3,014	12.7%
18.5%	19.2%	0.7%	3.6%

Holds

All Holds
Self-Placed
% of All Holds

Monthly Totals			
Last Year	This Year	# Change	% Change
109,648	121,462	11,814	10.8%
91,635	104,567	12,932	14.1%
83.6%	86.1%	2.5%	3.0%

Year To Date Totals			
Last Year	This Year	# Change	% Change
568,487	617,188	48,701	8.6%
477,833	519,933	42,100	8.8%
84.1%	84.2%	0.2%	0.2%

External Electronic Access

Total
Catalog Searches
Subscription Database Use ¹
Library Web Site Visits
Download

Monthly Totals			
Last Year	This Year	# Change	% Change
771,541	924,751	153,210	19.9%
545,063	557,726	12,663	2.3%
32,083	102,108	70,025	218.3%
194,395	264,917	70,522	36.3%
1,923	3,058	1,135	59.0%

Year To Date Totals			
Last Year	This Year	# Change	% Change
3,853,834	4,409,438	555,604	14.4%
2,957,261	2,890,438	-66,823	-2.3%
113,843	340,639	226,796	199.2%
782,730	1,178,361	395,631	50.5%
10,862	15,148	4,286	39.5%

Notes:

¹ The subscription database searches refer to totals for the previous month.

SACRAMENTO PUBLIC LIBRARY MATERIALS-HOURS

November 2008	Items		Titles		Open Hours				Closed Hours				
Branch	Last Year	This Year	Last Year	This Year	This Month This Year	Last Year To Date	This Year To Date	% Change	This Month	Reason	Last Year To Date	This Year To Date	% Change
Totals	2,100,758	2,022,261	484,697	476,330	3,932	22,141	22,360	1.0%	713		1,286	1,269	-1.3%
Arcade	81,413	78,805	62,821	66,168	159	874	900	3.0%	22	Holidays	41	46	12.2%
Arden-Dimick	91,696	88,673	76,745	84,462	167	906	905	-0.1%	14	Holidays	41	30	-26.8%
Carmichael	131,936	125,070	106,117	110,191	162	881	908	3.1%	23	Holidays	41	36	-12.2%
Central	351,058	337,215	286,354	290,189	192	1,042	1,068	2.5%	20	Holidays	52	32	-38.5%
Colonial Heights	77,606	75,813	65,898	72,136	159	912	898	-1.5%	20	Holidays	28	40	42.9%
Belle Cooleedge	114,662	110,552	93,514	99,859	159	900	895	-0.6%	20	Holidays	39	43	10.3%
Courtland	19,351	18,856	13,330	15,765	98	570	576	1.1%	9	Holidays	27	19	-29.6%
Del Paso Heights	42,440	36,756	30,606	29,498	130	728	734	0.8%	16	Holidays	25	28	12.0%
Elk Grove ²	72,278	56,099	63,659	61,349	0	910	621	-31.8%	179	Closed for Moving	36	316	777.8%
Fair Oaks	87,101	87,957	72,502	81,617	150	756	882	16.7%	22	Holidays	36	49	36.1%
Franklin	89,922	92,781	65,896	77,799	314	977	1,261	29.1%	36	Holidays	280	37	-86.8%
Galt	43,777	44,104	38,461	44,203	125	735	728	-1.0%	23	Holidays	20	39	95.0%
Isleton	17,772	17,569	15,393	17,828	104	600	647	7.8%	24	Holidays	83	36	-56.6%
Martin Luther King	124,996	120,002	103,792	107,170	159	900	895	-0.6%	20	Holidays	39	43	10.3%
McClatchy	25,759	26,126	19,921	22,876	123	707	715	1.1%	20	Holidays	34	33	-2.9%
McKinley	51,760	48,934	45,317	47,700	129	771	763	-1.0%	22	Holidays	23	29	26.1%
North Highlands-Antelope	97,205	97,555	78,799	89,875	163	904	911	0.8%	22	Holidays	36	42	16.7%
North Natomas	24,013	26,684	22,961	27,539	155	904	776	-14.2%	21	Holidays	36	35	-2.8%
North Sacramento	38,227	33,751	29,315	29,702	131	661	735	11.2%	16	Holidays	104	28	-73.1%
Orangevale ¹	33,483	34,579	25,098	30,836	98	616	600	-2.6%	18	Holidays	25	30	20.0%
Rancho Cordova	97,618	96,516	80,802	89,916	159	903	895	-0.9%	20	Holidays	20	43	115.0%
Rio Linda	31,611	30,820	28,117	30,967	102	607	609	0.3%	18	Holidays	27	29	7.4%
South Natomas	87,550	85,729	66,272	73,100	165	866	909	5.0%	22	Holidays	33	37	12.1%
Southgate	90,859	74,797	78,764	75,414	148	830	808	-2.7%	24	Holidays	30	52	73.3%
Sylvan Oaks	95,221	96,120	84,220	95,413	172	1,006	986	-2.0%	26	Holidays	42	52	23.8%
Traveling Bookmobile	8,397	8,227	5,270	5,348	35	168	169	0.6%	0	na	0	0	0.0%
Valley Hi - N. Laguna	44,066	43,246	37,180	40,237	137	773	782	1.2%	18	Holidays	32	27	-15.6%
Walnut Grove	22,359	21,651	19,556	21,847	102	602	609	1.2%	18	Holidays	25	29	16.0%
Wanderer Bookmobile	6,622	7,274	3,486	4,406	35	132	175	32.6%	0	na	31	9	-71.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Elk Grove closed for move to new location and will reopen in December 2008.

**SACRAMENTO PUBLIC LIBRARY
STAFFING**

November 2008		Extra Help Hours - Librarian					Extra Help Hours - Library Assistant					Extra Help Hours - Shelver					Volunteers				Change	
Branch	Public Service FTE	This Month	Last Year to Date	This Year to Date	#	% Change	This Month	Last Year to Date	This Year to Date	#	% Change	This Month	Last Year to Date	This Year to Date	#	% Change	#	Hours	Hours Last YTD	Hours This YTD	#	%
	Totals	199.5	384	3,557	2,150	-1,407	-39.6%	1,488	11,138	9,241	-1,897	-17.0%	5,136	26,923	26,613	-310	-1.2%	370	3,166	14,247	15,938	1,691
Arcade	8.0	10	78	45	-33	-42.3%	97	644	575	-69	-10.7%	143	845	855	10	1.2%	23	124	734	746	12	1.6%
Arden- Dimick	8.5	6	91	75	-16	-17.6%	52	619	444	-175	-28.3%	225	1,103	1,126	23	2.1%	14	174	1,123	1,059	-64	-5.7%
Carmichael	11.0	159	282	785	503	178.4%	219	830	1,076	246	29.6%	426	2,317	1,940	-377	-16.3%	40	276	1,565	1,699	134	8.6%
Central	38.5	70	931	327	-604	-64.9%	135	495	939	444	89.7%	1174	5,153	5,149	-4	-0.1%	31	288	687	1,221	534	77.7%
Colonial Heights	8.0	15	745	115	-630	-84.6%	55	653	468	-185	-28.3%	168	0	840	840	na	5	61	227	255	28	12.3%
Belle Cooledge	10.0	35	182	250	68	37.4%	118	693	379	-314	-45.3%	414	1,854	2,035	181	9.8%	36	240	2,099	1,750	-349	-16.6%
Courtland	1.0	0	0	0	0	0.0%	18	14	62	48	342.9%	42	255	253	-2	-0.8%	2	49	343	85	-258	-75.2%
Del Paso Heights	3.5	0	0	0	0	0.0%	16	87	39	-48	-55.2%	76	464	445	-19	-4.1%	1	6	6	8	2	33.3%
Elk Grove ²	11.5	0	31	0	-31	-100.0%	4	161	409	248	154.0%	112	989	855	-134	-13.5%	5	53	700	737	37	5.3%
Fair Oaks	9.5	15	70	95	25	35.7%	54	544	302	-242	-44.5%	158	939	1,045	106	11.3%	25	148	515	942	427	82.9%
Franklin	8.0	24	189	41	-148	-78.3%	115	574	216	-358	-62.4%	246	1,331	1,188	-143	-10.7%	7	115	1,341	830	-511	-38.1%
Galt	3.0	0	0	0	0	0.0%	25	676	584	-92	-13.6%	96	585	542	-43	-7.4%	16	57	267	356	89	33.3%
Isleton	1.0	0	0	0	0	0.0%	0	127	89	-38	-29.9%	123	729	701	-28	-3.8%	0	0	0	0	0	0.0%
Martin Luther King	7.5	4	0	32	32	na	0	80	51	-29	-36.3%	189	1,592	1,120	-472	-29.6%	13	78	348	263	-85	-24.4%
McClatchy	2.5	0	0	0	0	0.0%	12	260	147	-113	-43.5%	0	230	163	-67	-29.1%	10	82	291	306	15	5.2%
McKinley	4.5	0	0	0	0	0.0%	18	293	250	-43	-14.7%	95	449	447	-2	-0.4%	3	19	100	142	42	42.0%
North Highlands-Antelope	8.5	4	79	49	-30	-38.0%	16	177	190	13	7.3%	213	1,234	1,210	-24	-1.9%	7	621	912	947	35	3.8%
North Natomas	5.5	0	0	0	0	0.0%	50	186	158	-28	-15.1%	80	408	478	70	17.2%	13	4	58	73	15	25.9%
North Sacramento	3.5	0	0	0	0	0.0%	4	39	113	74	189.7%	67	375	279	-96	-25.6%	7	39	0	149	149	na
Orangevale ¹	2.5	0	0	0	0	0.0%	11	293	84	-209	-71.3%	72	325	330	5	1.5%	19	81	388	365	-23	-5.9%
Rancho Cordova	8.0	16	247	171	-76	-30.8%	88	752	535	-217	-28.9%	223	1,626	1,057	-569	-35.0%	21	130	789	934	145	18.4%
Rio Linda	2.5	0	0	0	0	0.0%	16	164	108	-56	-34.1%	32	0	220	220	na	4	12	14	65	51	364.3%
South Natomas	7.5	4	556	74	-482	-86.7%	30	416	187	-229	-55.0%	213	1,013	1,071	58	5.7%	24	163	513	1,296	783	152.6%
Southgate	7.5	13	37	52	15	40.5%	148	906	721	-185	-20.4%	160	1,083	1,071	-12	-1.1%	12	135	408	710	302	74.0%
Sylvan Oaks	8.5	9	39	39	0	0.0%	118	647	651	4	0.6%	232	1,073	1,291	218	20.3%	20	154	638	711	73	11.4%
Traveling Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%
Valley Hi - N. Laguna	5.5	0	0	0	0	0.0%	62	687	362	-325	-47.3%	50	341	299	-42	-12.3%	4	22	75	106	31	41.3%
Walnut Grove	2.0	0	0	0	0	0.0%	7	121	102	-19	-15.7%	107	610	603	-7	-1.1%	8	35	106	183	77	72.6%
Wanderer Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Elk Grove closed for move to new location and will reopen in December 2008.



SACRAMENTO PUBLIC LIBRARY

MONTHLY PUBLIC SERVICES STATISTICS

December 2008

**SACRAMENTO PUBLIC LIBRARY
MONTHLY STATISTICAL SUMMARY**

December 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Customers & Circulation								
Items Circulated	508,656	576,025	67,369	13.2%	3,313,973	3,603,145	289,172	8.7%
Interlibrary Loan								
Loaned to Client Libraries	6,504	8,201	1,697	26.1%	45,093	51,399	na	na
Borrowed from Client Libraries	11,684	10,185	-1,499	-12.8%	71,787	62,563	na	na
All Other Loans	171	278	107	62.6%	1,322	1,385	na	na
New Customers Registered	5,146	5,821	675	13.1%	40,728	44,114	3,386	8.3%
Total Customers ¹	506,723	538,753	32,030	6.3%	na	na	na	na
Adult	331,838	351,983	20,145	6.1%	na	na	na	na
Juvenile	167,055	166,715	-340	-0.2%	na	na	na	na
E-card Only ¹	6,912	19,085	na	176.1%	na	na	na	na
Other	918	970	52	5.7%	na	na	na	na
Total Customers as % of Total Population ²	37.9%	39.9%	1.9%	5.1%	na	na	na	na
Library Visits	242,229	250,168	7,939	3.3%	1,482,858	1,451,556	-31,302	-2.1%
Reference Questions Answered	38,740	37,033	-1,707	-4.4%	231,882	226,395	-5,487	-2.4%
Programs								
TOTAL PROGRAMS - #	159	226	67	42.1%	1,375	1,747	372	27.1%
TOTAL ATTENDANCE	6,145	6,943	798	13.0%	47,963	52,349	4,386	9.1%
Family Programs - #	20	44	24	120.0%	143	211	68	47.6%
Family Programs - Attendance	2,082	2,165	83	4.0%	10,476	9,189	-1,287	-12.3%
Toddler Programs - #	14	32	18	128.6%	153	226	73	47.7%
Toddler Programs - Attendance	445	1,085	640	143.8%	4,112	7,394	3,282	79.8%
Preschool Programs - #	31	41	10	32.3%	329	392	63	19.1%
Preschool Programs - Attendance	841	1,158	317	37.7%	9,010	10,966	1,956	21.7%
School Age Programs - #	45	45	0	0.0%	343	396	53	15.5%
School Age Programs - Attendance	1,781	1,555	-226	-12.7%	15,170	15,454	284	1.9%
Teen Programs - #	28	32	4	14.3%	206	262	56	27.2%
Teen Programs - Attendance	467	488	21	4.5%	2,989	5,757	2,768	92.6%
Adult Programs - #	21	32	11	52.4%	197	260	63	32.0%
Adult Programs - Attendance	529	492	-37	-7.0%	6,160	3,589	-2,571	-41.7%
Senior Programs - #	0	0	0	0.0%	4	0	-4	-100.0%
Senior Programs - Attendance	0	0	0	0.0%	46	0	-46	-100.0%
Community								
Community Meeting/Meeting Room Use - #	264	235	-29	-11.0%	1,760	1,654	-106	-6.0%
Hours Used	1,055	845	-210	-19.9%	5,122	5,043	-79	-1.5%
Attendance	4,972	4,597	-375	-7.5%	34,058	33,741	-317	-0.9%
Community Meetings - # presentations by staff	20	20	0	0.0%	109	216	107	98.2%
Total Attendance	845	1,178	333	39.4%	5,810	12,893	7,083	121.9%
Attendance - Adults	241	418	177	73.4%	2,115	3,333	1,218	57.6%
Attendance - Youth	604	760	156	25.8%	3,695	9,560	5,865	158.7%
Community Group Visits to Library - #	96	24	-72	-75.0%	522	270	-252	-48.3%
Total Attendance	3,536	734	-2,802	-79.2%	18,988	7,879	-11,109	-58.5%
Attendance - Adults	192	188	-4	-2.1%	1,797	1,677	-120	-6.7%
Attendance - Youth	3,344	546	-2,798	-83.7%	17,191	6,202	-10,989	-63.9%
Internet Access Totals								
Total Available Time	71,622	76,727	5,105	7.1%	444,375	461,733	17,358	3.9%
Total Time Used	36,687	44,172	7,485	20.4%	259,156	273,669	14,513	5.6%
% of Available Time Used	51.2%	57.6%	6.3%	12.4%	58.3%	59.3%	1.0%	1.6%
Booking Slots Used-% of Avail.	92.3%	99.8%	7.5%	8.1%	na	na	na	na
Customer Self-Service								

**SACRAMENTO PUBLIC LIBRARY
MONTHLY STATISTICAL SUMMARY**

December 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Self-Check Circulation	82,714	110,340	27,626	33.4%	614,555	673,395	58,840	9.6%
% of All Circulation for Self-Check Branches	25.7%	30.4%	4.7%	18.2%	28.3%	28.9%	0.6%	2.2%
% of All Circulation for System	16.3%	19.2%	2.8%	17.2%	18.5%	18.7%	0.1%	0.8%
Total Customer-Completed Renewals	110,486	124,659	14,173	12.8%	627,788	705,482	77,694	12.4%
Computer Renewal - External	100,220	113,126	12,906	12.9%	565,435	638,579	73,144	12.9%
Computer Renewal - Internal	5,423	6,100	677	12.5%	33,838	34,784	946	2.8%
Telephone Renewal	4,843	5,433	590	12.2%	28,515	32,119	3,604	12.6%
% of All Circulation for System	21.8%	21.6%	-0.2%	-0.9%	19.0%	19.6%	0.6%	2.9%
Total Holds Placed	101,773	120,694	18,921	18.6%	670,260	737,882	67,622	10.1%
Customer-Placed Holds	86,246	104,532	18,286	21.2%	564,079	624,465	60,386	10.7%
% of All Holds Placed	84.7%	86.6%	1.9%	2.2%	84.2%	84.6%	0.5%	0.6%
Total Library Catalog Searches	650,339	748,623	98,284	15.1%	4,504,173	5,344,369	840,196	18.7%
Catalog Searches - External	469,817	484,740	14,923	3.2%	3,427,078	3,375,178	-51,900	-1.5%
% of Total Searches	72.2%	64.8%	-7.5%	-10.4%	76.1%	63.2%	-12.9%	-17.0%
Subscription Database Searches ³	33,284	94,208	60,924	183.0%	147,127	434,847	287,720	195.6%
Web Page Visits - External	147,238	271,058	123,820	84.1%	929,968	1,449,419	519,451	55.9%
Electronic Databases	41	40	-1	-2.4%	na	na	na	na
Download ⁴	2,475	3,520	1,045	42.2%	13,337	18,668	5,331	40.0%
Notices Sent for Holds and Overdues - Total	85,601	115,861	30,260	35.4%	650,491	652,995	2,504	0.4%
Delivered via E-mail	51,625	72,936	21,311	41.3%	350,728	395,547	44,819	12.8%
% of Total	60.3%	63.0%	2.6%	4.4%	53.9%	60.6%	6.7%	12.3%
Delivered via Automated Telephone System	24,049	35,008	10,959	45.6%	231,379	211,722	-19,657	-8.5%
% of Total	28.1%	30.2%	2.1%	7.6%	35.6%	32.4%	-3.1%	-8.8%
Delivered via Traditional Mail	9,927	7,917	-2,010	-20.2%	68,384	45,726	-22,658	-33.1%
% of Total	11.6%	6.8%	-4.8%	-41.1%	10.5%	7.0%	-3.5%	-33.4%
Resources								
Open Hours	4,185	4,301	116	2.8%	26,326	26,661	335	1.3%
Closed Hours	522	615	93	17.8%	1,808	1,884	76	4.2%
Staff FTE	199.0	199.5	0.5	0.3%	na	na	na	na
Extra Help Staff Total Hours Used	7,937	7,994	57	0.7%	49,555	45,998	-3,557	-7.2%
Librarian Hours	680	419	-261	-38.4%	4,237	2,569	-1,668	-39.4%
Library Assistant Hours	2,153	1,924	-229	-10.6%	13,291	11,165	-2,126	-16.0%
Shelver Hours	5,104	5,651	547	10.7%	32,027	32,264	237	0.7%
Volunteers - #	381	683	302	79.3%	na	na	na	na
Volunteers - Hours	2,734	2,159	-575	-21.0%	16,981	18,097	1,116	6.6%
Items - Total	2,100,765	2,016,616	-84,149	-4.0%	na	na	na	na
Items Added	7,129	10,639	3,510	49.2%	56,860	67,435	10,575	18.6%
Titles - Total	484,522	475,762	-8,760	-1.8%	na	na	na	na
Titles Added	1,347	1,873	526	39.0%	9,503	11,072	1,569	16.5%
Bookable Public Access Internet PCs	379	365	-14	-3.7%	na	na	na	na
Express Public Access Internet PCs	16	25	9	56.3%	na	na	na	na

Notes:
¹ The distribution for total customer types began with the January 2007 report. E-Card data are a cumulative total that began in October 2007.

² The population estimates used are from the California Department of Finance.
<http://www.dof.ca.gov/HTML/DEMOGRAP/ReportsPapers/Estimates/E1/documents/E-1table.xls>

Last year = 1,335,969
This year = 1,351,825

³ The subscription database searches refer to totals for the previous month.

⁴ The download service began in August 2006.

