



July 23, 2009

Agenda Item 4.0: Director's Report

TO: Sacramento Public Library Authority Board Members
FROM: Phil Batchelor, Interim Library Director
RE: Director's Report

RECOMMENDED ACTION: None - information only.

INFORMATION

Grand Opening of New Valley Hi-North Laguna Library Set for August 29

Finish work is now being completed on the new Valley Hi-North Laguna Library facility. Furnishings, fixtures, equipment and materials will soon be installed in the finished shell and the Library will host a Grand Opening of the new facility on Saturday, August 29, 2009. Formal remarks are slated to begin at 9:30 a.m. Save the date notifications have been provided to both federal and state representatives and formal invitations will be provided to each Board member and to other elected officials who represent the Valley Hi-North Laguna community.

Re-Opening Celebration at Courtland Library – June 27, 2009

The Courtland community came together to celebrate the re-opening of the newly expanded Courtland Library on June 27, 2009, as well as the Library's 100-year anniversary, having first opened to the community in 1909. In spite of the very warm weather, participants enjoyed live music and family entertainment, along with refreshments provided by the Friends of the Courtland Library. Formal remarks were given by Board Chair Linda Budge; Pat Braziel, chief of staff for County Supervisor Don Nottoli; Alison Landers, Deputy Director for Public Services; Sally Sweeny, Courtland Library Supervisor; and Nonie Wetzel, President of the Friends of the Courtland Library.

The branch re-opened its doors and welcomed their first customers since April 4, boasting two-thirds more floor space, double the number of public-access computers, a separate children's and teen area, more space to display new books and materials, new furniture that can be moved to create additional program space, a new parking area and fresh exterior paint. Many thanks go to staff members Sally Sweeny and Sarah Dentan, Capital Projects Manager Lois Ross, and Director of Facilities Don Tucker, along with his talented and capable Facilities and General Services staff who pulled together all the final details for a remarkable transformation. Thanks also go to the Library's Marketing staff who planned and coordinated the re-opening celebration.



Celebration at the Del Paso Heights Library – July 8, 2009

Over 200 community residents celebrated the newly-remodeled spaces at Del Paso Heights Library with a "Carnival of Fun" on Wednesday, July 8, 2009. Festivities included refreshments and a myriad of fun family entertainment. Board member Sandy Sheedy, who represents District 2 on the City of Sacramento's City Council, addressed the gathering, and Board member Roger Dickinson, District 1 County Supervisor along with his Chief of Staff, Cortez Quinn also attended.

Thanks to the efforts of the Library's talented Facilities staff under the direction of Don Tucker, and with input from both Maria Johnstone, Del Paso Heights Library Supervisor, and Mary Mijares, Branch Services Manager, the library branch now includes an expanded Kids' Place and Teen Zone, new furnishings and carpeting, more teen and children's books, and new book displays. AT&T has provided cable service to the library free of charge under their U-verse program for educational institutions, and the Sacramento Public Library Foundation has provided a brand new 46-inch flat screen television, whereby the library is now able to offer televised educational and learning programs for all ages.

Service Hour Standardization at City of Sacramento Branches

As of July 6, 2009, ten City of Sacramento library branches are now open 36 hours per week. Adjustments were made to branch schedules with consideration given to the needs and usage patterns of customers in each community. Necessary staff transfers have also been completed to reduce expenses in City of Sacramento branches, due to the reduction in funding from the City of Sacramento's General Fund.

PC Reservation Conversion Completed

As of July 1, 2009, public access computers in all 27 branch libraries have been converted to a new reservation system whereby customers are able to more easily reserve computers for one-hour blocks. Implementation was handled extremely well, in part due to a measured approach whereby conversion took place a few branches at a time so that IT staff could stay on site to troubleshoot and help with any questions during the first few hours of use. Thanks are due to everyone who helped make this project a success – the PC Reservation Review Team who evaluated and selected the final product (Gerry Calderon, Michael Thompson, Chris Freeman, Gerald Ward, John Powell, Sarah Dentan, Alan Worthy, Sandi Palmer, Janet Wininger, Sarah Smith, and Eric Webb), and the IT staff who coordinated and oversaw the roll out, installation, and troubleshooting efforts to make the process as smooth as possible for both staff and patrons.

Installation of Self-Check Machines on Schedule

Installation of the new self-check machines is on schedule and every branch in the system will have self-check technology available by the end of the year. This is an exciting prospect as it empowers customers and allows staff's expertise to be used in more productive ways than checking out materials.



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Training and support are being provided to staff in order to assist customers with the transition to self-check. Because the new system ties in directly with the Library's circulation system, customers are notified of any fines owing on their accounts when checking out materials at the self-check stations. The new machines also offer an e-commerce feature whereby customers can pay outstanding fines using a credit or debit card right at the machine. If fines exceed the \$5 threshold, customers are not able to check out additional materials until their fine has been paid. This feature is expected to help the Library with its collection of outstanding fines and fees, as it improves the ease and immediacy with which fines can be paid and helps eliminate any embarrassment a customer may have about the amount that may be owed.

ATTACHMENTS

Attachment A: Customer Contact Dashboard – May-June 2009

Attachment B: Public Services Statistics – May-June 2009

Attachment C: Administrative Services Statistics – May-June 2009

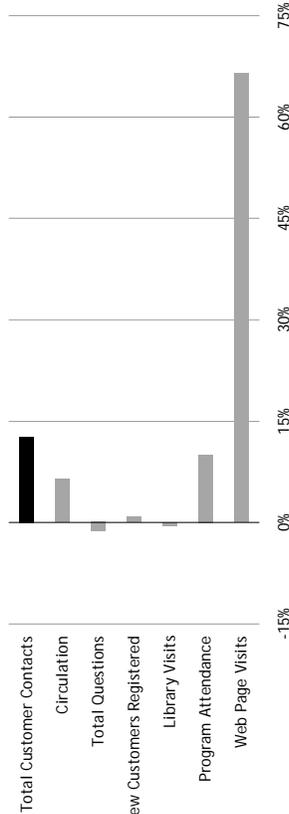
Attachment D: Fourth Quarter Count Week Statistics

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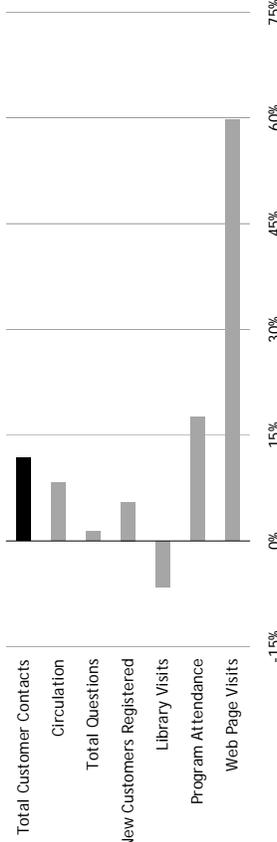
FY 08-09 Customer Contact Goal: Increase Contacts by 15%

	May		% Diff.	YTD		% Diff.	YTD	
	FY 07-08	FY 08-09		FY 07-08	FY 08-09		FY 08-09	% of Goal
Total Customer Contacts	1,084,872	1,221,899	12.6%	12,007,962	13,425,830	11.8%	15,111,528	88.8%
Circulation	571,874	608,553	6.4%	6,220,491	6,733,913	8.3%	7,827,767	86.0%
Total Questions	103,528	102,184	-1.3%	1,059,854	1,073,873	1.3%	1,337,890	80.3%
New Customers Registered	6,047	6,097	0.8%	73,793	77,854	5.5%	92,646	84.0%
Library Visits	242,987	241,722	-0.5%	2,806,111	2,624,454	-6.5%	3,506,463	74.8%
Program Attendance	6,516	7,166	10.0%	83,161	97,789	17.6%	108,057	90.5%
Web Page Visits	153,920	256,177	66.4%	1,764,552	2,817,947	59.7%	2,238,704	125.9%
Projected FY 08-09	14,646,360	96.9%						

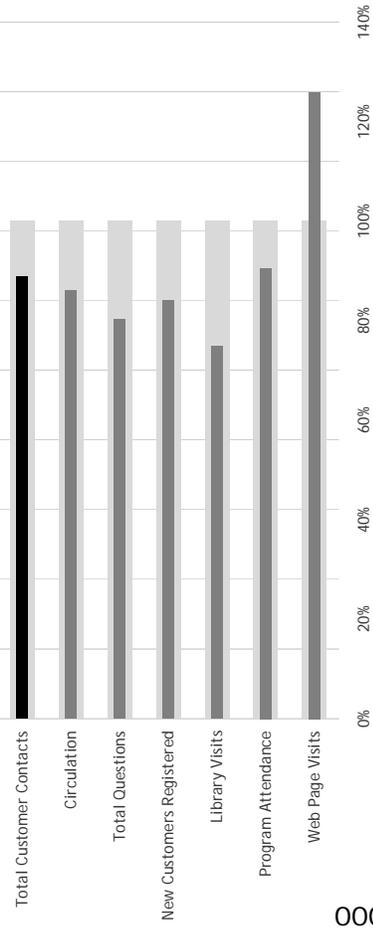
Month Percent Difference



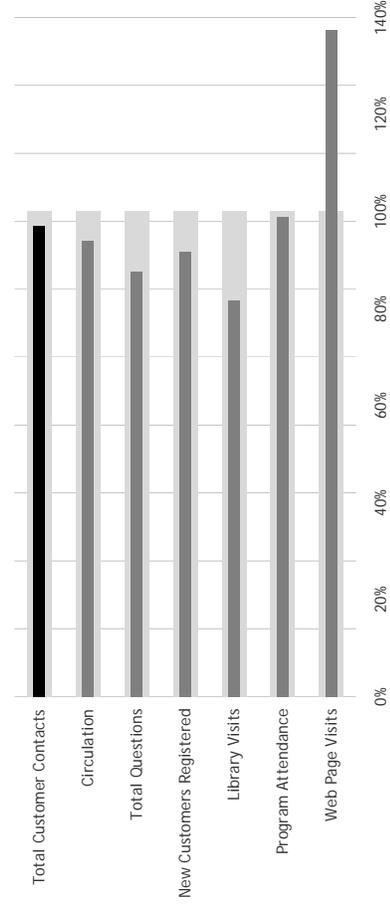
YTD Percent Difference



YTD Actual as Percent of FY 2008-09 Goal



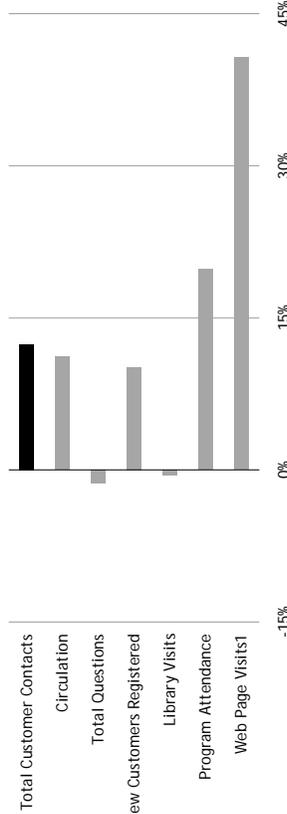
Projections as Percent of FY 2008-09 Goal



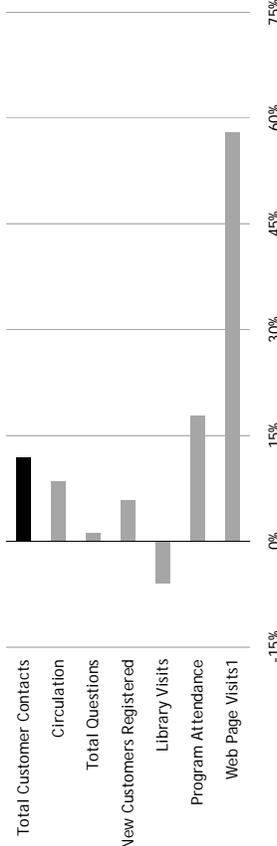
FY 08-09 Customer Contact Goal: Increase Contacts by 15%

	June		YTD		% Diff.	YTD		% of Goal	Actual	Actual
	FY 07-08	FY 08-09	FY 07-08	FY 08-09		FY 08-09	% of Goal			
Total Customer Contacts	1,132,496	1,272,115	13,140,459	14,697,945	11.9%	15,111,528	97.3%	14,697,945	97.3%	
Circulation	586,263	651,641	6,806,754	7,385,554	8.5%	7,827,767	94.4%	7,385,554	94.4%	
Total Questions	103,528	102,184	1,163,383	1,176,057	1.1%	1,337,890	87.9%	1,176,057	87.9%	
New Customers Registered	6,769	7,454	80,562	85,308	5.9%	92,646	92.1%	85,308	92.1%	
Library Visits	242,987	241,722	3,049,098	2,866,176	-6.0%	3,506,463	81.7%	2,866,176	81.7%	
Program Attendance	10,802	12,937	93,963	110,726	17.8%	108,057	102.5%	110,726	102.5%	
Web Page Visits ¹	182,147	256,177	1,946,699	3,074,124	57.9%	2,238,704	137.3%	3,074,124	137.3%	

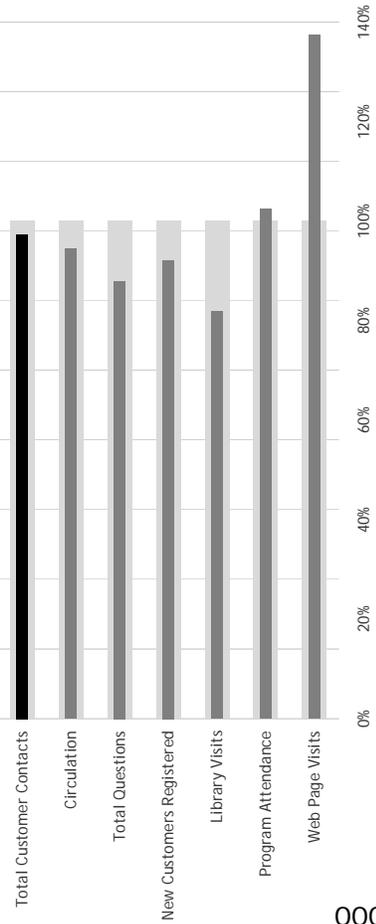
Month Percent Difference



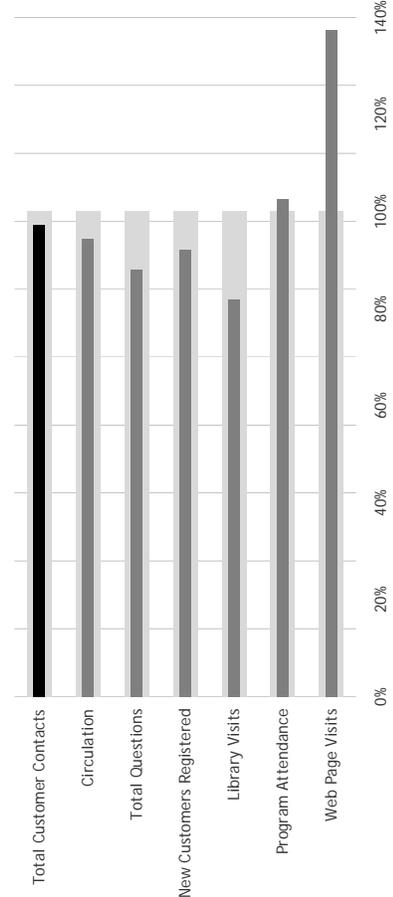
YTD Percent Difference



YTD Actual as Percent of FY 2008-09 Goal



Actual as Percent of FY 2008-09 Goal





SACRAMENTO PUBLIC LIBRARY

MONTHLY PUBLIC SERVICES STATISTICS

June 2009

Sacramento Public Library Monthly Report Summary

<u>JUNE 2009</u>	<u>June 2008</u>	<u>June 2009</u>	<u>Change</u>		<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change</u>	
			<u>N</u>	<u>%</u>			<u>N</u>	<u>%</u>
<u>Customers & Circulation</u>								
Items Circulated	586,263	651,641	65,378	11.2%	6,806,754	7,385,554	578,800	8.5%
Interlibrary Loan								
Loaned to Client Libraries	8,298	10,317	2,019	24.3%	63,030	111,363	na	na
Borrowed from Client Libraries	10,673	10,782	109	1.0%	104,792	125,542	na	na
All Other Loans	267	241	-26	-9.7%	2,772	2,630	na	na
New Customers Registered	6,769	7,454	685	10.1%	80,562	85,308	4,746	5.9%
Total Customers ¹	506,440	561,070	54,630	10.8%	na	na	na	na
Adult	325,529	359,422	33,893	10.4%	na	na	na	na
Juvenile	156,023	177,103	21,080	13.5%	na	na	na	na
E-card Only ¹	13,495	23,577	na	74.7%	na	na	na	na
Other	982	968	-14	-1.4%	na	na	na	na
Total Customers as % of Total Population ²	37.9%	41.5%	3.6%	9.5%	na	na	na	na
Library Visits	242,987	241,722	-1,265	-0.5%	3,049,098	2,866,176	-182,922	-6.0%
Reference Questions Answered	47,571	43,914	-3,657	-7.7%	491,037	506,466	15,429	3.1%
<u>Programs</u>								
TOTAL PROGRAMS - #	302	361	59	19.5%	3,118	3,772	654	21.0%
TOTAL ATTENDANCE	10,802	12,937	2,135	19.8%	93,963	110,726	16,763	17.8%
Family Programs - #	30	51	21	70.0%	324	466	142	43.8%
Family Programs - Attendance	2,637	3,013	376	14.3%	17,350	19,270	1,920	11.1%
Toddler Programs - #	29	55	26	89.7%	366	540	174	47.5%
Toddler Programs - Attendance	1,073	2,005	932	86.9%	10,770	19,431	8,661	80.4%
Preschool Programs - #	69	69	0	0.0%	771	870	99	12.8%
Preschool Programs - Attendance	2,518	2,486	-32	-1.3%	22,305	26,171	3,866	17.3%
School Age Programs - #	74	72	-2	-2.7%	645	757	112	17.4%
School Age Programs - Attendance	3,229	3,731	502	15.5%	26,046	27,369	1,323	5.1%
Teen Programs - #	53	59	6	11.3%	471	549	78	16.6%
Teen Programs - Attendance	714	1,108	394	55.2%	6,529	9,650	3,121	47.8%
Adult Programs - #	43	54	11	25.6%	521	588	67	12.9%
Adult Programs - Attendance	600	560	-40	-6.7%	10,743	8,776	-1,967	-18.3%
Senior Programs - #	4	1	-3	-75.0%	20	2	-18	-90.0%
Senior Programs - Attendance	31	34	3	9.7%	220	59	-161	-73.2%
<u>Community</u>								
Community Meeting/Meeting Room Use - #	255	343	88	34.5%	3,722	3,650	-72	-1.9%
Hours Used	699	902	203	29.0%	10,779	12,131	1,352	12.5%
Attendance	5,193	6,328	1,135	21.9%	71,715	73,107	1,392	1.9%
Community Meetings - # presentations by staff	84	68	-16	-19.0%	356	508	152	42.7%
Total Attendance	4,665	3,945	-720	-15.4%	20,673	27,908	7,235	35.0%
Attendance - Adults	389	459	70	18.0%	4,553	7,211	2,658	58.4%
Attendance - Youth	4,276	3,486	-790	-18.5%	16,120	20,697	4,577	28.4%
Community Group Visits to Library - #	25	30	5	20.0%	858	509	-349	-40.7%
Total Attendance	674	756	82	12.2%	29,598	15,579	-14,019	-47.4%
Attendance - Adults	107	158	51	47.7%	3,423	3,348	-75	-2.2%
Attendance - Youth	567	598	31	5.5%	26,175	12,231	-13,944	-53.3%
<u>Internet Access Totals</u>								
Total Available Time	71,648	17,979	-53,669	-74.9%	902,850	842,172	-60,678	-6.7%
Total Time Used	43,565	7,989	-35,576	-81.7%	517,608	489,533	-28,075	-5.4%
% of Available Time Used	60.8%	44.4%	-16.4%	-26.9%	57.3%	58.1%	0.8%	1.4%
Booking Slots Used-% of Avail.	102.9%	78.9%	-24.0%	-23.4%	na	na	na	na
<u>Customer Self-Service</u>								

Sacramento Public Library Monthly Report Summary

JUNE 2009	June	June	Change		YTD	YTD	Change		
	2008	2009	N	%	2007-08	2008-09	N	%	
Self-Check Circulation	122,722	145,064	22,342	18.2%	1,272,770	1,473,547	200,777	15.8%	
% of All Circulation for Self-Check Branches	31.3%	33.5%	2.2%	7.0%	28.5%	30.9%	2.4%	8.4%	
% of All Circulation for System	20.9%	22.3%	1.3%	6.3%	18.7%	20.0%	1.3%	6.7%	
Total Customer-Completed Renewals	103,658	115,373	11,715	11.3%	1,276,557	1,429,675	153,118	12.0%	
Computer Renewal - External	93,493	105,612	12,119	13.0%	1,150,818	1,298,207	147,389	12.8%	
Computer Renewal - Internal	5,190	5,427	237	4.6%	68,335	70,103	1,768	2.6%	
Telephone Renewal	4,975	4,334	-641	-12.9%	57,404	61,365	3,961	6.9%	
% of All Circulation for System	17.7%	17.7%	0.0%	0.1%	18.8%	19.4%	0.6%	3.2%	
Total Holds Placed	125,323	148,058	22,735	18.1%	1,381,028	1,560,447	179,419	13.0%	
Customer-Placed Holds	106,198	127,607	21,409	20.2%	1,155,090	1,333,395	178,305	15.4%	
% of All Holds Placed	84.7%	86.2%	1.4%	1.7%	83.6%	85.4%	1.8%	2.2%	
Total Library Catalog Searches	833,827	855,365	21,538	2.6%	10,346,073	10,641,217	295,144	2.9%	
Catalog Searches - External ³	556,557	545,106	-11,451	-2.1%	6,776,930	6,691,461	-85,469	-1.3%	
% of Total Searches	66.7%	63.7%	-3.0%	-4.5%	65.5%	62.9%	-2.6%	-4.0%	
Subscription Database Searches ⁴	95,123	40,964	-54,159	-56.9%	562,554	795,607	233,053	41.4%	
Web Page Visits - External ⁶	182,147	256,177	74,030	40.6%	1,946,699	3,074,124	1,127,425	57.9%	
Electronic Databases	41	40	-1	-2.4%	na	na	na	na	
Download ⁵	2,820	4,675	1,855	65.8%	28,785	44,243	15,458	53.7%	
Notices Sent for Holds and Overdues - Total	104,290	125,092	20,802	19.9%	1,285,389	1,384,306	98,917	7.7%	
Delivered via E-mail	60,788	83,557	22,769	37.5%	745,601	879,881	134,280	18.0%	
% of Total	58.3%	66.8%	9%	14.6%	58.0%	63.6%	5.6%	9.6%	
Delivered via Automated Telephone System	35,923	32,830	-3,093	-8.6%	438,562	410,822	-27,740	-6.3%	
% of Total	34.4%	26.2%	-8.2%	-23.8%	34.1%	29.7%	-4.4%	-13.0%	
Delivered via Traditional Mail	7,579	8,705	1,126	14.9%	101,226	93,603	-7,623	-7.5%	
% of Total	7.3%	7.0%	-0.3%	-4.2%	7.9%	6.8%	-1.1%	-14.1%	
Resources									
Open Hours	4,401	4,381	-20	-0.5%	53,053	52,976	-77	-0.1%	
Closed Hours	27	180	153	566.7%	2,781	3,199	418	15.0%	
Staff FTE	199.0	199.5	0.5	0.3%	na	na	na	na	
Extra Help Staff Total Hours Used	7,724	9,937	2,213	28.7%	96,696	97,338	642	0.7%	
Librarian Hours	472	567	95	20.1%	7,333	5,475	-1,858	-25.3%	
Library Assistant Hours	1,975	2,498	523	26.5%	25,545	24,234	-1,311	-5.1%	
Shelver Hours	5,277	6,872	1,595	30.2%	63,818	67,629	3,811	6.0%	
Volunteers- #	404	458	54	13.4%	na	na	na	na	
Volunteers - Hours	2,940	3,245	305	10.4%	34,797	36,412	1,615	4.6%	
Items - Total	2,100,251	1,987,201	-113,050	-5.4%	na	na	na	na	
Items Added	16,695	12,851	-3,844	-23.0%	132,102	145,710	13,608	10.3%	
Titles - Total	485,921	475,344	-10,577	-2.2%	na	na	na	na	
Titles Added	1,831	2,837	1,006	54.9%	20,495	23,593	3,098	15.1%	
Bookable Public Access Internet PCs	379	365	-14	-3.7%	na	na	na	na	
Express Public Access Internet PCs	16	25	9	56.3%	na	na	na	na	

Notes:

¹ The distribution for total customer types began with the January 2007 report. E-Card data are a cumulative total that began in October 2007.

² The population estimates used are from the California Department of Finance.

<http://www.dof.ca.gov/HTML/DEMOGRAP/ReportsPapers/Estimates/E1/documents/E-1table.xls>

Last year = 1,335,969

This year = 1,351,825

³ The external catalog search data do not include search statistics from Encore.

⁴ The subscription database searches refer to totals for the previous month.

⁵ The download service began in August 2006.

⁶ The website visits for FY 2008-09 are projected due to the transition to the Library's new website in 2009.