SACRAMENTO PUBLIC LIBRARY CUSTOMERS

December 2008	Monthly New Customers			Cumulative New Customers				Total Customers			
	Branches	This Month Last Year	This Month This Year	% Change	Last YTD	This YTD	YTD # Change	YTD % Change	This Time Last Year	This Time This Year	# Change
Totals	5,146	5,821	13.1%	40,728	44,114	3,386	8.3%	506,723	538,753	32,030	6.3%
Arcade	148	209	41.2%	1,290	1,951	661	51.2%	16,498	18,133	1,635	9.9%
Arden-Dimick	148	205	38.5%	1,285	1,545	260	20.2%	22,337	23,013	676	3.0%
Carmichael	226	213	-5.8%	1,911	1,812	-99	-5.2%	26,737	27,419	682	2.6%
Central	424	456	7.5%	3,647	3,555	-92	-2.5%	48,031	50,819	2,788	5.8%
Colonial Heights	189	215	13.8%	1,560	1,710	150	9.6%	23,474	24,184	710	3.0%
Belle Cooleedge	204	183	-10.3%	1,496	1,556	60	4.0%	28,241	28,529	288	1.0%
Courtland	1	4	300.0%	48	64	16	33.3%	687	733	46	6.7%
Del Paso Heights	57	63	10.5%	456	623	167	36.6%	7,929	8,059	130	1.6%
Elk Grove	234	795	239.7%	1,731	2,124	393	22.7%	37,228	36,772	-456	-1.2%
Fair Oaks	136	206	51.5%	1,359	1,487	128	9.4%	25,292	25,417	125	0.5%
Franklin	173	143	-17.3%	2,819	2,903	84	3.0%	22,177	24,963	2,786	12.6%
Galt	71	126	77.5%	733	803	70	9.5%	12,035	12,917	882	7.3%
Isleton	5	3	-40.0%	56	61	5	8.9%	940	938	-2	-0.2%
Martin Luther King	213	203	-4.7%	1,323	1,531	208	15.7%	20,252	20,857	605	3.0%
McClatchy	15	19	26.7%	165	175	10	6.1%	2,495	2,664	169	6.8%
McKinley	68	68	0.0%	664	846	182	27.4%	12,160	12,554	394	3.2%
North Highlands-Antelope	297	357	20.2%	2,353	2,568	215	9.1%	40,425	41,167	742	1.8%
North Natomas	46	62	34.8%	632	996	364	57.6%	4,805	6,453	1,648	34.3%
North Sacramento	59	59	0.0%	419	487	68	16.2%	7,831	7,775	-56	-0.7%
Orangevale ¹	18	60	233.3%	309	660	351	113.6%	7,009	7,111	102	1.5%
Rancho Cordova	241	276	14.5%	1,830	2,005	175	9.6%	29,353	29,980	627	2.1%
Rio Linda	47	57	21.3%	284	401	117	41.2%	5,239	5,445	206	3.9%
South Natomas	213	267	25.4%	2,194	2,374	180	8.2%	30,042	31,624	1,582	5.3%
Southgate	165	169	2.4%	1,423	1,483	60	4.2%	21,534	22,205	671	3.1%
Sylvan Oaks	263	286	8.7%	2,115	2,346	231	10.9%	29,474	31,024	1,550	5.3%
Traveling Bookmobile	9	8	-11.1%	52	66	14	26.9%	1,017	1,000	-17	-1.7%
Valley Hi - N. Laguna	129	159	23.3%	1,143	1,128	-15	-1.3%	11,800	13,216	1,416	12.0%
Walnut Grove	3	7	133.3%	78	82	4	5.1%	1,336	1,354	18	1.3%
Wanderer Bookmobile	9	5	-44.4%	61	33	-28	-45.9%	995	996	1	0.1%
Other Circulating Entities											
Books by Mail	0	0	0.0%	3	0	-3	-100.0%	142	159	17	12.0%
ILL	2	3	50.0%	19	14	-5	-26.3%	626	633	7	1.1%
Misc Circ ³	1,333	935	-29.9%	7,270	6,725	-545	-7.5%	8,582	20,640	12,058	140.5%

Notes

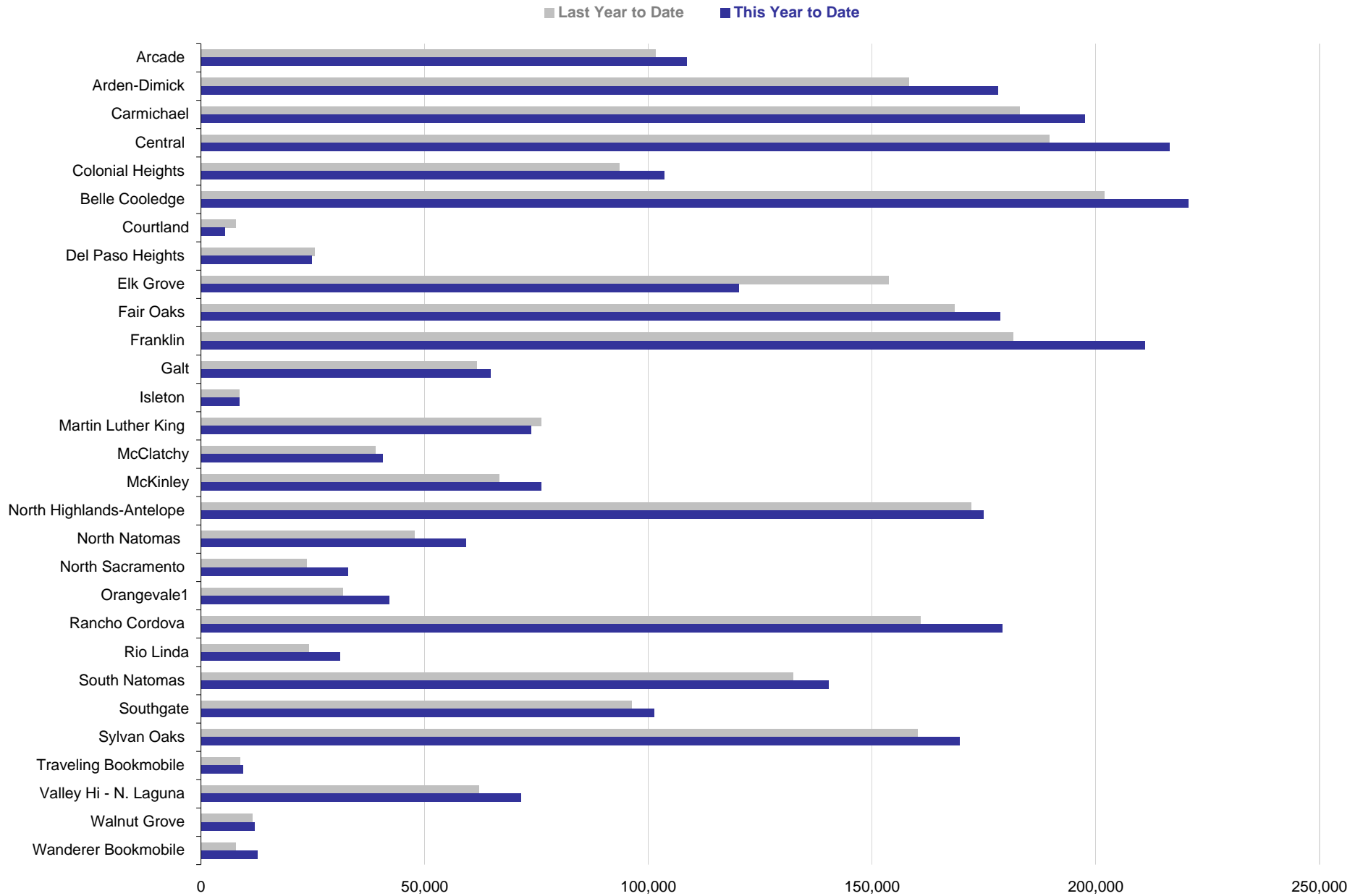
¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Count includes e-card customers as of 9/2007

SACRAMENTO PUBLIC LIBRARY

YEAR-TO-DATE CIRCULATION COMPARISON

December 2008



SACRAMENTO PUBLIC LIBRARY CIRCULATION

December 2008 Branches	Monthly Circulation			Monthly Circ Per Open Hour			Cumulative Circulation			
	This Month Last Year	This Month This Year	% Change	Last Year	This Year	% Change	Last Fiscal Year To Date	This Fiscal Year To Date	# Change	% Change
Totals	508,656	576,025	13.2%	2,466	2,779	12.7%	3,313,973	3,603,145	289,172	8.7%
Arcade	15,711	16,667	6.1%	94	91	-3.2%	101,684	108,590	6,906	6.8%
Arden-Dimick	24,239	28,159	16.2%	154	159	3.0%	158,214	178,092	19,878	12.6%
Carmichael	27,123	28,700	5.8%	159	171	7.7%	182,982	197,536	14,554	8.0%
Central	30,227	34,149	13.0%	153	184	20.3%	189,667	216,476	26,809	14.1%
Colonial Heights	14,650	15,297	4.4%	86	85	-1.4%	93,519	103,626	10,107	10.8%
Belle Coolegge	30,633	34,907	14.0%	182	199	9.4%	201,844	220,630	18,786	9.3%
Courtland	1,439	530	-63.2%	12	5	-60.9%	7,724	5,347	-2,377	-30.8%
Del Paso Heights	3,992	4,153	4.0%	29	28	-0.2%	25,469	24,822	-647	-2.5%
Elk Grove	20,710	26,820	29.5%	126	192	52.6%	153,719	120,251	-33,468	-21.8%
Fair Oaks	25,390	26,616	4.8%	151	150	-0.5%	168,470	178,599	10,129	6.0%
Franklin	25,330	29,842	17.8%	125	117	-5.8%	181,581	210,932	29,351	16.2%
Galt	8,339	9,301	11.5%	60	66	10.0%	61,701	64,738	3,037	4.9%
Isleton	1,019	948	-7.0%	9	7	-17.8%	8,580	8,614	34	0.4%
Martin Luther King	11,335	11,891	4.9%	69	69	0.6%	75,961	73,852	-2,109	-2.8%
McClatchy	5,805	6,170	6.3%	44	46	6.3%	39,049	40,657	1,608	4.1%
McKinley	10,285	11,644	13.2%	76	82	7.6%	66,659	75,990	9,331	14.0%
North Highlands-Antelope	24,847	27,072	9.0%	142	180	27.1%	172,173	174,864	2,691	1.6%
North Natomas	6,954	8,944	28.6%	40	53	30.1%	47,774	59,193	11,419	23.9%
North Sacramento	4,457	5,364	20.4%	32	38	21.2%	23,665	32,783	9,118	38.5%
Orangevale ¹	2,449	6,177	152.2%	40	55	38.4%	31,717	42,061	10,344	32.6%
Rancho Cordova	24,232	28,308	16.8%	147	158	7.7%	160,868	179,115	18,247	11.3%
Rio Linda	3,428	5,068	47.8%	30	44	45.3%	24,119	31,123	7,004	29.0%
South Natomas	19,628	21,390	9.0%	113	122	7.7%	132,392	140,271	7,879	6.0%
Southgate	14,427	13,716	-4.9%	95	124	30.2%	96,310	101,238	4,928	5.1%
Sylvan Oaks	23,202	26,369	13.6%	123	133	8.5%	160,156	169,495	9,339	5.8%
Traveling Bookmobile	1,909	1,702	-10.8%	56	50	-10.8%	8,671	9,390	719	8.3%
Valley Hi - N. Laguna	9,053	11,290	24.7%	62	76	23.0%	62,100	71,552	9,452	15.2%
Walnut Grove	1,762	1,993	13.1%	15	17	11.2%	11,533	11,919	386	3.3%
Wanderer Bookmobile	1,514	2,664	76.0%	43	76	76.0%	7,706	12,547	4,841	62.8%
Other Circulating Entities										
Books by Mail	614	687	11.9%	na	na	na	5,911	6,461	550	9.3%
Borrower's Help Desk	16	4	-75.0%	na	na	na	4,374	95	-4,279	-97.8%
ILL	171	278	62.6%	na	na	na	1,396	1,385	-11	-0.8%
Misc Circ	438	290	-33.8%	na	na	na	3,174	2,141	-1,033	-32.5%
Telis	367	736	100.5%	na	na	na	1,970	4,068	2,098	106.5%
Customer										
Online	105,643	119,226	12.9%	na	na	na	599,289	673,377	74,088	12.4%
Telephone	4,843	5,433	12.2%	na	na	na	28,515	32,647	4,132	14.5%
Download	2,475	3,520	42.2%	na	na	na	13,337	18,668	5,331	40.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

SACRAMENTO PUBLIC LIBRARY PROGRAM TOTALS

December 2008	Monthly Program Totals			Cumulative Program Totals				Monthly Attendance Totals			Monthly Average Attendance per Program		Cumulative Attendance Totals				Annual Average Attendance per Program	
	Last Year	This Year	% Change	Last Year	This Year	# Change	% Change	Last Year	This Year	% Change	Last Year	This Year	Last Year	This Year	# Change	% Change	Last Year	This Year
Branch																		
Totals	159	226	42.1%	1,375	1,747	372	27.1%	6,145	6,943	13.0%	38.6	30.7	47,963	52,349	4,386	9.1%	34.9	30.0
Arcade	10	12	20.0%	75	102	27	36.0%	138	167	21.0%	13.8	13.9	1,127	1,914	787	69.8%	15.0	18.8
Arden-Dimick	9	15	66.7%	75	92	17	22.7%	325	563	73.2%	36.1	37.5	2,535	3,373	838	33.1%	33.8	36.7
Carmichael	11	17	54.5%	115	121	6	5.2%	238	401	68.5%	21.6	23.6	4,242	3,013	-1,229	-29.0%	36.9	24.9
Central	7	21	200.0%	71	167	96	135.2%	1,205	1,034	-14.2%	172.1	49.2	9,806	5,472	-4,334	-44.2%	138.1	32.8
Colonial Heights	0	8	na	5	64	59	1180.0%	0	111	na	0.0	13.9	123	1,350	1,227	997.6%	24.6	21.1
Community Relations	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Belle Cooleedge	19	10	-47.4%	69	87	18	26.1%	472	460	-2.5%	24.8	46.0	1,905	2,846	941	49.4%	27.6	32.7
Courtland	0	10	na	5	95	90	1800.0%	0	246	na	0.0	24.6	294	1,892	1,598	543.5%	58.8	19.9
Del Paso Heights	2	4	100.0%	22	29	7	31.8%	40	114	185.0%	20.0	28.5	363	621	258	71.1%	16.5	21.4
Elk Grove	4	6	50.0%	60	30	-30	-50.0%	74	160	116.2%	18.5	26.7	1,755	1,681	-74	-4.2%	29.3	56.0
Fair Oaks	3	6	100.0%	49	63	14	28.6%	193	475	146.1%	64.3	79.2	1,690	2,587	897	53.1%	34.5	41.1
Franklin	7	6	-14.3%	52	45	-7	-13.5%	590	331	-43.9%	84.3	55.2	2,884	2,335	-549	-19.0%	55.5	51.9
Galt	9	18	100.0%	87	101	14	16.1%	258	273	5.8%	28.7	15.2	2,337	2,486	149	6.4%	26.9	24.6
Isleton	14	10	-28.6%	76	69	-7	-9.2%	310	224	-27.7%	22.1	22.4	1,767	1,497	-270	-15.3%	23.3	21.7
Martin Luther King	2	3	50.0%	71	62	-9	-12.7%	65	68	4.6%	32.5	22.7	1,819	1,290	-529	-29.1%	25.6	20.8
McClatchy	7	4	-42.9%	48	52	4	8.3%	43	32	-25.6%	6.1	8.0	773	825	52	6.7%	16.1	15.9
McKinley	8	9	12.5%	49	52	3	6.1%	519	452	-12.9%	64.9	50.2	2,006	2,411	405	20.2%	40.9	46.4
North Highlands-Antelope	8	7	-12.5%	62	38	-24	-38.7%	231	174	-24.7%	28.9	24.9	1,914	987	-927	-48.4%	30.9	26.0
North Natomas	5	7	40.0%	60	46	-14	-23.3%	65	112	72.3%	13.0	16.0	1,025	961	-64	-6.2%	17.1	20.9
North Sacramento	1	1	0.0%	8	35	27	337.5%	50	93	86.0%	50.0	93.0	167	1,254	1,087	650.9%	20.9	35.8
Orangevale ¹	0	4	na	7	16	9	128.6%	0	101	na	0.0	25.3	261	755	494	189.3%	37.3	47.2
Rancho Cordova	13	13	0.0%	66	82	16	24.2%	505	646	27.9%	38.8	49.7	3,413	4,232	819	24.0%	51.7	51.6
Rio Linda	2	3	50.0%	32	34	2	6.3%	34	19	-44.1%	17.0	6.3	592	459	-133	-22.5%	18.5	13.5
South Natomas	7	14	100.0%	79	94	15	19.0%	208	292	40.4%	29.7	20.9	1,876	3,429	1,553	82.8%	23.7	36.5
Southgate	3	2	-33.3%	29	28	-1	-3.4%	63	34	-46.0%	21.0	17.0	710	785	75	10.6%	24.5	28.0
Sylvan Oaks	5	7	40.0%	82	84	2	2.4%	197	205	4.1%	39.4	29.3	1,901	2,835	934	49.1%	23.2	33.8
Technology Training	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Valley Hi - N. Laguna	1	3	200.0%	6	40	34	566.7%	22	51	131.8%	22.0	17.0	144	763	619	429.9%	24.0	19.1
Walnut Grove	2	6	200.0%	15	19	4	26.7%	300	105	-65.0%	150.0	17.5	534	296	-238	-44.6%	35.6	15.6

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

**SACRAMENTO PUBLIC LIBRARY
PROGRAMS - ADULTS**

December 2008										Senior Programs					Family Programs												
Adult Programs										Attendance - Senior Programs					Attendance - Family Programs												
Month	Cumulative				Month		Cumulative			Month	Cumulative				Month		Cumulative										
Branch	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change								
Totals	32	197	260	32.0%	470	22	6,160	3,589	-41.7%	0	4	0	-100.0%	0	0	46	0	-100.0%	44	143	211	47.6%	900	1,265	10,476	9,189	-12.3%
Arcade	2	13	19	46.2%	12	0	217	168	-22.6%	0	0	0	0.0%	0	0	0	0	0.0%	3	13	15	15.4%	14	29	149	220	47.7%
Arden-Dimick	5	14	29	107.1%	118	11	337	583	73.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	1	4	300.0%	20	24	6	339	5550.0%
Carmichael	1	22	8	-63.6%	19	0	805	102	-87.3%	0	0	0	0.0%	0	0	0	0	0.0%	5	20	17	-15.0%	31	57	1,015	383	-62.3%
Central	8	29	53	82.8%	124	0	2,952	936	-68.3%	0	0	0	0.0%	0	0	0	0	0.0%	6	8	37	362.5%	254	406	6,065	2,704	-55.4%
Colonial Heights	0	0	6	na	0	0	0	66	na	0	0	0	0.0%	0	0	0	0	0.0%	2	1	15	1400.0%	9	27	11	423	3745.5%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Belle Coolidge	0	12	20	66.7%	0	0	170	413	142.9%	0	4	0	-100.0%	0	0	46	0	-100.0%	1	4	11	175.0%	7	18	200	590	195.0%
Courtland	0	0	1	na	0	0	0	12	na	0	0	0	0.0%	0	0	0	0	0.0%	1	0	3	na	22	37	0	114	na
Del Paso Heights	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	9	9	0.0%	25	68	175	411	134.9%
Elk Grove	0	3	0	-100.0%	0	0	51	0	-100.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	4	4	0.0%	2	2	49	65	32.7%
Fair Oaks	0	8	10	25.3%	0	0	112	59	-47.3%	0	0	0	0.0%	0	0	0	0	0.0%	1	6	6	0.0%	75	105	292	327	12.0%
Franklin	0	4	0	-100.0%	0	0	93	0	-100.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	16	1	-93.8%	61	82	958	143	-85.1%
Galt	3	12	13	8.3%	14	0	101	109	7.9%	0	0	0	0.0%	0	0	0	0	0.0%	3	8	15	87.5%	4	6	19	105	452.6%
Isleton	1	1	5	400.0%	3	0	5	30	500.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Martin Luther King	0	13	2	-84.6%	0	0	71	5	-93.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	2	0.0%	0	0	69	72	4.3%
McClatchy	2	20	23	15.0%	6	1	229	195	-14.8%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	3	50.0%	0	0	48	128	166.7%
McKinley	1	1	1	0.0%	85	5	62	90	45.2%	0	0	0	0.0%	0	0	0	0	0.0%	1	10	3	-70.0%	65	85	528	511	-3.2%
North Highlands-Antelope	0	5	1	-80.0%	0	0	61	4	-93.4%	0	0	0	0.0%	0	0	0	0	0.0%	1	5	2	-60.0%	6	22	212	44	-79.2%
North Natomas	1	3	4	33.3%	13	5	5	30	500.0%	0	0	0	0.0%	0	0	0	0	0.0%	2	2	5	150.0%	15	16	14	65	364.3%
North Sacramento	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	9	800.0%	0	0	18	258	1333.3%
Orangevale	2	1	3	200.0%	24	0	11	52	372.7%	0	0	0	0.0%	0	0	0	0	0.0%	1	1	3	200.0%	35	8	30	119	296.7%
Rancho Cordova	1	0	14	na	8	0	0	160	na	0	0	0	0.0%	0	0	0	0	0.0%	3	5	12	140.0%	171	134	182	1,264	594.5%
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	2	100.0%	0	0	32	12	-62.5%
South Natomas	1	3	17	466.7%	8	0	82	185	125.6%	0	0	0	0.0%	0	0	0	0	0.0%	5	19	22	15.8%	69	78	321	657	104.7%
Southgate	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	0	-100.0%	0	0	10	0	-100.0%
Sylvan Oaks	3	32	29	-9.4%	32	0	586	363	-38.1%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	0	-100.0%	0	0	32	0	-100.0%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	0	5	na	9	23	0	149	na
Walnut Grove	1	1	2	100.0%	4	0	210	27	-87.1%	0	0	0	0.0%	0	0	0	0	0.0%	4	2	6	200.0%	6	38	41	86	109.8%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

SACRAMENTO PUBLIC LIBRARY PROGRAMS - TEENS

December 2008	Teen Programs				Attendance - Teen Programs				
	Month	Cumulative			Month		Cumulative		
	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change
Totals	32	206	262	27.2%	87	401	2,989	5,757	92.6%
Arcade	2	15	22	46.7%	0	20	132	329	149.2%
Arden-Dimick	2	15	10	-33.3%	2	19	157	89	-43.3%
Carmichael	4	19	27	42.1%	10	14	252	398	57.9%
Central	5	13	36	176.9%	25	89	277	627	126.4%
Colonial Heights	1	0	7	na	1	10	0	160	na
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooleedge	2	18	23	27.8%	0	9	304	230	-24.3%
Courtland	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	3	9	20	122.2%	4	17	77	210	172.7%
Elk Grove	1	16	2	-87.5%	0	21	248	21	-91.5%
Fair Oaks	0	4	5	25.0%	0	0	44	26	-40.9%
Franklin	1	12	11	-8.3%	0	41	239	241	0.8%
Galt	0	5	3	-40.0%	0	0	59	19	-67.8%
Isleton	0	3	2	-33.3%	0	0	28	16	-42.9%
Martin Luther King	0	3	2	-33.3%	0	0	62	30	-51.6%
McClatchy	1	4	4	0.0%	1	8	37	20	-45.9%
McKinley	1	6	6	0.0%	2	12	55	68	23.6%
North Highlands-Antelope	0	6	2	-66.7%	0	0	112	17	-84.8%
North Natomas	1	15	11	-26.7%	2	9	323	147	-54.5%
North Sacramento	0	1	4	300.0%	0	0	1	88	8700.0%
Orangevale ¹	0	0	2	na	0	0	0	12	na
Rancho Cordova	4	8	21	162.5%	36	99	156	884	466.7%
Rio Linda	0	4	5	25.0%	0	0	23	8	-65.2%
South Natomas	2	15	16	6.7%	4	22	191	1,828	857.1%
Southgate	0	8	10	25.0%	0	0	124	171	37.9%
Sylvan Oaks	2	7	9	28.6%	0	11	88	61	-30.7%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	2	na	0	0	0	57	na
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

**SACRAMENTO PUBLIC LIBRARY
PROGRAMS - YOUTH**

December 2008	Toddler Programs					Attendance - Toddler Programs					PreSchool Programs					Attendance - PreSchool Programs					School Age Programs					Attendance - School Age Programs				
	Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative			Month		Cumulative		
	This	Last	This	%	Adult	Youth	Last	This	%	This	Last	This	%	Adult	Youth	Last	This	%	This	Last	This	%	Adult	Youth	Last	This	%			
	Month	Year	Year	Change			Year	Year	Change	Month	Year	Year	Change			Year	Year	Change	Month	Year	Year	Change			Year	Year	Change			
Totals	32	153	226	47.7%	500	585	4,112	7,394	79.8%	41	329	392	19.1%	486	672	9,010	10,966	21.7%	45	343	396	15.5%	386	1,169	15,170	15,454	1.9%			
Arcade	1	0	6	na	12	10	0	68	na	3	25	30	20.0%	21	29	300	596	98.7%	1	9	10	11.1%	6	14	329	533	62.0%			
Arden-Dimick	3	17	20	17.6%	57	64	537	871	62.2%	3	19	19	0.0%	52	62	542	681	25.6%	1	9	10	11.1%	48	86	956	810	-15.3%			
Carmichael	3	19	19	0.0%	56	73	339	458	35.1%	3	19	19	0.0%	37	46	950	768	-19.2%	1	16	31	93.8%	25	33	881	904	2.6%			
Central	2	15	31	106.7%	72	64	104	1,002	863.5%	0	0	0	0.0%	0	0	0	0	0.0%	0	6	10	66.7%	0	0	408	203	-50.2%			
Colonial Heights	0	0	0	0.0%	0	0	0	0	0.0%	2	0	22	na	9	14	0	276	na	3	4	14	250.0%	7	34	112	425	279.5%			
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%			
Belle Cooleidge	3	7	14	100.0%	82	97	254	869	242.1%	3	11	14	27.3%	93	109	325	584	79.7%	1	13	5	-61.5%	16	29	606	160	-73.6%			
Courtland	1	0	23	na	23	7	0	399	na	1	0	22	na	21	6	0	384	na	7	5	46	820.0%	12	118	294	983	234.4%			
Del Paso Heights	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	4	0	-100.0%	0	0	111	0	-100.0%			
Elk Grove	2	0	2	na	34	54	0	88	na	2	22	9	-59.1%	17	30	718	633	-11.8%	0	15	13	-13.3%	0	0	689	874	26.9%			
Fair Oaks	2	0	14	na	42	48	0	557	na	2	16	17	6.3%	40	62	589	920	56.2%	1	15	11	-26.7%	31	72	653	698	6.9%			
Franklin	0	0	5	na	0	0	0	388	na	3	9	19	111.1%	32	74	462	1,094	136.8%	1	11	9	-18.2%	18	23	1,132	469	-58.6%			
Galt	4	0	12	na	16	16	0	135	na	3	24	24	0.0%	43	63	977	1,078	10.3%	5	38	34	-10.5%	22	89	1,181	1,040	-11.9%			
Isleton	0	0	0	0.0%	0	0	0	0	0.0%	0	12	0	-100.0%	0	0	189	0	-100.0%	9	60	62	3.3%	15	206	1,545	1,451	-6.1%			
Martin Luther King	0	0	0	0.0%	0	0	0	0	0.0%	0	41	41	0.0%	0	0	882	703	-20.3%	3	12	15	25.0%	18	50	735	480	-34.7%			
McClatchy	0	0	0	0.0%	0	0	0	0	0.0%	0	16	17	6.3%	0	0	262	348	32.8%	1	6	5	-16.7%	7	9	197	134	-32.0%			
McKinley	3	22	19	-13.6%	39	54	930	823	-11.5%	3	7	17	142.9%	47	58	289	619	114.2%	0	3	6	100.0%	0	0	142	300	111.3%			
North Highlands-Antelope	2	18	13	-27.8%	17	31	390	353	-9.5%	2	17	13	-23.5%	10	13	537	307	-42.8%	2	11	7	-36.4%	25	50	602	262	-56.5%			
North Natomas	3	12	11	-8.3%	22	30	357	318	-10.9%	0	15	4	-73.3%	0	0	113	94	-16.8%	0	13	11	-15.4%	0	0	213	307	44.1%			
North Sacramento	0	0	0	0.0%	0	0	0	0	0.0%	0	0	8	na	0	0	0	182	na	1	6	14	133.3%	22	71	148	726	390.5%			
Orangevale ¹	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	5	8	60.0%	13	21	220	572	160.0%			
Rancho Cordova	0	18	6	-66.7%	0	0	583	214	-63.3%	3	18	11	-38.9%	29	44	1,014	440	-56.6%	2	17	18	5.9%	58	67	1,478	1,270	-14.1%			
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	2	14	16	14.3%	6	7	95	122	28.4%	1	13	11	-15.4%	3	3	442	317	-28.3%			
South Natomas	3	12	16	33.3%	28	37	214	276	29.0%	3	18	16	-11.1%	18	28	324	253	-21.9%	0	12	7	-41.7%	0	0	744	230	-69.1%			
Southgate	0	0	0	0.0%	0	0	0	0	0.0%	1	11	9	-18.2%	4	15	200	160	-20.0%	1	9	9	0.0%	6	9	376	454	20.7%			
Sylvan Oaks	0	13	15	15.4%	0	0	404	575	42.3%	0	15	21	40.0%	0	0	242	390	61.2%	2	13	10	-23.1%	30	132	549	1,446	163.4%			
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%			
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	2	0	23	na	7	12	0	313	na	0	6	10	66.7%	0	0	144	244	69.4%			
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%	0	0	1	na	0	0	0	21	na	1	12	10	-16.7%	4	53	283	162	-42.8%			

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

SACRAMENTO PUBLIC LIBRARY MEETING ROOMS

December 2008	Community Meetings Held					Community Meeting Hours					Community Meeting Attendance				
Branch	This Month	Last Year To Date	This Year To Date	# Change	% Change	This Month	Last Year To Date	This Year To Date	# Change	% Change	This Month	Last Fiscal Year To Date	This Fiscal Year To Date	# Change	% Change
Totals	235	1,760	1,654	-106	-6.0%	845	5,122	5,043	-79	-1.5%	4,597	34,058	33,741	-317	-0.9%
Arcade	21	132	152	20	15.2%	73	401	509	108	26.9%	269	2,634	2,545	-89	-3.4%
Arden-Dimick	22	249	204	-45	-18.1%	57	636	577	-59	-9.3%	420	4,061	3,675	-386	-9.5%
Carmichael	22	149	137	-12	-8.1%	119	452	658	206	45.6%	540	2,635	2,826	191	7.2%
Colonial Heights	18	73	116	43	58.9%	69	325	364	39	12.0%	0	1,260	1,239	-21	-1.7%
Belle Cooleedge	26	143	108	-35	-24.5%	135	369	322	-47	-12.7%	492	3,119	1,974	-1,145	-36.7%
Courtland	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	7	17	32	15	88.2%	22	71	111	40	56.3%	35	262	304	42	16.0%
Elk Grove	2	28	29	1	3.6%	4	47	59	12	25.5%	42	254	339	85	33.5%
Fair Oaks	28	108	146	38	35.2%	64	269	436	167	62.1%	483	1,850	2,775	925	50.0%
Franklin	8	161	104	-57	-35.4%	74	419	371	-48	-11.5%	1,120	8,252	7,647	-605	-7.3%
Martin Luther King, Jr.	11	5	51	46	920.0%	44	7	165	158	2257.1%	79	34	606	572	1682.4%
North Highlands-Antelope	16	176	147	-29	-16.5%	33	336	321	-15	-4.5%	210	2,965	3,317	352	11.9%
Orangevale ¹	1	16	6	-10	-62.5%	1	29	15	-14	-48.3%	2	98	53	-45	-45.9%
Rancho Cordova	16	126	112	-14	-11.1%	60	475	331	-144	-30.3%	175	2,217	1,370	-847	-38.2%
South Natomas	3	69	50	-19	-27.5%	7	555	182	-373	-67.2%	62	1,294	1,262	-32	-2.5%
Southgate	8	24	56	32	133.3%	15	56	163	107	191.1%	180	232	1,005	773	333.2%
Sylvan Oaks	22	174	148	-26	-14.9%	55	426	314	-112	-26.3%	404	1,810	1,817	7	0.4%
Valley Hi - N. Laguna	1	87	28	-59	-67.8%	1	191	66	-125	-65.4%	4	626	267	-359	-57.3%
Walnut Grove ²	3	23	28	5	21.7%	12	58	79	21	36.2%	80	455	720	265	58.2%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² A Community Meeting Room was added to Walnut Grove in September 2007.

SACRAMENTO PUBLIC LIBRARY VISITS OUT

December 2008	Community Visits				Adult Attendance			Youth Attendance			Total Attendance						
Branch	Month	Cumulative			Month	Cumulative		Month	Cumulative		Month			Cumulative			
	This Month	Last Year To Date	This Year To Date	% Change	This Month	Last Year To Date	This Year To Date	This Month	Last Year To Date	This Year To Date	Last Year	This Year	% Change	Last Year To Date	This Year To Date	# Change	% Change
Totals	20	109	216	98.2%	418	2,115	3,333	760	3,695	9,560	845	1,178	39.4%	5,810	12,893	7,083	121.9%
Arcade	1	7	5	-28.6%	2	133	16	25	92	105	121	27	-77.7%	225	121	-104	-46.2%
Arden-Dimick	0	0	3	na	0	0	105	0	0	152	0	0	0.0%	0	257	257	na
Carmichael	0	7	4	-42.9%	0	402	242	0	739	260	2	0	-100.0%	1,141	502	-639	-56.0%
Central	0	0	2	na	0	0	0	0	0	19	0	0	0.0%	0	19	19	na
Colonial Heights	1	6	6	0.0%	1	134	25	9	270	172	300	10	-96.7%	404	197	-207	-51.2%
Belle Cooleedge	0	2	2	0.0%	0	10	0	0	110	255	55	0	-100.0%	120	255	135	112.5%
Courtland	0	2	5	150.0%	0	145	56	0	78	0	0	0	0.0%	223	56	-167	-74.9%
Del Paso Heights	2	9	22	144.4%	5	81	602	17	110	1,262	0	22	na	191	1,864	1,673	875.9%
Elk Grove	0	0	3	na	0	0	240	0	0	300	0	0	0.0%	0	540	540	na
Fair Oaks	0	1	1	0.0%	0	8	4	0	65	80	73	0	-100.0%	73	84	11	15.1%
Franklin	0	0	15	na	0	0	36	0	0	358	0	0	0.0%	0	394	394	na
Galt	0	5	5	0.0%	0	49	49	0	91	54	23	0	-100.0%	140	103	-37	-26.4%
Isleton	0	0	4	na	0	0	4	0	0	81	0	0	0.0%	0	85	85	na
Martin Luther King	3	4	18	350.0%	12	73	89	161	91	549	40	173	332.5%	164	638	474	289.0%
McClatchy	0	4	1	-75.0%	0	18	6	0	65	35	0	0	0.0%	83	41	-42	-50.6%
McKinley	0	3	2	-33.3%	0	29	200	0	46	400	0	0	0.0%	75	600	525	700.0%
North Highlands-Antelope	0	1	2	100.0%	0	150	13	0	150	161	0	0	0.0%	300	174	-126	-42.0%
North Natomas	0	11	9	-18.2%	0	310	80	0	247	245	0	0	0.0%	557	325	-232	-41.7%
North Sacramento	3	18	38	111.1%	309	82	812	404	333	1,687	195	713	265.6%	415	2,499	2,084	502.2%
Orangevale ¹	0	0	1	na	0	0	0	0	0	544	0	0	0.0%	0	544	544	na
Rancho Cordova	3	7	7	0.0%	5	210	98	0	660	0	0	5	na	870	98	-772	-88.7%
Rio Linda	0	0	2	na	0	0	14	0	0	63	0	0	0.0%	0	77	77	na
South Natomas	3	9	32	255.6%	35	32	127	0	347	2,269	22	35	59.1%	379	2,396	2,017	532.2%
Southgate	1	0	4	na	0	0	27	9	0	36	0	9	na	0	63	63	na
Sylvan Oaks	1	12	11	-8.3%	15	248	264	0	177	75	14	15	7.1%	425	339	-86	-20.2%
Valley Hi - N. Laguna	2	0	12	na	34	0	224	135	0	398	0	169	na	0	622	622	na
Walnut Grove	0	1	0	-100.0%	0	1	0	0	24	0	0	0	0.0%	25	0	-25	-100.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

SACRAMENTO PUBLIC LIBRARY

VISITS IN

December 2008	Visits				Attendance - Adult			Attendance - Youth			Attendance - Total							
	Branch	Month	Cumulative			Month	Cumulative		Month	Cumulative		Month			Cumulative			
		This Month	Last Year To Date	This Year To Date	% Change	This Month	Last Year To Date	This Year To Date	This Month	Last Year To Date	This Year To Date	Last Year	This Year	% Change	Last Year To Date	This Year To Date	# Change	% Change
Totals	24	522	270	-48.3%	188	1,797	1,677	546	17,191	6,202	3,536	734	-79.2%	18,988	7,879	-11,109	-58.5%	
Arcade	0	3	5	66.7%	0	21	63	0	22	94	0	0	0.0%	43	157	114	265.1%	
Arden-Dimick	1	4	4	0.0%	6	43	49	80	143	215	0	86	na	186	264	78	41.9%	
Carmichael	1	15	20	33.3%	9	118	133	12	172	325	31	21	-32.3%	290	458	168	57.9%	
Central	2	37	36	-2.7%	26	331	317	64	1,226	1,084	265	90	-66.0%	1,557	1,401	-156	-10.0%	
Colonial Heights	2	2	8	300.0%	21	10	46	42	22	248	26	63	142.3%	32	294	262	818.8%	
Belle Cooleedge	2	9	14	55.6%	32	66	110	32	269	314	18	64	255.6%	335	424	89	26.6%	
Courtland	0	0	9	na	0	0	15	0	0	124	0	0	0.0%	0	139	139	na	
Del Paso Heights	1	7	10	42.9%	6	18	29	3	152	74	0	9	na	170	103	-67	-39.4%	
Elk Grove	1	7	8	14.3%	10	89	86	30	146	194	0	40	na	235	280	45	19.1%	
Fair Oaks	0	5	7	40.0%	0	52	128	0	27	207	0	0	0.0%	79	335	256	324.1%	
Franklin	0	298	2	-99.3%	0	328	8	0	11,650	40	2,808	0	-100.0%	11,978	48	-11,930	-99.6%	
Galt	2	27	13	-51.9%	6	163	35	60	723	398	8	66	725.0%	886	433	-453	-51.1%	
Isleton	0	35	26	-25.7%	0	46	29	0	759	535	93	0	-100.0%	805	564	-241	-29.9%	
Martin Luther King	1	16	17	6.3%	9	93	84	10	406	485	60	19	-68.3%	499	569	70	14.0%	
McClatchy	0	0	0	0.0%	0	0	0	0	0	0	0	0	0.0%	0	0	0	0.0%	
McKinley	0	3	4	33.3%	0	34	58	0	125	216	26	0	-100.0%	159	274	115	72.3%	
North Highlands-Antelope	0	5	3	-40.0%	0	42	7	0	254	38	0	0	0.0%	296	45	-251	-84.8%	
North Natomas	6	6	14	133.3%	2	30	22	148	135	459	124	150	21.0%	165	481	316	191.5%	
North Sacramento	0	1	3	200.0%	0	7	9	0	10	31	0	0	0.0%	17	40	23	135.3%	
Orangevale ¹	0	0	3	na	0	0	33	0	0	0	0	0	0.0%	0	33	33	na	
Rancho Cordova	0	2	9	350.0%	0	7	60	0	8	135	10	0	-100.0%	15	195	180	1200.0%	
Rio Linda	0	1	1	0.0%	0	7	20	0	22	26	0	0	0.0%	29	46	17	58.6%	
South Natomas	0	22	9	-59.1%	0	117	88	0	640	170	67	0	-100.0%	757	258	-499	-65.9%	
Southgate	2	3	4	33.3%	10	39	22	45	42	111	0	55	na	81	133	52	64.2%	
Sylvan Oaks	3	10	19	90.0%	51	102	171	20	58	202	0	71	na	160	373	213	133.1%	
Valley Hi - N. Laguna	0	4	3	-25.0%	0	29	23	0	121	117	0	0	0.0%	150	140	-10	-6.7%	
Walnut Grove	0	0	19	na	0	5	32	0	59	360	0	0	0.0%	64	392	328	512.5%	