Sacramento Public Library Monthly Report Customers

Branches	Monthly New Customers			Cumulative New Customers			Total Customers			
	June 2008	June 2009	% Change	YTD 2007-08	YTD 2008-09	Change	2007-08	2008-09	Change	
				N	N	%	N	N	%	
Totals	6,769	7,454	10.1%	80,562	85,308	4,746	506,440	561,070	54,630	10.8%
Arcade	221	263	19.0%	2,623	3,295	672	16,238	18,836	2,598	16.0%
Arden-Dimick	222	288	29.7%	2,696	3,225	529	21,551	24,021	2,470	11.5%
Carmichael	248	328	32.3%	3,604	3,607	3	25,706	28,381	2,675	10.4%
Central	614	623	1.5%	7,171	6,996	-175	46,809	52,524	5,715	12.2%
Colonial Heights	273	264	-3.3%	3,199	3,337	138	22,535	25,079	2,544	11.3%
Belle Cooleedge	244	235	-3.7%	2,953	2,966	13	27,117	28,969	1,852	6.8%
Courtland	5	0	-100.0%	82	74	-8	659	737	78	11.8%
Del Paso Heights	67	71	6.0%	860	1,449	589	7,405	7,997	592	8.0%
Elk Grove	356	719	102.0%	3,827	6,178	2,351	34,929	39,412	4,483	12.8%
Fair Oaks	287	273	-4.9%	2,923	3,000	77	24,038	26,063	2,025	8.4%
Franklin	226	217	-4.0%	3,959	4,108	149	22,027	25,065	3,038	13.8%
Galt	102	147	44.1%	1,647	1,669	22	12,104	12,945	841	6.9%
Isleton	12	9	-25.0%	97	104	7	875	921	46	5.3%
Martin Luther King	197	197	0.0%	2,653	2,756	103	19,506	21,225	1,719	8.8%
McClatchy	35	31	-11.4%	357	343	-14	2,465	2,811	346	14.0%
McKinley	133	126	-5.3%	1,396	1,535	139	11,687	12,898	1,211	10.4%
North Highlands-Antelope	455	447	-1.8%	4,879	5,184	305	38,875	42,318	3,443	8.9%
North Natomas	70	81	15.7%	1,132	1,444	312	5,340	7,016	1,676	31.4%
North Sacramento	85	70	-17.6%	967	957	-10	7,485	8,034	549	7.3%
Orangevale ¹	66	113	71.2%	498	1,225	727	6,427	7,493	1,066	16.6%
Rancho Cordova	396	482	21.7%	3,772	4,173	401	28,036	30,990	2,954	10.5%
Rio Linda	40	59	47.5%	583	757	174	5,013	5,587	574	11.5%
South Natomas	409	437	6.8%	4,235	4,554	319	29,322	33,103	3,781	12.9%
Southgate	263	249	-5.3%	2,785	2,786	1	20,687	22,878	2,191	10.6%
Sylvan Oaks	325	453	39.4%	4,098	4,596	498	38,560	32,529	-6,031	-15.6%
Traveling Bookmobile	6	18	200.0%	103	145	42	933	1,015	82	8.8%
Valley Hi - N. Laguna	214	186	-13.1%	2,382	2,176	-206	12,103	13,909	1,806	14.9%
Walnut Grove	11	13	18.2%	133	151	18	1,283	1,337	54	4.2%
Wanderer Bookmobile	17	12	-29.4%	123	89	-34	955	1,043	88	9.2%
Other Circulating Entities										
Books by Mail	0	0	0.0%	7	4	-3	161	158	-3	-1.9%
ILL	0	2	na	36	30	-6	622	634	12	1.9%
Misc Circ ²	1,170	1,041	-11.0%	14,782	12,395	-2,387	14,987	25,142	10,155	67.8%

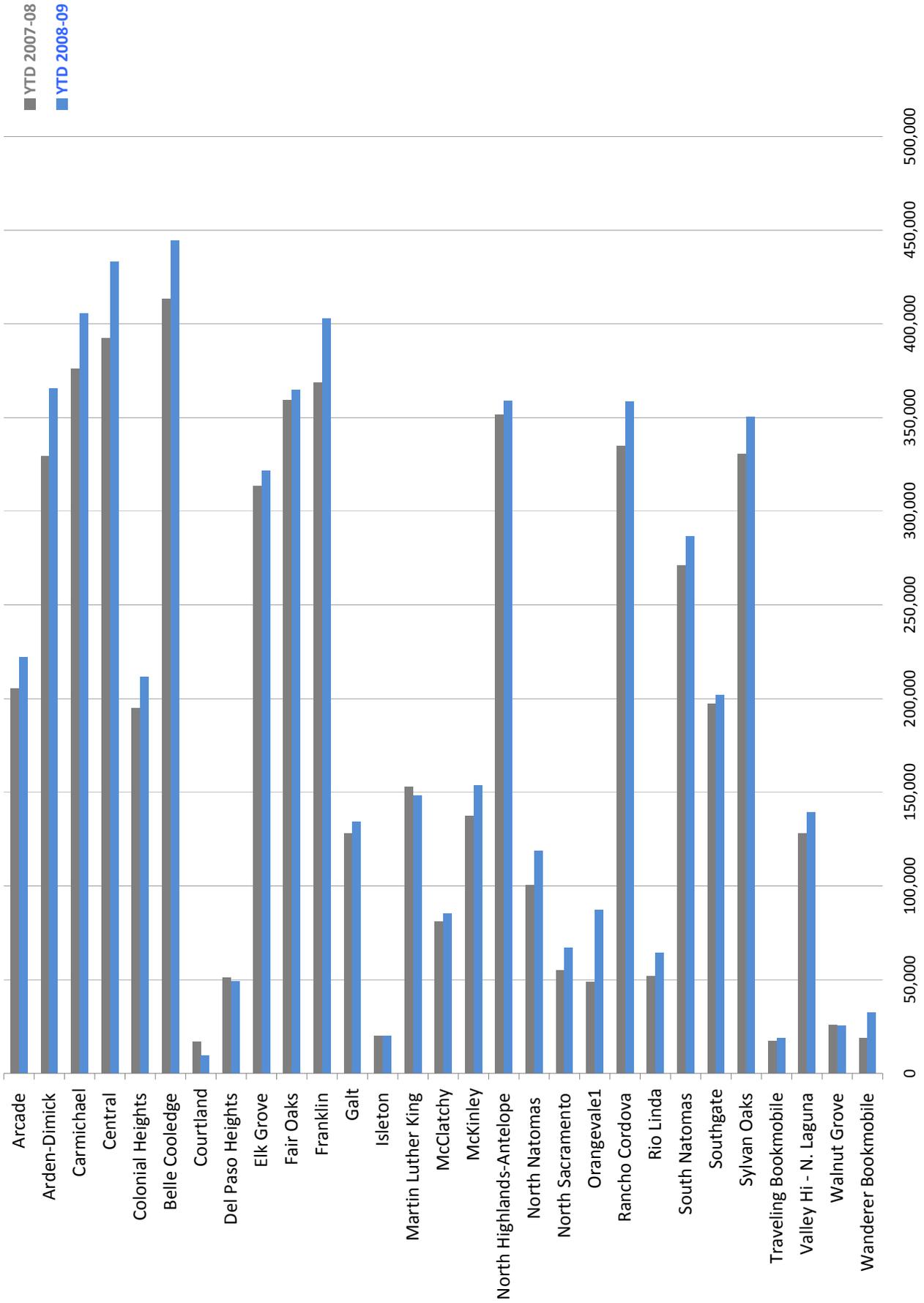
Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Count includes e-card customers as of 9/2007

Sacramento Public Library Monthly Report

Circulation Comparison



Sacramento Public Library Monthly Report

Circulation

JUNE 2009	Monthly Circulation			Monthly Circ. per Open Hour			Cumulative Circulation			
	June 2008	June 2009	%Change	June 2008	June 2009	%Change	YTD 2007-08	YTD 2008-09	Change N	%
	586,263	651,641	11.2%	2,845	3,162	11.2%	6,806,754	7,385,554	578,800	8.5%
Arcade	18,271	20,976	14.8%	102	112	9.9%	205,250	221,917	16,667	8.1%
Arden-Dimick	30,368	34,337	13.1%	169	183	8.3%	329,458	365,458	36,000	10.9%
Carmichael	34,206	35,525	3.9%	201	218	8.3%	376,131	405,440	29,309	7.8%
Central	33,224	36,208	9.0%	162	172	6.4%	392,493	433,198	40,705	10.4%
Colonial Heights	16,400	19,468	18.7%	91	104	13.7%	194,897	211,447	16,550	8.5%
Belle Cooleage	36,717	38,853	5.8%	204	207	1.3%	413,104	444,496	31,392	7.6%
Courtland	1,041	100	-90.4%	10	10	0.9%	17,064	9,411	-7,653	-44.8%
Del Paso Heights	4,337	3,342	-22.9%	30	31	3.5%	50,873	49,079	-1,794	-3.5%
Elk Grove	27,824	38,378	37.9%	149	204	37.2%	313,364	321,366	8,002	2.6%
Fair Oaks	31,952	33,656	5.3%	178	179	0.9%	359,233	364,741	5,508	1.5%
Franklin	27,675	30,172	9.0%	223	230	3.2%	368,811	402,985	34,174	9.3%
Galt	11,419	11,872	4.0%	82	77	-6.1%	127,877	134,195	6,318	4.9%
Isleton	953	1,139	19.5%	8	10	19.5%	20,159	20,036	-123	-0.6%
Martin Luther King	12,189	12,697	4.2%	68	68	-0.3%	152,737	148,178	-4,559	-3.0%
McClatchy	6,443	7,853	21.9%	47	55	15.9%	81,036	85,339	4,303	5.3%
McKinley	11,532	13,240	14.8%	76	87	13.3%	137,428	153,686	16,258	11.8%
North Highlands-Antelope	31,212	34,119	9.3%	147	181	23.3%	351,578	358,866	7,288	2.1%
North Natomas	9,359	10,267	9.7%	52	54	3.9%	100,396	118,841	18,445	18.4%
North Sacramento	5,669	5,752	1.5%	39	38	-1.9%	55,069	66,996	11,927	21.7%
Orangevale ¹	6,254	7,750	23.9%	54	63	16.9%	48,615	87,236	38,621	79.4%
Rancho Cordova	30,240	33,170	9.7%	161	176	9.7%	334,709	358,575	23,866	7.1%
Rio Linda	4,461	5,814	30.3%	41	47	15.5%	51,789	64,236	12,447	24.0%
South Natomas	23,596	26,025	10.3%	131	138	5.6%	271,032	286,648	15,616	5.8%
Southgate	16,730	17,986	7.5%	98	105	6.3%	197,273	201,665	4,392	2.2%
Sylvan Oaks	29,247	32,695	11.8%	146	156	6.5%	330,440	350,401	19,961	6.0%
Traveling Bookmobile	1,493	1,627	9.0%	43	48	12.2%	17,155	18,953	1,798	10.5%
Valley Hi - N. Laguna	11,309	10,462	-7.5%	74	66	-10.4%	128,008	139,382	11,374	8.9%
Walnut Grove	1,651	1,526	-7.6%	14	12	-12.8%	25,832	25,316	-516	-2.0%
Wanderer Bookmobile	1,619	3,552	119.4%	45	132	192.5%	18,925	32,400	13,475	71.2%
Other Circulating Entities										
Books by Mail	1,153	1,349	17.0%	na	na	na	12,241	13,671	1,430	11.7%
Borrower's Help Desk	2	0	-100.0%	na	na	na	4,406	98	-4,308	-97.8%
ILL	267	241	-9.7%	na	na	na	2,846	2,630	-216	-7.6%
Misc Circ	563	470	-16.5%	na	na	na	6,449	4,600	-1,849	-28.7%
Telis	408	971	138.0%	na	na	na	4,714	9,607	4,893	103.8%
Customer										
Online	98,684	111,040	12.5%	na	na	na	1,219,173	1,368,325	149,152	12.2%
Telephone	4,975	4,334	-12.9%	na	na	na	57,404	61,893	4,489	7.8%
Download	2,820	4,675	65.8%	na	na	na	28,785	44,243	15,458	53.7%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report

Program Totals

JUNE 2009	Monthly Program Totals			Cumulative Program Totals			Monthly Attendance			Cumulative Attendance				
	June 2008	June 2009	% Change	YTD 2007-08	YTD 2008-09	Change N %	June 2008	June 2009	% Change	YTD 2007-08	YTD 2008-09	Change N %	Avg. 2008	Avg. 2009
Totals	302	361	19.5%	3,118	3,772	654 21.0%	10,802	12,937	19.8%	93,963	110,726	16,763 17.8%	30.1	29.4
Arcade	14	15	7.1%	163	197	34 20.9%	363	482	32.8%	2,565	3,608	1,043 40.7%	15.7	18.3
Arden-Dimick	9	8	-11.1%	161	165	4 2.5%	520	492	-5.4%	5,450	6,437	987 18.1%	33.9	39.0
Carmichael	26	15	-42.3%	230	248	18 7.8%	673	624	-7.3%	7,030	6,851	-179 -2.5%	30.6	27.6
Central	28	40	42.9%	225	356	131 58.2%	606	866	42.9%	13,747	10,503	-3,244 -23.6%	61.1	29.5
Colonial Heights	7	13	85.7%	46	143	97 210.9%	148	307	107.4%	1,393	3,120	1,727 124.0%	30.3	21.8
Community Relations	0	0	0.0%	0	0	0 0.0%	0	0	0.0%	0	0	0 0.0%	0.0	0.0
Belle Cooleidge	20	21	5.0%	166	214	48 28.9%	1,469	796	-45.8%	5,535	7,539	2,004 36.2%	33.3	35.2
Courtland	1	1	0.0%	11	139	128 1163.6%	69	106	53.6%	637	2,838	2,201 345.5%	57.9	20.4
Del Paso Heights	11	4	-63.6%	52	63	11 21.2%	164	111	-32.3%	796	1,036	240 30.2%	15.3	16.4
Elk Grove	14	27	92.9%	104	146	42 40.4%	760	1,058	39.2%	3,530	6,951	3,421 96.9%	33.9	47.6
Fair Oaks	10	19	90.0%	115	139	24 20.9%	495	1,271	156.8%	3,596	6,368	2,772 77.1%	31.3	45.8
Franklin	10	14	40.0%	104	93	-11 -10.6%	1,305	1,609	23.3%	5,971	5,758	-213 -3.6%	57.4	61.9
Galt	15	21	40.0%	167	219	52 31.1%	527	598	13.5%	4,514	5,082	568 12.6%	27.0	23.2
Isleton	13	12	-7.7%	186	161	-25 -13.4%	320	366	14.4%	3,940	3,493	-447 -11.3%	21.2	21.7
Martin Luther King	14	15	7.1%	147	137	-10 -6.8%	342	347	1.5%	3,726	2,896	-830 -22.3%	25.3	21.1
McClatchy	13	8	-38.5%	110	102	-8 -7.3%	247	176	-28.7%	1,699	1,820	121 7.1%	15.4	17.8
McKinley	7	8	14.3%	92	99	7 7.6%	313	429	37.1%	3,819	4,449	630 16.5%	41.5	44.9
North Highlands-Antelope	1	17	1600.0%	117	115	-2 -1.7%	73	432	491.8%	3,347	2,726	-621 -18.6%	28.6	23.7
North Natomas	9	9	0.0%	113	92	-21 -18.6%	133	444	233.8%	2,037	2,190	153 7.5%	18.0	23.8
North Sacramento	6	9	50.0%	27	69	42 155.6%	195	214	9.7%	808	2,399	1,591 196.9%	29.9	34.8
Orangevale ¹	5	9	80.0%	16	42	26 162.5%	155	305	96.8%	636	1,528	892 140.3%	39.8	36.4
Rancho Cordova	12	20	66.7%	162	197	35 21.6%	636	655	3.0%	7,652	7,483	-169 -2.2%	47.2	38.0
Rio Linda	5	6	20.0%	57	73	16 28.1%	107	117	9.3%	912	1,005	93 10.2%	16.0	13.8
South Natomas	15	20	33.3%	249	209	-40 -16.1%	361	590	63.4%	3,956	6,082	2,126 53.7%	15.9	29.1
Southgate	7	7	0.0%	65	63	-2 -3.1%	107	160	49.5%	1,471	1,534	63 4.3%	22.6	24.3
Sylvan Oaks	17	10	-41.2%	170	158	-12 -7.1%	437	198	-54.7%	3,664	4,595	931 25.4%	21.6	29.1
Technology Training	0	0	0.0%	0	0	0 0.0%	0	0	0.0%	0	0	0 0.0%	0.0	0.0
Valley Hi - N. Laguna	10	6	-40.0%	34	77	43 126.5%	212	90	-57.5%	636	1,337	701 110.2%	18.7	17.4
Walnut Grove	3	7	133.3%	29	56	27 93.1%	65	94	44.6%	896	1,098	202 22.5%	30.9	19.6

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

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Sacramento Public Library Monthly Report

Adult Programs

Branch	JUNE 2009				Adult Program Attendance				Senior Programs				Senior Program Attendance				Family Programs				Family Program Attendance									
	June 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	
Totals	54	521	588	12.9%	547	13	10,743	8,776	-18.3%	34	0	220	59	-73.2%	869	2,144	17,350	19,270	11.1%	869	2,144	17,350	19,270	11.1%	869	2,144	17,350	19,270	11.1%	
Arcade	1	30	32	6.7%	5	0	449	280	-37.6%	0	0	0	0	0.0%	0	0	28	42	43.8%	50	87	473	765	61.7%	50	87	473	765	61.7%	
Arden-Dimick	2	36	51	41.7%	27	0	696	925	32.9%	0	0	95	0	-100.0%	0	0	2	2	11	450.0%	113	150	71	905	1174.6%	113	150	71	905	1174.6%
Carmichael	2	33	22	-33.3%	24	0	999	281	-71.9%	34	0	0	59	na	0	0	3	25	34	36.0%	23	40	1,175	776	-34.0%	23	40	1,175	776	-34.0%
Central	14	77	139	80.5%	185	0	4,474	3,021	-32.5%	0	0	0	0	0.0%	0	0	1	40	44	10.0%	14	17	6,853	3,546	-48.3%	14	17	6,853	3,546	-48.3%
Colonial Heights	0	1	7	600.0%	0	0	43	75	74.4%	0	0	0	0	0.0%	0	0	6	9	52	477.8%	75	107	643	1,465	127.8%	75	107	643	1,465	127.8%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%
Belle Coleeledge	6	24	58	141.7%	90	0	327	1,040	218.0%	0	0	94	0	-100.0%	0	0	1	12	20	66.7%	10	10	1,113	1,197	7.5%	10	10	1,113	1,197	7.5%
Courtland	0	1	2	100.0%	0	0	7	29	314.3%	0	0	0	0	0.0%	0	0	1	1	5	400.0%	72	34	70	257	137.6%	72	34	70	257	137.6%
Del Paso Heights	0	0	1	na	0	0	0	8	na	0	0	31	0	-100.0%	0	0	2	11	15	36.4%	3	9	242	575	137.6%	3	9	242	575	137.6%
Elk Grove	4	5	15	200.0%	18	0	113	122	8.0%	0	0	0	0	0.0%	0	0	1	9	9	0.0%	2	10	148	162	9.5%	2	10	148	162	9.5%
Fair Oaks	5	23	31	34.9%	50	0	294	314	6.8%	0	0	0	0	0.0%	0	0	2	11	15	36.4%	4	579	426	1,514	255.4%	4	579	426	1,514	255.4%
Franklin	0	6	0	-100.0%	0	0	119	0	-100.0%	0	0	0	0	0.0%	0	0	5	19	9	-52.6%	240	750	1,963	1,407	-28.3%	240	750	1,963	1,407	-28.3%
Galt	2	24	26	8.3%	9	3	176	224	27.3%	0	0	0	0	0.0%	0	0	3	20	33	65.0%	4	11	311	381	22.5%	4	11	311	381	22.5%
Isleton	1	4	11	175.0%	9	0	47	91	93.6%	0	0	0	0	0.0%	0	0	0	1	2	100.0%	0	0	25	39	56.0%	0	0	25	39	56.0%
Martin Luther King	2	25	9	-64.0%	4	0	129	25	-80.6%	0	0	0	0	0.0%	0	0	1	7	4	-42.9%	16	5	260	129	-50.4%	16	5	260	129	-50.4%
McClatchy	1	47	36	-23.4%	19	4	401	322	-19.7%	0	0	0	0	0.0%	0	0	2	4	4	100.0%	0	0	48	151	214.6%	0	0	48	151	214.6%
McKinley	0	1	1	0.0%	0	0	62	80	45.2%	0	0	0	0	0.0%	0	0	1	13	5	-61.5%	41	35	677	600	-11.4%	41	35	677	600	-11.4%
North Highlands-Antelope	2	11	12	9.1%	8	0	102	69	-32.4%	0	0	0	0	0.0%	0	0	1	9	10	11.1%	6	9	359	329	-8.4%	6	9	359	329	-8.4%
North Natomas	0	6	6	0.0%	0	0	31	49	58.1%	0	0	0	0	0.0%	0	0	5	6	6	20.0%	0	0	182	106	-41.8%	0	0	182	106	-41.8%
North Sacramento	0	1	0	-100.0%	0	0	7	0	-100.0%	0	0	0	0	0.0%	0	0	0	6	10	66.7%	0	0	164	294	79.3%	0	0	164	294	79.3%
Orangevale	2	3	9	200.0%	11	1	80	136	70.0%	0	0	0	0	0.0%	0	0	1	3	5	66.7%	12	1	129	177	37.2%	12	1	129	177	37.2%
Rancho Cordova	3	19	34	78.9%	37	2	290	538	85.5%	0	0	0	0	0.0%	0	0	8	23	40	73.9%	132	202	1,005	2,250	123.9%	132	202	1,005	2,250	123.9%
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	2	5	5	150.0%	0	0	51	62	21.6%	0	0	51	62	21.6%
South Natomas	2	81	29	-64.2%	8	3	579	342	-40.9%	0	0	0	0	0.0%	0	0	6	49	53	8.2%	38	60	611	1,361	122.7%	38	60	611	1,361	122.7%
Southgate	1	3	3	0.0%	11	0	11	27	145.5%	0	0	0	0	0.0%	0	0	2	0	0	-100.0%	0	0	24	0	-100.0%	0	0	24	0	-100.0%
Sylvan Oaks	4	58	47	-19.0%	32	0	1,062	494	-53.5%	0	0	0	0	0.0%	0	0	3	0	0	-100.0%	0	0	40	0	-100.0%	0	0	40	0	-100.0%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%
Valley HI - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	2	5	15	200.0%	14	28	132	453	243.2%	14	28	132	453	243.2%
Walnut Grove	0	2	7	250.0%	0	0	245	274	11.8%	0	0	0	0	0.0%	0	0	7	18	18	157.1%	0	0	155	369	138.1%	0	0	155	369	138.1%

Notes: * Orangevale was closed for remodeling for several months in FY 2007-08.

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Sacramento Public Library Monthly Report

Teen Programs

Branch	Teen Programs				Teen Program Attendance				
	June 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change
Totals	59	471	549	16.6%	269	839	6,529	9,650	47.8%
Arcade	3	37	35	-5.4%	9	34	370	460	24.3%
Arden-Dimick	0	28	12	-57.1%	0	0	212	97	-54.2%
Carmichael	4	42	51	21.4%	51	52	616	758	23.1%
Central	10	56	74	32.1%	91	157	1,199	1,207	0.7%
Colonial Heights	2	2	18	800.0%	11	46	50	400	700.0%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%
Belle Coolledge	3	39	43	10.3%	0	31	441	397	-10.0%
Courtland	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	0	29	34	17.2%	0	0	289	285	-1.4%
Elk Grove	5	23	22	-4.3%	0	45	333	241	-27.6%
Fair Oaks	0	7	5	-28.6%	0	0	80	26	-67.5%
Franklin	3	30	26	-13.3%	0	107	583	639	9.6%
Galt	1	11	9	-18.2%	0	17	156	104	-33.3%
Isleton	1	13	3	-76.9%	0	6	141	22	-84.4%
Martin Luther King	1	4	3	-25.0%	5	6	71	41	-42.3%
McClatchy	1	7	8	14.3%	0	3	74	58	-21.6%
McKinley	1	11	13	18.2%	1	2	137	159	16.1%
North Highlands-Antelope	3	9	10	11.1%	2	18	170	75	-55.9%
North Natomas	3	31	29	-6.5%	62	108	455	456	0.2%
North Sacramento	3	5	11	120.0%	0	12	79	169	113.9%
Orangevale ¹	2	1	4	300.0%	5	4	5	21	320.0%
Rancho Cordova	6	16	59	268.8%	25	110	291	1,478	407.9%
Rio Linda	1	5	6	20.0%	0	1	24	9	-62.5%
South Natomas	2	36	36	0.0%	7	13	392	2,053	423.7%
Southgate	3	14	17	21.4%	0	55	194	272	40.2%
Sylvan Oaks	1	15	19	26.7%	0	12	167	166	-0.6%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	2	na	0	0	0	57	na
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

Sacramento Public Library Monthly Report

Meeting Rooms

<u>JUNE 2009</u>	<u>Community Meetings Held</u>				<u>Community Meetings Hours</u>				<u>Community Meetings Attendance</u>			
	<u>June 2009</u>	<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change N %</u>	<u>June 2009</u>	<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change N %</u>	<u>June 2009</u>	<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change N %</u>
Totals	343	3,722	3,650	-72 -1.9%	902	10,779	12,131	1,352 12.5%	6,328	71,715	73,107	1,392 1.9%
Arcade	21	289	347	58 20.1%	74	861	1,295	434 50.4%	385	5,708	5,769	61 1.1%
Arden-Dimick	32	520	411	-109 -21.0%	80	1,622	1,141	-481 -29.7%	435	8,185	7,838	-347 -4.2%
Carmichael	21	341	282	-59 -17.3%	95	1,135	1,201	66 5.8%	703	6,925	7,479	554 8.0%
Colonial Heights	16	162	267	105 64.8%	52	657	843	186 28.3%	780	2,301	3,578	1,277 55.5%
Belle Cooledge	13	270	217	-53 -19.6%	42	706	652	-54 -7.6%	215	5,283	5,066	-217 -4.1%
Courtland	0	0	0	0 0.0%	0	0	0	0 0.0%	0	0	0	0 0.0%
Del Paso Heights	0	35	55	20 57.1%	0	124	175	51 41.1%	0	558	455	-103 -18.5%
Elk Grove	89	52	162	110 211.5%	20	97	292	195 201.0%	173	634	1,024	390 61.5%
Fair Oaks	23	285	335	50 17.5%	57	725	1,467	742 102.3%	348	5,605	5,242	-363 -6.5%
Franklin	9	310	157	-153 -49.4%	155	821	1,020	199 24.2%	1,780	16,128	16,737	609 3.8%
Martin Luther King, Jr.	19	25	164	139 556.0%	64	57	573	516 905.3%	113	344	661	317 92.2%
McClatchy ³	5	0	30	30 na	9	0	55	55 na	23	0	83	83 na
North Highlands-Antelope	26	345	308	-37 -10.7%	66	712	712	0 0.0%	416	5,584	5,635	51 0.9%
Orangevale ¹	1	20	12	-8 -40.0%	2	36	29	-7 -19.4%	12	133	134	1 0.8%
Rancho Cordova	22	252	235	-17 -6.7%	60	835	678	-157 -18.8%	325	3,788	4,081	293 7.7%
South Natomas	6	135	89	-46 -34.1%	15	733	443	-290 -39.6%	150	2,753	2,275	-478 -17.4%
Southgate	4	101	117	16 15.8%	16	267	387	120 44.9%	80	1,217	953	-264 -21.7%
Sylvan Oaks	31	360	352	-8 -2.2%	83	816	886	70 8.6%	258	4,123	3,993	-130 -3.2%
Valley Hi - N. Laguna	0	164	50	-114 -69.5%	0	417	107	-310 -74.3%	0	1,147	925	-222 -19.4%
Walnut Grove ²	5	56	60	4 7.1%	12	158	175	17 10.8%	132	1,299	1,179	-120 -9.2%

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² A Community Meeting Room was added to Walnut Grove in September 2007.
- ³ A Community Meeting Room was added to McClatchy in January 2009.