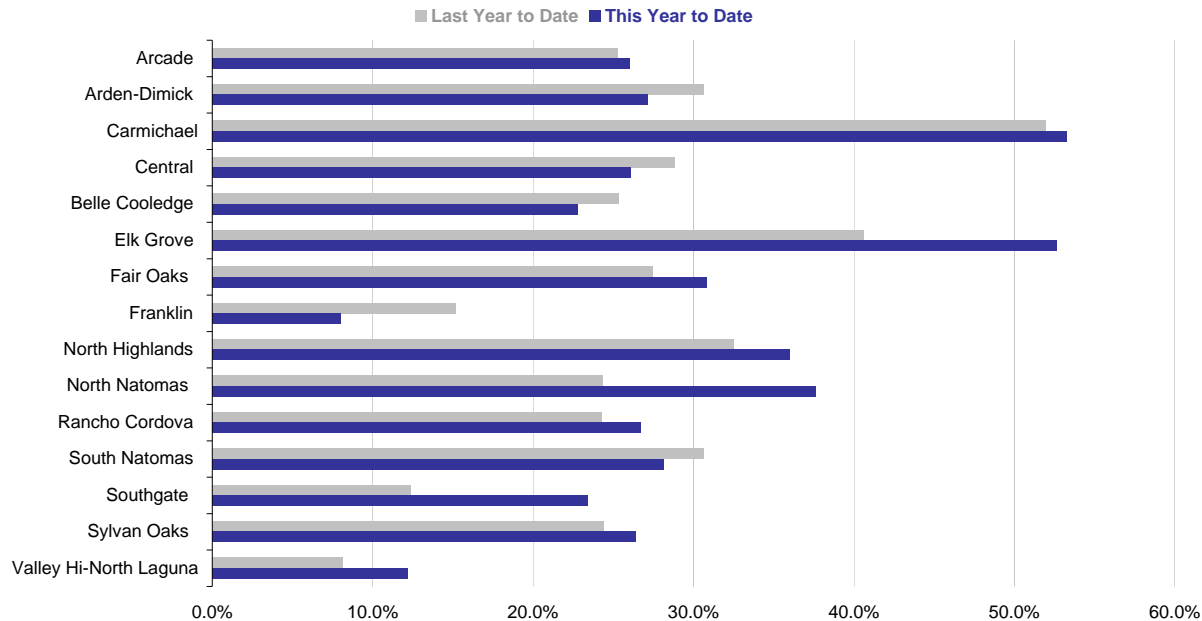
Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

SACRAMENTO PUBLIC LIBRARY EXPRESS CHECKOUT

December 2008	Monthly Circulation					Cumulative Circulation						
Self-Check Circulation	This Month Last Year	This Month This Year	# Change	% Change	% of Branch Circ This Month	Last YTD	This YTD	# Change	% Change	% of Branch Circ Last YTD	% of Branch Circ This YTD	% Change
Self-Check Circulation												
Totals	82,714	110,340	27,626	33.4%	30.4%	614,555	673,395	58,840	9.6%	28.3%	28.9%	2.2%
Arcade	4,071	4,130	59	1.4%	24.8%	25,667	28,257	2,590	10.1%	25.2%	26.0%	3.1%
Arden-Dimick	7,459	8,154	695	9.3%	29.0%	48,489	48,376	-113	-0.2%	30.6%	27.2%	-11.4%
Carmichael	13,110	14,557	1,447	11.0%	50.7%	95,096	105,225	10,129	10.7%	52.0%	53.3%	2.5%
Central	7,542	8,825	1,283	17.0%	25.8%	54,693	56,498	1,805	3.3%	28.8%	26.1%	-9.5%
Belle Cooleedge	8,040	7,578	-462	-5.7%	21.7%	51,174	50,192	-982	-1.9%	25.4%	22.7%	-10.3%
Elk Grove	7,037	20,101	13,064	185.6%	74.9%	62,359	63,319	960	1.5%	40.6%	52.7%	29.8%
Fair Oaks	5,338	7,898	2,560	48.0%	29.7%	46,294	55,026	8,732	18.9%	27.5%	30.8%	12.1%
Franklin	3,669	3,223	-446	-12.2%	10.8%	27,514	16,847	-10,667	-38.8%	15.2%	8.0%	-47.3%
North Highlands	8,233	8,864	631	7.7%	32.7%	55,991	62,978	6,987	12.5%	32.5%	36.0%	10.7%
North Natomas	1,832	3,312	1,480	80.8%	37.0%	11,615	22,242	10,627	91.5%	24.3%	37.6%	54.6%
Rancho Cordova	6,167	6,588	421	6.8%	23.3%	39,022	47,834	8,812	22.6%	24.3%	26.7%	10.1%
South Natomas	1,483	5,729	4,246	286.3%	26.8%	40,589	39,490	-1,099	-2.7%	30.7%	28.2%	-8.2%
Southgate	2,043	3,005	962	47.1%	21.9%	11,932	23,682	11,750	98.5%	12.4%	23.4%	88.8%
Sylvan Oaks	6,000	6,984	984	16.4%	26.5%	39,059	44,713	5,654	14.5%	24.4%	26.4%	8.2%
Valley Hi-North Laguna	690	1,392	702	101.7%	12.3%	5,061	8,716	3,655	72.2%	8.1%	12.2%	49.5%

Self Check as % of Branch Circulation



SACRAMENTO PUBLIC LIBRARY VIRTUAL SELF-SERVICE

December 2008 Computer Renewal

Total
External
Internal
Telephone
% of All Circulation

Monthly Totals			
Last Year	This Year	# Change	% Change
110,486	124,659	14,173	12.8%
100,220	113,126	12,906	12.9%
5,423	6,100	677	12.5%
4,843	5,433	590	12.2%
21.8%	21.6%	-0.2%	-0.9%

Year To Date Totals			
Last Year	This Year	# Change	% Change
627,788	705,482	77,694	12.4%
565,435	638,579	73,144	12.9%
33,838	34,784	946	2.8%
28,515	32,119	3,604	12.6%
19.0%	19.6%	0.6%	2.9%

Holds

All Holds
Self-Placed
% of All Holds

Monthly Totals			
Last Year	This Year	# Change	% Change
101,773	120,694	18,921	18.6%
86,246	104,532	18,286	21.2%
84.7%	86.6%	1.9%	2.2%

Year To Date Totals			
Last Year	This Year	# Change	% Change
670,260	737,882	67,622	10.1%
564,079	624,465	60,386	10.7%
84.2%	84.6%	0.5%	0.6%

External Electronic Access

Total
Catalog Searches
Subscription Database Use ¹
Library Web Site Visits
Download

Monthly Totals			
Last Year	This Year	# Change	% Change
650,339	850,006	199,667	30.7%
469,817	484,740	14,923	3.2%
33,284	94,208	60,924	183.0%
147,238	271,058	123,820	84.1%
2,475	3,520	1,045	42.2%

Year To Date Totals			
Last Year	This Year	# Change	% Change
4,504,173	5,259,444	755,271	16.8%
3,427,078	3,375,178	-51,900	-1.5%
147,127	434,847	287,720	195.6%
929,968	1,449,419	519,451	55.9%
13,337	18,668	5,331	40.0%

Notes:

¹ The subscription database searches refer to totals for the previous month.

SACRAMENTO PUBLIC LIBRARY MATERIALS-HOURS

December 2008	Items		Titles		Open Hours				Closed Hours				
Branch	Last Year	This Year	Last Year	This Year	This Month This Year	Last Year To Date	This Year To Date	% Change	This Month	Reason	Last Year To Date	This Year To Date	% Change
Totals	2,100,765	2,016,616	484,522	475,762	4,301	26,326	26,661	1.3%	615		1,808	1,884	4.2%
Arcade	81,413	78,443	62,821	66,163	183	1,041	1,083	4.0%	21	Holidays	61	67	9.8%
Arden-Dimick	91,696	88,636	76,745	84,663	177	1,063	1,082	1.8%	19	Holidays	63	49	-22.2%
Carmichael	131,936	124,630	106,117	110,204	168	1,052	1,076	2.3%	22	Holidays	55	58	5.5%
Central	351,060	335,814	286,354	289,860	186	1,240	1,254	1.1%	29	Holidays	66	61	-7.6%
Colonial Heights	77,606	75,615	65,898	72,226	180	1,082	1,078	-0.4%	16	Holidays	45	56	24.4%
Belle Coolegge	114,662	110,833	93,514	99,903	175	1,068	1,070	0.2%	21	Holidays	58	64	10.3%
Courtland	19,351	18,889	13,330	15,893	114	691	690	-0.1%	17	Holidays	50	36	-28.0%
Del Paso Heights	42,441	36,746	30,606	29,744	146	868	880	1.4%	13	Holidays	37	41	10.8%
Elk Grove	72,278	58,205	63,659	62,713	140	1,075	761	-29.2%	49	Holidays	58	365	529.3%
Fair Oaks	87,103	87,507	72,502	81,750	177	924	1,059	14.6%	19	Holidays	55	68	23.6%
Franklin	89,922	91,805	65,896	77,790	254	1,180	1,515	28.4%	60	Holidays	337	97	-71.2%
Galt	43,778	44,051	38,461	44,260	141	874	869	-0.6%	16	Holidays	28	55	96.4%
Isleton	17,772	17,640	15,393	17,942	129	714	776	8.7%	25	Holidays	91	61	-33.0%
Martin Luther King	124,997	118,792	103,792	106,457	172	1,065	1,067	0.2%	18	Holidays	61	61	0.0%
McClatchy	25,759	26,320	19,921	22,989	133	840	848	1.0%	19	Holidays	44	52	18.2%
McKinley	51,760	48,599	45,317	47,633	142	906	905	-0.1%	19	Holidays	32	48	50.0%
North Highlands-Antelope	97,205	97,903	78,799	90,313	150	1,079	1,061	-1.7%	17	Holidays	52	59	13.5%
North Natomas	24,013	26,655	33,961	27,696	170	1,076	946	-12.1%	15	Holidays	58	50	-13.8%
North Sacramento	38,227	33,807	29,315	29,526	140	802	875	9.1%	14	Holidays	115	42	-63.5%
Orangevale ¹	33,483	34,777	25,098	31,192	113	678	713	5.2%	17	Holidays	76	47	-38.2%
Rancho Cordova	97,618	96,763	80,802	90,233	179	1,068	1,074	0.6%	17	Holidays	42	60	42.9%
Rio Linda	31,611	31,027	28,117	31,368	115	720	724	0.6%	15	Holidays	34	44	29.4%
South Natomas	87,550	85,153	66,272	72,915	175	1,039	1,084	4.3%	21	Holidays	55	58	5.5%
Southgate	90,859	71,779	78,764	73,272	111	982	919	-6.4%	61	Holidays	50	113	126.0%
Sylvan Oaks	95,221	96,058	84,220	95,566	198	1,195	1,184	-0.9%	21	Holidays	60	73	21.7%
Traveling Bookmobile	8,397	8,134	5,270	5,280	34	202	203	0.5%	0	na	0	0	0.0%
Valley Hi - N. Laguna	44,066	43,100	37,180	40,325	148	919	930	1.2%	17	Holidays	46	44	-4.3%
Walnut Grove	22,359	21,704	19,556	22,007	116	716	725	1.3%	14	Holidays	32	43	34.4%
Wanderer Bookmobile	6,622	7,231	3,486	4,406	35	167	210	25.7%	3	Holidays	47	12	-74.5%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

**SACRAMENTO PUBLIC LIBRARY
STAFFING**

December 2008		Extra Help Hours - Librarian					Extra Help Hours - Library Assistant					Extra Help Hours - Shelver					Volunteers				Change	
Branch	Public Service FTE	This Month	Last Year to Date	This Year to Date	#	% Change	This Month	Last Year to Date	This Year to Date	#	% Change	This Month	Last Year to Date	This Year to Date	#	% Change	#	Hours	Hours Last YTD	Hours This YTD	#	%
	Totals	199.5	419	4,237	2,569	-1,668	-39.4%	1,924	13,291	11,165	-2,126	-16.0%	5,651	32,027	32,264	237	0.7%	683	2,159	16,981	18,097	1,116
Arcade	8.0	20	87	65	-22	-25.3%	177	739	752	13	1.8%	173	1,039	1,028	-11	-1.1%	22	107	900	853	-47	-5.2%
Arden- Dimick	8.5	42	132	117	-15	-11.4%	74	703	518	-185	-26.3%	216	1,258	1,342	84	6.7%	15	193	1,324	1,252	-72	-5.4%
Carmichael	11.0	166	408	951	543	133.1%	242	1,059	1,318	259	24.5%	629	2,737	2,569	-168	-6.1%	45	213	1,868	1,912	44	2.4%
Central	38.5	32	1,119	359	-760	-67.9%	147	608	1,086	478	78.6%	1088	6,259	6,237	-22	-0.4%	37	187	806	1,408	602	74.7%
Colonial Heights	8.0	28	870	143	-727	-83.6%	29	778	497	-281	-36.1%	160	0	1,000	1,000	na	6	76	250	331	81	32.4%
Belle Cooledge	10.0	38	198	288	90	45.5%	128	857	507	-350	-40.8%	178	2,224	2,213	-11	-0.5%	338	56	2,521	1,806	-715	-28.4%
Courtland	1.0	0	0	0	0	0.0%	12	44	74	30	68.2%	57	315	310	-5	-1.6%	2	7	405	92	-313	-77.3%
Del Paso Heights	3.5	4	0	4	4	na	8	104	47	-57	-54.8%	70	563	515	-48	-8.5%	1	26	68	34	-34	-50.0%
Elk Grove	11.5	0	31	0	-31	-100.0%	104	188	513	325	172.9%	225	1,223	1,080	-143	-11.7%	20	99	817	836	19	2.3%
Fair Oaks	9.5	34	75	129	54	72.0%	79	640	381	-259	-40.5%	203	1,117	1,248	131	11.7%	20	120	592	1,062	470	79.4%
Franklin	8.0	16	225	57	-168	-74.7%	51	642	267	-375	-58.4%	386	1,594	1,574	-20	-1.3%	6	113	1,504	943	-561	-37.3%
Galt	3.0	0	0	0	0	0.0%	36	805	620	-185	-23.0%	105	703	647	-56	-8.0%	10	42	332	398	66	19.9%
Isleton	1.0	0	0	0	0	0.0%	22	183	111	-72	-39.3%	153	855	854	-1	-0.1%	0	0	0	0	0	0.0%
Martin Luther King	7.5	11	0	43	43	na	0	124	51	-73	-58.9%	218	1,880	1,338	-542	-28.8%	14	61	410	324	-86	-21.0%
McClatchy	2.5	0	0	0	0	0.0%	34	287	181	-106	-36.9%	40	264	203	-61	-23.1%	9	50	332	356	24	7.2%
McKinley	4.5	0	0	0	0	0.0%	26	342	276	-66	-19.3%	99	534	546	12	2.2%	5	26	125	168	43	34.4%
North Highlands-Antelope	8.5	23	115	72	-43	-37.4%	8	197	198	1	0.5%	228	1,350	1,438	88	6.5%	9	66	1,000	1,013	13	1.3%
North Natomas	5.5	0	0	0	0	0.0%	85	221	243	22	10.0%	80	480	558	78	16.3%	15	4	84	77	-7	-8.3%
North Sacramento	3.5	0	0	0	0	0.0%	16	39	129	90	230.8%	66	525	345	-180	-34.3%	5	17	0	166	166	na
Orangevale ¹	2.5	0	0	0	0	0.0%	49	293	133	-160	-54.6%	79	325	409	84	25.8%	4	43	442	408	-34	-7.7%
Rancho Cordova	8.0	0	280	171	-109	-38.9%	101	921	636	-285	-30.9%	253	1,877	1,310	-567	-30.2%	22	136	999	1,070	71	7.1%
Rio Linda	2.5	0	0	0	0	0.0%	25	186	133	-53	-28.5%	40	0	260	260	na	3	18	22	83	61	277.3%
South Natomas	7.5	0	564	74	-490	-86.9%	71	424	258	-166	-39.2%	233	1,233	1,304	71	5.8%	28	218	619	1,514	895	144.6%
Southgate	7.5	0	85	52	-33	-38.8%	176	1,127	897	-230	-20.4%	223	1,255	1,294	39	3.1%	12	113	499	823	324	64.9%
Sylvan Oaks	8.5	5	48	44	-4	-8.3%	142	782	793	11	1.4%	248	1,277	1,539	262	20.5%	18	100	773	811	38	4.9%
Traveling Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%
Valley Hi - N. Laguna	5.5	0	0	0	0	0.0%	61	846	423	-423	-50.0%	67	410	366	-44	-10.7%	5	21	91	127	36	39.6%
Walnut Grove	2.0	0	0	0	0	0.0%	21	152	123	-29	-19.1%	134	730	737	7	1.0%	12	47	198	230	32	16.2%
Wanderer Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.



SACRAMENTO PUBLIC LIBRARY

MONTHLY ADMINISTRATIVE SERVICES STATISTICS

November 2008

SACRAMENTO PUBLIC LIBRARY
Collection Management Monthly Statistics

November 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
New & Replacement Materials Handling								
Titles Ordered	1,536	1,588	52	3.4%	6,946	9,229	2,283	32.9%
Titles Cataloged	1,654	1,326	-328	-19.8%	8,691	9,199	508	5.8%
Items Shipped to Branches	9,185	8,335	-850	-9.3%	49,650	56,796	7,146	14.4%
Customer Requests for Purchase - TOTAL								
	770	782	12	1.6%	3,332	3,860	528	15.8%
Adult Materials	482	599	117	24.3%	2,364	2,673	309	13.1%
Fiction	124	185	61	49.2%	646	857	211	32.7%
Non-Fiction	204	251	47	23.0%	963	978	15	1.6%
Media (DVD, Audiobooks, Music, Software)	154	163	9	5.8%	755	838	83	11.0%
Teen Materials	230	127	-103	-44.8%	688	881	193	28.1%
Fiction	140	80	-60	-42.9%	393	610	217	55.2%
Non-Fiction	2	7	5	250.0%	18	18	0	0.0%
Media (DVD, Audiobooks, Music, Software)	88	40	-48	-54.5%	277	253	-24	-8.7%
Children's materials	58	56			280	306	26	9.3%
Fiction	33	30	-3	-9.1%	119	175	56	47.1%
Non-Fiction	4	5	1	25.0%	26	32	6	23.1%
Media (DVD, Audiobooks, Music, Software)	21	21	0	0.0%	135	99	-36	-26.7%
Interlibrary Loan								
Materials Loaned to Other Libraries	251	169	-82	-32.7%	1,120	1,107	-13	-1.2%
Materials Borrowed From Other Libraries	15	7	-8	-53.3%	97	68	-29	-29.9%
LINK+ Loaned Items	1,245	1,392	147	11.8%	5,030	7,359	2,329	46.3%
LINK+ Items Borrowed	1,874	3,028	1,154	61.6%	6,887	14,937	8,050	116.9%

SACRAMENTO PUBLIC LIBRARY
Human Resources Monthly Statistics

November 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Vacancy Rate	10.8%	7.9%	0.0%	-2.9%	11.0%	9.0%	0.0%	-2.0%
Turnover	1.5%	0.0%	0.0%	-1.5%	14.6%	3.7%	0.0%	-10.9%
% of Open Positions Filled	10.5%	0.0%	0.0%	-10.5%	10.5%	6.0%	0.0%	-4.5%
Transfers	3.0	2.0	-1.0	-33.3%	13.0	12.0	-1.0	-7.7%
Promotions	0.0	0.0	0.0	na	3.0	2.0	-1.0	-33.3%
Training Investment Factor	\$37.00	\$24.51	\$ (12.49)	-33.8%	\$276.00	\$119.25	\$ (156.75)	-56.8%
Approved Headcount	352.0	352.0	0.0	0.0%	352.0	352.0	0.0	0.0%
Number of hires	4	0	-4	-100.0%	21	11	-10	-47.6%
Number of retirements	0	0	0	na	3	9	6	200.0%
Number of resignations	4	0	-4	-100.0%	13	1	-12	-92.3%
Number of other separations	1	0	-1	-100.0%	3	0	-3	-100.0%

SACRAMENTO PUBLIC LIBRARY
General Services-Facilities-Security Monthly Statistics

November 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
SECURITY								
Security Incidents	27	27	0	0.0%	209	132	-77	-36.8%
DELIVERY								
Incoming Book Bins	4,766	4,345	-421	-8.8%	25,858	25,194	-664	-2.6%
Outgoing Book Bins	4,679	4,277	-402	-8.6%	24,830	25,315	485	2.0%
FACILITIES								
Service Requests	113	171	58	51.3%	481	999	518	107.7%
Average Days Open per Request	*				*			
Service Level Success by Priority								
High (Goal = 1 day)	*	40.0%			*			
Medium (Goal = 5 days)	*	63.0%			*			
Low (Goal = 30 days)	*	96.0%			*			

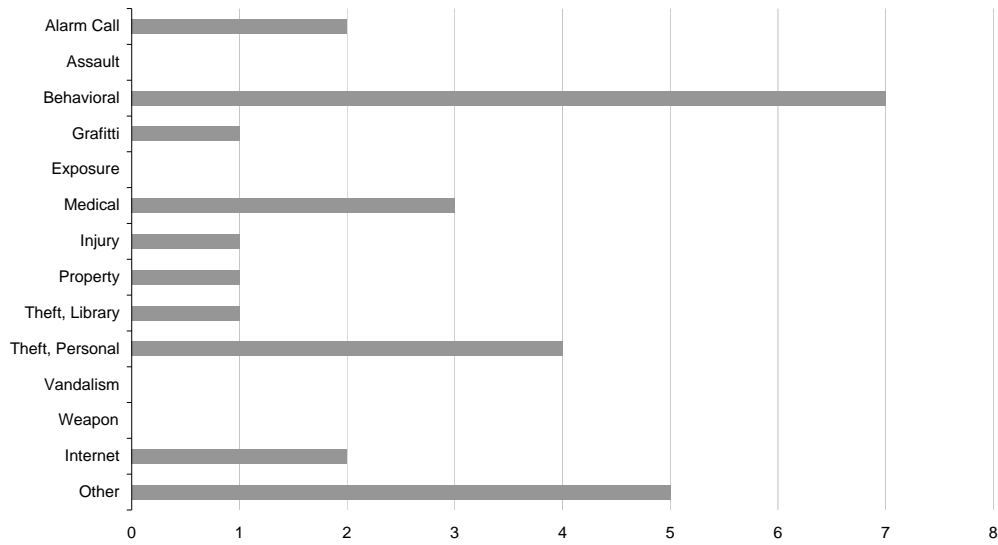
Note:

* This data was not tracked until March 2008

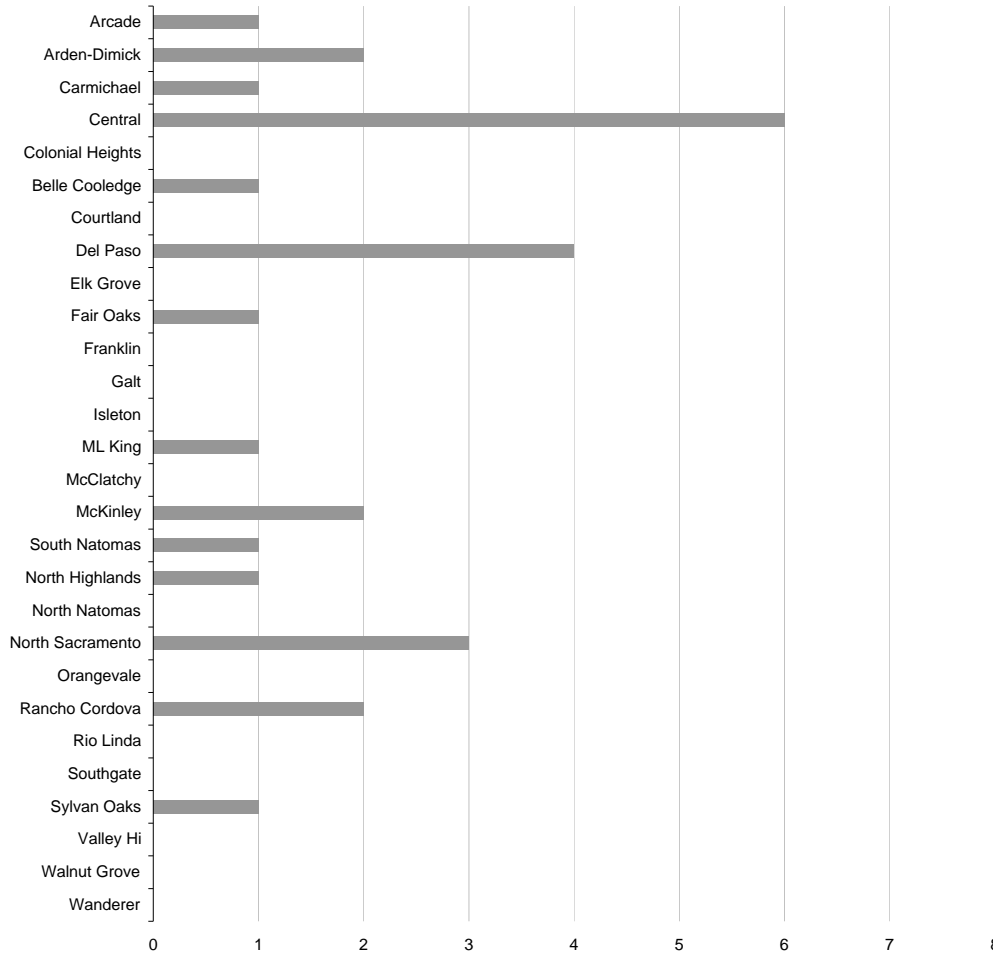
SACRAMENTO PUBLIC LIBRARY

Security Monthly Statistics

Security Incidents by Type, November 2008



Security Incidents by Branch, October 2008

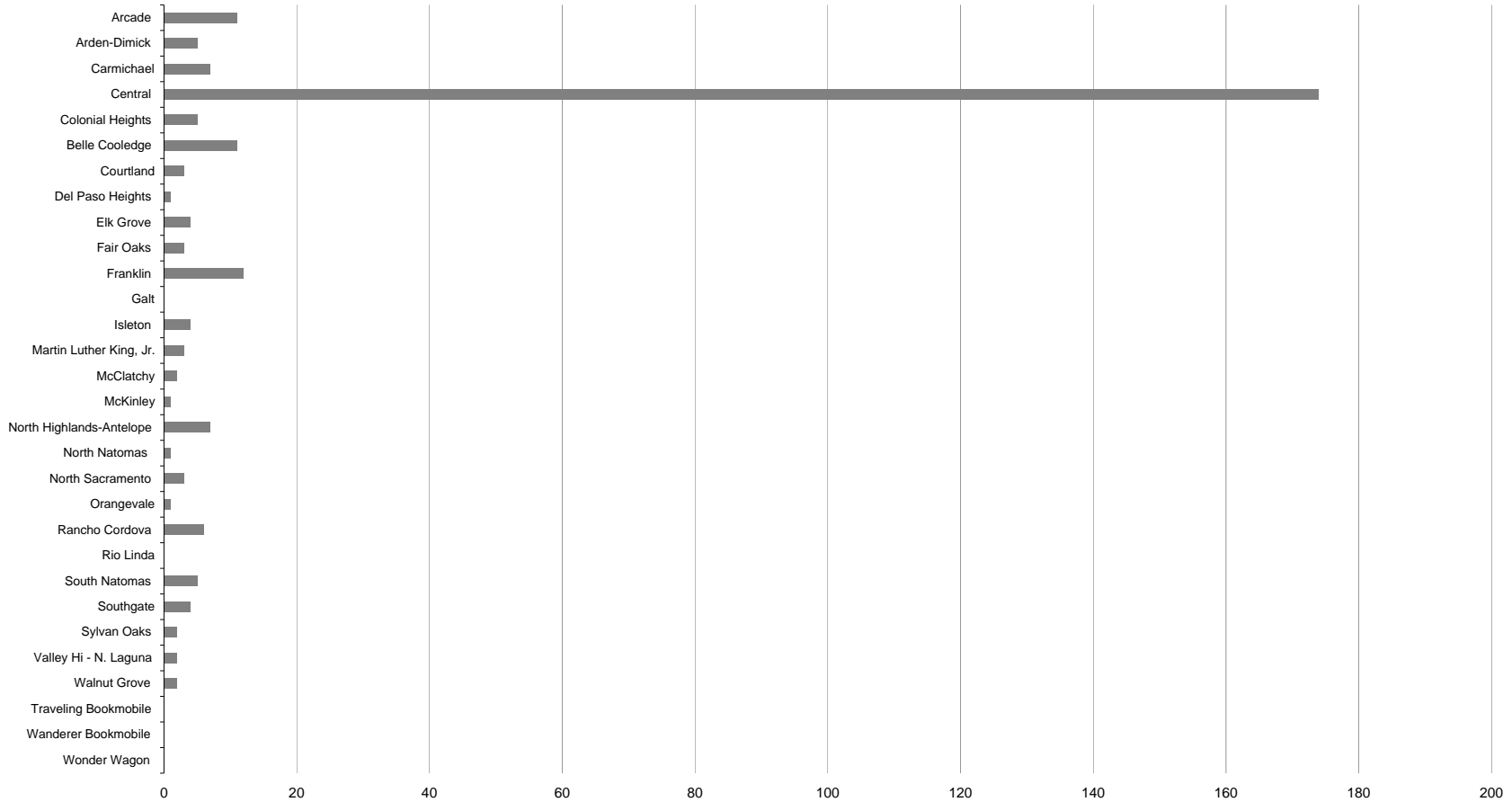


SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics

November 2008	SERVICE REQUESTS								SERVICE REQUESTS IN QUEUE							
	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	188	279	91	48.4%	760	1,034	274	36.1%	52	12	-40	-76.9%	185	46	-139	-75.1%
Arcade	6	11	5	83.3%	30	32	2	6.7%	6	1	-5	-83%	15	4	-11	-73%
Arden-Dimick	4	5	1	25.0%	24	35	11	45.8%	2	0	-2	-100%	7	0	-7	-100%
Carmichael	13	7	-6	-46.2%	43	34	-9	-20.9%	2	0	-2	-100%	15	2	-13	-87%
Central	71	174	103	145.1%	256	600	344	134.4%	11	6	-5	-45%	50	22	-28	-56%
Colonial Heights	2	5	3	150.0%	11	38	27	245.5%	2	0	-2	-100%	2	0	-2	-100%
Belle Coolegge	5	11	6	120.0%	27	29	2	7.4%	0	0	0	na	4	1	-3	-75%
Courtland	2	3	1	50.0%	8	7	-1	-12.5%	1	0	-1	-100%	1	0	-1	-100%
Del Paso Heights	7	1	-6	-85.7%	16	13	-3	-18.8%	3	0	-3	-100%	4	0	-4	-100%
Elk Grove	0	4	4	na	16	9	-7	-43.8%	0	0	0	na	0	1	1	na
Fair Oaks	6	3	-3	-50.0%	18	6	-12	-66.7%	2	1	-1	-50%	7	2	-5	-71%
Franklin	7	12	5	71.4%	25	38	13	52.0%	1	0	-1	-100%	1	2	1	100%
Galt	1	0	-1	-100.0%	2	4	2	100.0%	0	0	0	na	0	0	0	na
Isleton	0	4	4	na	3	4	1	33.3%	0	0	0	na	0	0	0	na
Martin Luther King, Jr.	4	3	-1	-25.0%	14	11	-3	-21.4%	1	1	0	0%	3	1	-2	-67%
McClatchy	1	2	1	100.0%	9	6	-3	-33.3%	0	0	0	na	3	0	-3	-100%
McKinley	3	1	-2	-66.7%	12	7	-5	-41.7%	1	0	-1	-100%	2	0	-2	-100%
North Highlands-Antelope	3	7	4	133.3%	42	35	-7	-16.7%	1	0	-1	-100%	10	2	-8	-80%
North Natomas	10	1	-9	-90.0%	31	11	-20	-64.5%	5	0	-5	-100%	16	2	-14	-88%
North Sacramento	2	3	1	50.0%	12	8	-4	-33.3%	0	0	0	na	6	0	-6	-100%
Orangevale	1	1	0	0.0%	8	5	-3	-37.5%	1	0	-1	-100%	2	0	-2	-100%
Rancho Cordova	7	6	-1	-14.3%	29	22	-7	-24.1%	4	0	-4	-100%	7	2	-5	-71%
Rio Linda	0	0	0	na	7	6	-1	-14.3%	0	0	0	na	10	0	-10	-100%
South Natomas	5	5	0	0.0%	39	9	-30	-76.9%	1	0	-1	-100%	2	0	-2	-100%
Southgate	8	4	-4	-50.0%	22	21	-1	-4.5%	3	1	-2	-67%	5	1	-4	-80%
Sylvan Oaks	5	2	-3	-60.0%	30	16	-14	-46.7%	0	1	1	na	8	1	-7	-88%
Valley Hi - N. Laguna	4	2	-2	-50.0%	11	17	6	54.5%	1	0	-1	-100%	1	2	1	100%
Walnut Grove	11	2	-9	-81.8%	15	11	-4	-26.7%	4	1	-3	-75%	4	1	-3	-75%
Traveling Bookmobile	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na
Wanderer Bookmobile	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na

SACRAMENTO PUBLIC LIBRARY IT Monthly Statistics

November 2008 IT Service Requests



SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

November 2008	PUBLICITY REQUESTS								GRAPHICS/PRINTING PIECES							
	This Month Last Year	This Month This Year	Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	163	55	-108	-66.3%	384	332	-52	-13.5%	181,654	80,544	-101,110	-55.7%	615,721	579,040	-36,681	-6.0%
Arcade	7	1	-6	-85.7%	17	6	-11	-64.7%	10,709	2,003	-8,706	-81.3%	23,759	7,512	-16,247	-68.4%
Arden-Dimick	9	0	-9	-100.0%	12	13	1	8.3%	24,400	0	-24,400	-100.0%	26,750	14,500	-12,250	-45.8%
Carmichael	7	0	-7	-100.0%	21	3	-18	-85.7%	4,507	0	-4,507	-100.0%	13,321	906	-12,415	-93.2%
Central	18	6	-12	-66.7%	46	46	0	0.0%	17,431	4,051	-13,380	-76.8%	36,505	133,503	96,998	265.7%
Colonial Heights	3	0	-3	-100.0%	5	1	-4	-80.0%	2,505	0	-2,505	-100.0%	3,055	150	-2,905	-95.1%
Belle Cooledge	9	3	-6	-66.7%	16	9	-7	-43.8%	2,907	2,600	-307	-10.6%	4,607	3,720	-887	-19.3%
Courtland	3	0	-3	-100.0%	3	0	-3	-100.0%	202	0	-202	-100.0%	202	0	-202	-100.0%
Del Paso Heights	4	1	-3	-75.0%	4	1	-3	-75.0%	3,210	250	-2,960	-92.2%	3,210	250	-2,960	-92.2%
Elk Grove	6	0	-6	-100.0%	17	7	-10	-58.8%	2,081	0	-2,081	-100.0%	4,985	2,013	-2,972	-59.6%
Fair Oaks	8	4	-4	-50.0%	22	20	-2	-9.1%	2,810	1,105	-1,705	-60.7%	7,765	7,255	-510	-6.6%
Franklin	6	0	-6	-100.0%	15	3	-12	-80.0%	1,605	0	-1,605	-100.0%	3,775	4,801	1,026	27.2%
Galt	5	0	-5	-100.0%	13	7	-6	-46.2%	4,317	0	-4,317	-100.0%	31,217	7,000	-24,217	-77.6%
Isleton	4	0	-4	-100.0%	4	0	-4	-100.0%	709	0	-709	-100.0%	709	0	-709	-100.0%
Martin Luther King, Jr.	5	0	-5	-100.0%	7	0	-7	-100.0%	10,005	0	-10,005	-100.0%	14,005	0	-14,005	-100.0%
McClatchy	5	0	-5	-100.0%	8	6	-2	-25.0%	510	0	-510	-100.0%	910	390	-520	-57.1%
McKinley	4	0	-4	-100.0%	4	2	-2	-50.0%	608	0	-608	-100.0%	608	200	-408	-67.1%
North Highlands-Antelope	4	0	-4	-100.0%	10	2	-8	-80.0%	2,810	0	-2,810	-100.0%	3,718	2,010	-1,708	-45.9%
North Natomas	5	2	-3	-60.0%	15	18	3	20.0%	1,806	900	-906	-50.2%	7,911	12,276	4,365	55.2%
North Sacramento	6	1	-5	-83.3%	6	1	-5	-83.3%	21,618	5,000	-16,618	-76.9%	21,618	5,000	-16,618	-76.9%
Orangevale	5	0	-5	-100.0%	6	2	-4	-66.7%	5,014	0	-5,014	-100.0%	5,264	550	-4,714	-89.6%
Rancho Cordova	7	2	-5	-71.4%	8	7	-1	-12.5%	14,915	2,300	-12,615	-84.6%	16,915	27,120	10,205	60.3%
Rio Linda	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	200	0	-200	-100.0%
South Natomas	6	0	-6	-100.0%	12	15	3	25.0%	8,126	0	-8,126	-100.0%	10,363	2,516	-7,847	-75.7%
Southgate	6	2	-4	-66.7%	7	2	-5	-71.4%	16,308	6,000	-10,308	-63.2%	17,108	6,000	-11,108	-64.9%
Sylvan Oaks	6	5	-1	-16.7%	18	33	15	83.3%	11,120	1,910	-9,210	-82.8%	15,436	16,850	1,414	9.2%
Traveler/Wanderer Bookmobile	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
Valley Hi - North Laguna	3	2	-1	-33.3%	3	3	0	0.0%	802	800	-2	-0.2%	802	2,800	1,998	249.1%
Walnut Grove	3	0	-3	-100.0%	5	6	1	20.0%	1,560	0	-1,560	-100.0%	1,640	858	-782	-47.7%
Administration	0	0	0	n/a	2	0	-2	-100.0%	0	0	0	n/a	200	0	-200	-100.0%
Branch Services	0	2	2	n/a	2	6	4	200.0%	0	511	511	n/a	60,500	580	-59,920	-99.0%
Business Cards/Stationery	0	6	6	n/a	13	35	22	169.2%	0	2,000	2,000	n/a	3,500	15,500	12,000	342.9%
Collection Development	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	50,000	0	-50,000	-100.0%
Facilities	0	1	1	n/a	3	1	-2	-66.7%	0	1	1	n/a	270	1	-269	-99.6%
Foundation	2	0	-2	-100.0%	8	3	-5	-62.5%	1,001	0	-1,001	-100.0%	17,052	2,500	-14,552	-85.3%
Friends	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	7,000	0	-7,000	-100.0%
Homebound Books	0	0	0	n/a	2	0	-2	-100.0%	0	0	0	n/a	7,000	0	-7,000	-100.0%
Human Resources	0	0	0	n/a	3	2	-1	-33.3%	0	0	0	n/a	5,002	1,751	-3,251	-65.0%
Information Technology	0	1	1	n/a	0	1	1	n/a	0	14,000	14,000	n/a	0	14,000	14,000	n/a
Literacy	0	0	0	n/a	0	1	1	n/a	0	0	0	n/a	0	300	300	n/a
Marketing	7	16	9	128.6%	30	66	36	120.0%	8,058	37,113	29,055	360.6%	25,283	268,528	243,245	962.1%
Other	0	0	0	n/a	7	0	-7	-100.0%	0	0	0	n/a	114,030	0	-114,030	-100.0%
Outreach	0	0	0	n/a	0	3	3	n/a	0	0	0	n/a	0	2,700	2,700	n/a
Youth Services	0	0	0	n/a	7	1	-6	-85.7%	0	0	0	n/a	49,526	15,000	-34,526	-69.7%

SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

November 2008	This Month Last Year	This Month This Year	# Change	% Change		Last Year to Date	This Year to Date	# Change	% Change
Press Release Totals	132	54	-78	-59.1%		444	225	-219	-49.3%
Newspaper	131	54	-77	-58.8%		421	225	-196	-46.6%
TV	1	0	-1	-100.0%		16	0	-16	-100.0%
Radio	0	0	0	n/a		7	0	-7	-100.0%
Press Mention Totals	177	33	-144	-81.4%		589	222	-367	-62.3%
Newspaper	167	33	-134	-80.2%		567	201	-366	-64.6%
TV	10	0	-10	-100.0%		20	16	-4	-20.0%
Radio	0	0	0	n/a		2	5	3	150.0%
Press Value Totals	\$ 82,734	\$ 13,630	\$ (69,104)	-83.5%		\$ 401,306	\$ 333,603	\$ (67,703)	-16.9%
Newspaper	\$ 42,734	\$ 13,630	\$ (29,104)	-68.1%		\$ 247,206	\$ 121,203	\$ (126,003)	-51.0%
TV	\$ 40,000	\$ -	\$ (40,000)	-100.0%		\$ 152,000	\$ 204,000	\$ 52,000	34.2%
Radio	\$ -	\$ -	\$ -	n/a		\$ 2,100	\$ 8,400	\$ 6,300	300.0%



SACRAMENTO PUBLIC LIBRARY

MONTHLY ADMINISTRATIVE SERVICES STATISTICS

December 2008

SACRAMENTO PUBLIC LIBRARY
Collection Management Monthly Statistics

December 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
New & Replacement Materials Handling								
Titles Ordered	1,529	2,072	543	35.5%	6,946	9,229	2,283	32.9%
Titles Cataloged	1,347	1,873	526	39.0%	8,691	9,199	508	5.8%
Items Shipped to Branches	7,129	10,639	3,510	49.2%	49,650	56,796	7,146	14.4%
Customer Requests for Purchase - TOTAL								
	617	888	271	43.9%	3,332	3,860	528	15.8%
Adult Materials	470	642	172		2,364	2,673	309	13.1%
Fiction	109	194	85	78.0%	646	857	211	32.7%
Non-Fiction	181	248	67	37.0%	963	978	15	1.6%
Media (DVD, Audiobooks, Music, Software)	180	200	20	11.1%	755	838	83	11.0%
Teen Materials	108	156	48	44.4%	688	881	193	28.1%
Fiction	66	104	38	57.6%	393	610	217	55.2%
Non-Fiction	1	5	4	400.0%	18	18	0	0.0%
Media (DVD, Audiobooks, Music, Software)	41	47	6	14.6%	277	253	-24	-8.7%
Children's materials	39	90			280	306	26	9.3%
Fiction	20	44	24	120.0%	119	175	56	47.1%
Non-Fiction	1	5	4	400.0%	26	32	6	23.1%
Media (DVD, Audiobooks, Music, Software)	18	41	23	127.8%	135	99	-36	-26.7%
Interlibrary Loan								
Materials Loaned to Other Libraries	171	278	107	62.6%	1,120	1,107	-13	-1.2%
Materials Borrowed From Other Libraries	8	3	-5	-62.5%	97	68	-29	-29.9%
LINK+ Loaned Items	877	1,504	627	71.5%	5,030	7,359	2,329	46.3%
LINK+ Items Borrowed	1839	2,889	1,050	57.1%	6,887	14,937	8,050	116.9%