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Sacramento Public Library Monthly Report

Visits Out

JUNE 2009	Visits Out			Adult Attendance			Youth Attendance			Monthly Attendance			Cumulative Attendance				
	June 2009	YTD 2007-08	YTD 2008-09	June 2009	YTD 2007-08	YTD 2008-09	June 2009	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	Change	%
			% Change														
Totals	68	356	508	459	4,553	7,211	3,486	16,120	20,697	4,665	3,945	20,673	27,908	20,673	27,908	7,235	35.0%
Arcade	3	18	15	33	244	173	48	305	355	120	81	549	528	549	528	-21	-3.8%
Arden-Dimick	1	18	7	25	273	235	450	585	722	0	475	858	957	858	957	99	11.5%
Carmichael	0	14	9	0	518	812	0	819	320	5	0	1,337	1,132	1,337	1,132	-205	-15.3%
Central	3	1	9	17	40	142	140	0	382	0	157	40	524	40	524	484	1210.0%
Colonial Heights	0	16	13	0	169	71	0	601	347	0	0	770	418	770	418	-352	-45.7%
Belle Coolledge	0	5	4	0	26	25	0	292	595	0	0	318	620	318	620	302	95.0%
Courtland	0	4	9	0	147	100	0	120	0	44	0	267	100	267	100	-167	-62.5%
Del Paso Heights	7	27	71	43	458	917	98	3,280	3,240	750	141	3,738	4,157	3,738	4,157	419	11.2%
Elk Grove	0	0	4	0	0	280	0	0	300	0	0	0	580	0	580	580	na
Fair Oaks	0	2	4	0	88	91	0	290	343	0	0	378	434	378	434	56	14.8%
Franklin	0	2	15	0	12	36	0	66	358	28	0	78	394	78	394	316	405.1%
Galt	2	11	13	5	150	68	62	2,201	291	622	67	2,351	359	2,351	359	-1,992	-84.7%
Isleton	1	0	5	2	0	6	18	0	99	0	20	0	105	0	105	105	na
Martin Luther King	1	10	33	4	88	150	60	258	885	77	64	346	1,035	346	1,035	689	199.1%
McClatchy	0	4	1	0	18	6	0	65	35	0	0	83	41	83	41	-42	-50.6%
McKinley	1	8	5	10	94	272	38	1,031	510	0	48	1,125	782	1,125	782	-343	-30.5%
North Highlands-Antelope	0	1	3	0	150	23	0	150	251	0	0	300	274	300	274	-26	-8.7%
North Natomas	1	18	19	5	585	155	80	492	741	51	85	1,077	896	1,077	896	-181	-16.8%
North Sacramento	17	72	102	72	179	1,188	869	1,546	3,871	936	941	1,725	5,059	1,725	5,059	3,334	193.3%
Orangevale ¹	1	1	2	23	45	23	0	10	544	0	23	55	567	55	567	512	930.9%
Rancho Cordova	3	13	29	26	303	989	118	800	1,229	0	144	1,103	2,218	1,103	2,218	1,115	101.1%
Rio Linda	0	0	2	0	0	14	0	0	63	0	0	0	77	0	77	77	na
South Natomas	20	61	81	79	273	448	1,488	2,365	4,490	1,956	1,567	2,638	4,938	2,638	4,938	2,300	87.2%
Southgate	0	1	9	0	20	27	0	30	70	0	0	50	97	50	97	47	94.0%
Sylvan Oaks	2	35	20	38	620	569	2	275	97	19	40	895	666	895	666	-229	-25.6%
Valley Hi - N. Laguna	5	10	24	77	34	391	15	461	559	0	92	495	950	495	950	455	91.9%
Walnut Grove	0	4	0	0	19	0	0	78	0	57	0	97	0	97	0	-97	-100.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

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Sacramento Public Library Monthly Report

Visits In

JUNE 2009	Visits In			Adult Attendance			Youth Attendance			Monthly Attendance			Cumulative Attendance			
	June 2009	YTD 2007-08	YTD 2008-09	June 2009	YTD 2007-08	YTD 2008-09	June 2009	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	% Change	YTD 2007-08	YTD 2008-09	N	%
			% Change													
Totals	30	858	509	158	3,423	3,348	598	26,175	12,231	674	756	12.2%	29,598	15,579	-14,019	-47.4%
Arcade	0	8	6	0	73	65	0	58	103	0	0	0.0%	131	168	37	28.2%
Arden-Dimick	0	10	12	0	100	124	0	248	486	7	0	-100.0%	348	610	262	75.3%
Carmichael	2	26	28	9	220	234	44	270	481	0	53	na	490	715	225	45.9%
Central	7	64	68	43	513	606	102	1,796	1,829	230	145	-37.0%	2,309	2,435	126	5.5%
Colonial Heights	0	9	15	0	56	119	0	194	402	23	0	-100.0%	250	521	271	108.4%
Belle Coolidge	0	10	21	0	67	179	0	281	524	0	0	0.0%	348	703	355	102.0%
Courtland	0	3	21	0	28	24	0	17	328	0	0	0.0%	45	352	307	682.2%
Del Paso Heights	5	12	26	9	67	67	22	185	466	0	31	na	252	533	281	111.5%
Elk Grove	0	12	24	0	104	291	0	211	808	0	0	0.0%	315	1,099	784	248.9%
Fair Oaks	2	12	14	9	142	192	80	184	421	0	89	na	326	613	287	88.0%
Franklin	4	403	7	13	452	43	80	15,785	140	0	93	na	16,237	183	-16,054	-98.9%
Galt	2	65	28	6	413	120	110	1,823	881	47	116	146.8%	2,236	1,001	-1,235	-55.2%
Isleton	0	56	65	0	68	73	0	1,209	1,275	0	0	0.0%	1,277	1,348	71	5.6%
Martin Luther King	1	32	26	1	226	126	30	887	712	0	31	na	1,113	838	-275	-24.7%
McClatchy	0	1	0	0	22	0	0	0	0	0	0	0.0%	22	0	-22	-100.0%
McKinley	0	10	8	0	83	92	0	322	316	23	0	-100.0%	405	408	3	0.7%
North Highlands-Antelope	0	13	11	0	97	103	0	478	384	0	0	0.0%	575	487	-88	-15.3%
North Natomas	0	12	19	0	62	23	0	317	609	0	0	0.0%	379	632	253	66.8%
North Sacramento	1	2	12	7	9	96	1	18	154	0	8	na	27	250	223	825.9%
Orangevale ¹	0	0	3	0	0	33	0	0	0	0	0	0.0%	0	33	33	na
Rancho Cordova	3	23	16	52	121	180	12	384	235	98	64	-34.7%	505	415	-90	-17.8%
Rio Linda	1	2	4	5	15	34	60	92	166	78	65	-16.7%	107	200	93	86.9%
South Natomas	1	32	19	3	160	169	34	755	513	0	37	na	915	682	-233	-25.5%
Southgate	1	5	6	1	42	25	23	72	149	22	24	9.1%	114	174	60	52.6%
Sylvan Oaks	0	19	26	0	208	266	0	118	297	0	0	0.0%	326	563	237	72.7%
Valley Hi - N. Laguna	0	9	4	0	58	30	0	268	155	0	0	0.0%	326	185	-141	-43.3%
Walnut Grove	0	8	20	0	17	34	0	203	397	146	0	-100.0%	220	431	211	95.9%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

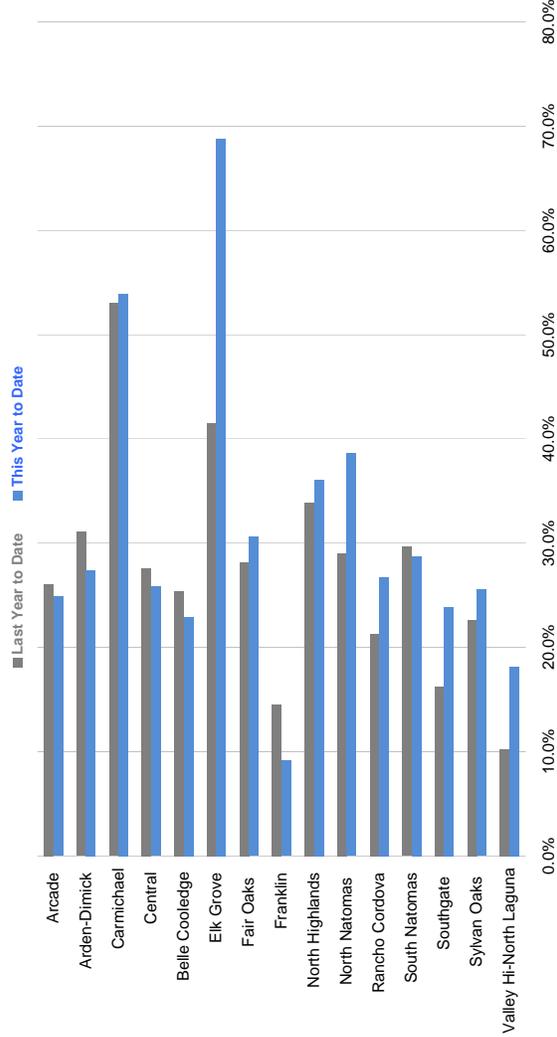
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Sacramento Public Library Monthly Report Self-Check

JUNE 2009

Branch	Monthly Circulation				Cumulative Circulation								
	June 2008	June 2009	N	Change %	% of Branch Circulation	YTD 2007-08	YTD 2008-09	N	Change %	% of Branch Circulation	2007-08	2008-09	Change
Totals	122,722	145,064	22,342	18.2%	33.5%	1,272,770	1,473,547	200,777	15.8%	28.5%	200,777	30.9%	8.4%
Arcade	5,333	1,781	-3,552	-66.6%	8.5%	53,432	55,129	1,697	3.2%	26.0%	53,432	24.8%	-4.6%
Arden-Dimick	10,907	9,606	-1,301	-11.9%	28.0%	102,391	100,145	-2,246	-2.2%	31.1%	102,391	27.4%	-11.8%
Carmichael	18,897	19,720	823	4.4%	55.5%	199,283	218,684	19,401	9.7%	53.0%	199,283	53.9%	1.8%
Central	8,913	8,737	-176	-2.0%	24.1%	108,295	111,780	3,485	3.2%	27.6%	108,295	25.8%	-6.5%
Belle Coolledge	9,504	9,276	-228	-2.4%	23.9%	104,977	101,915	-3,062	-2.9%	25.4%	104,977	22.9%	-9.8%
Elk Grove	12,145	30,311	18,166	149.6%	79.0%	130,104	221,152	91,048	70.0%	41.5%	130,104	68.8%	65.7%
Fair Oaks	10,200	10,796	596	5.8%	32.1%	101,190	111,617	10,427	10.3%	28.2%	101,190	30.6%	8.6%
Franklin	2,863	4,583	1,720	60.1%	15.2%	53,499	36,811	-16,688	-31.2%	14.5%	53,499	9.1%	-37.0%
North Highlands	11,511	13,633	2,122	18.4%	40.0%	119,022	129,522	10,500	8.8%	33.9%	119,022	36.1%	6.6%
North Natomas	3,148	4,414	1,266	40.2%	43.0%	29,115	45,862	16,747	57.5%	29.0%	29,115	38.6%	33.1%
Rancho Cordova	8,124	9,157	1,033	12.7%	27.6%	71,219	95,739	24,520	34.4%	21.3%	71,219	26.7%	25.5%
South Natomas	7,628	7,274	-354	-4.6%	28.0%	80,329	82,300	1,971	2.5%	29.6%	80,329	28.7%	-3.1%
Southgate	3,380	4,629	1,249	37.0%	25.7%	32,059	48,112	16,053	50.1%	16.3%	32,059	23.9%	46.8%
Sylvan Oaks	8,411	8,715	304	3.6%	26.7%	74,759	89,477	14,718	19.7%	22.6%	74,759	25.5%	12.9%
Valley Hi-North Laguna	1,758	2,432	674	38.3%	23.2%	13,096	25,302	12,206	93.2%	10.2%	13,096	18.2%	77.4%

Self Check as % of Branch Circulation



Sacramento Public Library Monthly Report

Virtual Self-Service

JUNE 2009

	June		June		Change		YTD		YTD		Change	
	<u>2008</u>	<u>2009</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>	<u>2007-08</u>	<u>2008-09</u>	<u>N</u>	<u>%</u>	<u>N</u>	<u>%</u>
Total Renewals	103,658	115,373	11,715	11.3%	1,276,557	1,429,675	153,118	12.0%				
External	93,493	105,612	12,119	13.0%	1,150,818	1,298,207	147,389	12.8%				
Internal	5,190	5,427	237	4.6%	68,335	70,103	1,768	2.6%				
Telephone	4,975	4,334	-641	-12.9%	57,404	61,365	3,961	6.9%				
% of All Circulation	17.7%	17.7%	0.0%	0.1%	18.8%	19.4%	0.6%	3.2%				
All Holds	125,323	148,058	22,735	18.1%	1,381,028	1,560,447	179,419	13.0%				
Self-Placed	106,198	127,607	21,409	20.2%	1,155,090	1,333,395	178,305	15.4%				
% of All Holds	84.7%	86.2%	1.4%	1.7%	83.6%	85.4%	1.8%	2.2%				
Total Electronic Access	833,827	842,247	8,420	1.0%	9,286,183	10,561,192	1,275,009	13.7%				
Catalog Searches	556,557	545,106	-11,451	-2.1%	6,776,930	6,691,461	-85,469	-1.3%				
Subscription Database Use ¹	95,123	40,964	-54,159	-56.9%	562,554	795,607	233,053	41.4%				
Library Web Site Visits ²	182,147	256,177	74,030	40.6%	1,946,699	3,074,124	1,127,425	57.9%				
Download	2,820	4,675	1,855	65.8%	28,785	44,243	15,458	53.7%				

Notes:

¹ The subscription database searches refer to totals for the previous month.

² The website visits for FY 2008-09 are projected due to the transition to the Library's new website in 2009.

Sacramento Public Library Monthly Report

Materials & Hours

JUNE 2009 Branch	Items		Titles		Open Hours			Closed Hours			
	June 2008	June 2009	June 2008	June 2009	June 2009	YTD 2007-08	YTD 2008-09	% Change	YTD 2007-08	YTD 2008-09	% Change
	2,100,251	1,987,201	485,921	475,344	4,381	53,053	52,976	-0.1%	2,781	3,199	15.0%
Arcade	80,838	79,665	66,660	65,596	188	2,121	2,166	2.1%	99	94	-5.1%
Arden-Dimick	92,409	85,064	85,808	82,370	188	2,171	2,165	-0.3%	106	81	-23.6%
Carmichael	126,775	123,514	110,246	110,108	163	2,123	2,115	-0.4%	90	161	78.9%
Central	349,055	332,933	294,266	288,300	210	2,518	2,536	0.7%	86	82	-4.7%
Colonial Heights	78,343	74,132	74,063	74,853	188	2,150	2,133	-0.8%	85	91	7.1%
Belle Cooleedge	115,295	109,734	100,656	98,114	188	2,145	2,139	-0.3%	99	105	6.1%
Courtland	20,404	16,935	15,853	15,319	10	1,355	1,027	-24.2%	86	388	351.2%
Del Paso Heights	39,878	24,074	30,725	26,679	108	1,745	1,713	-1.8%	75	108	44.0%
Elk Grove	72,490	67,182	72,052	66,935	188	2,159	1,815	-15.9%	96	419	336.5%
Fair Oaks	89,180	86,616	82,269	82,327	188	1,954	2,131	9.1%	93	106	14.0%
Franklin	91,099	90,903	75,547	78,745	131	2,315	2,502	8.1%	407	166	-59.2%
Galt	45,274	44,177	44,000	44,821	155	1,779	1,736	-2.4%	47	71	51.1%
Isleton	18,123	17,199	17,935	17,707	118	1,521	1,566	3.0%	107	65	-39.3%
Martin Luther King	122,483	110,549	108,669	99,900	188	2,146	2,140	-0.3%	102	102	0.0%
McClatchy	25,691	25,946	22,178	23,174	143	1,709	1,707	-0.1%	60	68	13.3%
McKinley	51,404	48,156	48,812	47,559	153	1,833	1,831	-0.1%	48	66	37.5%
North Highlands-Antelope	99,657	98,422	90,413	91,069	188	2,245	2,159	-3.8%	90	130	44.4%
North Natomas	25,900	27,336	26,224	28,449	190	2,145	2,014	-6.1%	96	93	-3.1%
North Sacramento	38,425	33,205	32,822	28,961	150	1,700	1,755	3.2%	120	60	-50.0%
Orangevale ¹	33,288	35,360	29,147	32,382	123	1,033	1,461	41.4%	214	54	-74.8%
Rancho Cordova	98,783	96,081	89,229	89,790	188	2,161	2,132	-1.3%	77	113	46.8%
Rio Linda	31,016	29,442	30,399	30,310	123	1,460	1,457	-0.2%	48	58	20.8%
South Natomas	89,312	84,697	73,957	73,142	188	2,090	2,153	3.0%	96	99	3.1%
Southgate	84,686	71,247	81,847	72,866	172	1,971	1,910	-3.1%	93	154	65.6%
Sylvan Oaks	97,745	95,476	95,223	95,007	210	2,391	2,371	-0.8%	97	122	25.8%
Traveling Bookmobile	8,263	8,055	5,544	5,194	34	407	402	-1.2%	0	8	na
Valley Hi - N. Laguna	44,725	42,069	40,847	39,624	158	1,856	1,863	0.4%	71	66	-7.0%
Walnut Grove	22,829	21,446	22,346	22,029	123	1,472	1,465	-0.5%	43	50	16.3%
Wanderer Bookmobile	6,881	7,586	4,110	4,813	27	378	412	9.0%	50	19	-62.0%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

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Sacramento Public Library Monthly Report Staffing

JUNE 2009	Staff	Extra Help Hours - Librarian				Extra Help Hours - Library Assistant				Extra Help Hours - Shelter				Volunteers								
		FTE	June 2009	YTD 2007-08	YTD 2008-09	Change	June 2009	YTD 2007-08	YTD 2008-09	Change	June 2009	YTD 2007-08	YTD 2008-09	Change	N	Hours	YTD 2007-08	YTD 2008-09	N	Change	%	
Totals	199.5	567	7,333	5,475	-1,858	-25.3%	2,498	25,545	24,234	-1,311	-5.1%	6,872	63,818	67,629	3,811	6.0%	458	3,245	34,797	36,412	1,615	4.6%
Arcade	8.0	12	230	140	-90	-39.1%	143	1,539	1,766	247	16.0%	179	2,079	2,041	-38	-1.8%	30	236	1,725	1,495	-230	-13.3%
Arden- Dimick	8.5	49	302	252	-50	-16.6%	116	1,389	1,160	-229	-16.5%	304	2,600	2,802	202	7.8%	21	287	2,652	2,732	80	3.0%
Carmichael	11.0	138	745	1,997	1,252	168.1%	188	1,959	2,816	857	43.7%	382	5,123	5,198	75	1.5%	43	335	3,416	3,635	219	6.4%
Central	38.5	86	1,884	737	-1,147	-60.9%	191	1,580	2,278	698	44.2%	1,653	12,490	13,492	1,002	8.0%	15	274	2,063	2,585	522	25.3%
Colonial Heights	8.0	36	1,326	335	-991	-74.7%	246	1,835	1,313	-522	-28.4%	168	0	1,999	1,999	na	9	85	693	1,011	318	45.9%
Belle Coolidge	10.0	46	421	486	65	15.4%	84	1,522	1,133	-389	-25.6%	519	4,487	4,883	396	8.8%	64	398	4,906	4,158	-748	-15.2%
Courtland	1.0	0	0	0	0	0.0%	42	138	154	16	11.6%	141	685	606	-79	-11.5%	6	40	857	156	-701	-81.8%
Del Paso Heights	3.5	7	0	24	24	na	10	183	138	-45	-24.6%	82	1,017	796	-221	-21.7%	2	33	75	146	71	94.7%
Elk Grove	11.5	28	31	149	118	380.6%	135	330	1,245	915	277.3%	407	2,480	3,096	616	24.8%	23	11	1,760	1,877	117	6.6%
Fair Oaks	9.5	35	233	216	-17	-7.3%	12	1,052	489	-563	-53.5%	299	2,395	2,776	381	15.9%	15	111	1,163	1,732	569	48.9%
Franklin	8.0	0	273	80	-193	-70.7%	45	1,261	769	-492	-39.0%	391	3,157	3,452	295	9.3%	19	163	2,576	1,999	-577	-22.4%
Galt	3.0	0	0	0	0	0.0%	64	1,558	822	-736	-47.2%	105	1,383	1,314	-69	-5.0%	13	71	663	741	78	11.8%
Isleton	1.0	0	0	0	0	0.0%	22	601	214	-387	-64.4%	108	1,666	1,623	-43	-2.6%	0	0	0	8	8	na
Martin Luther King	7.5	44	0	241	241	na	96	262	431	169	64.5%	231	3,666	2,546	-1,120	-30.6%	18	115	898	967	69	7.7%
McClatchy	2.5	0	0	0	0	0.0%	46	399	383	-16	-4.0%	43	504	449	-55	-10.9%	10	48	678	752	74	10.9%
McKinley	4.5	0	0	0	0	0.0%	87	548	567	19	3.5%	67	969	1,172	203	20.9%	4	17	371	399	28	7.5%
North Highlands-Antelope	8.5	24	249	218	-31	-12.4%	28	453	557	104	23.0%	220	2,868	2,776	-92	-3.2%	9	74	1,638	1,415	-223	-13.6%
North Natomas	5.5	0	0	0	0	0.0%	27	358	439	81	22.6%	80	988	1,042	54	5.5%	50	8	346	152	-194	-56.1%
North Sacramento	3.5	0	0	0	0	0.0%	64	203	344	141	69.5%	0	1,063	739	-324	-30.5%	3	11	115	284	169	147.0%
Orangevale ¹	2.5	0	0	0	0	0.0%	94	368	414	46	12.5%	147	575	844	269	46.8%	4	78	523	734	211	40.3%
Rancho Cordova	8.0	22	652	227	-425	-65.2%	214	1,894	1,698	-196	-10.3%	314	3,288	2,669	-619	-18.8%	24	193	2,333	2,099	-234	-10.0%
Rio Linda	2.5	0	0	0	0	0.0%	36	324	231	-93	-28.7%	44	129	482	353	273.6%	3	13	85	187	102	120.0%
South Natomas	7.5	12	646	112	-534	-82.7%	93	725	881	156	21.5%	219	2,528	2,613	85	3.4%	30	239	2,073	2,947	874	42.2%
Southgate	7.5	18	232	186	-46	-19.8%	69	1,715	1,342	-373	-21.7%	229	2,590	2,532	-58	-2.2%	9	166	1,264	1,621	357	28.2%
Sylvan Oaks	8.5	8	109	75	-34	-31.2%	202	1,579	1,647	68	4.3%	317	2,778	3,245	467	16.8%	23	141	1,398	1,536	138	9.9%
Traveling Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%
Valley Hi - N. Laguna	5.5	0	0	0	0	0.0%	85	1,214	718	-496	-40.9%	106	884	981	97	11.0%	4	29	192	381	189	98.4%
Walnut Grove	2.0	0	0	0	0	0.0%	59	556	265	-291	-52.3%	117	1,426	1,461	35	2.5%	7	69	334	663	329	98.5%
Wanderer Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