SACRAMENTO PUBLIC LIBRARY
Human Resources Monthly Statistics

December 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Vacancy Rate	10.5%	7.9%	-	-2.6%	11.0%	9.0%	-	-2.0%
Turnover	0.0%	0.0%	-	0.0%	14.0%	1.8%	-	-12.2%
% of Open Positions Filled	10.5%	7.1%	-	-3.4%	11.0%	6.0%	-	-5.0%
Transfers	0.0	2.0	2.0	na	13.0	14.0	1.0	7.7%
Promotions	1.0	0.0	-1.0	-100.0%	3.0	2.0	-1.0	-33.3%
Training Investment Factor	\$22.00	\$18.58	-\$3.42	-15.5%	\$298.00	\$138.00	-\$160.00	-53.7%
Approved Headcount	352.0	352.0	0	0.0%	352	352	0	0.0%
Number of hires	4	2	-2	-50.0%	25	13	-12	-48.0%
Number of retirements	0	2	2	na	3	2	-1	-33.3%
Number of resignations	3	0	-3	-100.0%	16	2	-14	-87.5%
Number of other separations	0	0	0	na	3	3	0	0.0%

SACRAMENTO PUBLIC LIBRARY
General Services-Facilities-Security Monthly Statistics

December 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
SECURITY								
Security Incidents	30	44	14	46.7%	239	176	-63	-26.4%
DELIVERY								
Incoming Book Bins	4,703	5,332	629	13.4%	30,561	30,526	-35	-0.1%
Outgoing Book Bins	4,525	5,211	686	15.2%	29,355	30,526	1,171	4.0%
FACILITIES								
Service Requests	102	167	65	63.7%	547	1,166	619	113.2%
Average Days Open per Request	*				*			
Service Level Success by Priority								
High (Goal = 1 day)	*	37%			*			
Medium (Goal = 5 days)	*	40%			*			
Low (Goal = 30 days)	*	92%			*			

Note:

* This data was not tracked until March 2008

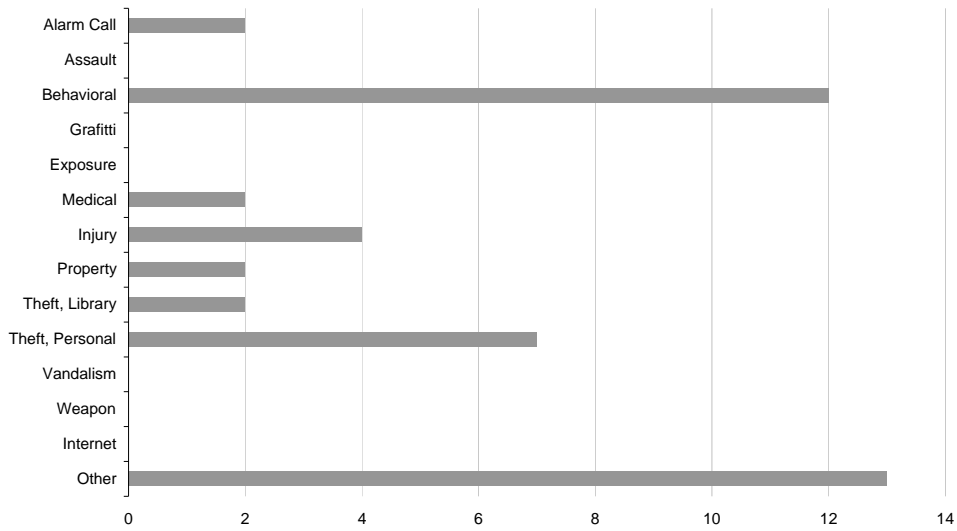
SACRAMENTO PUBLIC LIBRARY
Facilities Service Requests by Branch

December 2008	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	102	167	65	63.7%	547	1,166	619	113.2%
Arcade	4	6	2	50.0%	26	57	31	119.2%
Arden-Dimick	8	9	1	12.5%	20	58	38	190.0%
Carmichael	4	10	6	150.0%	30	55	25	83.3%
Central	12	11	-1	-8.3%	118	216	98	83.1%
Colonial Heights	2	4	2	100.0%	13	32	19	146.2%
Cooledge	5	4	-1	-20.0%	27	59	32	118.5%
Courtland	0	6	6	na	2	11	9	450.0%
Del Paso Heights	1	2	1	100.0%	12	28	16	133.3%
Elk Grove	2	6	4	200.0%	15	29	14	93.3%
Fair Oaks	11	5	-6	-54.5%	15	44	29	193.3%
Franklin	0	0	0	na	2	4	2	100.0%
Galt	0	0	0	na	2	3	1	50.0%
Isleton	1	1	0	0.0%	6	12	6	100.0%
Martin Luther King, Jr.	2	2	0	0.0%	16	24	8	50.0%
McClatchy	0	3	3	na	13	38	25	192.3%
McKinley	1	4	3	300.0%	12	25	13	108.3%
North Highlands-Antelope	10	6	-4	-40.0%	40	99	59	147.5%
North Natomas	0	2	2	na	6	11	5	83.3%
North Sacramento	0	0	0	na	8	9	1	12.5%
Orangevale	0	2	2	na	2	19	17	850.0%
Rancho Cordova	9	11	2	22.2%	37	80	43	116.2%
Rio Linda	10	4	-6	-60.0%	26	66	40	153.8%
South Natomas	7	9	2	28.6%	31	61	30	96.8%
Southgate	2	4	2	100.0%	23	41	18	78.3%
Sylvan Oaks	5	8	3	60.0%	33	59	26	78.8%
Valley Hi-North Laguna	0	1	1	na	2	6	4	200.0%
Walnut Grove	6	2	-4	-66.7%	10	24	14	140.0%
System	0	45	45	na	0	45	45	na
Traveler	0	0	0	na	0	0	0	na
Wanderer	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na

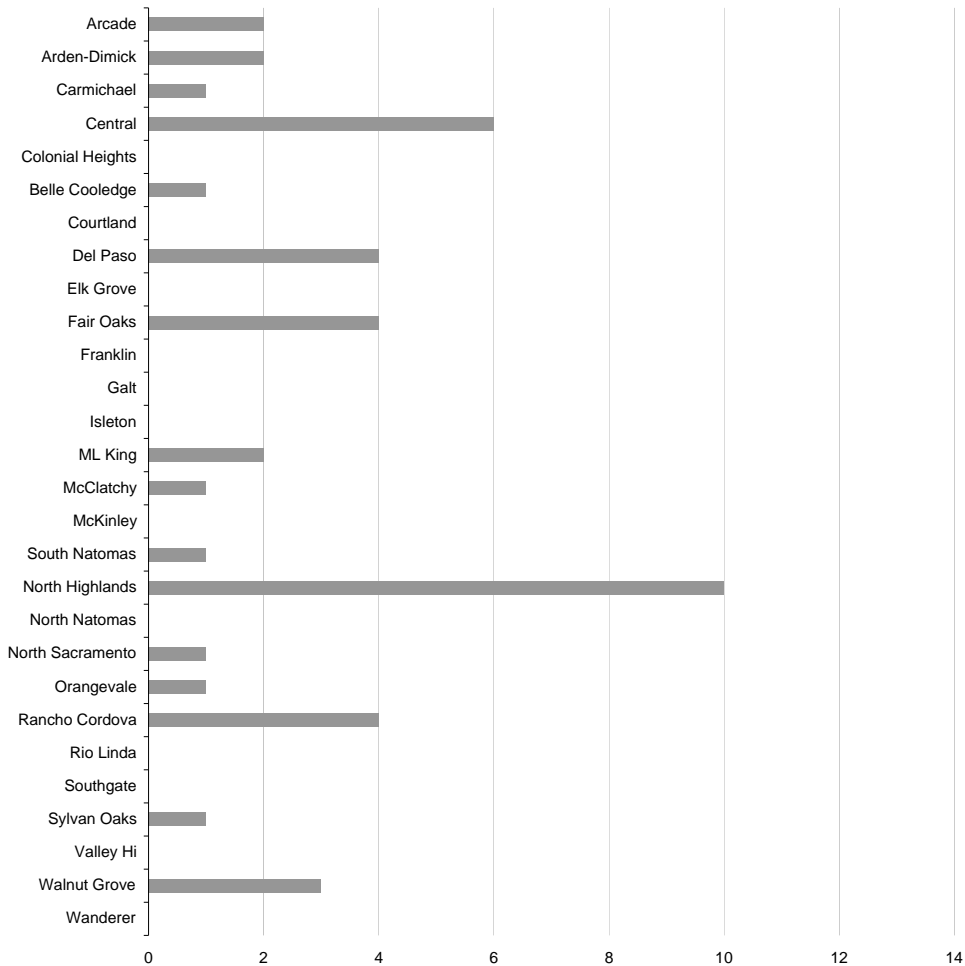
SACRAMENTO PUBLIC LIBRARY

Security Monthly Statistics

Security Incidents by Type, December 2008



Security Incidents by Branch, December 2008



SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

December 2008	PUBLICITY REQUESTS								GRAPHICS/PRINTING PIECES							
	This Month Last Year	This Month This Year	Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	39	63	24	61.5%	423	395	-28	-6.6%	36,893	88,240	51,347	139.2%	652,614	667,280	14,666	2.2%
Arcade	3	4	1	33.3%	20	10	-10	-50.0%	2,425	4,400	1,975	81.4%	26,184	11,912	-14,272	-54.5%
Arden-Dimick	1	0	-1	-100.0%	13	13	0	0.0%	650	0	-650	-100.0%	27,400	14,500	-12,900	-47.1%
Carmichael	0	0	0	n/a	21	3	-18	-85.7%	0	0	0	n/a	13,321	906	-12,415	-93.2%
Central	7	8	1	14.3%	53	54	1	1.9%	12,100	21,756	9,656	79.8%	48,605	155,259	106,654	219.4%
Colonial Heights	1	3	2	200.0%	6	4	-2	-33.3%	2,450	1,401	-1,049	-42.8%	5,505	1,551	-3,954	-71.8%
Belle Cooledge	2	2	0	0.0%	18	11	-7	-38.9%	700	900	200	28.6%	5,307	4,620	-687	-12.9%
Courtland	0	0	0	n/a	3	0	-3	-100.0%	0	0	0	n/a	202	0	-202	-100.0%
Del Paso Heights	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	3,210	250	-2,960	-92.2%
Elk Grove	0	2	2	n/a	17	9	-8	-47.1%	0	155	155	n/a	4,985	2,168	-2,817	-56.5%
Fair Oaks	0	9	9	n/a	22	29	7	31.8%	0	1,730	1,730	n/a	7,765	8,985	1,220	15.7%
Franklin	1	0	-1	-100.0%	16	3	-13	-81.3%	600	0	-600	-100.0%	4,375	4,801	426	9.7%
Galt	0	0	0	n/a	13	7	-6	-46.2%	0	0	0	n/a	31,217	7,000	-24,217	-77.6%
Isleton	0	0	0	n/a	4	0	-4	-100.0%	0	0	0	n/a	709	0	-709	-100.0%
Martin Luther King, Jr.	0	2	2	n/a	7	2	-5	-71.4%	0	2,800	2,800	n/a	14,005	2,800	-11,205	-80.0%
McClatchy	0	0	0	n/a	8	6	-2	-25.0%	0	0	0	n/a	910	390	-520	-57.1%
McKinley	6	0	-6	-100.0%	10	2	-8	-80.0%	300	0	-300	-100.0%	908	200	-708	-78.0%
North Highlands-Antelope	0	0	0	n/a	10	2	-8	-80.0%	0	0	0	n/a	3,718	2,010	-1,708	-45.9%
North Natomas	1	0	-1	-100.0%	16	18	2	12.5%	700	0	-700	-100.0%	8,611	12,276	3,665	42.6%
North Sacramento	0	0	0	n/a	6	1	-5	-83.3%	0	0	0	n/a	21,618	5,000	-16,618	-76.9%
Orangevale	0	5	5	n/a	6	7	1	16.7%	0	1,575	1,575	n/a	5,264	2,125	-3,139	-59.6%
Rancho Cordova	1	5	4	400.0%	9	12	3	33.3%	1,370	6,500	5,130	374.5%	18,285	33,620	15,335	83.9%
Rio Linda	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	200	0	-200	-100.0%
South Natomas	3	0	-3	-100.0%	15	15	0	0.0%	1,750	0	-1,750	-100.0%	12,113	2,516	-9,597	-79.2%
Southgate	0	0	0	n/a	7	2	-5	-71.4%	0	0	0	n/a	17,108	6,000	-11,108	-64.9%
Sylvan Oaks	0	7	7	n/a	18	40	22	122.2%	0	1,165	1,165	n/a	15,436	18,015	2,579	16.7%
Traveler/Wanderer Bookmobile	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
Valley Hi - North Laguna	0	0	0	n/a	3	3	0	0.0%	0	0	0	n/a	802	2,800	1,998	249.1%
Walnut Grove	0	0	0	n/a	5	6	1	20.0%	0	0	0	n/a	1,640	858	-782	-47.7%
Administration	0	0	0	n/a	2	0	-2	-100.0%	0	0	0	n/a	200	0	-200	-100.0%
Branch Services	0	1	1	n/a	2	7	5	250.0%	0	35,000	35,000	n/a	60,500	35,580	-24,920	-41.2%
Business Cards/Stationery	4	3	-1	-25.0%	17	38	21	123.5%	1,250	750	-500	-40.0%	4,750	16,250	11,500	242.1%
Collection Development	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	50,000	0	-50,000	-100.0%
Facilities	1	0	-1	-100.0%	4	1	-3	-75.0%	1	0	-1	-100.0%	271	1	-270	-99.6%
Foundation	1	0	-1	-100.0%	9	3	-6	-66.7%	7,500	0	-7,500	-100.0%	24,552	2,500	-22,052	-89.8%
Friends	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	7,000	0	-7,000	-100.0%
Homebound Books	1	0	-1	-100.0%	3	0	-3	-100.0%	1,000	0	-1,000	-100.0%	8,000	0	-8,000	-100.0%
Human Resources	0	2	2	n/a	3	4	1	33.3%	0	1,751	1,751	n/a	5,002	3,502	-1,500	-30.0%
Information Technology	0	0	0	n/a	0	1	1	n/a	0	0	0	n/a	0	14,000	14,000	n/a
Literacy	0	0	0	n/a	0	1	1	n/a	0	0	0	n/a	0	300	300	n/a
Marketing	6	10	4	66.7%	36	76	40	111.1%	4,097	8,357	4,260	104.0%	29,380	276,885	247,505	842.4%
Other	0	0	0	n/a	7	0	-7	-100.0%	0	0	0	n/a	114,030	0	-114,030	-100.0%
Outreach	0	0	0	n/a	0	3	3	n/a	0	0	0	n/a	0	2,700	2,700	n/a
Youth Services	0	0	0	n/a	7	1	-6	-85.7%	0	0	0	n/a	49,526	15,000	-34,526	-69.7%

SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

December 2008	This Month Last Year	This Month This Year	# Change	% Change		Last Year to Date	This Year to Date	# Change	% Change
Press Release Totals	82	27	-55	-67.1%		526	252	-274	-52.1%
Newspaper	82	27	-55	-67.1%		503	252	-251	-49.9%
TV	0	0	0	n/a		16	0	-16	-100.0%
Radio	0	0	0	n/a		7	0	-7	-100.0%
Press Mention Totals	47	35	-12	-25.5%		636	257	-379	-59.6%
Newspaper	47	33	-14	-29.8%		614	234	-380	-61.9%
TV	0	2	2	n/a		20	18	-2	-10.0%
Radio	0	0	0	n/a		2	5	3	150.0%
Press Value Totals	\$ 31,370	\$ 77,982	\$ 46,612	148.6%		\$ 432,675	\$ 411,585	\$ (21,090)	-4.9%
Newspaper	\$ 31,370	\$ 19,182	\$ (12,188)	-38.9%		\$ 278,575	\$ 140,385	\$ (138,190)	-49.6%
TV	\$ -	\$ 58,800	\$ 58,800	n/a		\$ 152,000	\$ 262,800	\$ 110,800	72.9%
Radio	\$ -	\$ -	\$ -	n/a		\$ 2,100	\$ 8,400	\$ 6,300	300.0%



Sacramento Public Library

**Count Week Report
2nd Quarter - FY 2008-09**

Sacramento Public Library Count Week Report
Comparative Summary

2nd Quarter Comparison

Reference Questions

Non-Reference Questions

Total Questions

Branch	Reference Questions							Non-Reference Questions							Total Questions						
	FY 03-04	FY 04-05	FY 05-06	FY 06-07	FY 07-08	FY 08-09	1 Year % Change	FY 03-04	FY 04-05	FY 05-06	FY 06-07	FY 07-08	FY 08-09	1 Year % Change	FY 03-04	FY 04-05	FY 05-06	FY 06-07	FY 07-08	FY 08-09	1 Year % Change
Total	260,468	235,222	236,184	206,310	231,882	226,395	-2.4%	159,198	315,224	359,502	344,734	337,727	317,277	-6.1%	419,666	550,446	595,686	551,044	569,607	543,672	-4.6%
Arcade	10,192	7,722	13,130	7,215	5,954	6,942	16.6%	6,773	14,170	17,316	8,970	7,878	12,220	55.1%	16,965	21,892	30,446	16,185	13,832	19,162	38.5%
Arden-Dimick	9,191	8,567	11,219	11,440	8,632	7,657	-11.3%	4,667	10,348	11,349	8,697	10,049	8,697	-13.5%	13,858	18,915	22,568	20,137	18,681	16,354	-12.5%
Belle Cooleedge	15,249	10,153	18,642	14,326	15,249	16,315	7.0%	3,523	6,669	19,305	9,009	14,261	15,990	12.1%	18,772	16,822	37,947	23,335	29,510	32,305	9.5%
Carmichael	23,218	21,723	0	8,918	13,286	16,874	27.0%	11,115	21,333	0	8,944	15,431	13,442	-12.9%	34,333	43,056	0	17,862	28,717	30,316	5.6%
Central Total	65,923	57,785	57,265	51,623	53,417	52,377	-1.9%	62,374	110,552	100,022	123,188	117,312	98,488	-16.0%	128,297	168,337	157,287	174,811	170,729	150,865	-11.6%
Central	47,866	33,579	37,024	51,623	31,837	24,310	-23.6%	54,327	73,944	77,831	123,188	90,233	62,062	-31.2%	102,193	107,523	114,855	174,811	122,070	86,372	-29.2%
Sacramento Room ¹	0	0	0	0	0	1,625	na	0	0	0	0	0	1,625	na	0	0	0	0	0	3,250	na
Telis ²	9,178	23,855	19,929	0	19,968	23,842	19.4%	5,863	28,262	19,422	0	26,884	32,968	22.6%	15,041	52,117	39,351	0	46,852	56,810	21.3%
Electronic Reference	8,879	351	312	0	1,612	2,600	61.3%	2,184	8,346	2,769	0	195	1,833	840.0%	11,063	8,697	3,081	0	1,807	4,433	145.3%
Colonial Heights	23,660	5,967	7,163	11,128	6,383	11,544	80.9%	0	10,335	21,216	38,662	20,566	18,395	-10.6%	23,660	16,302	28,379	49,790	26,949	29,939	11.1%
Courtland	338	143	221	78	559	208	-62.8%	0	559	546	377	598	871	45.7%	338	702	767	455	1,157	1,079	-6.7%
Del Paso Heights	4,329	4,082	3,796	1,781	6,214	5,291	-14.9%	546	2,782	3,653	1,456	6,227	6,669	7.1%	4,875	6,864	7,449	3,237	12,441	11,960	-3.9%
Elk Grove	17,641	9,204	10,959	8,632	8,307	8,372	0.8%	455	13,000	15,093	15,756	13,000	10,712	-17.6%	18,096	22,204	26,052	24,388	21,307	19,084	-10.4%
Fair Oaks	9,126	5,603	6,799	6,708	6,032	5,343	-11.4%	1,963	8,151	6,448	8,801	3,913	5,083	29.9%	11,089	13,754	13,247	15,509	9,945	10,426	4.8%
Franklin	5,941	13,338	14,560	7,293	10,478	11,479	9.6%	3,601	10,465	18,993	6,903	11,895	7,878	-33.8%	9,542	23,803	33,553	14,196	22,373	19,357	-13.5%
Galt	5,031	4,615	7,969	4,316	4,147	4,732	14.1%	7,579	3,250	6,734	2,964	2,379	3,133	31.7%	12,610	7,865	14,703	7,865	6,526	7,865	20.5%
Isleton	2,626	2,054	2,054	1,924	1,911	1,430	-25.2%	1,625	2,054	2,093	1,885	2,171	2,002	-7.8%	4,251	4,108	4,147	3,809	4,082	3,432	-15.9%
Martin Luther King	4,797	6,188	11,258	10,062	12,064	8,749	-27.5%	897	16,796	7,059	7,670	7,670	4,966	-35.3%	5,694	22,984	18,317	17,732	19,734	13,715	-30.5%
McClatchy	1,911	1,053	1,599	1,404	1,534	1,235	-19.5%	16,289	1,404	1,326	1,547	1,937	1,781	-8.1%	18,200	2,457	2,925	2,951	3,471	3,016	-13.1%
McKinley	3,250	6,734	4,641	2,743	5,759	5,083	-11.7%	351	5,590	4,537	4,589	5,161	4,394	-14.9%	3,601	12,324	9,178	7,332	10,920	9,477	-13.2%
North Highlands-Antelope	11,817	12,350	13,286	9,529	11,115	11,596	4.3%	2,548	12,168	15,795	14,781	21,905	25,636	17.0%	14,365	24,518	29,081	24,310	33,020	37,232	12.8%
North Natomas	0	2,041	3,159	3,796	4,771	4,914	3.0%	6,383	3,367	6,188	6,474	2,886	1,729	-40.1%	6,383	5,408	9,347	10,270	7,657	6,643	-13.2%
North Sacramento	832	3,107	962	1,131	7,228	3,913	-45.9%	0	2,457	1,079	2,249	5,161	6,032	16.9%	832	5,564	2,041	3,380	12,389	9,945	-19.7%
Orangevale	1,755	2,015	2,483	2,093	2,106	1,521	-27.8%	611	1,989	2,496	2,236	2,080	3,224	55.0%	2,366	4,004	4,979	4,329	4,186	4,745	13.4%
Rancho Cordova	15,548	12,207	11,505	10,114	14,378	12,571	-12.6%	1,521	6,981	12,519	9,620	16,107	18,850	17.0%	17,069	19,188	24,024	19,734	30,485	31,421	3.1%
Rio Linda	3,913	3,419	2,990	1,001	1,352	2,171	60.6%	6,162	6,552	5,499	715	1,638	2,093	27.8%	10,075	9,971	8,489	1,716	2,990	4,264	42.6%
South Natomas	7,085	10,036	7,137	9,594	7,111	5,473	-23.0%	5,213	11,609	13,156	11,908	11,531	14,859	28.9%	12,298	21,645	20,293	21,502	18,642	20,332	9.1%
Southgate	2,392	8,814	6,721	5,135	7,215	6,474	-10.3%	6,058	7,592	24,531	26,377	8,541	4,823	-43.5%	8,450	16,406	31,252	31,512	15,756	11,297	-28.3%
Sylvan Oaks	8,229	9,295	10,400	9,256	12,220	8,983	-26.5%	611	18,044	17,056	13,273	18,304	15,782	-13.8%	8,840	27,339	27,456	22,529	30,524	24,765	-18.9%
Valley Hi-North Laguna	3,549	3,679	4,082	3,458	3,445	3,380	-1.9%	6,474	3,835	6,123	6,370	6,968	6,968	0.0%	10,023	7,514	10,205	9,828	10,413	10,348	-0.6%
Walnut Grove	2,925	3,328	2,184	1,612	1,014	1,768	74.4%	1,859	3,172	19,370	1,313	2,158	2,561	18.7%	4,784	6,500	21,554	2,925	3,172	4,329	36.5%