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SACRAMENTO PUBLIC LIBRARY

MONTHLY PUBLIC SERVICES STATISTICS

May 2009

Sacramento Public Library Monthly Report Summary

<u>MAY 2009</u>	<u>May 2008</u>	<u>May 2009</u>	<u>Change</u>		<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change</u>	
			<u>N</u>	<u>%</u>			<u>N</u>	<u>%</u>
<u>Customers & Circulation</u>								
Items Circulated	571,874	608,553	36,679	6.4%	6,220,491	6,733,913	513,422	8.3%
Interlibrary Loan								
Loaned to Client Libraries	1,031	9,819	8,788	852.4%	54,732	101,046	na	na
Borrowed from Client Libraries	10,886	10,005	-881	-8.1%	94,119	114,760	na	na
All Other Loans	214	165	-49	-22.9%	2,505	2,389	na	na
New Customers Registered	6,047	6,097	50	0.8%	73,793	77,854	4,061	5.5%
Total Customers ¹	489,903	553,948	64,045	13.1%	na	na	na	na
Adult	321,078	354,675	33,597	10.5%	na	na	na	na
Juvenile	155,464	174,544	19,080	12.3%	na	na	na	na
E-card Only ¹	12,451	22,766	na	82.8%	na	na	na	na
Other	910	963	53	5.8%	na	na	na	na
Total Customers as % of Total Population ²	36.7%	41.0%	4.3%	11.7%	na	na	na	na
Library Visits	242,987	241,722	-1,265	-0.5%	2,806,111	2,624,454	-181,657	-6.5%
Reference Questions Answered	47,571	43,914	-3,657	-7.7%	443,466	462,552	19,086	4.3%
<u>Programs</u>								
TOTAL PROGRAMS - #	265	281	16	6.0%	2,816	3,411	595	21.1%
TOTAL ATTENDANCE	6,516	7,166	650	10.0%	83,161	97,789	14,628	17.6%
Family Programs - #	18	32	14	77.8%	294	415	121	41.2%
Family Programs - Attendance	763	1,097	334	43.8%	14,713	16,257	1,544	10.5%
Toddler Programs - #	31	44	13	41.9%	337	485	148	43.9%
Toddler Programs - Attendance	918	1,512	594	64.7%	9,697	17,426	7,729	79.7%
Preschool Programs - #	73	72	-1	-1.4%	702	801	99	14.1%
Preschool Programs - Attendance	1,948	1,935	-13	-0.7%	19,787	23,685	3,898	19.7%
School Age Programs - #	49	35	-14	-28.6%	571	685	114	20.0%
School Age Programs - Attendance	1,169	881	-288	-24.6%	22,817	23,638	821	3.6%
Teen Programs - #	43	43	0	0.0%	418	490	72	17.2%
Teen Programs - Attendance	559	585	26	4.7%	5,815	8,542	2,727	46.9%
Adult Programs - #	51	54	3	5.9%	478	534	56	11.7%
Adult Programs - Attendance	1,111	1,131	20	1.8%	10,143	8,216	-1,927	-19.0%
Senior Programs - #	0	1	1	na	16	1	-15	-93.8%
Senior Programs - Attendance	48	25	-23	-47.9%	189	25	-164	-86.8%
<u>Community</u>								
Community Meeting/Meeting Room Use - #	325	328	3	0.9%	3,467	3,307	-160	-4.6%
Hours Used	821	1,195	374	45.6%	10,080	11,229	1,149	11.4%
Attendance	6,307	6,878	571	9.1%	66,522	66,779	257	0.4%
Community Meetings - # presentations by staff	62	51	-11	-17.7%	272	440	168	61.8%
Total Attendance	6,804	4,190	-2,614	-38.4%	16,008	23,963	7,955	49.7%
Attendance - Adults	822	1,517	695	84.5%	4,164	6,752	2,588	62.2%
Attendance - Youth	5,982	2,673	-3,309	-55.3%	11,844	17,211	5,367	45.3%
Community Group Visits to Library - #	53	55	2	3.8%	833	479	-354	-42.5%
Total Attendance	1,656	2,132	476	28.7%	28,924	14,823	-14,101	-48.8%
Attendance - Adults	377	345	-32	-8.5%	3,316	3,190	-126	-3.8%
Attendance - Youth	1,279	1,787	508	39.7%	25,608	11,633	-13,975	-54.6%
<u>Internet Access Totals</u>								
Total Available Time	77,527	48,238	-29,289	-37.8%	831,202	824,193	-7,009	-0.8%
Total Time Used	46,892	26,357	-20,535	-43.8%	474,043	481,544	7,501	1.6%
% of Available Time Used	60.5%	54.6%	-5.8%	-9.7%	57.0%	58.4%	1.4%	2.4%
Booking Slots Used-% of Avail.	103.6%	98.5%	-5.1%	-4.9%	na	na	na	na
<u>Customer Self-Service</u>								

Sacramento Public Library Monthly Report Summary

MAY 2009	May	May	Change		YTD	YTD	Change		
	2008	2009	N	%	2007-08	2008-09	N	%	
Self-Check Circulation	103,558	129,422	25,864	25.0%	1,150,048	1,328,483	178,435	15.5%	
% of All Circulation for Self-Check Branches	28.1%	33.6%	5.6%	19.9%	28.2%	30.6%	2.4%	8.5%	
% of All Circulation for System	18.2%	21.3%	3.1%	16.9%	18.5%	19.7%	1.2%	6.7%	
Total Customer-Completed Renewals	109,546	125,801	16,255	14.8%	1,172,899	1,314,302	141,403	12.1%	
Computer Renewal - External	98,494	114,612	16,118	16.4%	1,057,325	1,192,595	135,270	12.8%	
Computer Renewal - Internal	6,058	6,157	99	1.6%	63,145	64,676	1,531	2.4%	
Telephone Renewal	4,994	5,032	38	0.8%	52,429	57,031	4,602	8.8%	
% of All Circulation for System	19.2%	20.7%	1.4%	7.4%	18.9%	19.5%	0.6%	3.1%	
Total Holds Placed	118,659	135,820	17,161	14.5%	1,255,705	1,412,389	156,684	12.5%	
Customer-Placed Holds	99,215	118,327	19,112	19.3%	1,048,892	1,205,788	156,896	15.0%	
% of All Holds Placed	83.6%	87.1%	3.5%	4.2%	83.5%	85.4%	1.8%	2.2%	
Total Library Catalog Searches	829,550	734,688	-94,862	-11.4%	8,452,356	9,785,852	1,333,496	15.8%	
Catalog Searches - External ³	593,216	483,098	-110,118	-18.6%	6,220,373	6,146,355	-74,018	-1.2%	
% of Total Searches	71.5%	65.8%	-5.8%	-8.0%	73.6%	62.8%	-10.8%	-14.7%	
Subscription Database Searches ⁴	82,414	47,394	-35,020	-42.5%	467,431	754,643	287,212	61.4%	
Web Page Visits - External	153,920	256,177	102,257	66.4%	1,764,552	2,817,947	1,053,395	59.7%	
Electronic Databases	41	40	-1	-2.4%	na	na	na	na	
Download ⁵	2,752	4,675	1,923	69.9%	25,965	39,568	13,603	52.4%	
Notices Sent for Holds and Overdues - Total	137,379	120,316	-17,063	-12.4%	1,181,099	1,259,214	78,115	6.6%	
Delivered via E-mail	94,682	80,304	-14,378	-15.2%	684,813	796,324	111,511	16.3%	
% of Total	68.9%	66.7%	-2%	-3.2%	58.0%	63.2%	5.3%	9.1%	
Delivered via Automated Telephone System	34,627	31,736	-2,891	-8.3%	402,639	377,992	-24,647	-6.1%	
% of Total	25.2%	26.4%	1.2%	4.6%	34.1%	30.0%	-4.1%	-11.9%	
Delivered via Traditional Mail	8,070	8,276	206	2.6%	93,647	84,898	-8,749	-9.3%	
% of Total	5.9%	6.9%	1.0%	17.1%	7.9%	6.7%	-1.2%	-15.0%	
Resources									
Open Hours	4,608	4,359	-249	-5.4%	48,652	48,595	-57	-0.1%	
Closed Hours	182	371	189	103.8%	2,754	3,019	265	9.6%	
Staff FTE	199	199.5	0.5	0.3%	na	na	na	na	
Extra Help Staff Total Hours Used	7,853	8,774	921	11.7%	88,972	87,401	-1,571	-1.8%	
Librarian Hours	408	491	83	20.3%	6,861	4,908	-1,953	-28.5%	
Library Assistant Hours	2,063	2,350	287	13.9%	23,570	21,736	-1,834	-7.8%	
Shelver Hours	5,382	5,933	551	10.2%	58,541	60,757	2,216	3.8%	
Volunteers - #	379	437	58	15.3%	na	na	na	na	
Volunteers - Hours	3,220	3,080	-140	-4.3%	31,857	33,167	1,310	4.1%	
Items - Total	2,090,857	2,002,739	-88,118	-4.2%	na	na	na	na	
Items Added	11,236	14,055	2,819	25.1%	115,407	132,859	17,452	15.1%	
Titles - Total	485,132	475,812	-9,320	-1.9%	na	na	na	na	
Titles Added	1,752	2,239	487	27.8%	18,664	20,756	2,092	11.2%	
Bookable Public Access Internet PCs	379	365	-14	-3.7%	na	na	na	na	
Express Public Access Internet PCs	16	25	9	56.3%	na	na	na	na	

Notes:

¹ The distribution for total customer types began with the January 2007 report. E-Card data are a cumulative total that began in October 2007.

² The population estimates used are from the California Department of Finance.

<http://www.dof.ca.gov/HTML/DEMOGRAP/ReportsPapers/Estimates/E1/documents/E-1table.xls>

Last year = 1,335,969

This year = 1,351,825

³ The external catalog search data do not include search statistics from Encore.

⁴ The subscription database searches refer to totals for the previous month.

⁵ The download service began in August 2006.

Sacramento Public Library Monthly Report Customers

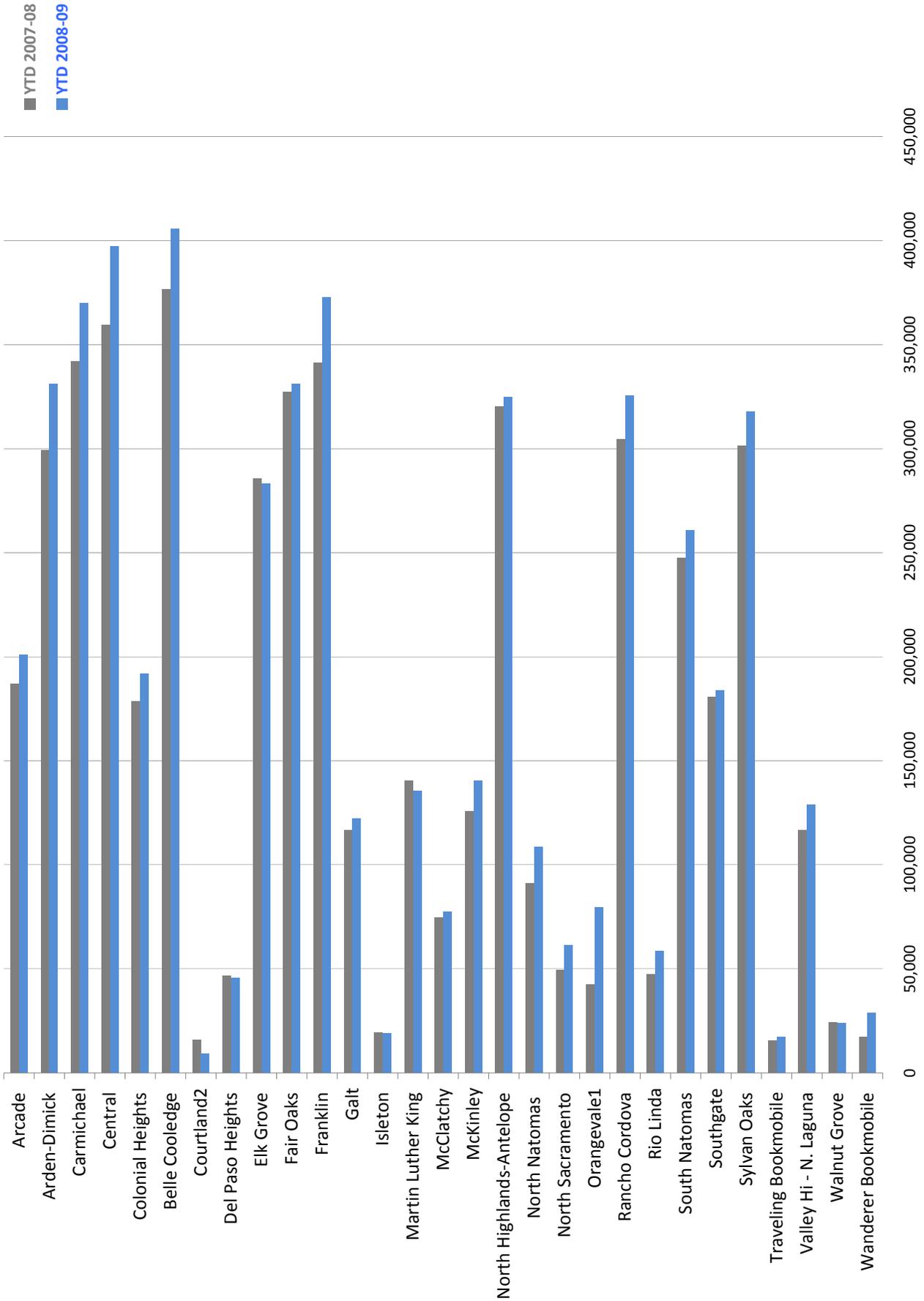
Branches	Monthly New Customers			Cumulative New Customers			Total Customers		
	May 2008	May 2009	% Change	YTD 2007-08	YTD 2008-09	Change N	2007-08	2008-09	Change N %
	6,047	6,097	0.8%	73,793	77,854	4,061	489,903	553,948	64,045 13.1%
Arcade	183	194	6.0%	2,402	3,032	630	16,014	18,577	2,563 16.0%
Arden-Dimick	208	232	11.5%	2,474	2,937	463	21,355	23,752	2,397 11.2%
Carmichael	250	243	-2.8%	3,356	3,279	-77	25,432	28,021	2,589 10.2%
Central	509	505	-0.8%	6,557	6,373	-184	46,257	51,936	5,679 12.3%
Colonial Heights	249	213	-14.5%	2,926	3,073	147	22,260	24,822	2,562 11.5%
Belle Coolidge	182	191	4.9%	2,709	2,731	22	26,897	28,752	1,855 6.9%
Courtland ³	4	0	-100.0%	77	74	-3	654	739	85 13.0%
Del Paso Heights	75	79	5.3%	793	1,378	585	7,342	7,930	588 8.0%
Elk Grove	373	493	32.2%	3,471	5,459	1,988	34,599	38,730	4,131 11.9%
Fair Oaks	259	291	12.4%	2,636	2,727	91	23,774	25,817	2,043 8.6%
Franklin	145	244	68.3%	3,733	3,891	158	21,777	24,831	3,054 14.0%
Galt	162	169	4.3%	1,545	1,522	-23	11,999	12,797	798 6.7%
Isleton	2	1	-50.0%	85	95	10	863	910	47 5.4%
Martin Luther King	172	162	-5.8%	2,456	2,559	103	19,305	21,055	1,750 9.1%
McClatchy	43	29	-32.6%	322	312	-10	2,427	2,773	346 14.3%
McKinley	109	136	24.8%	1,263	1,409	146	11,553	12,767	1,214 10.5%
North Highlands-Antelope	370	398	7.6%	4,424	4,737	313	38,448	41,883	3,435 8.9%
North Natomas	75	67	-10.7%	1,062	1,363	301	5,266	6,923	1,657 31.5%
North Sacramento	56	95	69.6%	882	887	5	7,401	7,974	573 7.7%
Orangevale ¹	58	77	32.8%	432	1,112	680	6,352	7,379	1,027 16.2%
Rancho Cordova	274	337	23.0%	3,376	3,691	315	27,647	30,506	2,859 10.3%
Rio Linda	72	77	6.9%	543	698	155	4,985	5,522	537 10.8%
South Natomas	281	293	4.3%	3,826	4,117	291	28,910	32,635	3,725 12.9%
Southgate	209	184	-12.0%	2,522	2,537	15	20,423	22,596	2,173 10.6%
Sylvan Oaks	284	282	-0.7%	3,773	4,143	370	28,229	32,096	3,867 13.7%
Traveling Bookmobile	11	6	-45.5%	97	127	30	929	999	70 7.5%
Valley Hi - N. Laguna	194	176	-9.3%	2,168	1,990	-178	11,886	13,771	1,885 15.9%
Walnut Grove	7	22	214.3%	122	138	16	1,272	1,324	52 4.1%
Wanderer Bookmobile	15	8	-46.7%	106	77	-29	936	1,031	95 10.1%
Other Circulating Entities									
Books by Mail	1	0	-100.0%	7	4	-3	156	158	2 1.3%
ILL	3	3	0.0%	36	28	-8	622	632	10 1.6%
Misc Circ ²	1,212	890	-26.6%	13,612	11,354	-2,258	13,933	24,310	10,377 74.5%

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² Count includes e-card customers as of 9/2007
- ³ Courtland closed for expansion and remodeling in April and will open in mid-June 2009.

Sacramento Public Library Monthly Report

Circulation Comparison



Sacramento Public Library Monthly Report

Circulation

MAY 2009	Monthly Circulation			Monthly Circ. per Open Hour			Cumulative Circulation			
	May 2008	May 2009	% Change	May 2008	May 2009	% Change	YTD 2007-08	YTD 2008-09	Change N	%
Totals	571,874	608,553	6.4%	2,630	2,839	8.0%	6,220,491	6,733,913	513,422	8.3%
Arcade	16,661	18,122	8.8%	91	104	13.7%	186,979	200,941	13,962	7.5%
Arden-Dimick	28,217	29,675	5.2%	176	173	-2.2%	299,090	331,121	32,031	10.7%
Carmichael	30,930	34,130	10.3%	162	185	14.5%	341,925	369,915	27,990	8.2%
Central	33,480	35,731	6.7%	151	169	11.8%	359,269	396,990	37,721	10.5%
Colonial Heights	16,761	17,140	2.3%	92	100	8.8%	178,497	191,979	13,482	7.6%
Belle Coolidge	34,695	34,915	0.6%	193	203	5.3%	376,387	405,643	29,256	7.8%
Courtland ²	1,450	55	-96.2%	14	0	-100.0%	16,023	9,311	-6,712	-41.9%
Del Paso Heights	3,969	3,766	-5.1%	27	26	-3.8%	46,536	45,737	-799	-1.7%
Elk Grove	24,658	31,772	28.9%	137	182	32.5%	285,540	282,988	-2,552	-0.9%
Fair Oaks	29,138	28,010	-3.9%	162	160	-1.1%	327,281	331,085	3,804	1.2%
Franklin	30,360	30,524	0.5%	147	122	-17.2%	341,136	372,813	31,677	9.3%
Galt	10,708	11,013	2.8%	67	73	9.7%	116,458	122,323	5,865	5.0%
Isleton	2,060	2,349	14.0%	13	18	42.5%	19,206	18,897	-309	-1.6%
Martin Luther King	12,817	11,185	-12.7%	71	65	-8.7%	140,548	135,481	-5,067	-3.6%
McClatchy	7,149	7,108	-0.6%	47	49	5.0%	74,593	77,486	2,893	3.9%
McKinley	11,734	12,562	7.1%	73	83	12.7%	125,896	140,446	14,550	11.6%
North Highlands-Antelope	27,987	27,890	-0.3%	155	152	-2.0%	320,366	324,747	4,381	1.4%
North Natomas	9,129	9,268	1.5%	55	55	8.1%	91,037	108,574	17,537	19.3%
North Sacramento	5,215	5,679	8.9%	34	40	18.2%	49,400	61,244	11,844	24.0%
Orangevale ¹	6,218	7,071	13.7%	51	57	12.8%	42,361	79,486	37,125	87.6%
Rancho Cordova	27,806	28,113	1.1%	152	163	7.6%	304,469	325,405	20,936	6.9%
Rio Linda	4,635	5,248	13.2%	35	42	19.6%	47,328	58,422	11,094	23.4%
South Natomas	21,888	22,108	1.0%	120	129	7.5%	247,436	260,623	13,187	5.3%
Southgate	16,530	16,361	-1.0%	103	102	-1.0%	180,543	183,679	3,136	1.7%
Sylvan Oaks	26,770	27,203	1.6%	133	148	11.6%	301,193	317,706	16,513	5.5%
Traveling Bookmobile	1,395	1,709	22.5%	40	50	26.1%	15,662	17,326	1,664	10.6%
Valley Hi - N. Laguna	10,862	10,809	-0.5%	67	69	4.0%	116,699	128,920	12,221	10.5%
Walnut Grove	2,478	2,418	-2.4%	19	20	3.1%	24,181	23,790	-391	-1.6%
Wanderer Bookmobile	1,593	3,609	126.6%	48	100	107.7%	17,306	28,848	11,542	66.7%
Other Circulating Entities										
Books by Mail	1,044	1,112	6.5%	na	na	na	11,088	12,322	1,234	11.1%
Borrower's Help Desk	0	0	0.0%	na	na	na	4,404	98	-4,306	-97.8%
ILL	214	165	-22.9%	na	na	na	2,579	2,389	-190	-7.4%
Misc Circ	572	376	-34.3%	na	na	na	5,886	4,130	-1,756	-29.8%
Telis	452	881	94.9%	na	na	na	4,306	8,636	4,330	100.6%
Customer										
Online	104,553	120,769	15.5%	na	na	na	1,120,489	1,257,285	136,796	12.2%
Telephone	4,994	5,032	0.8%	na	na	na	52,429	57,559	5,130	9.8%
Download	2,752	4,675	69.9%	na	na	na	25,965	39,568	13,603	52.4%

Notes

¹ Orangevale was closed for remodeling for several months in FY 2007-08.

² Courtland closed for expansion and remodeling in April and will open in mid-June 2009.

Sacramento Public Library Monthly Report

Program Totals

MAY 2009	Monthly Program Totals			Cumulative Program Totals			Monthly Attendance			Cumulative Attendance						
	May 2008	May 2009	% Change	YTD 2007-08	YTD 2008-09	Change N %	May 2008	May 2009	% Change	Avg. 2008	Avg. 2009	YTD 2007-08	YTD 2008-09	Change N %	Avg. 2008	Avg. 2009
Totals	265	281	6.0%	2,816	3,411	595 21.1%	6,516	7,166	10.0%	24.6	25.5	83,207	97,789	14,582 17.5%	29.5	28.7
Arcade	15	13	-13.3%	149	182	33 22.1%	232	190	-18.1%	15.5	14.6	2,238	3,126	888 39.7%	15.0	17.2
Arden-Dimick	15	13	-13.3%	152	157	5 3.3%	565	538	-4.8%	37.7	41.4	4,883	5,945	1,062 21.7%	32.1	37.9
Carmichael	23	23	0.0%	204	233	29 14.2%	466	596	27.9%	20.3	25.9	6,357	6,227	-130 -2.0%	31.2	26.7
Central	24	39	62.5%	197	316	119 60.4%	1,146	1,221	6.5%	47.8	31.3	13,141	9,637	-3,504 -26.7%	66.7	30.5
Colonial Heights	9	12	33.3%	39	130	91 233.3%	434	289	-33.4%	48.2	24.1	1,245	2,813	1,568 125.9%	31.9	21.6
Community Relations	0	0	0.0%	0	0	0 0.0%	0	0	0.0%	0.0	0.0	0	0	0 0.0%	0.0	0.0
Belle Coolidge	16	13	-18.8%	146	193	47 32.2%	439	242	-44.9%	27.4	18.6	4,123	6,743	2,620 63.5%	28.2	34.9
Courtland ²	1	0	-100.0%	10	138	128 1280.0%	69	0	-100.0%	69.0	0.0	568	2,732	2,164 381.0%	56.8	19.8
Del Paso Heights ³	4	0	-100.0%	41	59	18 43.9%	43	0	-100.0%	10.8	0.0	632	925	293 46.4%	15.4	15.7
Elk Grove	5	18	260.0%	90	119	29 32.2%	58	853	1370.7%	11.6	47.4	2,770	5,893	3,123 112.7%	30.8	49.5
Fair Oaks	7	5	-28.6%	105	120	15 14.3%	114	93	-18.4%	16.3	18.6	3,101	5,097	1,996 64.4%	29.5	42.5
Franklin	4	3	-25.0%	94	79	-15 -16.0%	73	137	87.7%	18.3	45.7	4,666	4,149	-517 -11.1%	49.6	52.5
Galt	16	18	12.5%	152	198	46 30.3%	305	343	12.5%	19.1	19.1	3,987	4,484	497 12.5%	26.2	22.6
Isleton	22	12	-45.5%	173	149	-24 -13.9%	332	234	-29.5%	15.1	19.5	3,620	3,127	-493 -13.6%	20.9	21.0
Martin Luther King	14	11	-21.4%	133	122	-11 -8.3%	304	201	-33.9%	21.7	18.3	3,384	2,549	-835 -24.7%	25.4	20.9
McClatchy	11	6	-45.5%	97	94	-3 -3.1%	134	101	-24.6%	12.2	16.8	1,452	1,644	192 13.2%	15.0	17.5
McKinley	1	10	900.0%	85	91	6 7.1%	23	453	1869.6%	23.0	45.3	3,506	4,020	514 14.7%	41.2	44.2
North Highlands-Antelope	7	3	-57.1%	116	98	-18 -15.5%	66	16	-75.8%	66.0	5.3	3,274	2,294	-980 -29.9%	28.2	23.4
North Natomas	7	7	0.0%	104	83	-21 -20.2%	168	80	-52.4%	24.0	11.4	1,904	1,746	-158 -8.3%	18.3	21.0
North Sacramento	2	5	150.0%	21	60	39 185.7%	68	189	177.9%	34.0	37.8	613	2,185	1,572 256.4%	29.2	36.4
Orangevale ¹	0	5	na	11	33	22 200.0%	0	140	na	0.0	28.0	481	1,223	742 154.3%	43.7	37.1
Rancho Cordova	13	17	30.8%	150	177	27 18.0%	594	417	-29.8%	45.7	24.5	7,016	6,828	-188 -2.7%	46.8	38.6
Rio Linda	4	6	50.0%	52	67	15 28.8%	61	96	57.4%	15.3	16.0	805	888	83 10.3%	15.5	13.3
South Natomas	16	13	-18.8%	234	189	-45 -19.2%	205	318	55.1%	12.8	24.5	3,595	5,492	1,897 52.8%	15.4	29.1
Southgate	5	5	0.0%	58	56	-2 -3.4%	99	75	-24.2%	19.8	15.0	1,364	1,374	10 0.7%	23.5	24.5
Sylvan Oaks	20	12	-40.0%	153	148	-5 -3.3%	328	229	-30.2%	16.4	19.1	3,227	4,397	1,170 36.3%	21.1	29.7
Technology Training	0	0	0.0%	0	0	0 0.0%	0	0	0.0%	0.0	0.0	0	0	0 0.0%	0.0	0.0
Valley Hi - N. Laguna	9	5	-44.4%	24	71	47 195.8%	134	101	-24.6%	14.9	20.2	424	1,247	823 194.1%	17.7	17.6
Walnut Grove	1	7	600.0%	26	49	23 88.5%	56	14	-75.0%	56.0	2.0	831	1,004	173 20.8%	32.0	20.5

Notes
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² Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
³ Del Paso Heights data are not available for May 2009.

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Sacramento Public Library Monthly Report

Adult Programs

MAY 2009	Adult Program Attendance					Senior Program Attendance					Family Program Attendance																	
	May 2009	YTD 2007-08	YTD 2008-09	% Change	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change											
	2009	2007-08	2008-09	% Change	2007-08	2008-09	% Change	2009	2007-08	2008-09	% Change	2009	2007-08	2008-09	% Change	2009	2007-08	2008-09	% Change									
Totals	54	478	534	11.7%	1,025	106	10,143	8,216	-19.0%	1	16	1	93.8%	25	0	189	25	-86.8%	32	294	415	41.2%	381	716	14,713	16,257	10.5%	
Arcade	1	29	31	6.9%	8	0	445	275	-38.2%	0	4	0	0.0%	0	0	0	0.0%	0	3	24	38	58.3%	17	25	259	628	142.5%	
Arden-Dimitick	4	35	49	40.0%	57	0	671	898	33.8%	0	4	0	-100.0%	0	95	0	-100.0%	0	1	2	9	350.0%	28	75	71	642	804.2%	
Carmichael	4	28	20	-28.6%	42	0	906	257	-71.6%	1	0	1	na	25	0	25	na	0	3	24	31	29.2%	23	61	1,158	713	-38.4%	
Central	20	67	125	86.6%	678	106	4,304	2,836	-34.1%	0	0	0	0.0%	0	0	0	0.0%	0	2	37	43	16.2%	62	82	6,794	3,515	-48.3%	
Colonial Heights	0	1	7	600.0%	0	0	43	75	74.4%	0	0	0	0.0%	0	0	0	0.0%	0	6	8	46	475.0%	31	113	627	1,283	104.6%	
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	
Belle Colledge	7	20	52	160.0%	119	0	294	950	223.1%	0	12	0	-100.0%	0	94	0	-100.0%	0	1	11	19	72.7%	28	54	413	1,177	185.0%	
Courtland ¹	0	1	2	100.0%	0	0	7	29	314.3%	0	0	0	0.0%	0	0	0	0.0%	0	0	0	1	4	300.0%	0	0	70	151	115.7%
Del Paso Heights ³	0	0	1	na	0	0	0	8	na	0	0	0	0.0%	0	0	0	0.0%	0	0	11	13	18.2%	0	0	242	563	132.6%	
Elk Grove	0	5	11	120.0%	0	0	113	104	-8.0%	0	0	0	0.0%	0	0	0	0.0%	0	1	8	8	0.0%	10	22	126	150	19.0%	
Fair Oaks	4	22	26	18.3%	32	0	290	264	-9.0%	0	0	0	0.0%	0	0	0	0.0%	0	1	9	13	44.4%	22	39	408	931	128.2%	
Franklin	0	6	0	-100.0%	0	0	119	0	-100.0%	0	0	0	0.0%	0	0	0	0.0%	0	0	18	4	-77.8%	0	0	1,006	417	-58.5%	
Galt	3	22	24	9.1%	38	0	167	212	26.9%	0	0	0	0.0%	0	0	0	0.0%	0	4	19	30	57.9%	34	53	303	366	20.8%	
Isleton	0	4	10	150.0%	0	0	47	82	74.5%	0	0	0	0.0%	0	0	0	0.0%	0	1	1	2	100.0%	10	4	25	39	56.0%	
Martin Luther King	1	23	7	-69.6%	3	0	121	21	-82.6%	0	0	0	0.0%	0	0	0	0.0%	0	0	6	3	-50.0%	0	0	205	108	-47.3%	
McClatchy	1	42	35	-16.7%	8	0	367	299	-18.5%	0	0	0	0.0%	0	0	0	0.0%	0	0	2	4	100.0%	0	0	48	151	214.6%	
McKinley	0	1	1	0.0%	0	0	62	90	45.2%	0	0	0	0.0%	0	0	0	0.0%	0	0	12	4	-66.7%	0	0	594	524	-11.8%	
North Highlands-Antelope	2	11	10	-9.1%	10	0	102	61	-40.2%	0	0	0	0.0%	0	0	0	0.0%	0	0	0	9	9	0.0%	0	0	359	314	-12.5%
North Natomas	0	5	6	20.0%	0	0	23	49	113.0%	0	0	0	0.0%	0	0	0	0.0%	0	0	5	6	20.0%	0	0	182	106	-41.8%	
North Sacramento	0	1	0	-100.0%	0	0	7	0	-100.0%	0	0	0	0.0%	0	0	0	0.0%	0	0	4	10	150.0%	0	0	119	294	147.1%	
Orangevale	0	2	7	250.0%	0	0	66	124	87.9%	0	0	0	0.0%	0	0	0	0.0%	0	2	18	4	100.0%	0	0	115	164	42.6%	
Rancho Cordova	2	18	31	72.2%	19	0	279	499	78.9%	0	0	0	0.0%	0	0	0	0.0%	0	2	2	0	0.0%	46	64	686	1,916	179.3%	
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%	0	1	1	5	400.0%	6	11	32	62	93.8%	
South Natomas	0	77	27	-64.9%	0	0	510	331	-35.1%	0	0	0	0.0%	0	0	0	0.0%	0	5	48	47	-2.1%	48	82	594	1,263	112.6%	
Southgate	1	2	2	0.0%	2	0	11	16	45.5%	0	0	0	0.0%	0	0	0	0.0%	0	2	0	0	0.0%	0	0	24	0	-100.0%	
Sylvan Oaks	2	55	43	-21.8%	7	0	979	462	-52.8%	0	0	0	0.0%	0	0	0	0.0%	0	0	3	0	-100.0%	0	0	40	0	-100.0%	
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0.0%	0	1	3	13	333.3%	16	31	68	411	504.4%	
Walnut Grove	2	1	7	600.0%	2	0	210	274	30.5%	0	0	0	0.0%	0	0	0	0.0%	0	0	6	18	200.0%	0	0	145	369	154.5%	

Notes:
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 2. Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
 3. Del Paso Heights data are not available for May 2009.

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Sacramento Public Library Monthly Report

Teen Programs

MAY 2009	Teen Programs				Teen Program Attendance				
	May 2009	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change
Totals	43	418	490	17.2%	86	499	5,815	8,542	46.9%
Arcade	2	35	32	-8.6%	2	9	346	417	20.5%
Arden-Dimick	0	26	12	-53.8%	0	0	195	97	-50.3%
Carmichael	2	37	47	27.0%	13	28	525	655	24.8%
Central	6	48	64	33.3%	15	51	976	959	-1.7%
Colonial Heights	1	2	16	700.0%	3	31	50	343	586.0%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%
Belle Coolidge	5	34	40	17.6%	0	41	411	366	-10.9%
Courtland ²	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights ³	0	25	34	36.0%	0	0	236	285	20.8%
Elk Grove	2	22	17	-22.7%	0	23	313	196	-37.4%
Fair Oaks	0	6	5	-16.7%	0	0	71	26	-63.4%
Franklin	2	27	23	-14.8%	0	78	543	532	-2.0%
Galt	0	9	8	-11.1%	0	0	134	87	-35.1%
Isleton	0	12	2	-83.3%	0	0	133	16	-88.0%
Martin Luther King	0	3	2	-33.3%	0	0	62	30	-51.6%
McClatchy	1	6	7	16.7%	0	6	64	55	-14.1%
McKinley	1	10	12	20.0%	0	8	126	156	23.8%
North Highlands-Antelope	1	9	7	-22.2%	0	6	170	55	-67.6%
North Natomas	7	28	26	-7.1%	0	80	438	286	-34.7%
North Sacramento	0	4	8	100.0%	0	0	55	157	185.5%
Orangevale ¹	0	0	2	na	0	0	0	12	na
Rancho Cordova	9	13	53	307.7%	36	81	268	1,343	401.1%
Rio Linda	0	4	5	25.0%	0	0	23	8	-65.2%
South Natomas	2	32	34	6.3%	17	47	357	2,033	469.5%
Southgate	0	12	14	16.7%	0	0	172	217	26.2%
Sylvan Oaks	2	14	18	28.6%	0	10	147	154	4.8%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	2	na	0	0	0	57	na
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
- ³ Del Paso Heights data are not available for May 2009.

Sacramento Public Library Monthly Report Youth Programs

Branch	MAY 2009					Toddler Programs					Toddler Program Attendance					Pre-School Programs					Pre-School Program Attendance					School Age Programs					School Age Program Attendance																
	May 2009	YTD 2007-08	YTD 2008-09	% Change	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change	Adult	Youth	YTD 2007-08	YTD 2008-09	% Change										
	2009	2007-08	2008-09	% Change	2007-08	2008-09	% Change			2007-08	2008-09	% Change			2007-08	2008-09	% Change			2007-08	2008-09	% Change			2007-08	2008-09	% Change			2007-08	2008-09	% Change			2007-08	2008-09	% Change										
Totals	44	337	485	43.9%	681	831	9,697	17,426	79.7%	72	702	801	14.1%	788	1,147	19,787	23,685	19.7%	35	571	685	20.0%	244	637	22,817	23,638	3.6%	31.5%	12	19	499	656	31.5%	656	1,032	1,330	28.8%	0	0	1,330	1,032	-22.4%	0	0	1,330	1,032	-22.4%
Arcade	1	0	11	na	7	7	0	141	na	5	47	55	17.0%	33	51	653	1,009	54.5%	1	14	15	7.1%	12	19	499	656	31.5%	12	19	499	656	31.5%	12	19	499	656	31.5%	12	19	499	656	31.5%					
Arden-Dimick	4	35	37	5.7%	90	104	1,276	1,743	36.6%	4	36	36	0.0%	88	96	1,292	1,533	18.7%	0	14	14	0.0%	0	0	1,330	1,032	-22.4%	0	0	1,330	1,032	-22.4%	0	0	1,330	1,032	-22.4%	0	0	1,330	1,032	-22.4%					
Carmichael	4	38	40	5.3%	46	45	599	1,105	84.5%	4	38	40	5.3%	66	99	1,867	1,684	-9.8%	5	39	54	38.5%	97	51	1,302	1,788	37.3%	97	51	1,302	1,788	37.3%	97	51	1,302	1,788	37.3%	97	51	1,302	1,788	37.3%					
Central	10	31	73	135.5%	114	104	375	2,115	464.0%	0	1	0	-100.0%	0	0	1	0	-100.0%	1	13	11	-15.4%	4	5	691	212	-69.3%	4	5	691	212	-69.3%	4	5	691	212	-69.3%	4	5	691	212	-69.3%					
Colonial Heights	0	0	0	0.0%	0	0	0	0	0.0%	4	20	42	110.0%	23	48	242	528	118.2%	0	8	19	137.5%	4	36	283	584	106.4%	4	36	283	584	106.4%	4	36	283	584	106.4%	4	36	283	584	106.4%					
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
Belle Coolidge	0	22	44	100.0%	0	0	859	2,410	180.6%	0	26	29	11.5%	0	0	889	1,563	75.8%	0	21	9	-57.1%	0	0	1,106	277	-75.0%	0	0	1,106	277	-75.0%	0	0	1,106	277	-75.0%	0	0	1,106	277	-75.0%					
Courtland ²	0	0	0	0.0%	0	0	0	405	na	0	0	0	na	0	0	0	0	na	0	8	84	950.0%	0	0	491	1,738	254.0%	0	0	491	1,738	254.0%	0	0	491	1,738	254.0%	0	0	491	1,738	254.0%					
Del Paso Heights ³	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	na	0	0	0	0	na	0	5	2	-60.0%	0	0	154	26	-83.1%	0	0	154	26	-83.1%	0	0	154	26	-83.1%	0	0	154	26	-83.1%					
Eik Grove	8	0	29	na	206	285	0	2,202	na	4	31	30	-3.2%	80	145	1,255	2,025	61.4%	3	24	24	100.0%	24	58	963	1,216	26.3%	24	58	963	1,216	26.3%	24	58	963	1,216	26.3%	24	58	963	1,216	26.3%					
Fair Oaks	0	19	27	42.1%	0	0	359	1,217	239.0%	0	28	30	7.1%	0	0	1,048	1,533	46.3%	0	21	19	-9.5%	0	0	925	1,126	21.7%	0	0	925	1,126	21.7%	0	0	925	1,126	21.7%	0	0	925	1,126	21.7%					
Franklin	0	0	5	na	0	0	0	388	na	0	26	34	30.8%	0	0	1,386	2,105	51.9%	1	17	13	-23.5%	11	48	1,612	1,707	5.6%	11	48	1,612	1,707	5.6%	11	48	1,612	1,707	5.6%	11	48	1,612	1,707	5.6%					
Galt	3	0	30	na	15	14	0	354	na	4	45	45	0.0%	61	82	1,800	1,954	8.6%	4	57	61	7.0%	46	208	2,928	2,980	1.8%	46	208	2,928	2,980	1.8%	46	208	2,928	2,980	1.8%	46	208	2,928	2,980	1.8%					
Isleton	0	0	0	0.0%	0	0	0	0	0.0%	0	32	0	-100.0%	0	0	487	0	-100.0%	11	124	135	8.9%	12	208	2,928	2,980	2.1%	12	208	2,928	2,980	2.1%	12	208	2,928	2,980	2.1%	12	208	2,928	2,980	2.1%					
Martin Luther King	0	0	0	0.0%	0	0	0	0	0.0%	8	84	82	-2.4%	110	58	1,884	1,623	-13.9%	2	17	28	64.7%	10	20	1,112	767	-31.0%	10	20	1,112	767	-31.0%	10	20	1,112	767	-31.0%	10	20	1,112	767	-31.0%					
McClatchy	0	5	0	-100.0%	0	0	0	0	0.0%	4	31	38	22.6%	38	49	525	837	59.4%	0	11	10	-9.1%	0	0	352	302	-14.2%	0	0	352	302	-14.2%	0	0	352	302	-14.2%	0	0	352	302	-14.2%					
McKinley	4	35	33	-5.7%	72	109	1,599	1,500	-6.2%	4	20	31	55.0%	88	132	786	1,236	57.3%	1	7	10	42.9%	17	27	339	514	51.6%	17	27	339	514	51.6%	17	27	339	514	51.6%	17	27	339	514	51.6%					
North Highlands-Antelope	0	37	30	-18.9%	0	0	825	745	-9.7%	0	34	30	-11.8%	0	0	945	709	-25.0%	0	16	12	-25.0%	0	0	873	410	-53.0%	0	0	873	410	-53.0%	0	0	873	410	-53.0%	0	0	873	410	-53.0%					
North Natomas	0	28	23	-17.9%	0	0	887	755	-14.9%	0	24	4	-83.3%	0	0	158	94	-40.5%	0	14	18	28.6%	0	0	216	466	111.1%	0	0	216	466	111.1%	0	0	216	466	111.1%	0	0	216	466	111.1%					
North Sacramento	0	0	0	0.0%	0	0	0	0	0.0%	4	0	0	0.0%	25	97	0	594	na	na	1	12	19	58.3%	11	56	432	1,140	163.9%	11	56	432	1,140	163.9%	11	56	432	1,140	163.9%	11	56	432	1,140	163.9%				
Orangevale ¹	4	0	6	na	53	63	0	173	na	0	0	0	0.0%	0	0	0	0	0.0%	1	7	14	100.0%	11	13	300	750	150.0%	11	13	300	750	150.0%	11	13	300	750	150.0%	11	13	300	750	150.0%					
Rancho Cordova	0	36	6	-83.3%	0	0	1,543	214	-86.1%	3	36	29	-19.4%	66	79	2,258	1,330	-41.1%	1	29	26	-10.3%	11	15	1,982	1,526	-23.0%	11	15	1,982	1,526	-23.0%	11	15	1,982	1,526	-23.0%	11	15	1,982	1,526	-23.0%					
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	4	33	37	12.1%	18	19	306	323	5.6%	1	14	20	42.9%	15	27	444	495	11.5%	15	27	444	495	11.5%	15	27	444	495	11.5%	15	27	444	495	11.5%					
South Natomas	3	24	36	50.0%	26	34	489	779	59.3%	3	37	36	-2.7%	24	40	738	799	8.3%	0	16	9	-43.8%	0	0	907	287	-68.4%	0	0	907	287	-68.4%	0	0	907	287	-68.4%	0	0	907	287	-68.4%					
Southgate	0	0	0	0.0%	0	0	0	0	0.0%	4	29	26	-10.3%	15	58	566	447	-21.0%	0	13	14	7.7%	0	0	591	694	17.4%	0	0	591	694	17.4%	0	0	591	694	17.4%	0	0	591	694	17.4%					
Sylvan Oaks	3	27	31	14.8%	52	66	790	1,180	49.4%	4	34	38	11.8%	30	51	575	735	27.8%	1	20	18	-10.0%	5	8	696	1,866	168.1%	5	8	696	1,866	168.1%	5	8	696	1,866	168.1%	5	8	696	1,866	168.1%					
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	4	9	46	411.1%	18	36	113	535	373.5%	0	12	10	-16.7%	0	0	243	244	0.4%	0	0	243	244	0.4%	0	0	243	244	0.4%	0	0	243	244	0.4%					
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%	5	1	7	600.0%	5	7	13	37	184.6%	0	18	17	-5.6%	0	0	463	324	-30.0%	0	0	463	324	-30.0%	0	0	463	324	-30.0%	0	0	463	324	-30.0%					

Notes
¹ Orangevale was closed for remodeling for several months in FY 2007-08.
² Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
³ Del Paso Heights data are not available for May 2009.

Sacramento Public Library Monthly Report

Meeting Rooms

<u>MAY 2009</u>	<u>Community Meetings Held</u>				<u>Community Meetings Hours</u>				<u>Community Meetings Attendance</u>						
	<u>May 2009</u>	<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change N</u>	<u>%</u>	<u>May 2009</u>	<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change N</u>	<u>%</u>	<u>May 2009</u>	<u>YTD 2007-08</u>	<u>YTD 2008-09</u>	<u>Change N</u>	<u>%</u>
Totals	328	3,467	3,307	-160	-4.6%	1,195	10,080	11,229	1,149	11.4%	6,878	66,522	66,779	257	0.4%
Arcade	32	267	326	59	22.1%	207	781	1,221	440	56.3%	670	5,257	5,384	127	2.4%
Arden-Dimick	45	474	379	-95	-20.0%	114	1,498	1,061	-437	-29.2%	755	7,513	7,403	-110	-1.5%
Carmichael	23	327	261	-66	-20.2%	103	1,079	1,106	27	2.5%	822	6,719	6,776	57	0.8%
Colonial Heights	25	150	251	101	67.3%	69	630	791	161	25.6%	375	2,301	2,798	497	21.6%
Belle Coolledge	21	256	204	-52	-20.3%	51	668	610	-58	-8.7%	402	4,781	4,851	70	1.5%
Courtland ⁴	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights ⁵	0	31	55	24	77.4%	0	115	175	60	52.2%	0	490	455	-35	-7.1%
Elk Grove	14	47	73	26	55.3%	52	89	272	183	205.6%	280	559	851	292	52.2%
Fair Oaks	30	266	312	46	17.3%	96	674	1,410	736	109.2%	543	5,143	4,894	-249	-4.8%
Franklin	11	285	148	-137	-48.1%	142	753	865	112	14.9%	1356	14,726	14,957	231	1.6%
Martin Luther King, Jr.	18	20	145	125	625.0%	57	44	509	465	1056.8%	227	265	548	283	106.8%
McClatchy ³	5	0	25	25	na	10	0	46	46	na	35	0	60	60	na
North Highlands-Antelope	19	325	282	-43	-13.2%	42	668	646	-22	-3.3%	420	5,354	5,219	-135	-2.5%
Orangevale ¹	1	19	11	-8	-42.1%	2	35	27	-8	-22.9%	14	128	122	-6	-4.7%
Rancho Cordova	21	232	213	-19	-8.2%	61	777	618	-159	-20.5%	283	3,551	3,756	205	5.8%
South Natomas	11	127	83	-44	-34.6%	22	713	428	-285	-40.0%	110	2,553	2,125	-428	-16.8%
Southgate	7	90	113	23	25.6%	30	227	371	144	63.4%	125	1,007	873	-134	-13.3%
Sylvan Oaks	42	341	321	-20	-5.9%	121	781	803	22	2.8%	384	3,838	3,735	-103	-2.7%
Valley Hi - N. Laguna	0	157	50	-107	-68.2%	0	397	107	-290	-73.0%	0	1,108	925	-183	-16.5%
Walnut Grove ²	3	53	55	2	3.8%	16	151	163	12	7.9%	77	1,229	1,047	-182	-14.8%

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² A Community Meeting Room was added to Walnut Grove in September 2007.
- ³ A Community Meeting Room was added to McClatchy in January 2009.
- ⁴ Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
- ⁵ Del Paso Heights data are not available for May 2009.

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Sacramento Public Library Monthly Report Visits Out

MAY 2009	Visits Out			Adult Attendance			Youth Attendance			Monthly Attendance			Cumulative Attendance		
	May 2009	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	% Change	May 2009	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	% Change	YTD 2007-08	YTD 2008-09	Change
Totals	51	272	440	61.8%	4,164	6,752	11,844	17,211	6,804	4,190	-38.4%	16,008	23,963	7,955	49.7%
Arcade	3	14	12	-14.3%	204	140	110	225	95	195	105.3%	429	447	18	4.2%
Arden-Dimick	3	18	6	-66.7%	273	210	120	585	465	225	-51.6%	858	482	-376	-43.8%
Carmichael	1	13	9	-30.8%	513	812	0	819	100	400	300.0%	1,332	1,132	-200	-15.0%
Central	1	1	6	500.0%	40	125	60	0	0	60	na	40	367	327	817.5%
Colonial Heights	0	16	13	-18.8%	169	71	0	347	164	0	-100.0%	770	418	-352	-45.7%
Belle Coolidge	1	5	4	-20.0%	26	25	325	292	68	350	414.7%	318	620	302	95.0%
Courtland ²	0	2	9	350.0%	145	100	0	78	0	0	0.0%	223	100	-123	-55.2%
Del Paso Heights ³	0	22	64	190.9%	308	874	0	2,680	2,620	0	-100.0%	2,988	4,016	1,028	34.4%
Elk Grove	0	0	4	na	0	280	0	300	0	0	0.0%	0	580	580	na
Fair Oaks	1	2	4	100.0%	88	91	60	290	0	64	na	378	434	56	14.8%
Franklin	0	1	15	1400.0%	10	36	0	40	50	0	-100.0%	50	394	344	688.0%
Galt	2	10	11	10.0%	120	63	59	1,609	1,549	65	-95.8%	1,729	292	-1,437	-83.1%
Isleton	0	0	4	na	0	4	0	0	0	0	0.0%	0	85	85	na
Martin Luther King	1	8	32	300.0%	86	146	12	183	0	24	na	269	971	702	261.0%
McClatchy	0	4	1	-75.0%	18	6	0	65	0	0	0.0%	83	41	-42	-50.6%
McKinley	1	8	4	-50.0%	94	262	60	1,031	1,050	120	-88.6%	1,125	734	-391	-34.8%
North Highlands-Antelope	1	1	3	200.0%	150	23	90	150	0	100	na	300	274	-26	-8.7%
North Natomas	4	17	18	5.9%	584	150	40	442	190	57	-70.0%	1,026	811	-215	-21.0%
North Sacramento	8	47	85	80.9%	139	1,116	651	3,002	59	798	1252.5%	789	4,118	3,329	421.9%
Orangevale ¹	0	1	1	0.0%	45	0	10	544	55	0	-100.0%	55	544	489	889.1%
Rancho Cordova	5	13	26	100.0%	303	963	487	800	0	853	na	1,103	2,074	971	88.0%
Rio Linda	0	0	2	na	0	14	0	63	0	0	0.0%	0	77	77	na
South Natomas	16	23	61	165.2%	165	369	591	517	3	751	24933.3%	682	3,371	2,689	394.3%
Southgate	1	1	9	800.0%	20	27	8	30	0	8	na	50	97	47	94.0%
Sylvan Oaks	2	33	18	-45.5%	614	531	0	262	185	120	-35.1%	876	626	-250	-28.5%
Valley Hi - N. Laguna	0	10	19	90.0%	34	314	0	461	151	0	-100.0%	495	858	363	73.3%
Walnut Grove	0	2	0	-100.0%	16	0	0	24	0	0	0.0%	40	0	-40	-100.0%

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
- ³ Del Paso Heights data are not available for May 2009.