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

² Telis data include Help Desk data for years prior to FY 2008-09.

Sacramento Public Library Count Week Report
Comparative Summary

2nd Quarter Comparison

Branch	Visits							In-House Materials Use						
	FY 03-04	FY 04-05	FY 05-06	FY 06-07	FY 07-08	FY 08-09	1 Year % Change	FY 03-04	FY 04-05	FY 05-06	FY 06-07	FY 07-08	FY 08-09	1 Year % Change
Total	1,261,403	1,609,023	1,423,578	1,407,380	1,482,858	1,451,556	-2.1%	666,484	681,688	656,526	602,186	645,567	554,255	-14.1%
Arcade	33,371	27,716	46,410	44,330	49,491	79,456	60.5%	20,319	30,934	21,827	18,252	16,133	18,473	14.5%
Arden-Dimick	57,668	95,797	104,611	92,274	90,909	105,183	15.7%	33,826	39,754	33,787	34,502	25,714	33,488	30.2%
Belle Cooledge	143,494	308,347	61,958	60,515	67,600	60,307	-10.8%	28,782	37,713	38,415	39,767	32,448	28,613	-11.8%
Carmichael	51,727	53,872	0	119,210	88,829	57,252	-35.5%	48,113	40,105	0	30,160	38,571	80,444	108.6%
Central Total	250,978	218,179	257,348	216,671	223,405	216,606	-3.0%	129,272	122,109	117,468	101,933	83,850	82,823	-1.2%
Central	250,978	218,179	257,348	216,671	223,405	215,319	-3.6%	129,272	122,109	117,468	101,933	83,850	74,763	-10.8%
Sacramento Room ¹	0	0	0	0	0	1,287	na	0	0	0	0	0	8,060	na
Telis ²	na	na	na	na	na	na	na	na	na	na	na	na	na	na
Electronic Reference	na	na	na	na	na	na	na	na	na	na	na	na	na	na
Colonial Heights	53,846	39,819	42,705	38,623	33,943	43,836	29.1%	38,831	36,400	33,020	31,785	17,628	24,440	38.6%
Courtland	2,769	2,847	4,342	3,926	3,042	3,848	26.5%	2,717	1,378	1,911	871	2,275	3,302	45.1%
Del Paso Heights	24,999	35,516	39,884	21,190	45,994	35,009	-23.9%	16,822	15,327	8,281	1,963	16,250	4,043	-75.1%
Elk Grove	42,939	42,588	39,273	41,652	49,673	52,156	5.0%	17,160	19,318	16,679	16,029	14,755	16,120	9.3%
Fair Oaks	55,874	129,909	78,650	64,636	36,738	42,107	14.6%	22,750	18,720	24,999	27,196	19,279	18,551	-3.8%
Franklin	132,938	166,946	235,846	164,580	148,421	150,540	1.4%	49,621	86,801	134,927	82,940	85,007	19,734	-76.8%
Galt	17,654	19,279	20,670	22,516	24,336	22,503	-7.5%	7,124	6,929	8,268	7,956	9,659	5,993	-38.0%
Isleton	7,046	9,048	8,398	8,931	5,096	5,382	5.6%	3,367	4,368	4,433	5,005	3,796	3,627	-4.5%
Martin Luther King	74,373	71,552	125,827	82,498	89,440	81,666	-8.7%	25,597	25,948	31,603	23,465	28,691	21,814	-24.0%
McClatchy	9,308	10,556	10,192	11,349	14,209	12,571	-11.5%	4,420	4,849	4,030	4,615	4,589	5,005	9.1%
McKinley	23,751	21,944	31,993	24,427	26,988	29,601	9.7%	12,753	7,072	12,779	17,797	16,003	7,839	-51.0%
North Highlands-Antelope	54,587	53,573	55,445	53,638	58,409	51,220	-12.3%	19,656	20,449	8,359	22,594	57,382	42,952	-25.1%
North Natomas	0	10,205	22,893	24,986	18,304	21,853	19.4%	0	5,122	10,231	11,882	9,516	4,433	-53.4%
North Sacramento	11,388	13,741	12,740	15,067	18,551	19,084	2.9%	6,175	6,383	5,018	5,733	5,850	7,072	20.9%
Orangevale	10,192	10,400	11,804	15,561	15,288	16,185	5.9%	1,105	2,054	2,197	1,053	858	2,405	180.3%
Rancho Cordova	40,365	33,215	39,416	36,985	51,168	46,462	-9.2%	34,749	18,863	23,621	26,754	50,583	46,683	-7.7%
Rio Linda	10,335	7,982	6,695	5,850	8,411	8,684	3.2%	4,667	1,677	1,768	1,183	845	897	6.2%
South Natomas	72,683	111,319	51,649	84,461	127,465	117,338	-7.9%	52,429	38,870	36,868	19,110	39,650	17,875	-54.9%
Southgate	13,598	39,468	35,906	75,127	95,771	89,622	-6.4%	10,257	28,249	17,524	19,006	18,837	14,573	-22.6%
Sylvan Oaks	35,867	44,798	46,189	45,461	53,300	45,929	-13.8%	52,858	36,387	32,877	31,824	33,956	28,002	-17.5%
Valley Hi-North Laguna	18,837	23,179	25,506	25,064	31,733	29,887	-5.8%	13,949	13,338	13,065	11,219	9,789	9,217	-5.8%
Walnut Grove	10,816	7,228	7,228	7,852	6,344	7,267	14.5%	9,165	12,571	12,571	7,592	3,653	5,837	59.8%

Note

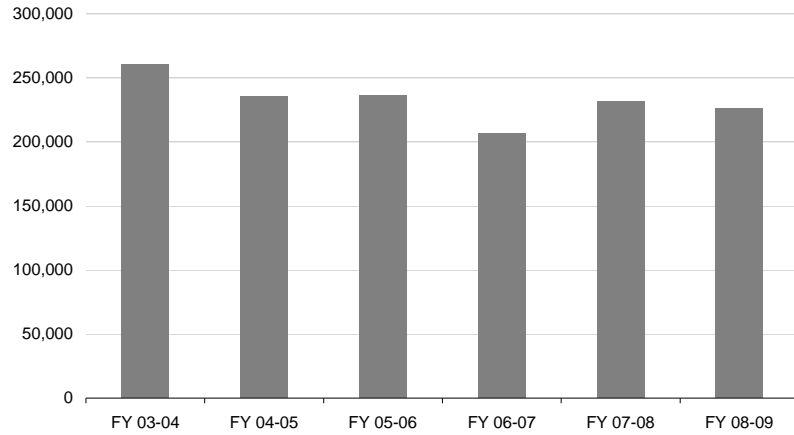
¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

² Telis data include Help Desk data for years prior to FY 2008-09.

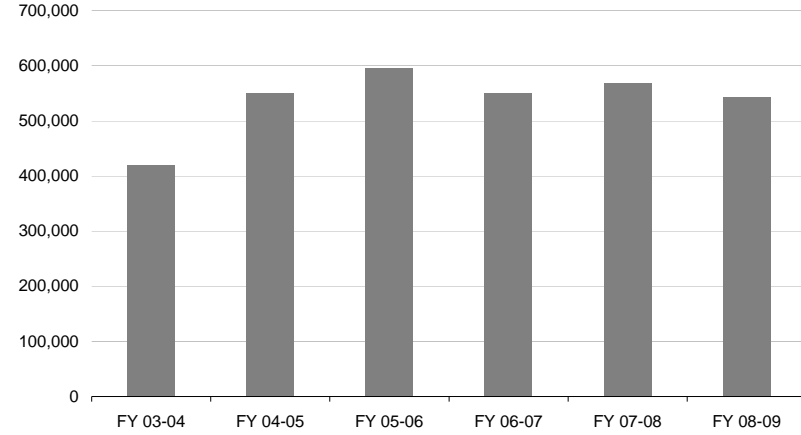
Sacramento Public Library Count Week Report

2nd Quarter Comparison

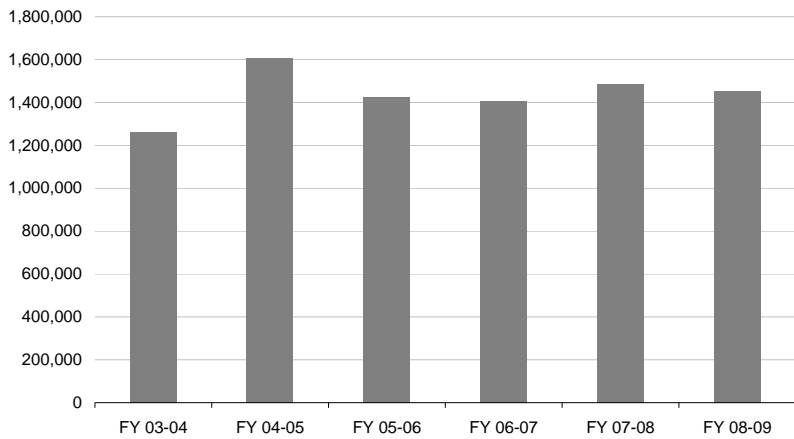
Reference Questions



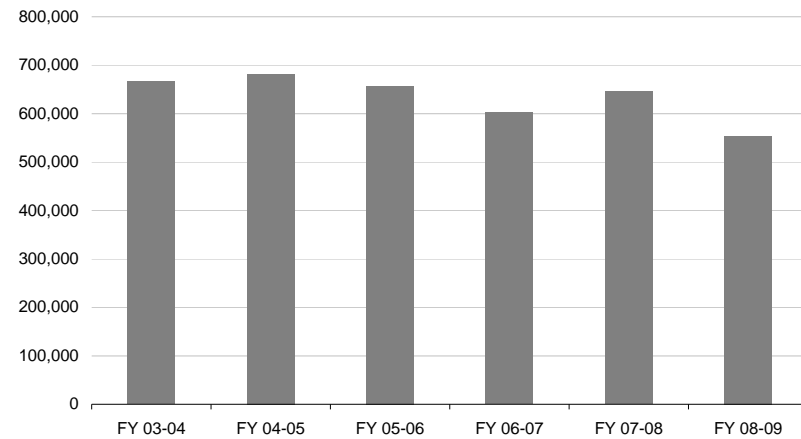
Total Questions



Total Visits



Total In-House Material Use



Sacramento Public Library Count Week Report

Reference Questions

1st Quarter 2008-09

Branch	Reference Desk				Circulation Desk				Other Service Areas				All Reference Questions				Quarter Estimate
	Adult	Teen	Youth	Total	Adult	Teen	Youth	Total	Adult	Teen	Youth	Total	Adult	Teen	Youth	Total	
Total	5,057	943	1,095	7,095	927	282	270	1,479	76	166	53	295	6,060	1,391	1,418	8,869	115,297
Arcade	118	14	18	150	92	17	9	118	0	0	0	0	210	31	27	268	3,484
Arden-Dimick	273	30	33	336	35	7	4	46	0	0	0	0	308	37	37	382	4,966
Belle Coolidge	355	73	95	523	37	0	11	48	0	0	0	0	392	73	106	571	7,423
Carmichael	345	69	102	516	91	21	37	149	0	0	0	0	436	90	139	665	8,645
Central Total	1,763	99	109	1,971	0	0	0	0	0	0	0	0	1,763	99	109	1,971	25,623
Central	745	66	92	903	0	0	0	0	0	0	0	0	745	66	92	903	11,739
Sacramento Room ¹	59	0	2	61	0	0	0	0	0	0	0	0	59	0	2	61	793
Telis	903	32	13	948	0	0	0	0	0	0	0	0	903	32	13	948	12,324
Electronic Reference	56	1	2	59	0	0	0	0	0	0	0	0	56	1	2	59	767
Colonial Heights	432	78	76	586	0	0	0	0	0	0	0	0	432	78	76	586	7,618
Courtland	0	0	0	0	4	1	2	7	0	0	0	0	4	1	2	7	91
Del Paso Heights	0	0	0	0	115	49	32	196	0	0	0	0	115	49	32	196	2,548
Elk Grove	87	19	34	140	90	23	32	145	0	0	0	0	177	42	66	285	3,705
Fair Oaks	136	25	28	189	19	7	10	36	0	0	0	0	155	32	38	225	2,925
Franklin	157	143	103	403	0	0	0	0	0	0	0	0	157	143	103	403	5,239
Galt	0	0	0	0	115	37	29	181	0	0	0	0	115	37	29	181	2,353
Isleton	25	8	38	71	0	0	0	0	0	0	0	0	25	8	38	71	923
Martin Luther King	200	45	50	295	25	17	8	50	0	0	0	0	225	62	58	345	4,485
McClatchy	0	0	0	0	39	8	8	55	0	0	0	0	39	8	8	55	715
McKinley	61	24	77	162	19	7	9	35	0	0	0	0	80	31	86	197	2,561
North Highlands-Antelope	210	52	66	328	98	19	7	124	0	0	0	0	308	71	73	452	5,876
North Natomas	0	0	0	0	0	0	0	0	76	166	16	258	76	166	16	258	3,354
North Sacramento	45	17	20	82	0	0	0	0	0	0	0	0	45	17	20	82	1,066
Orangevale	29	9	16	54	0	0	0	0	0	0	0	0	29	9	16	54	702
Rancho Cordova	236	52	54	342	49	9	7	65	0	0	2	2	285	61	63	409	5,317
Rio Linda	0	0	0	0	37	35	18	90	0	0	0	0	37	35	18	90	1,170
South Natomas	109	46	38	193	11	4	4	19	0	0	0	0	120	50	42	212	2,756
Southgate	176	43	39	258	0	0	0	0	0	0	0	0	176	43	39	258	3,354
Sylvan Oaks	262	85	78	425	6	2	1	9	0	0	0	0	268	87	79	434	5,642
Valley Hi-North Laguna	38	12	21	71	30	18	17	65	0	0	0	0	68	30	38	136	1,768
Walnut Grove	0	0	0	0	15	1	25	41	0	0	35	35	15	1	60	76	988

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report
Resources Used for Reference

1st Quarter 2008-09

Branch	Reference Desk				Circulation Desk				Other Service Areas				Library Owned		Internet		Databases	
	Library Owned	Internet Resources	Subscription Database	Total	Library Owned	Internet Resources	Subscription Database	Total	Library Owned	Internet Resources	Subscription Database	Total	Total	Quarter Estimate	Total	Quarter Estimate	Total	Quarter Estimate
Total	3,097	1,179	397	4,673	464	210	43	717	29	6	4	39	3,590	46,670	1,395	18,135	444	5,772
Arcade	100	37	11	148	20	15	1	36	0	0	0	0	120	1,560	52	676	12	156
Arden-Dimick	154	18	13	185	0	2	0	2	0	0	0	0	154	2,002	20	260	13	169
Belle Cooledge	125	97	36	258	0	19	0	19	0	0	0	0	125	1,625	116	1,508	36	468
Carmichael	128	38	25	191	27	10	6	43	0	0	0	0	155	2,015	48	624	31	403
Central Total	1,042	420	104	1,566	0	0	0	0	0	0	0	0	1,042	13,546	420	5,460	104	1,352
Central	374	170	53	597	0	0	0	0	0	0	0	0	374	4,862	170	2,210	53	689
Sacramento Room ¹	81	1	0	82	0	0	0	0	0	0	0	0	81	1,053	1	13	0	0
Telis	555	214	50	819	0	0	0	0	0	0	0	0	555	7,215	214	2,782	50	650
Electronic Reference	32	35	1	68	0	0	0	0	0	0	0	0	32	416	35	455	1	13
Colonial Heights	125	37	5	167	0	0	0	0	0	0	0	0	125	1,625	37	481	5	65
Courtland	0	0	0	0	3	5	1	9	0	0	0	0	3	39	5	65	1	13
Del Paso Heights	0	0	0	0	44	27	4	75	0	0	0	0	44	572	27	351	4	52
Elk Grove	35	22	12	69	29	9	6	44	0	0	0	0	64	832	31	403	18	234
Fair Oaks	152	51	9	212	20	20	12	52	0	0	0	0	172	2,236	71	923	21	273
Franklin	132	112	8	252	0	0	0	0	0	0	0	0	132	1,716	112	1,456	8	104
Galt	0	0	0	0	63	26	1	90	0	0	0	0	63	819	26	338	1	13
Isleton	36	21	2	59	0	0	0	0	0	0	0	0	36	468	21	273	2	26
Martin Luther King	25	54	9	88	1	7	1	9	0	0	0	0	26	338	61	793	10	130
McClatchy	0	0	0	0	50	4	1	55	0	0	0	0	50	650	4	52	1	13
McKinley	37	13	11	61	4	10	7	21	0	0	0	0	41	533	23	299	18	234
North Highlands-Antelope	305	26	18	349	96	35	0	131	0	0	0	0	401	5,213	61	793	18	234
North Natomas	0	0	0	0	0	0	0	0	21	6	4	31	21	273	6	78	4	52
North Sacramento	4	15	8	27	0	0	0	0	0	0	0	0	4	52	15	195	8	104
Orangevale	13	29	10	52	0	0	0	0	0	0	0	0	13	169	29	377	10	130
Rancho Cordova	198	73	28	299	5	5	0	10	8	0	0	8	211	2,743	78	1,014	28	364
Rio Linda	0	0	0	0	85	9	0	94	0	0	0	0	85	1,105	9	117	0	0
South Natomas	145	15	16	176	14	1	0	15	0	0	0	0	159	2,067	16	208	16	208
Southgate	38	10	5	53	0	0	0	0	0	0	0	0	38	494	10	130	5	65
Sylvan Oaks	297	63	65	425	3	3	3	9	0	0	0	0	300	3,900	66	858	68	884
Valley Hi-North Laguna	6	28	2	36	0	3	0	3	0	0	0	0	6	78	31	403	2	26
Walnut Grove	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report
Non-Reference Questions