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Sacramento Public Library Monthly Report

Visits In

MAY 2009	Visits In			Adult Attendance			Youth Attendance			Monthly Attendance			Cumulative Attendance				
	May 2009	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	% Change	May 2009	YTD 2007-08	YTD 2008-09	YTD 2007-08	YTD 2008-09	% Change	YTD 2007-08	YTD 2008-09	N	%	
		833	479	3,316	3,190	1,787	25,608	11,633	1,656	2,132	28,924	14,823	28.7%	28,924	14,823	-14,101	-48.8%
Arcade	0	8	6	73	65	0	58	103	0	0	131	168	0.0%	131	168	37	28.2%
Arden-Dimick	0	9	12	93	124	0	248	486	0	0	341	610	0.0%	341	610	269	78.9%
Carmichael	0	26	26	220	225	0	270	437	43	0	490	662	-100.0%	490	662	172	35.1%
Central	5	58	61	463	563	136	1,616	1,727	153	188	2,079	2,290	22.9%	2,079	2,290	211	10.1%
Colonial Heights	2	8	15	53	119	35	174	402	112	45	227	521	-59.8%	227	521	294	129.5%
Belle Coolege	1	10	21	67	179	24	281	524	0	26	348	703	na	348	703	355	102.0%
Courtland ²	0	3	21	28	24	0	17	328	0	0	45	352	0.0%	45	352	307	682.2%
Del Paso Heights ³	0	12	21	67	58	0	185	444	36	0	252	502	-100.0%	252	502	250	99.2%
Elk Grove	2	12	24	104	291	100	211	808	10	120	315	1,099	1100.0%	315	1,099	784	248.9%
Fair Oaks	1	12	12	142	183	60	184	341	100	76	326	524	-24.0%	326	524	198	60.7%
Franklin	0	403	3	452	30	0	15,785	60	0	0	16,237	90	0.0%	16,237	90	-16,147	-99.4%
Galt	11	62	26	405	114	328	1,784	771	497	375	2,189	885	-24.5%	2,189	885	-1,304	-59.6%
Isleton	8	56	65	68	73	149	1,209	1,275	0	159	1,277	1,348	na	1,277	1,348	71	5.6%
Martin Luther King	2	32	25	226	125	34	887	682	76	38	1,113	807	-50.0%	1,113	807	-306	-27.5%
McClatchy	0	1	0	22	0	0	0	0	22	0	22	0	-100.0%	22	0	-22	-100.0%
McKinley	3	9	8	77	92	26	305	316	137	108	382	408	-21.2%	382	408	26	6.8%
North Highlands-Antelope	5	13	11	97	103	36	478	384	0	357	575	487	na	575	487	-88	-15.3%
North Natomas	5	12	19	62	23	1	317	609	214	151	379	632	-29.4%	379	632	253	66.8%
North Sacramento	3	2	11	9	89	54	107	153	10	161	27	242	1510.0%	27	242	215	796.3%
Orangevale ¹	0	0	3	0	33	0	0	0	0	0	0	33	0.0%	0	33	33	na
Rancho Cordova	0	19	13	108	128	0	299	223	164	0	407	351	-100.0%	407	351	-56	-13.8%
Rio Linda	1	1	3	7	29	8	22	106	0	68	29	135	na	29	135	106	365.5%
South Natomas	3	32	18	160	166	23	755	479	68	143	915	645	110.3%	915	645	-270	-29.5%
Southgate	0	4	5	40	24	0	52	126	0	0	92	150	0.0%	92	150	58	63.0%
Sylvan Oaks	2	19	26	208	266	29	118	297	14	72	326	563	414.3%	326	563	237	72.7%
Valley Hi - N. Laguna	1	9	4	58	30	7	268	155	0	45	326	185	na	326	185	-141	-43.3%
Walnut Grove	0	1	20	7	34	0	67	397	0	0	74	431	0.0%	74	431	357	482.4%

Notes

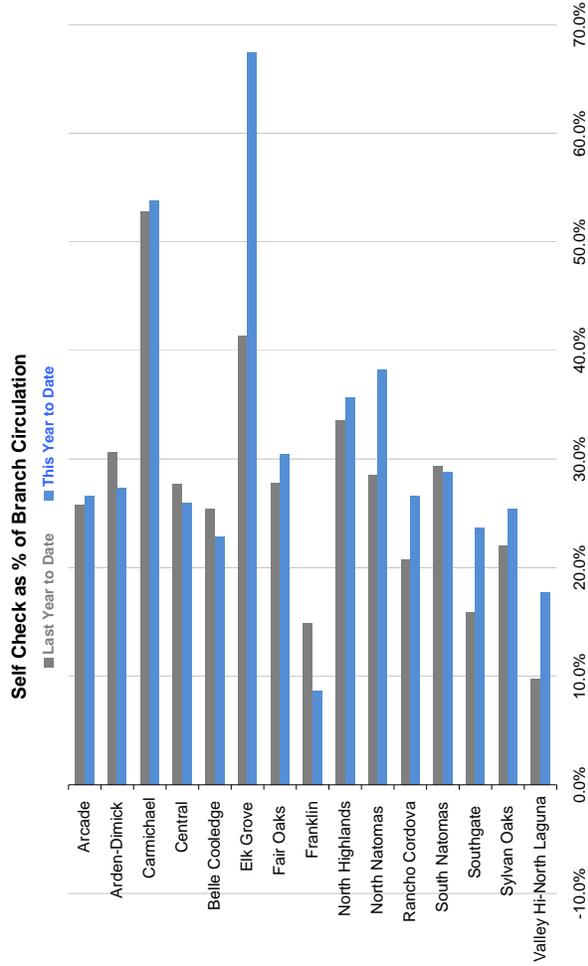
- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
- ³ Del Paso Heights data are not available for May 2009.

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Sacramento Public Library Monthly Report

Self-Check

Branch	Monthly Circulation				Cumulative Circulation						
	May 2008	May 2009	Change	% of Branch Circulation	YTD 2007-08	YTD 2008-09	Change	% of Branch Circulation	2007-08	2008-09	Change
Totals	103,558	129,422	25,864	25.0%	1,150,048	1,328,483	178,435	15.5%	28.2%	30.6%	8.5%
Arcade	4,431	5,058	627	14.2%	48,099	53,348	5,249	10.9%	25.7%	26.5%	3.2%
Arden-Dimick	9,651	8,389	-1,262	-13.1%	91,484	90,539	-945	-1.0%	30.6%	27.3%	-10.6%
Carmichael	16,571	18,875	2,304	13.9%	180,386	198,964	18,578	10.3%	52.8%	53.8%	2.0%
Central	8,926	9,467	541	6.1%	99,382	103,043	3,661	3.7%	27.7%	26.0%	-6.2%
Belle Coolidge	8,647	8,944	297	3.4%	95,473	92,639	-2,834	-3.0%	25.4%	22.8%	-10.0%
Elk Grove	9,237	24,446	15,209	164.7%	117,959	190,841	72,882	61.8%	41.3%	67.4%	63.2%
Fair Oaks	6,294	8,221	1,927	30.6%	90,990	100,821	9,831	10.8%	27.8%	30.5%	9.5%
Franklin	4,280	3,942	-338	-7.9%	50,636	32,228	-18,408	-36.4%	14.8%	8.6%	-41.8%
North Highlands	10,472	10,533	61	0.6%	107,511	115,889	8,378	7.8%	33.6%	35.7%	6.3%
North Natomas	3,074	3,915	841	27.4%	25,967	41,448	15,481	59.6%	28.5%	38.2%	33.8%
Rancho Cordova	5,869	7,557	1,688	28.8%	63,095	86,582	23,487	37.2%	20.7%	26.6%	28.4%
South Natomas	3,343	6,998	3,655	109.3%	72,701	75,026	2,325	3.2%	29.4%	28.8%	-2.0%
Southgate	3,261	4,113	852	26.1%	28,679	43,483	14,804	51.6%	15.9%	23.7%	49.0%
Sylvan Oaks	7,834	6,237	-1,597	-20.4%	66,348	80,762	14,414	21.7%	22.0%	25.4%	15.4%
Valley Hi-North Laguna	1,668	2,727	1,059	63.5%	11,338	22,870	11,532	101.7%	9.7%	17.7%	82.6%



Sacramento Public Library Monthly Report

Virtual Self-Service

MAY 2009

	May 2008		May 2009		Change		YTD 2007-08		YTD 2008-09		Change %	
		N		%	N	%		N		N		%
Total Renewals	109,546	125,801	16,255	14.8%	17,161	14.5%	1,172,899	1,314,302	141,403	12.1%		
External	98,494	114,612	16,118	16.4%			1,057,325	1,192,595	135,270	12.8%		
Internal	6,058	6,157	99	1.6%			63,145	64,676	1,531	2.4%		
Telephone	4,994	5,032	38	0.8%			52,429	57,031	4,602	8.8%		
% of All Circulation	19.2%	20.7%	1.4%	7.4%			18.9%	19.5%	0.6%	3.1%		
All Holds	118,659	135,820	17,161	14.5%	17,161	14.5%	1,255,705	1,412,389	156,684	12.5%		
Self-Placed	99,215	118,327	19,112	19.3%			1,048,892	1,205,788	156,896	15.0%		
% of All Holds	83.6%	87.1%	3.5%	4.2%			83.5%	85.4%	1.8%	2.2%		
Total Electronic Access	829,550	786,669	-42,881	-5.2%	-42,881	-5.2%	8,452,356	9,718,945	1,266,589	15.0%		
Catalog Searches	593,216	483,098	-110,118	-18.6%			6,220,373	6,146,355	-74,018	-1.2%		
Subscription Database Use ¹	82,414	47,394	-35,020	-42.5%			467,431	754,643	287,212	61.4%		
Library Web Site Visits	153,920	256,177	102,257	66.4%			1,764,552	2,817,947	1,053,395	59.7%		
Download	2,752	4,675	1,923	69.9%			25,965	39,568	13,603	52.4%		

Notes:

¹ The subscription database searches refer to totals for the previous month.

Sacramento Public Library Monthly Report

Materials & Hours

MAY 2009	Items		Titles		Open Hours			Closed Hours					
	May 2008	May 2009	May 2008	May 2009	May 2009	YTD 2007-08	YTD 2008-09	% Change	May 2009	Reason	YTD 2007-08	YTD 2008-09	% Change
	2,090,857	2,002,739	485,132	475,812	4,359	48,652	48,595	-0.1%	371		2,754	3,019	9.6%
	80,173	77,616	66,635	65,844	175	1,941	1,978	1.9%	8	Holiday	99	94	-5.1%
Arden-Dimick	92,196	85,462	86,356	83,215	172	1,991	1,977	-0.7%	8	Holiday	106	81	-23.6%
Carmichael	127,067	124,465	109,980	110,761	184	1,953	1,952	-0.1%	85	Holiday	88	161	83.0%
Central	348,325	333,178	294,108	290,853	211	2,313	2,326	0.6%	4	Holiday	86	82	-4.7%
Colonial Heights	77,482	75,629	73,698	73,015	172	1,970	1,945	-1.3%	11	Holiday	85	91	7.1%
Belle Coolidge	115,609	110,251	101,367	98,951	172	1,965	1,951	-0.7%	11	Holiday	99	105	6.1%
Courtland ²	20,117	18,010	15,716	15,729	0	1,250	1,017	-18.6%	112	Renovation	74	285	285.1%
Del Paso Heights	39,690	35,850	30,610	29,367	146	1,600	1,605	0.3%	5	Holiday	75	64	-14.7%
Elk Grove	71,704	65,714	72,222	67,282	175	1,972	1,627	-17.5%	8	Holiday	96	419	336.5%
Fair Oaks	88,575	86,681	82,181	82,598	175	1,774	1,943	9.5%	8	Holiday	93	106	14.0%
Franklin	90,464	91,592	75,551	79,354	250	2,191	2,371	8.2%	11	Holiday	407	166	-59.2%
Galt	44,812	44,185	43,891	44,932	150	1,639	1,581	-3.5%	3	Holiday	47	71	51.1%
Isleton	18,029	17,088	17,929	17,790	128	1,403	1,448	3.2%	0	na	103	61	-40.8%
Martin Luther King	122,178	113,710	108,706	102,958	172	1,966	1,952	-0.7%	11	Holiday	102	102	0.0%
McClatchy	25,836	25,984	22,410	23,383	144	1,573	1,564	-0.6%	3	Holiday	60	68	13.3%
McKinley	51,188	48,495	48,898	48,005	152	1,682	1,678	-0.2%	3	Holiday	48	66	37.5%
North Highlands-Antelope	98,620	99,550	90,156	91,799	183	2,033	1,971	-3.0%	8	Holiday	90	102	13.3%
North Natomas	25,386	26,859	25,993	28,233	170	1,965	1,824	-7.2%	11	Holiday	96	93	-3.1%
North Sacramento	38,668	33,371	33,310	29,014	141	1,555	1,605	3.2%	5	Holiday	120	60	-50.0%
Orangevale ¹	32,629	35,289	28,805	32,330	124	917	1,338	45.9%	0	na	214	54	-74.8%
Rancho Cordova	99,201	95,847	90,045	90,297	172	1,973	1,944	-1.5%	11	Holiday	77	113	46.8%
Rio Linda	30,662	29,551	30,381	30,675	124	1,351	1,334	-1.3%	0	na	41	58	41.5%
South Natomas	88,251	84,223	72,709	72,989	172	1,910	1,965	2.9%	11	Holiday	96	99	3.1%
Southgate	85,100	72,983	82,913	74,498	161	1,801	1,738	-3.5%	11	Holiday	91	154	69.2%
Sylvan Oaks	97,077	95,630	95,496	95,632	184	2,191	2,161	-1.4%	20	Holiday	97	122	25.8%
Traveling Bookmobile	8,259	8,062	5,553	5,276	34	372	368	-1.1%	0	na	0	7	na
Valley Hi - N. Laguna	44,175	38,611	40,663	37,261	156	1,703	1,705	0.1%	3	Holiday	71	66	-7.0%
Walnut Grove	22,620	21,328	22,228	22,071	124	1,356	1,342	-1.0%	0	na	43	50	16.3%
Wanderer Bookmobile	6,764	7,525	4,059	4,802	36	342	385	12.6%	0	na	50	19	-62.0%

Notes

- 1 Orangevale was closed for remodeling for several months in FY 2007-08.
- 2 Courtland closed for expansion and remodeling in April and will open in mid-June 2009.

Sacramento Public Library Monthly Report Staffing

MAY 2009	Staff FTE	Extra Help Hours - Librarian				Extra Help Hours - Library Assistant				Extra Help Hours - Shelter				Volunteers									
		May 2009	YTD 2007-08	YTD 2008-09	Change N %	May 2009	YTD 2007-08	YTD 2008-09	Change N %	May 2009	YTD 2007-08	YTD 2008-09	Change N %	N	Hours	YTD 2007-08	YTD 2008-09	Change N %					
Totals	199.5	491	6,861	4,908	-1,953	-28.5%	2,350	23,570	21,736	-1,834	-7.8%	5,933	58,541	60,757	2,216	3.8%	437	3,080	31,857	33,167	1,310	4.1%	
Arden- Dimick	8.0	19	191	128	-63	-33.0%	0	1,439	1,643	204	14.2%	174	1,913	1,862	-51	-2.7%	15	115	1,642	1,259	-383	-23.3%	
Carmichael	11.0	159	677	1,859	1,182	174.6%	245	1,796	2,628	832	46.3%	447	4,692	4,816	124	2.6%	53	344	3,113	3,300	187	6.0%	
Central	38.5	69	1,769	651	-1,118	-63.2%	246	1,410	2,087	677	48.0%	1,193	11,491	11,839	348	3.0%	17	258	1,855	2,311	456	24.6%	
Colonial Heights	8.0	30	1,235	297	-938	-76.0%	132	1,659	1,067	-592	-35.7%	168	0	1,831	1,831	na	na	6	80	654	926	272	41.6%
Belle Coolidge	10.0	32	389	440	51	13.1%	135	1,414	1,049	-365	-25.8%	383	4,112	4,364	252	6.1%	74	467	4,482	3,760	-722	-16.1%	
Courtland ²	1.0	0	0	0	0	0.0%	0	138	112	-26	-18.8%	0	620	465	-155	-25.0%	0	0	787	116	-671	-85.3%	
Del Paso Heights ³	3.5	0	0	17	17	na	0	165	128	-37	-22.4%	0	941	714	-227	-24.1%	0	0	75	113	38	50.7%	
Elk Grove	11.5	18	31	121	90	290.3%	206	276	1,110	834	302.2%	383	2,265	2,689	424	18.7%	27	134	1,536	1,866	330	21.5%	
Fair Oaks	9.5	9	221	181	-40	-18.1%	7	990	477	-513	-51.8%	263	2,146	2,477	331	15.4%	16	101	1,028	1,621	593	57.7%	
Franklin	8.0	10	273	80	-193	-70.7%	109	1,241	724	-517	-41.7%	366	2,911	3,061	150	5.2%	14	217	2,381	1,836	-545	-22.9%	
Galt	3.0	0	0	0	0	0.0%	32	1,437	758	-679	-47.3%	106	1,303	1,209	-94	-7.2%	13	52	600	670	70	11.7%	
Isleton	1.0	0	0	0	0	0.0%	14	519	192	-327	-63.0%	125	1,556	1,515	-41	-2.6%	1	6	0	8	8	na	
Martin Luther King	7.5	62	0	197	197	na	71	256	335	79	30.9%	200	3,382	2,315	-1,067	-31.5%	16	125	840	852	12	1.4%	
McClatchy	2.5	0	0	0	0	0.0%	88	394	337	-57	-14.5%	39	459	406	-53	-11.5%	8	71	631	704	73	11.6%	
McKinley	4.5	0	0	0	0	0.0%	126	510	480	-30	-5.9%	131	890	1,105	215	24.2%	4	30	334	382	48	14.4%	
North Highlands-Antelope	8.5	47	233	194	-39	-16.7%	43	423	529	106	25.1%	220	2,604	2,556	-48	-1.8%	6	64	1,548	1,341	-207	-13.4%	
North Natomas	5.5	0	0	0	0	0.0%	38	311	412	101	32.5%	80	905	962	57	6.3%	8	17	315	144	-171	-54.3%	
North Sacramento	3.5	0	0	0	0	0.0%	52	175	280	105	60.0%	83	988	739	-249	-25.2%	3	19	78	273	195	250.0%	
Orangevale ¹	2.5	0	0	0	0	0.0%	47	345	320	-25	-7.2%	71	494	697	203	41.1%	23	95	500	656	156	31.2%	
Rancho Cordova	8.0	4	600	205	-395	-65.8%	151	1,742	1,484	-258	-14.8%	254	3,058	2,355	-703	-23.0%	24	156	2,148	1,906	-242	-11.3%	
Rio Linda	2.5	0	0	0	0	0.0%	8	282	195	-87	-30.9%	34	99	438	339	342.4%	5	8	77	174	97	126.0%	
South Natomas	7.5	9	642	100	-542	-84.4%	85	679	788	109	16.1%	213	2,314	2,394	80	3.5%	27	169	1,880	2,708	828	44.0%	
Southgate	7.5	0	228	168	-60	-26.3%	71	1,680	1,273	-407	-24.2%	202	2,365	2,303	-62	-2.6%	15	121	1,174	1,455	281	23.9%	
Sylvan Oaks	8.5	0	100	67	-33	-33.0%	149	1,420	1,445	25	1.8%	299	2,514	2,928	414	16.5%	24	74	1,276	1,395	119	9.3%	
Traveling Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%	
Valley Hi - N. Laguna	5.5	0	0	0	0	0.0%	46	1,169	633	-536	-45.9%	92	812	875	63	7.8%	8	70	172	352	180	104.7%	
Walnut Grove	2.0	0	0	0	0	0.0%	17	494	206	-288	-58.3%	129	1,324	1,344	20	1.5%	10	55	316	594	278	88.0%	
Wanderer Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%	

Notes

- ¹ Orangevale was closed for remodeling for several months in FY 2007-08.
- ² Courtland closed for expansion and remodeling in April and will open in mid-June 2009.
- ³ Del Paso Heights data are not available for May 2009.

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SACRAMENTO PUBLIC LIBRARY

MONTHLY ADMINISTRATIVE SERVICES STATISTICS

June 2009

SACRAMENTO PUBLIC LIBRARY
Collection Management Monthly Statistics

June 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
New & Replacement Materials Handling								
Titles Ordered	2,229	956	-1,273	-57.1%	19,253	23,484	4,231	22.0%
Titles Cataloged	1,831	2,837	1,006	54.9%	20,510	23,593	3,083	15.0%
Items Shipped to Branches	16,695	12,851	-3,844	-23.0%	132,102	145,710	13,608	10.3%
Customer Requests for Purchase - TOTAL¹								
	875	0	-875	-100.0%	9,713	8,477	-1,236	-12.7%
Adult Materials	644	0	-644	-100.0%	6,868	6,070	-798	-11.6%
Fiction	205	0	-205	-100.0%	2,182	1,852	-330	-15.1%
Non-Fiction	230	0	-230	-100.0%	2,424	2,286	-138	-5.7%
Media (DVD, Audiobooks, Music, Software)	209	0	-209	-100.0%	2,262	1,932	-330	-14.6%
Teen Materials	184	0	-184	-100.0%	2,132	1,732	-400	-18.8%
Fiction	128	0	-128	-100.0%	1,293	1,211	-82	-6.3%
Non-Fiction	1	0	-1	-100.0%	50	37	-13	-26.0%
Media (DVD, Audiobooks, Music, Software)	55	0	-55	-100.0%	789	484	-305	-38.7%
Children's materials	47	0	-47	-100.0%	713	675	-38	-5.3%
Fiction	19	0	-19	-100.0%	367	333	-34	-9.3%
Non-Fiction	7	0	-7	-100.0%	75	70	-5	-6.7%
Media (DVD, Audiobooks, Music, Software)	21	0	-21	-100.0%	271	272	1	0.4%
Interlibrary Loan								
Materials Loaned to Other Libraries	267	241	-26	-9.7%	2,728	2,630	-98	-3.6%
Materials Borrowed From Other Libraries	10	12	2	20.0%	159	149	-10	-6.3%
LINK+ Loaned Items	1,350	2,092	742	55.0%	16,900	21,721	4,821	28.5%
LINK+ Items Borrowed	2,488	3,466	978	39.3%	31,531	37,715	6,184	19.6%

SACRAMENTO PUBLIC LIBRARY
Human Resources Monthly Statistics

June 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Vacancy Rate	9.7%	8.6%	0.0%	-1.1%	10.0%	8.9%	-	-1.1%
Turnover	0.0%	0.0%	0.0%	0.0%	9.8%	8.2%	-	-1.6%
% of Open Positions Filled	9.0%	0.0%	0.0%	-9.0%	9.0%	0.0%	-	-9.0%
Transfers	2.0	14.0	12.0	600%	21.0	37.0	16.0	76.2%
Promotions	2.0	1.0	-1.0	-50%	7.0	5.0	-2.0	-28.6%
Training Investment Factor	\$70.00	\$15.25	-\$54.75	-78.2%	\$488.00	\$440.00	-\$48.00	-9.8%
Approved Headcount	352.0	335.0	-17.0	-4.8%	352.0	335.0	-17.0	-4.8%
Number of hires	3	0	-3	-100.0%	40	14	-26	-65.0%
Number of retirements	0	1	1	na	6	11	5	83.3%
Number of resignations	2	2	0	0.0%	20	6	-14	-70.0%
Number of other separations	0	1	1	na	5	9	4	80.0%

SACRAMENTO PUBLIC LIBRARY
General Services-Facilities-Security Monthly Statistics

June 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
SECURITY								
Security Incidents	39	28	-11	-28.2%	437	350	-87	-19.9%
DELIVERY								
Incoming Book Bins	5,091	5,677	586	11.5%	60,543	62,579	2,036	3.4%
Outgoing Book Bins	5,159	5,724	565	11.0%	59,461	63,531	4,070	6.8%
FACILITIES								
Service Requests	144	225	81	56.3%	1,318	2,185	867	65.8%
Service Level Success by Priority								
High (Goal = 1 day)	63%	40%						
Medium (Goal = 5 days)	85%	75%						
Low (Goal = 30 days)	67%	30%						

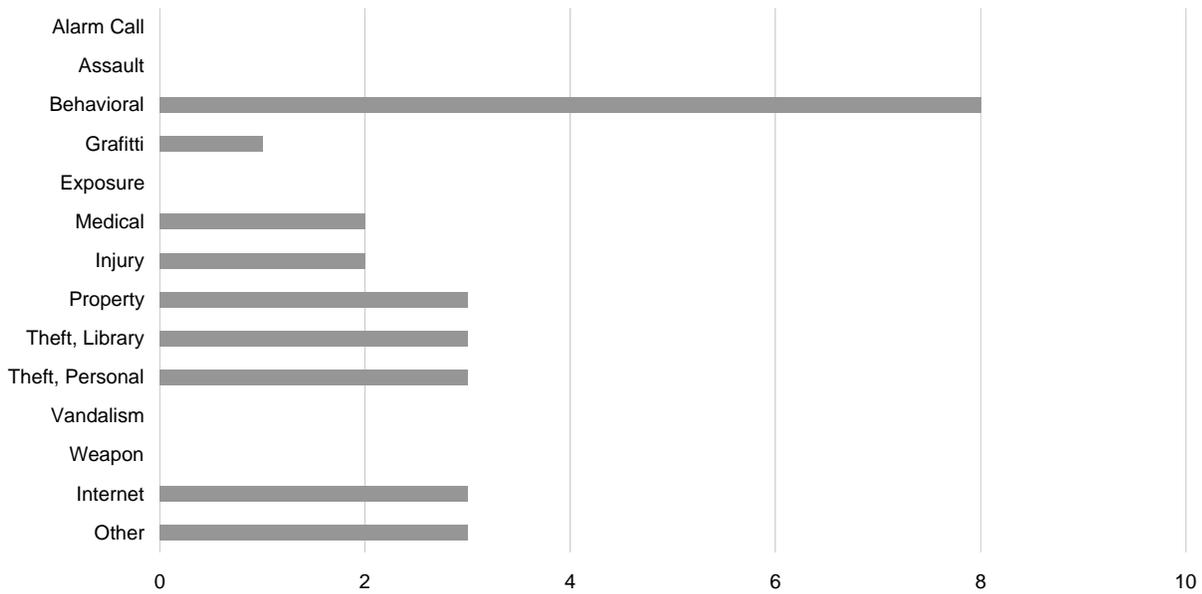
SACRAMENTO PUBLIC LIBRARY
Facilities Monthly Statistics