1st Quarter 2008-09

Branch	Reference Desk					Circulation Desk					Other Service Areas					Total					Quarter Estimate
	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	
Total	1,834	2,286	1,542	307	5,969	2,057	1,274	3,267	192	6,790	32	8	34	46	120	3,923	3,568	4,843	545	12,879	167,427
Arcade	51	78	73	8	210	76	69	78	5	228	0	0	0	0	0	127	147	151	13	438	5,694
Arden-Dimick	21	109	127	4	261	44	15	73	1	133	0	0	0	0	0	65	124	200	5	394	5,122
Belle Cooleedge	120	141	96	49	406	68	23	84	4	179	0	0	0	0	0	188	164	180	53	585	7,605
Carmichael	68	171	55	29	323	62	46	65	3	176	0	0	0	0	0	130	217	120	32	499	6,487
Central Total	808	650	554	0	2,012	634	346	1,519	24	2,523	0	0	0	0	0	1,442	996	2,073	24	4,535	58,955
Central	411	490	157	0	1,058	525	178	1,132	13	1,848	0	0	0	0	0	936	668	1,289	13	2,906	37,778
Sacramento Room ¹	65	0	17	0	82	0	0	0	0	0	0	0	0	0	0	65	0	17	0	82	1,066
Telis	331	136	285	0	752	109	168	387	11	675	0	0	0	0	0	440	304	672	11	1,427	18,551
Electronic Reference	1	24	95	0	120	0	0	0	0	0	0	0	0	0	0	1	24	95	0	120	1,560
Colonial Heights	118	256	51	26	451	83	19	107	0	209	0	0	0	0	0	201	275	158	26	660	8,580
Courtland	0	0	0	0	0	8	6	12	17	43	0	0	0	0	0	8	6	12	17	43	559
Del Paso Heights	0	0	0	0	0	70	81	107	20	278	0	0	0	0	0	70	81	107	20	278	3,614
Elk Grove	7	20	17	25	69	87	23	129	15	254	0	0	0	0	0	94	43	146	40	323	4,199
Fair Oaks	29	24	15	20	88	46	18	48	12	124	0	0	0	0	0	75	42	63	32	212	2,756
Franklin	94	114	54	0	262	0	0	0	0	0	0	0	0	0	0	94	114	54	0	262	3,406
Galt	0	0	0	0	0	47	23	15	25	110	0	0	0	0	0	47	23	15	25	110	1,430
Isleton	22	32	16	8	78	0	0	0	0	0	0	0	0	0	0	22	32	16	8	78	1,014
Martin Luther King	49	83	23	2	157	35	7	9	4	55	0	0	0	0	0	84	90	32	6	212	2,756
McClatchy	0	0	0	0	0	14	70	4	4	92	0	0	0	0	0	14	70	4	4	92	1,196
McKinley	20	17	32	1	70	31	54	8	0	93	0	0	0	0	0	51	71	40	1	163	2,119
North Highlands-Antelope	29	110	28	2	169	273	99	243	3	618	0	0	0	0	0	302	209	271	5	787	10,231
North Natomas	0	0	0	0	0	0	0	0	0	0	8	8	34	46	96	8	8	34	46	96	1,248
North Sacramento	50	50	50	28	178	0	0	0	0	0	0	0	0	0	0	50	50	50	28	178	2,314
Orangevale	60	50	26	14	150	0	0	0	0	0	0	0	0	0	0	60	50	26	14	150	1,950
Rancho Cordova	49	91	92	31	263	184	45	277	22	528	24	0	0	0	24	257	136	369	53	815	10,595
Rio Linda	0	0	0	0	0	13	46	25	11	95	0	0	0	0	0	13	46	25	11	95	1,235
South Natomas	104	87	69	11	271	73	34	173	11	291	0	0	0	0	0	177	121	242	22	562	7,306
Southgate	53	114	61	7	235	0	0	0	0	0	0	0	0	0	0	53	114	61	7	235	3,055
Sylvan Oaks	49	63	83	33	228	114	75	256	7	452	0	0	0	0	0	163	138	339	40	680	8,840
Valley Hi-North Laguna	33	26	20	9	88	57	113	1	2	173	0	0	0	0	0	90	139	21	11	261	3,393
Walnut Grove	0	0	0	0	0	38	62	34	2	136	0	0	0	0	0	38	62	34	2	136	1,768

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report

Visits and In-House Material Use

1st Quarter 2008-09

<u>Branch</u>	<u>In-House Use</u>		<u>Visits</u>		<u>Hours</u>
	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Open</u>
Total	24,574	319,462	53,927	701,051	1,065
Arcade	861	11,193	3,894	50,622	43
Arden-Dimick	1,518	19,734	4,125	53,625	43
Belle Cooleedge	1,157	15,041	2,413	31,369	43
Carmichael	4,127	53,651	2,774	36,062	43
Central Total	3,349	43,537	8,647	112,411	69
Central	2,953	38,389	8,602	111,826	50
Sacramento Room ¹	396	5,148	45	585	19
Telis	na	na	na	na	na
Electronic Reference	na	na	na	na	na
Colonial Heights	1,396	18,148	1,763	22,919	43
Courtland	117	1,521	138	1,794	27
Del Paso Heights	218	2,834	1,272	16,536	35
Elk Grove	572	7,436	1,904	24,752	43
Fair Oaks	709	9,217	1,596	20,748	43
Franklin	975	12,675	2,395	31,135	31
Galt	250	3,250	834	10,842	35
Isleton	181	2,353	298	3,874	32
Martin Luther King	1,011	13,143	2,932	38,116	43
McClatchy	196	2,548	512	6,656	34
McKinley	406	5,278	1,464	19,032	36
North Highlands-Antelope	1,786	23,218	1,838	23,894	43
North Natomas	252	3,276	974	12,662	43
North Sacramento	282	3,666	669	8,697	35
Orangevale	37	481	573	7,449	29
Rancho Cordova	1,987	25,831	1,583	20,579	43
Rio Linda	35	455	319	4,147	29
South Natomas	824	10,712	4,520	58,760	43
Southgate	471	6,123	3,206	41,678	43
Sylvan Oaks	1,310	17,030	1,853	24,089	48
Valley Hi-North Laguna	381	4,953	1,221	15,873	37
Walnut Grove	166	2,158	210	2,730	29

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report
Reference Questions

2nd Quarter 2008-09

Branch	Reference Desk				Circulation Desk				Other Service Areas				All Reference Questions				Quarter Estimate
	Adult	Teen	Youth	Total	Adult	Teen	Youth	Total	Adult	Teen	Youth	Total	Adult	Teen	Youth	Total	
Total	4,473	944	1,070	6,487	1,006	273	325	1,604	242	87	126	455	5,721	1,304	1,521	8,546	111,098
Arcade	159	9	27	195	64	4	3	71	0	0	0	0	223	13	30	266	3,458
Arden-Dimick	139	17	27	183	18	5	1	24	0	0	0	0	157	22	28	207	2,691
Belle Cooleedge	301	83	109	493	75	45	71	191	0	0	0	0	376	128	180	684	8,892
Carmichael	212	53	31	296	113	21	79	213	44	12	68	124	369	86	178	633	8,229
Central Total	1,675	136	140	1,951	107	0	0	107	0	0	0	0	1,782	136	140	2,058	26,754
Central	772	78	117	967	0	0	0	0	0	0	0	0	772	78	117	967	12,571
Sacramento Room ¹	53	1	10	64	0	0	0	0	0	0	0	0	53	1	10	64	832
Telis	817	56	13	886	0	0	0	0	0	0	0	0	817	56	13	886	11,518
Electronic Reference	33	1	0	34	107	0	0	107	0	0	0	0	140	1	0	141	1,833
Colonial Heights	216	34	52	302	0	0	0	0	0	0	0	0	216	34	52	302	3,926
Courtland	0	0	0	0	3	5	1	9	0	0	0	0	3	5	1	9	117
Del Paso Heights	0	0	0	0	0	0	0	0	118	49	44	211	118	49	44	211	2,743
Elk Grove	200	74	85	359	0	0	0	0	0	0	0	0	200	74	85	359	4,667
Fair Oaks	101	21	19	141	12	21	12	45	0	0	0	0	113	42	31	186	2,418
Franklin	205	161	101	467	7	4	2	13	0	0	0	0	212	165	103	480	6,240
Galt	0	0	0	0	106	49	28	183	0	0	0	0	106	49	28	183	2,379
Isleton	13	4	22	39	0	0	0	0	0	0	0	0	13	4	22	39	507
Martin Luther King	175	39	43	257	43	17	11	71	0	0	0	0	218	56	54	328	4,264
McClatchy	0	0	0	0	34	1	5	40	0	0	0	0	34	1	5	40	520
McKinley	63	36	61	160	25	6	3	34	0	0	0	0	88	42	64	194	2,522
North Highlands-Antelope	197	54	89	340	80	11	9	100	0	0	0	0	277	65	98	440	5,720
North Natomas	0	0	0	0	0	0	0	0	80	26	14	120	80	26	14	120	1,560
North Sacramento	75	68	76	219	0	0	0	0	0	0	0	0	75	68	76	219	2,847
Orangevale	0	0	0	0	22	18	23	63	0	0	0	0	22	18	23	63	819
Rancho Cordova	212	54	65	331	180	34	13	227	0	0	0	0	392	88	78	558	7,254
Rio Linda	0	0	0	0	53	14	10	77	0	0	0	0	53	14	10	77	1,001
South Natomas	113	28	41	182	15	6	6	27	0	0	0	0	128	34	47	209	2,717
Southgate	183	20	37	240	0	0	0	0	0	0	0	0	183	20	37	240	3,120
Sylvan Oaks	189	36	23	248	9	0	0	9	0	0	0	0	198	36	23	257	3,341
Valley Hi-North Laguna	45	17	22	84	19	9	12	40	0	0	0	0	64	26	34	124	1,612
Walnut Grove	0	0	0	0	21	3	36	60	0	0	0	0	21	3	36	60	780

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report
Resources Used for Reference

2nd Quarter 2008-09

Branch	Reference Desk				Circulation Desk				Other Service Areas				Library Owned		Internet		Databases	
	Library Owned	Internet Resources	Subscription Database	Total	Library Owned	Internet Resources	Subscription Database	Total	Library Owned	Internet Resources	Subscription Database	Total	Total	Quarter Estimate	Total	Quarter Estimate	Total	Quarter Estimate
Total	2,818	1,057	404	4,279	359	160	87	606	120	42	29	191	3,297	42,861	1,259	16,367	520	6,760
Arcade	71	44	10	125	16	19	4	39	0	0	0	0	87	1,131	63	819	14	182
Arden-Dimick	107	118	8	233	0	2	0	2	0	0	0	0	107	1,391	120	1,560	8	104
Belle Coolidge	92	84	18	194	0	0	0	0	0	0	0	0	92	1,196	84	1,092	18	234
Carmichael	106	44	12	162	27	30	22	79	16	12	4	32	149	1,937	86	1,118	38	494
Central Total	1,154	342	140	1,636	0	0	0	0	0	0	0	0	1,154	15,002	342	4,446	140	1,820
Central	533	136	62	731	0	0	0	0	0	0	0	0	533	6,929	136	1,768	62	806
Sacramento Room ¹	69	1	0	70	0	0	0	0	0	0	0	0	69	897	1	13	0	0
Telis	524	195	78	797	0	0	0	0	0	0	0	0	524	6,812	195	2,535	78	1,014
Electronic Reference	28	10	0	38	0	0	0	0	0	0	0	0	28	364	10	130	0	0
Colonial Heights	69	59	7	135	0	0	0	0	0	0	0	0	69	897	59	767	7	91
Courtland	0	0	0	0	2	3	5	10	0	0	0	0	2	26	3	39	5	65
Del Paso Heights	0	0	0	0	0	0	0	0	64	26	21	111	64	832	26	338	21	273
Elk Grove	85	12	5	102	0	0	0	0	0	0	0	0	85	1,105	12	156	5	65
Fair Oaks	121	29	17	167	18	12	14	44	0	0	0	0	139	1,807	41	533	31	403
Franklin	144	43	37	224	0	0	0	0	0	0	0	0	144	1,872	43	559	37	481
Galt	0	0	0	0	57	6	9	72	0	0	0	0	57	741	6	78	9	117
Isleton	18	7	0	25	0	0	0	0	0	0	0	0	18	234	7	91	0	0
Martin Luther King	26	50	3	79	0	5	0	5	0	0	0	0	26	338	55	715	3	39
McClatchy	0	0	0	0	29	9	2	40	0	0	0	0	29	377	9	117	2	26
McKinley	93	4	37	134	8	8	7	23	0	0	0	0	101	1,313	12	156	44	572
North Highlands-Antelope	260	55	8	323	97	15	0	112	0	0	0	0	357	4,641	70	910	8	104
North Natomas	0	0	0	0	0	0	0	0	40	4	4	48	40	520	4	52	4	52
North Sacramento	16	53	26	95	0	0	0	0	0	0	0	0	16	208	53	689	26	338
Orangevale	0	0	0	0	7	13	8	28	0	0	0	0	7	91	13	169	8	104
Rancho Cordova	114	51	30	195	12	12	8	32	0	0	0	0	126	1,638	63	819	38	494
Rio Linda	0	0	0	0	67	3	7	77	0	0	0	0	67	871	3	39	7	91
South Natomas	108	9	8	125	12	5	1	18	0	0	0	0	120	1,560	14	182	9	117
Southgate	10	8	4	22	0	0	0	0	0	0	0	0	10	130	8	104	4	52
Sylvan Oaks	216	12	29	257	4	5	0	9	0	0	0	0	220	2,860	17	221	29	377
Valley Hi-North Laguna	8	33	5	46	1	4	0	5	0	0	0	0	9	117	37	481	5	65
Walnut Grove	0	0	0	0	2	9	0	11	0	0	0	0	2	26	9	117	0	0

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report
Non-Reference Questions

2nd Quarter 2008-09

Branch	Reference Desk					Circulation Desk					Other Service Areas					Total					Quarter Estimate
	Computer		Library	Reader		Computer		Library	Reader		Computer		Library	Reader		Computer		Library	Reader		
	Direction	Help	Instruction	Advisory	Total	Direction	Help	Instruction	Advisory	Total	Direction	Help	Instruction	Advisory	Total	Direction	Help	Instruction	Advisory	Total	
Total	1,483	1,485	1,223	316	4,507	2,217	985	3,282	207	6,691	82	109	111	27	329	3,782	2,579	4,616	550	11,527	149,851
Arcade	44	106	69	8	227	95	60	116	4	275	0	0	0	0	0	139	166	185	12	502	6,526
Arden-Dimick	68	40	15	11	134	42	5	93	1	141	0	0	0	0	0	110	45	108	12	275	3,575
Belle Coolidge	108	143	120	79	450	71	11	99	14	195	0	0	0	0	0	179	154	219	93	645	8,385
Carmichael	47	93	58	8	206	89	42	137	4	272	14	29	8	6	57	150	164	203	18	535	6,955
Central Total	326	97	233	0	656	896	111	1,374	4	2,385	0	0	0	0	0	1,222	208	1,607	4	3,041	39,533
Central	0	0	0	0	0	689	91	1,084	4	1,868	0	0	0	0	0	689	91	1,084	4	1,868	24,284
Sacramento Room ¹	35	2	6	0	43	0	0	0	0	0	0	0	0	0	0	35	2	6	0	43	559
Telis	290	79	223	0	592	207	20	290	0	517	0	0	0	0	0	497	99	513	0	1,109	14,417
Electronic Reference	1	16	4	0	21	0	0	0	0	0	0	0	0	0	0	1	16	4	0	21	273
Colonial Heights	95	256	18	9	378	125	50	173	29	377	0	0	0	0	0	220	306	191	38	755	9,815
Courtland	0	0	0	0	0	7	7	8	2	24	0	0	0	0	0	7	7	8	2	24	312
Del Paso Heights	0	0	0	0	0	0	0	0	0	0	52	68	97	18	235	52	68	97	18	235	3,055
Elk Grove	233	52	208	8	501	0	0	0	0	0	0	0	0	0	0	233	52	208	8	501	6,513
Fair Oaks	31	27	14	16	88	33	9	31	18	91	0	0	0	0	0	64	36	45	34	179	2,327
Franklin	112	142	82	8	344	0	0	0	0	0	0	0	0	0	0	112	142	82	8	344	4,472
Galt	0	0	0	0	0	42	37	22	30	131	0	0	0	0	0	42	37	22	30	131	1,703
Isleton	19	31	15	11	76	0	0	0	0	0	0	0	0	0	0	19	31	15	11	76	988
Martin Luther King	47	33	29	0	109	48	5	3	5	61	0	0	0	0	0	95	38	32	5	170	2,210
McClatchy	0	0	0	0	0	19	8	14	4	45	0	0	0	0	0	19	8	14	4	45	585
McKinley	36	27	15	38	116	16	15	16	12	59	0	0	0	0	0	52	42	31	50	175	2,275
North Highlands-Antelope	39	95	23	4	161	335	219	468	2	1,024	0	0	0	0	0	374	314	491	6	1,185	15,405
North Natomas	0	0	0	0	0	0	0	0	0	0	16	12	6	3	37	16	12	6	3	37	481
North Sacramento	82	85	80	39	286	0	0	0	0	0	0	0	0	0	0	82	85	80	39	286	3,718
Orangevale	0	0	0	0	0	37	29	18	14	98	0	0	0	0	0	37	29	18	14	98	1,274
Rancho Cordova	43	98	73	26	240	75	31	272	17	395	0	0	0	0	0	118	129	345	43	635	8,255
Rio Linda	0	0	0	0	0	7	40	15	4	66	0	0	0	0	0	7	40	15	4	66	858
South Natomas	48	84	51	15	198	90	81	175	37	383	0	0	0	0	0	138	165	226	52	581	7,553
Southgate	53	18	57	8	136	0	0	0	0	0	0	0	0	0	0	53	18	57	8	136	1,768
Sylvan Oaks	25	29	46	23	123	116	58	232	5	411	0	0	0	0	0	141	87	278	28	534	6,942
Valley Hi-North Laguna	27	29	17	5	78	61	132	3	1	197	0	0	0	0	0	88	161	20	6	275	3,575
Walnut Grove	0	0	0	0	0	13	35	13	0	61	0	0	0	0	0	13	35	13	0	61	793

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report

Visits and In-House Material Use

2nd Quarter 2008-09

<u>Branch</u>	<u>In-House Use</u>		<u>Visits</u>		<u>Hours</u>
	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Open</u>
Total	18,061	234,351	57,731	750,503	1,068
Arcade	560	7,280	2,218	28,834	43
Arden-Dimick	1,058	13,754	3,966	51,558	43
Belle Cooleedge	1,044	13,572	2,226	28,938	43
Carmichael	2,061	26,793	1,630	21,190	43
Central Total	3,022	39,286	8,015	104,195	73
Central	2,798	36,374	7,961	103,493	50
Sacramento Room ¹	224	2,912	54	702	23
Telis	na	na	na	na	na
Electronic Reference	na	na	na	na	na
Colonial Heights	484	6,292	1,609	20,917	43
Courtland	137	1,781	158	2,054	27
Del Paso Heights	93	1,209	1,421	18,473	35
Elk Grove	668	8,684	2,108	27,404	42
Fair Oaks	718	9,334	1,643	21,359	43
Franklin	543	7,059	9,185	119,405	34
Galt	211	2,743	897	11,661	35
Isleton	98	1,274	116	1,508	29
Martin Luther King	667	8,671	3,350	43,550	43
McClatchy	189	2,457	455	5,915	34
McKinley	197	2,561	813	10,569	36
North Highlands-Antelope	1,518	19,734	2,102	27,326	43
North Natomas	89	1,157	707	9,191	43
North Sacramento	262	3,406	799	10,387	35
Orangevale	148	1,924	672	8,736	29
Rancho Cordova	1,604	20,852	1,991	25,883	43
Rio Linda	34	442	349	4,537	29
South Natomas	551	7,163	4,506	58,578	43
Southgate	650	8,450	3,688	47,944	43
Sylvan Oaks	844	10,972	1,680	21,840	48
Valley Hi-North Laguna	328	4,264	1,078	14,014	37
Walnut Grove	283	3,679	349	4,537	29

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.