June 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	144	225	81	56.3%	1,318	2,185	867	65.8%
Arcade	9	14	5	55.6%	67	109	42	62.7%
Arden-Dimick	4	11	7	175.0%	62	105	43	69.4%
Carmichael	5	9	4	80.0%	56	104	48	85.7%
Central	24	19	-5	-20.8%	257	300	43	16.7%
Colonial Heights	1	5	4	400.0%	33	52	19	57.6%
Cooledge	9	1	-8	-88.9%	72	77	5	6.9%
Courtland	1	2	1	100.0%	4	16	12	300.0%
Del Paso Heights	3	6	3	100.0%	34	63	29	85.3%
Elk Grove	1	7	6	600.0%	27	69	42	155.6%
Fair Oaks	9	6	-3	-33.3%	53	79	26	49.1%
Franklin	1	0	-1	-100.0%	6	6	0	0.0%
Galt	0	1	1	na	3	4	1	33.3%
Isleton	1	0	-1	-100.0%	12	17	5	41.7%
Martin Luther King, Jr.	2	2	0	0.0%	29	37	8	27.6%
McClatchy	5	4	-1	-20.0%	40	61	21	52.5%
McKinley	2	3	1	50.0%	27	35	8	29.6%
North Highlands-Antelope	7	17	10	142.9%	94	154	60	63.8%
North Natomas	0	1	1	na	9	15	6	66.7%
North Sacramento	2	4	2	na	16	14	-2	-12.5%
Orangevale	0	5	5	na	8	46	38	475.0%
Rancho Cordova	12	3	-9	-75.0%	97	125	28	28.9%
Rio Linda	6	9	3	50.0%	69	126	57	82.6%
South Natomas	3	7	4	133.3%	56	97	41	73.2%
Southgate	4	4	0	0.0%	46	69	23	50.0%
Sylvan Oaks	2	7	5	250.0%	58	32	-26	-44.8%
Valley Hi-North Laguna	1	2	1	100.0%	8	17	9	112.5%
Walnut Grove	2	3	1	50.0%	27	36	9	33.3%
System	28	73	34	121.4%	48	320	272	566.7%
Traveler	0	0	0	na	0	0	0	na
Wanderer	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na

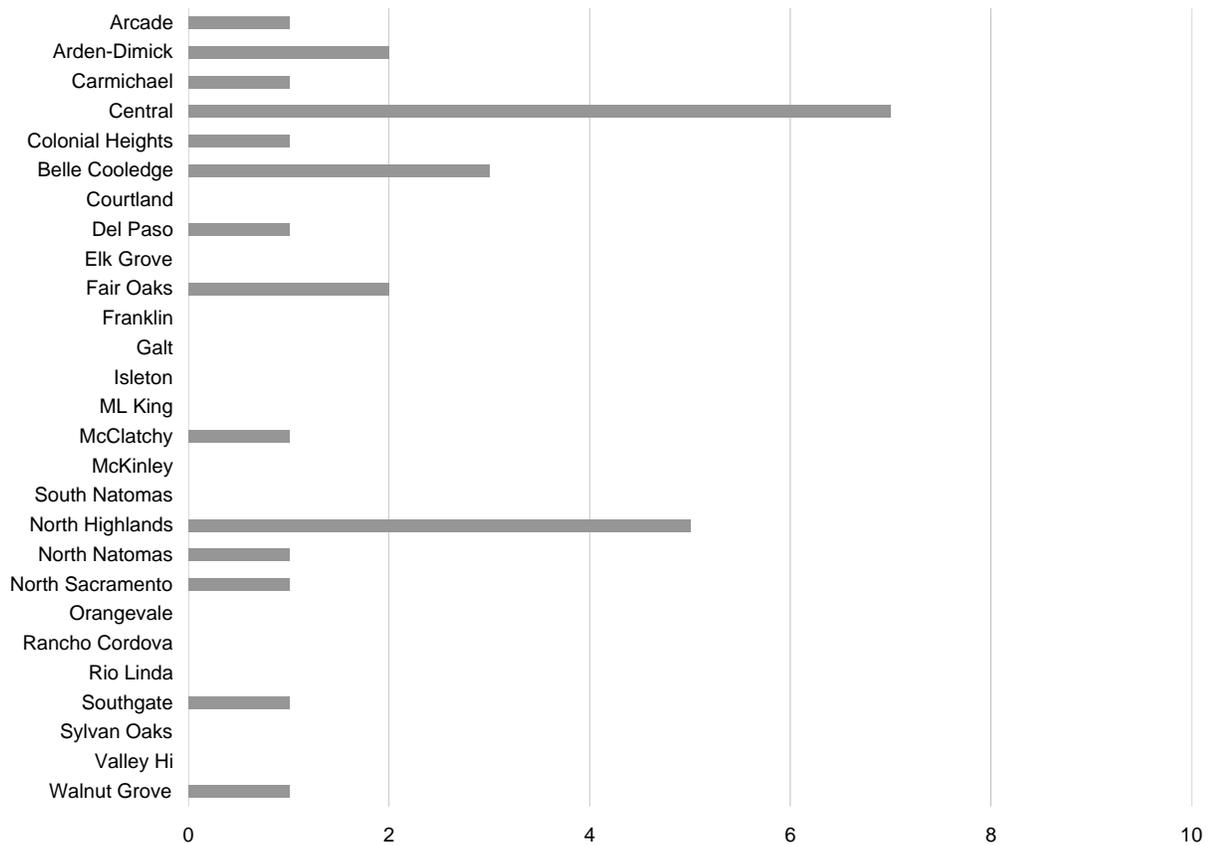
SACRAMENTO PUBLIC LIBRARY

Security Monthly Statistics

Security Incidents by Type, June 2009



Security Incidents by Branch, June 2009

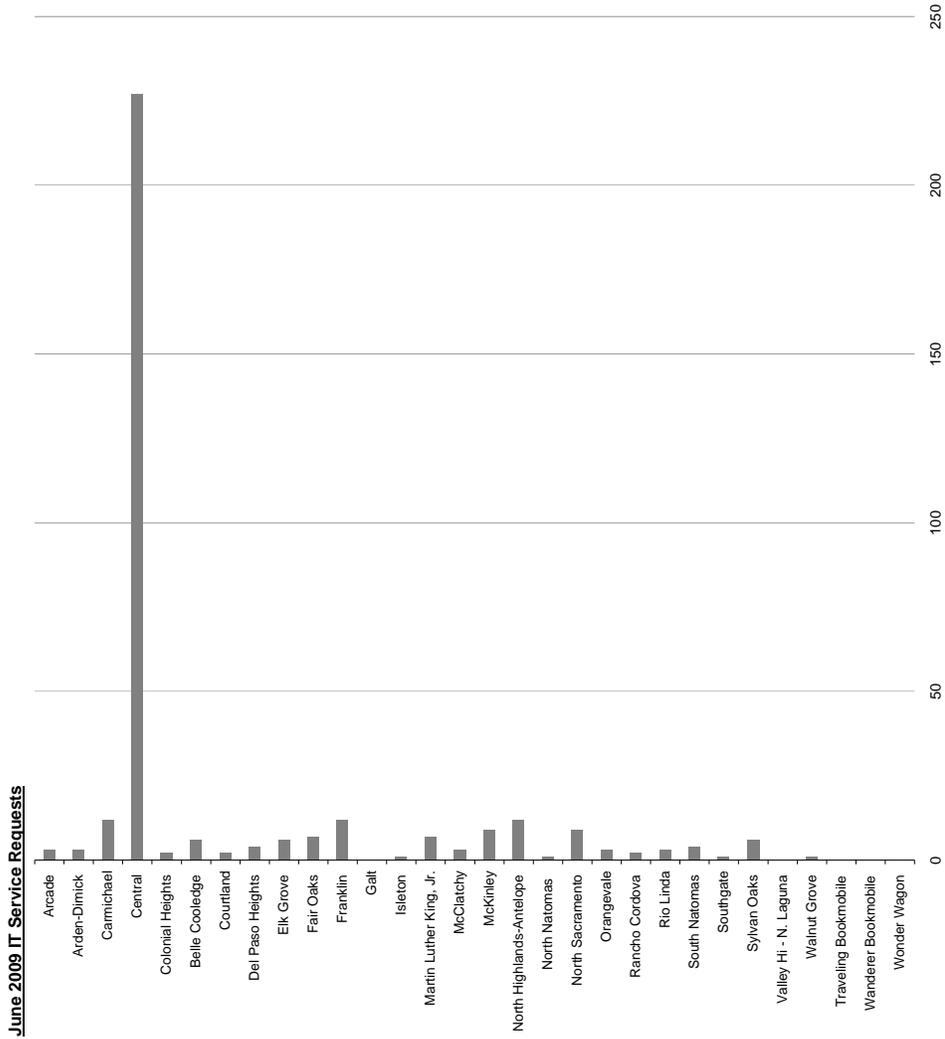


SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics

	SERVICE REQUESTS						SERVICE REQUESTS IN QUEUE									
	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change		
June 2009	194	346	152	78.4%	2,024	3,152	1,128	55.7%	9	13	4	44.4%	348	27	-321	-92.2%
TOTAL																
Arcade	7	3	-4	-57.1%	73	42	-31	-42.5%	0	0	0	na	22	0	-22	-100.0%
Arden-Dimick	15	3	-12	-80.0%	79	74	-5	-6.3%	0	0	0	na	11	1	-10	-90.9%
Carmichael	3	12	9	300.0%	85	90	5	5.9%	0	1	1	na	19	3	-16	-84.2%
Central	95	227	132	138.9%	785	1,858	1,073	136.7%	5	4	-1	-20.0%	97	7	-90	-92.8%
Colonial Heights	3	2	-1	-33.3%	33	59	26	78.8%	0	0	0	na	2	0	-2	-100.0%
Belle Coolidge	4	6	2	50.0%	54	67	13	24.1%	0	0	0	na	5	1	-4	-80.0%
Courtyard	0	2	2	na	14	17	3	21.4%	0	0	0	na	2	0	-2	-100.0%
Del Paso Heights	5	4	-1	-20.0%	50	42	-8	-16.0%	0	0	0	na	9	1	-8	-88.9%
Elk Grove	2	6	4	200.0%	50	66	16	32.0%	0	1	1	na	2	1	-1	-50.0%
Fair Oaks	3	7	4	133.3%	40	45	5	12.5%	0	2	2	na	11	2	-9	-81.8%
Franklin	5	12	7	140.0%	55	129	74	134.5%	0	1	1	na	4	1	-3	-75.0%
Galt	1	0	-1	-100.0%	14	18	4	28.6%	1	0	-1	-100.0%	1	0	-1	-100.0%
Isleton	0	1	1	na	11	16	5	45.5%	0	0	0	na	0	0	0	na
Marin Luther King, Jr.	2	7	5	250.0%	36	28	-8	-22.2%	0	0	0	na	4	0	-4	-100.0%
McClatchy	0	3	3	na	14	19	5	35.7%	0	0	0	na	5	0	-5	-100.0%
McKinley	6	9	3	50.0%	32	44	12	37.5%	0	0	0	na	4	0	-4	-100.0%
North Highlands-Antelope	11	12	1	9.1%	56	127	71	126.8%	2	1	-1	-50.0%	28	3	-25	-89.3%
North Natomas	3	1	-2	-66.7%	91	39	-52	-57.1%	0	0	0	na	23	2	-21	-91.3%
North Sacramento	1	9	8	800.0%	56	33	-23	-41.1%	0	0	0	na	7	0	-7	-100.0%
Orangevale	2	3	1	50.0%	22	13	-9	-40.9%	0	0	0	na	2	0	-2	-100.0%
Rancho Cordova	10	2	-8	-80.0%	43	75	32	74.4%	0	1	1	na	19	3	-16	-84.2%
Rio Linda	0	3	3	na	63	28	-35	-55.6%	0	1	1	na	14	1	-13	-92.9%
South Natomas	6	4	-2	-33.3%	68	56	-12	-17.6%	0	1	1	na	10	1	-9	-90.0%
Southgate	4	1	-3	-75.0%	56	54	-2	-3.6%	0	0	0	na	12	0	-12	-100.0%
Sylvan Oaks	4	6	2	50.0%	82	59	-23	-28.0%	1	0	-1	-100.0%	28	0	-28	-100.0%
Valley HI - N. Laguna	2	0	-2	-100.0%	29	29	0	0.0%	0	0	0	na	1	0	-1	-100.0%
Walnut Grove	0	1	1	na	33	25	-8	-24.2%	0	0	0	na	5	0	-5	-100.0%
Traveling Bookmobile	0	0	0	na	0	0	0	na	0	0	0	na	1	0	-1	-100.0%
Wanderer Bookmobile	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na

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SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics



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SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

June 2009	PUBLICITY REQUESTS				GRAPHICS/PRINTING PIECES											
	This Month Last Year	This Month This Year	Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change				
TOTAL	39	52	13	33.3%	649	791	142	21.9%	101,359	34,014	-67,345	-66.4%	1,066,107	1,311,752	245,645	23.0%
Arcade	0	3	3	n/a	24	23	-1	-4.2%	0	1,151	1,151	n/a	30,084	23,089	-6,995	-23.3%
Ardin-Dimick	3	0	-3	-100.0%	20	0	0	0.0%	2,850	0	-2,850	-100.0%	37,800	23,000	-14,800	-39.2%
Carmichael	1	1	0	0.0%	28	18	-10	-35.7%	1,260	300	-960	-76.2%	16,095	4,773	-11,322	-70.3%
Central	4	11	7	175.0%	83	119	36	43.4%	3,857	21,412	17,555	455.1%	88,078	323,153	235,075	266.9%
Colonial Heights	0	0	0	n/a	8	7	-1	-12.5%	0	0	0	n/a	13,505	1,806	-11,699	-86.6%
Collegette	0	0	0	n/a	27	17	-10	-37.0%	0	0	0	n/a	10,408	8,071	-2,337	-22.5%
Courtyard	1	2	1	100.0%	4	4	0	0.0%	3	2,001	1,998	66600.0%	227	403	176	77.5%
Del Paso Heights	0	0	0	n/a	5	9	4	80.0%	0	0	0	n/a	3,213	9,155	5,942	184.9%
Elk Grove	0	0	0	n/a	24	27	3	12.5%	0	0	0	n/a	7,790	8,414	624	8.0%
Fair Oaks	0	1	1	n/a	55	27	-28	-50.9%	0	250	250	n/a	9,465	14,676	5,211	55.1%
Franklin	0	1	1	n/a	17	11	-6	-35.3%	0	4	4	n/a	8,255	2,380	-5,875	-71.2%
Galt	0	0	0	n/a	13	7	-6	-46.2%	0	0	0	n/a	31,217	7,000	-24,217	-77.6%
Isteton	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	709	150	-559	-78.8%
Martin Luther King, Jr.	0	0	0	n/a	8	5	-3	-37.5%	0	0	0	n/a	14,505	3,950	-10,555	-72.8%
McClatchy	0	0	0	n/a	9	6	-3	-33.3%	0	0	0	n/a	960	390	-570	-59.4%
North Highlands-Antelope	0	0	0	n/a	14	2	-12	-85.7%	0	0	0	n/a	1,258	200	-1,058	-84.1%
North Natomas	0	0	0	n/a	15	7	-8	-53.3%	0	0	0	n/a	5,568	8,565	2,997	53.8%
North Sacramento	0	0	0	n/a	22	24	2	9.1%	0	0	0	n/a	14,546	15,686	1,140	7.8%
Orangevale	0	1	1	n/a	7	2	-5	-71.4%	0	0	0	n/a	26,618	5,350	-21,268	-79.9%
Rancho Cordova	0	1	1	n/a	18	13	-5	-27.8%	0	5	5	n/a	5,729	3,830	-1,899	-33.1%
Rio Linda	1	0	-1	-100.0%	3	0	-3	-100.0%	0	0	0	n/a	32,390	56,962	24,572	75.9%
South Natomas	6	0	-6	-100.0%	31	24	-7	-22.6%	920	0	-920	-100.0%	16,483	4,963	-11,520	-69.9%
Southgate	0	0	0	n/a	9	5	-4	-44.4%	0	0	0	n/a	18,408	14,350	-4,058	-22.0%
Sylvan Oaks	6	2	-4	-66.7%	38	7	-31	-81.6%	30	305	275	916.7%	18,921	25,898	6,977	36.9%
Traveler/Wanderer Bookmobile	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
Valley Hi - North Laguna	0	0	0	n/a	6	9	3	50.0%	0	0	0	n/a	1,602	4,900	3,298	205.9%
Walnut Grove	0	0	0	n/a	6	11	5	83.3%	0	0	0	n/a	1,890	1,643	-247	-13.1%
Administration	0	0	0	n/a	3	2	-1	-33.3%	0	0	0	n/a	450	31	-419	-93.1%
Branch Services	1	0	-1	-100.0%	6	9	3	50.0%	50,000	0	-50,000	-100.0%	110,562	36,081	-74,481	-67.4%
Business Cards/Stationery	3	6	3	100.0%	27	67	40	148.1%	1,250	4,000	2,750	220.0%	9,000	28,750	19,750	219.4%
Collection Development	0	0	0	n/a	2	0	-2	-100.0%	0	0	0	n/a	51,000	0	-51,000	-100.0%
Facilities	1	0	-1	-100.0%	5	1	-4	-80.0%	1	0	-1	-100.0%	272	1	-271	-99.6%
Foundation	2	3	1	50.0%	13	10	-3	-23.1%	505	1,101	596	118.0%	59,057	28,604	-30,453	-51.6%
Friends	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	7,000	0	-7,000	-100.0%
Homebound Books	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	8,500	2,000	-6,500	-76.5%
Human Resources	0	1	1	n/a	5	7	2	40.0%	0	1	1	n/a	8,502	5,254	-3,248	-38.2%
Information Technology	0	0	0	n/a	1	1	0	0.0%	0	0	0	n/a	0	14,000	14,000	n/a
Literacy	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a	0	300	300	n/a
Marketing	8	19	11	137.5%	81	155	74	91.4%	20,180	3,479	-16,701	-82.8%	201,806	600,394	398,588	197.5%
Other	0	0	0	n/a	7	0	-7	-100.0%	0	0	0	n/a	114,030	0	-114,030	-100.0%
Outreach	1	0	-1	-100.0%	6	3	-3	-50.0%	500	0	-500	-100.0%	7,795	2,700	-5,095	-65.2%
Youth Services	1	1	0	0.0%	12	2	-10	-83.3%	20,000	5	-19,995	-100%	74,126	15,005	-59,121	-79.8%

SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

June 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Press Release Totals	34	88	54	158.8%	1,166	693	-473	-40.6%
Newspaper	34	85	51	150.0%	1143	684	-459	-40.2%
TV	0	1	1	n/a	16	2	-14	-87.5%
Radio	0	2	2	n/a	7	5	-2	-28.6%
Outdoor		0	0	n/a		2	2	n/a
Press Mention Totals	97	145	48	49.5%	1,319	711	-608	-46.1%
Newspaper	95	47	-48	-50.5%	1265	505	-760	-60.1%
TV	1	41	40	4000.0%	43	67	24	55.8%
Radio	1	57	56	5600.0%	11	125	114	1036.4%
Outdoor		0	0	n/a		14	14	n/a
Press Value Totals	\$ 55,112	\$ 94,634	\$ 39,522	71.7%	\$ 978,307	\$ 826,468	\$ (151,839)	-15.5%
Newspaper	\$ 33,712	\$ 17,024	\$ (16,688)	-49.5%	\$ 488,657	\$ 251,948	\$ (236,709)	-48.4%
TV	\$ 20,000	\$ 76,000	\$ 56,000	280.0%	\$ 475,200	\$ 541,600	\$ 66,400	14.0%
Radio	\$ 1,400	\$ 1,610	\$ 210	15.0%	\$ 14,450	\$ 27,360	\$ 12,910	89.3%



SACRAMENTO PUBLIC LIBRARY

MONTHLY ADMINISTRATIVE SERVICES STATISTICS

May 2009

SACRAMENTO PUBLIC LIBRARY
Collection Management Monthly Statistics

May 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
New & Replacement Materials Handling								
Titles Ordered	2,355	2,928	573	24.3%	17,024	22,528	5,504	32.3%
Titles Cataloged	1,752	2,239	487	27.8%	18,679	20,756	2,077	11.1%
Items Shipped to Branches	11,236	14,055	2,819	25.1%	115,407	132,859	17,452	15.1%
Customer Requests for Purchase - TOTAL¹								
	979	148	-831	-84.9%	8,838	8,477	-361	-4.1%
Adult Materials	659	116	-543	-82.4%	6,224	6,070	-154	-2.5%
Fiction	207	24	-183	-88.4%	1,977	1,852	-125	-6.3%
Non-Fiction	236	47	-189	-80.1%	2,194	2,286	92	4.2%
Media (DVD, Audiobooks, Music, Software)	216	45	-171	-79.2%	2,053	1,932	-121	-5.9%
Teen Materials	243	14	-229	-94.2%	1,948	1,732	-216	-11.1%
Fiction	133	7	-126	-94.7%	1,165	1,211	46	3.9%
Non-Fiction	7	0	-7	-100.0%	49	37	-12	-24.5%
Media (DVD, Audiobooks, Music, Software)	103	7	-96	-93.2%	734	484	-250	-34.1%
Children's materials	77	18	-59	-76.6%	666	675	9	1.4%
Fiction	38	18	-20	-52.6%	348	333	-15	-4.3%
Non-Fiction	8	0	-8	-100.0%	68	70	2	2.9%
Media (DVD, Audiobooks, Music, Software)	31	0	-31	-100.0%	250	272	22	8.8%
Interlibrary Loan								
Materials Loaned to Other Libraries	214	165	-49	-22.9%	2,461	2,389	-72	-2.9%
Materials Borrowed From Other Libraries	14	4	-10	-71.4%	149	137	-12	-8.1%
LINK+ Loaned Items	1,386	2,154	768	55.4%	15,550	19,629	4,079	26.2%
LINK+ Items Borrowed	2,450	2,894	444	18.1%	29,043	34,249	5,206	17.9%

SACRAMENTO PUBLIC LIBRARY
Human Resources Monthly Statistics

May 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Vacancy Rate	9.7%	9.8%	0.0%	0.1%	10.0%	9.8%	-	-0.2%
Turnover	0.0%	0.0%	0.0%	0.0%	10.0%	7.2%	-	-2.8%
% of Open Positions Filled	0.0%	0.0%	0.0%	0.0%	9.0%	0.0%	-	-9.0%
Transfers	3.0	0.0	-3.0	-100%	19.0	23.0	4.0	21.1%
Promotions	1.0	0.0	-1.0	-100%	5.0	4.0	-1.0	-20.0%
Training Investment Factor	\$16.00	\$170.44	\$154.44	965.3%	\$418.00	\$425.00	\$7.00	1.7%
Approved Headcount	352.0	334.0	-18.0	-5.1%	352.0	334.0	-18.0	-5.1%
Number of hires	0	0	0	na	38	14	-24	-63.2%
Number of retirements	0	1	1	na	6	10	4	66.7%
Number of resignations	0	1	1	na	18	4	-14	-77.8%
Number of other separations	1	0	1	-100.0%	5	8	3	60.0%

SACRAMENTO PUBLIC LIBRARY
General Services-Facilities-Security Monthly Statistics

May 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
SECURITY								
Security Incidents	43	31	-12	-27.9%	398	322	-76	-19.1%
DELIVERY								
Incoming Book Bins	5,064	5,474	410	8.1%	55,452	56,902	1,450	2.6%
Outgoing Book Bins	4,859	5,581	722	14.9%	54,302	57,807	3,505	6.5%
FACILITIES								
Service Requests	176	191	15	8.5%	1,214	2,033	819	67.5%
Service Level Success by Priority								
High (Goal = 1 day)	36%	37%						
Medium (Goal = 5 days)	81%	37%						
Low (Goal = 30 days)	72%	77%						

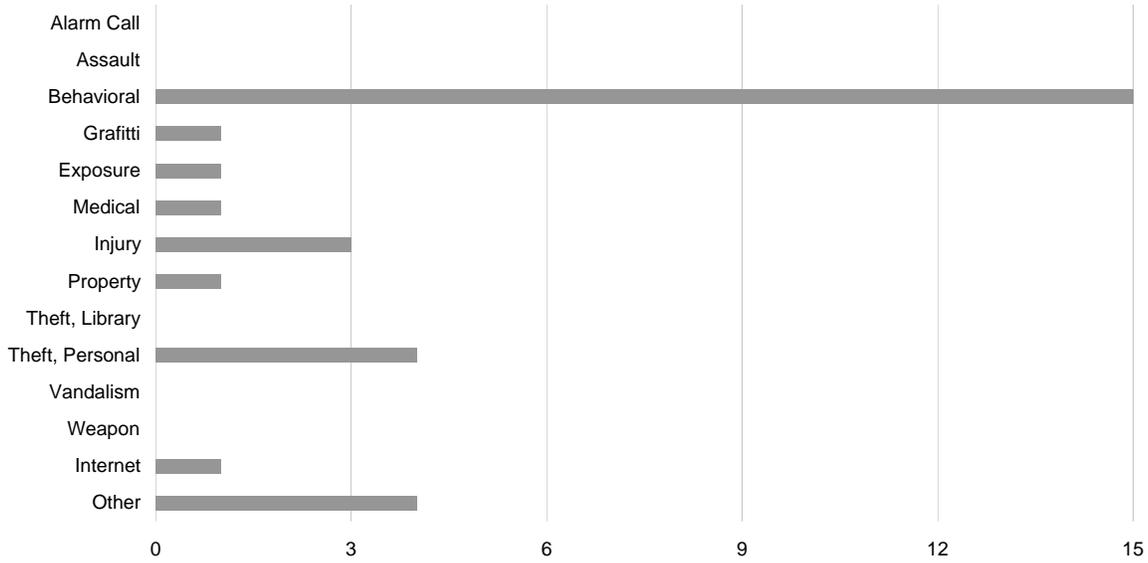
SACRAMENTO PUBLIC LIBRARY
Facilities Monthly Statistics

May 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	176	191	15	8.5%	1,214	2,033	819	67.5%
Arcade	13	4	-9	-69.2%	62	95	33	53.2%
Arden-Dimick	11	7	-4	-36.4%	65	94	29	44.6%
Carmichael	2	6	4	200.0%	48	95	47	97.9%
Central	23	27	4	17.4%	232	281	49	21.1%
Colonial Heights	11	1	-10	-90.9%	42	47	5	11.9%
Cooledge	8	3	-5	-62.5%	62	76	14	22.6%
Courtland	1	0	-1	-100.0%	3	14	11	366.7%
Del Paso Heights	3	6	3	100.0%	31	57	26	83.9%
Elk Grove	1	3	2	200.0%	26	62	36	138.5%
Fair Oaks	4	6	2	50.0%	39	73	34	87.2%
Franklin	1	0	-1	-100.0%	5	6	1	20.0%
Galt	0	0	0	na	3	3	0	0.0%
Isleton	0	0	0	na	10	17	7	70.0%
Martin Luther King, Jr.	7	5	-2	-28.6%	32	35	3	9.4%
McClatchy	5	1	-4	-80.0%	35	57	22	62.9%
McKinley	2	0	-2	-100.0%	25	32	7	28.0%
North Highlands-Antelope	10	10	0	0.0%	90	137	47	52.2%
North Natomas	1	0	-1	-100.0%	10	14	4	40.0%
North Sacramento	0	0	0	na	12	10	-2	-16.7%
Orangevale	3	3	0	0.0%	11	41	30	272.7%
Rancho Cordova	13	7	-6	-46.2%	86	122	36	41.9%
Rio Linda	12	9	-3	-25.0%	69	117	48	69.6%
South Natomas	3	6	3	100.0%	53	90	37	69.8%
Southgate	6	7	1	16.7%	44	65	21	47.7%
Sylvan Oaks	5	12	7	140.0%	59	25	-34	-57.6%
Valley Hi-North Laguna	7	1	-6	-85.7%	13	15	2	15.4%
Walnut Grove	4	2	-2	-50.0%	27	33	6	22.2%
System	20	65	34	170.0%	20	320	300	1500.0%
Traveler	0	0	0	na	0	0	0	na
Wanderer	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na

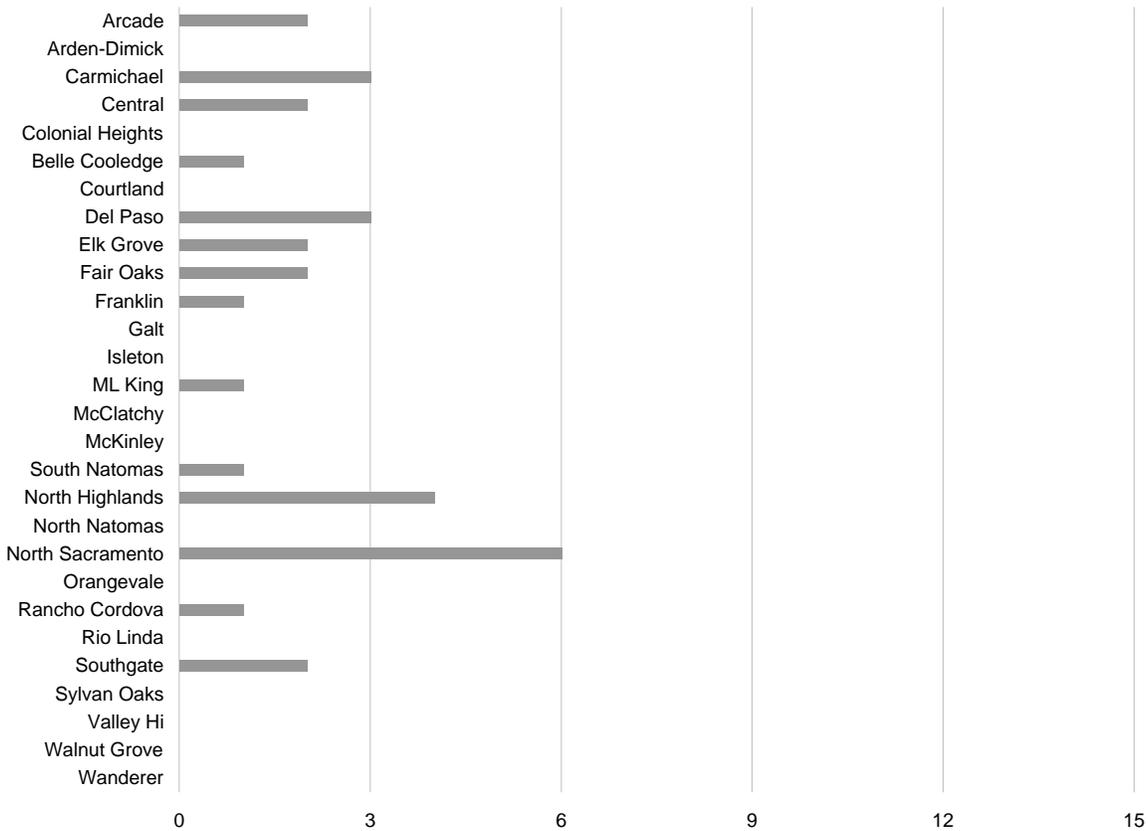
SACRAMENTO PUBLIC LIBRARY

Security Monthly Statistics

Security Incidents by Type, May 2009



Security Incidents by Branch, May 2009

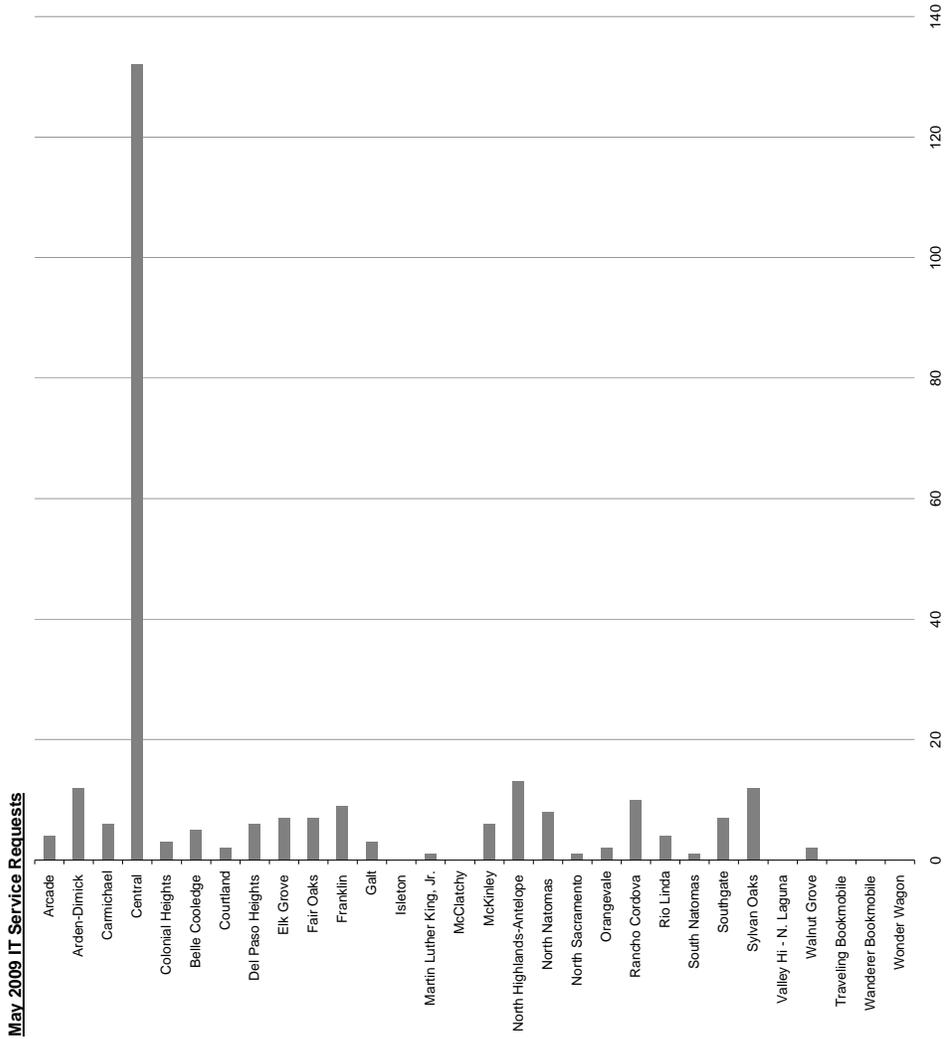


SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics

May 2009	SERVICE REQUESTS						SERVICE REQUESTS IN QUEUE									
	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change		
TOTAL	278	263	-15	-5.4%	1,823	2,806	983	53.9%	43	3	-40	-93.0%	347	13	-334	-96.3%
Arcade	2	4	2	100.0%	66	39	-27	-40.9%	0	0	0	na	22	0	-22	-100.0%
Arden-Dimick	9	12	3	33.3%	64	71	7	10.9%	1	0	-1	-100.0%	12	1	-11	-91.7%
Carmichael	4	6	2	50.0%	82	78	-4	-4.9%	0	0	0	na	19	2	-17	-89.5%
Central	173	132	-41	-23.7%	690	1,631	941	136.4%	15	0	-15	-100.0%	92	3	-89	-96.7%
Colonial Heights	2	3	1	50.0%	30	57	27	90.0%	0	0	0	na	2	0	-2	-100.0%
Belle Coolidge	9	5	-4	-44.4%	50	61	11	22.0%	0	0	0	na	5	1	-4	-80.0%
Courtland	0	2	2	na	14	15	1	7.1%	1	1	-1	-100.0%	2	0	-2	-100.0%
Del Paso Heights	4	6	2	50.0%	45	38	-7	-15.6%	0	0	0	na	9	1	-8	-88.9%
Elk Grove	6	7	1	16.7%	48	60	12	25.0%	1	0	-1	-100.0%	2	0	-2	-100.0%
Fair Oaks	6	7	1	16.7%	37	38	1	2.7%	0	0	0	na	11	0	-11	-100.0%
Franklin	7	9	2	28.6%	50	117	67	134.0%	0	0	0	na	4	0	-4	-100.0%
Galt	2	3	1	50.0%	13	18	5	38.5%	0	0	0	na	0	0	0	na
Isleton	1	0	-1	-100.0%	11	15	4	36.4%	0	0	0	na	0	0	0	na
Marin Luther King, Jr.	6	1	-5	-83.3%	34	21	-13	-38.2%	0	0	0	na	4	0	-4	-100.0%
McClatchy	0	0	0	na	14	16	2	14.3%	0	0	0	na	5	0	-5	-100.0%
McKinley	3	6	3	100.0%	26	35	9	34.6%	4	4	-4	-100.0%	4	0	-4	-100.0%
North Highlands-Antelope	10	13	3	30.0%	45	115	70	155.6%	5	1	-4	-80.0%	26	1	-25	-96.2%
North Natomas	3	8	5	166.7%	88	38	-50	-56.8%	1	1	0	0.0%	28	2	-26	-92.9%
North Sacramento	3	1	-2	-66.7%	55	24	-31	-56.4%	0	0	0	na	7	0	-7	-100.0%
Orangevale	3	2	-1	-33.3%	20	10	-10	-50.0%	0	0	0	na	2	0	-2	-100.0%
Rancho Cordova	3	10	7	233.3%	33	73	40	121.2%	2	1	-1	-50.0%	2	2	0	0.0%
Rio Linda	3	4	1	33.3%	53	25	-28	-52.8%	0	0	0	na	19	0	-19	-100.0%
South Natomas	2	1	-1	-50.0%	62	52	-10	-16.1%	0	0	0	na	14	0	-14	-100.0%
Southgate	6	7	1	16.7%	52	53	1	1.9%	7	0	-7	-100.0%	10	0	-10	-100.0%
Sylvan Oaks	5	12	7	140.0%	78	53	-25	-32.1%	6	0	-6	-100.0%	12	0	-12	-100.0%
Valley Hi - N. Laguna	5	0	-5	-100.0%	27	29	2	7.4%	0	0	0	na	27	0	-27	-100.0%
Walnut Grove	1	2	1	100.0%	33	24	-9	-27.3%	0	0	0	na	1	0	-1	-100.0%
Traveling Bookmobile	0	0	0	na	3	0	-3	-100.0%	0	0	0	na	5	0	-5	-100.0%
Wanderer Bookmobile	0	0	0	na	0	0	0	na	0	0	0	na	1	0	-1	-100.0%
Wonder Wagon	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na

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SACRAMENTO PUBLIC LIBRARY IT Monthly Statistics



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SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

May 2009	PUBLICITY REQUESTS				GRAPHICS/PRINTING PIECES												
	This Month Last Year	This Month This Year	Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	
TOTAL	49	76	27	55.1%	610	739	129	21.1%	140,956	108,815	-32,141	-22.8%	964,748	1,277,738	312,990	32.4%	
Arcade	0	0	0	n/a	24	20	-4	-16.7%	0	0	0	0	30,084	21,938	-8,146	-27.1%	
Ardin-Dimick	1	3	2	200.0%	17	20	3	17.6%	650	2,200	1,550	238.5%	34,950	23,000	-11,950	-34.2%	
Carmichael	3	4	1	33.3%	27	17	-10	-37.0%	983	954	-29	-3.0%	14,835	4,473	-10,362	-69.8%	
Central	5	10	5	100.0%	79	108	29	36.7%	3,510	39,463	35,953	1024.3%	84,221	301,741	217,520	258.3%	
Colonial Heights	0	2	2	n/a	8	7	-1	-12.5%	0	254	254	n/a	13,505	1,806	-11,699	-86.6%	
Belie Cooledge	1	1	0	0.0%	27	17	-10	-37.0%	2,000	1,000	-1,000	-50.0%	10,408	8,071	-2,337	-22.5%	
Courtyard	0	0	0	n/a	4	4	0	0.0%	0	0	0	0	227	403	176	77.5%	
Deli Paso Heights	0	4	4	n/a	4	7	3	75.0%	0	6,004	6,004	n/a	3,210	7,154	3,944	122.9%	
Elk Grove	1	4	3	300.0%	24	27	3	12.5%	5	1,704	1,699	33980.0%	7,790	8,414	624	8.0%	
Fair Oaks	0	2	2	n/a	54	27	-27	-100.0%	0	800	800	n/a	9,465	14,426	4,961	52.4%	
Franklin	0	2	2	n/a	17	10	-7	-41.2%	0	800	800	n/a	5,875	8,251	2,376	40.4%	
Galt	0	0	0	n/a	13	7	-6	-46.2%	0	0	0	0	31,217	7,000	-24,217	-77.6%	
Isteton	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	0	709	150	-559	-78.8%	
Martin Luther King, Jr.	0	0	0	n/a	8	5	-3	-37.5%	0	0	0	0	14,505	3,950	-10,555	-72.8%	
McClatchy	0	0	0	n/a	6	6	0	0.0%	0	0	0	0	960	390	-570	-59.4%	
North Highlands-Antelope	0	2	2	n/a	15	7	-8	-53.3%	0	1,005	1,005	n/a	5,568	8,565	2,997	53.8%	
North Natomas	0	0	0	n/a	22	24	2	9.1%	0	0	0	0	14,546	15,686	1,140	7.8%	
North Sacramento	0	0	0	n/a	7	7	0	0.0%	0	0	0	0	26,618	5,350	-21,268	-79.9%	
Orangevale	0	1	1	n/a	12	12	0	0.0%	0	500	500	n/a	5,729	3,825	-1,904	-33.2%	
Rancho Cordova	0	6	6	n/a	18	29	11	61.1%	0	7,582	7,582	n/a	32,390	56,962	24,572	75.9%	
Rio Linda	0	0	0	n/a	2	2	0	0.0%	0	0	0	0	700	0	-700	-100.0%	
South Natomas	1	2	1	100.0%	25	24	-1	-4.0%	270	351	81	30.0%	15,563	4,963	-10,600	-68.1%	
Southgate	0	0	0	n/a	9	5	-4	-44.4%	0	0	0	0	18,408	14,350	-4,058	-22.0%	
Sylvan Oaks	5	12	7	140.0%	32	75	43	134.4%	25	2,525	2,500	10000.0%	18,891	25,593	6,702	35.5%	
Traveler/Wanderer Bookmobile	0	0	0	n/a	0	0	0	n/a	0	0	0	0	0	0	0	n/a	
Valley Hi - North Laguna	0	2	2	n/a	6	9	3	50.0%	0	500	500	n/a	1,602	4,900	3,298	205.9%	
Walnut Grove	0	0	0	n/a	6	11	5	83.3%	0	0	0	0	1,890	1,643	-247	-13.1%	
Administration	0	2	2	n/a	3	2	-1	-33.3%	0	31	31	n/a	450	31	-419	-93.1%	
Branch Services	2	0	-2	-100.0%	5	9	4	80.0%	2	0	-2	-100.0%	60,562	36,081	-24,481	-40.4%	
Business Cards/Stationery	3	5	2	66.7%	24	61	37	154.2%	1,000	1,500	500	50.0%	7,750	24,750	17,000	219.4%	
Collection Development	0	0	0	n/a	2	2	0	0.0%	0	0	0	0	51,000	0	-51,000	-100.0%	
Facilities	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	0	271	1	-270	-99.6%	
Foundation	2	2	0	0.0%	11	7	-4	-36.4%	34,000	25,001	-8,999	-26.5%	58,552	27,503	-31,049	-53.0%	
Friends	0	0	0	n/a	1	1	0	0.0%	0	0	0	0	7,000	0	-7,000	-100.0%	
Homebound Books	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	0	8,500	2,000	-6,500	-76.5%	
Human Resources	1	0	-1	-100.0%	5	6	1	20.0%	1,750	0	-1,750	-100.0%	8,502	5,253	-3,249	-38.2%	
Information Technology	0	0	0	n/a	0	1	1	n/a	0	0	0	0	14,000	14,000	0	0.0%	
Literacy	0	0	0	n/a	0	0	0	0.0%	0	0	0	0	0	300	300	0	0.0%
Marketing	20	10	-10	-50.0%	73	136	63	86.3%	92,231	16,641	-75,590	-82.0%	181,626	596,915	415,289	228.7%	
Other	0	0	0	n/a	7	7	0	0.0%	0	0	0	0	114,030	114,030	0	0.0%	
Outreach	3	0	-3	-100.0%	5	3	-2	-40.0%	2,530	0	-2,530	-100.0%	7,255	2,700	-4,555	-62.8%	
Youth Services	1	0	-1	-100.0%	11	11	0	0.0%	2,000	0	-2,000	-100%	54,126	15,000	-39,126	-72.3%	

SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

May 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Press Release Totals	207	75	-132	-63.8%	1,132	605	-527	-46.6%
Newspaper	207	75	-132	-63.8%	1109	599	-510	-46.0%
TV	0	0	0	n/a	16	1	-15	-93.8%
Radio	0	0	0	n/a	7	3	-4	-57.1%
Outdoor		0	0	n/a		2	2	n/a
Press Mention Totals	117	42	-75	-64.1%	1,222	566	-656	-53.7%
Newspaper	113	38	-75	-66.4%	1170	458	-712	-60.9%
TV	4	4	0	0.0%	42	26	-16	-38.1%
Radio	0	0	0	n/a	10	68	58	580.0%
Outdoor		0	0	n/a		14	14	n/a
Press Value Totals	\$ 65,102	\$ 153,767	\$ 88,665	136.2%	\$ 923,195	\$ 731,834	\$ (191,361)	-20.7%
Newspaper	\$ 24,302	\$ 20,567	\$ (3,735)	-15.4%	\$ 454,945	\$ 234,924	\$ (220,021)	-48.4%
TV	\$ 40,800	\$ 133,200	\$ 92,400	226.5%	\$ 455,200	\$ 465,600	\$ 10,400	2.3%
Radio	\$ -	\$ -	\$ -	n/a	\$ 13,050	\$ 25,750	\$ 12,700	97.3%



Sacramento Public Library

Count Week Report FY 2008-09

Sacramento Public Library Count Week Report

Comparative Summary

<u>FY Comparison</u>	<u>Visits</u>										<u>In-House Materials Use</u>				
	<u>FY 03-04</u>	<u>FY 04-05</u>	<u>FY 05-06</u>	<u>FY 06-07</u>	<u>FY 07-08</u>	<u>FY 08-09</u>	<u>1 Year % Change</u>	<u>FY 03-04</u>	<u>FY 04-05</u>	<u>FY 05-06</u>	<u>FY 06-07</u>	<u>FY 07-08</u>	<u>FY 08-09</u>	<u>1 Year % Change</u>	
Total	2,697,487	2,975,128	2,761,395	3,026,634	3,049,098	2,866,175	-6.0%	1,328,587	1,350,479	1,330,524	1,349,010	1,261,962	1,133,301	-10.2%	
Arcade	58,240	64,116	96,460	93,756	96,434	126,711	31.4%	37,700	59,306	38,324	32,344	32,175	36,907	14.7%	
Arden-Dimick	129,090	206,544	208,234	260,364	201,539	206,544	2.5%	61,061	82,836	65,910	69,056	60,320	53,443	-11.4%	
Belle Cooledge ³	282,529	364,572	133,120	128,362	131,443	118,352	-10.0%	50,362	88,504	91,026	72,189	64,753	51,831	-20.0%	
Carmichael	110,617	109,200	na	220,129	149,058	117,897	-20.9%	92,027	79,924	na	95,576	110,981	139,672	25.9%	
Central Total	508,469	425,932	475,553	412,789	500,656	440,596	-12.0%	260,845	231,855	222,430	212,810	154,323	161,395	4.6%	
Central	508,469	425,932	475,553	412,789	499,759	438,295	-12.3%	260,845	231,855	222,430	212,810	151,320	149,292	-1.3%	
Sacramento Room ¹	0	0	0	0	897	2,301	156.5%	0	0	0	0	3,003	12,103	303.0%	
Telis ²	na	na	na	na	na	na	na	na							
Electronic Reference	na	na	na	na	na	na	na	na							
Colonial Heights	100,568	90,857	65,728	94,055	77,961	95,433	22.4%	73,528	66,599	61,152	63,076	35,542	41,470	16.7%	
Courtland	7,319	8,541	10,426	11,479	7,891	6,409	-18.8%	6,513	2,743	3,692	2,743	5,044	4,186	-17.0%	
Del Paso Heights	63,479	72,943	75,504	27,846	80,860	85,020	5.1%	23,426	27,690	16,003	13,078	26,637	17,368	-34.8%	
Elk Grove	85,111	86,008	83,447	88,868	101,036	117,949	16.7%	31,512	38,922	40,300	36,166	31,759	46,163	45.4%	
Fair Oaks	111,501	210,756	153,742	126,399	86,021	83,759	-2.6%	45,266	35,269	49,634	52,208	32,019	45,162	41.0%	
Franklin	357,695	399,451	452,530	400,569	336,037	238,979	-28.9%	140,712	170,612	280,189	230,529	180,362	44,967	-75.1%	
Galt	39,130	41,236	47,359	48,204	51,077	47,424	-7.2%	18,096	14,768	21,619	18,850	20,189	13,442	-33.4%	
Isleton	15,899	17,784	14,820	17,394	12,870	11,739	-8.8%	8,021	9,672	8,658	9,841	7,241	9,165	26.6%	
Martin Luther King	158,015	161,603	212,979	195,208	176,943	172,926	-2.3%	61,399	62,296	64,337	53,196	51,116	55,991	9.5%	
McClatchy	19,331	21,346	21,372	23,491	27,508	26,949	-2.0%	6,110	8,190	8,619	9,243	9,386	9,477	1.0%	
McKinley	46,891	48,048	59,488	49,998	55,276	55,289	0.0%	29,055	21,827	24,206	31,902	26,715	18,733	-29.9%	
North Highlands-Antelope	106,574	105,001	111,800	116,597	117,546	110,903	-5.7%	41,886	32,461	25,883	59,839	87,672	75,491	-13.9%	
North Natomas	0	25,753	46,540	37,817	40,417	42,601	5.4%	0	12,454	19,201	16,588	15,821	9,672	-38.9%	
North Sacramento	26,910	28,782	25,766	31,473	39,637	39,871	0.6%	13,416	13,312	9,542	11,726	11,661	20,605	76.7%	
Orangevale	19,890	20,800	20,488	32,149	19,877	32,344	62.7%	2,041	3,926	2,808	1,924	1,690	5,304	213.8%	
Rancho Cordova	74,035	72,202	68,120	81,224	102,739	96,031	-6.5%	63,570	43,134	51,753	55,913	94,770	90,064	-5.0%	
Rio Linda	19,097	14,794	14,612	13,182	16,380	19,162	17.0%	7,020	3,965	3,952	1,638	1,352	897	-33.7%	
South Natomas	184,756	151,333	123,695	134,264	237,302	238,602	0.5%	94,835	72,137	67,236	58,006	64,324	37,869	-41.1%	
Southgate	43,173	78,923	80,704	208,845	196,352	174,044	-11.4%	27,859	51,688	41,067	36,127	39,416	33,111	-16.0%	
Sylvan Oaks	74,672	90,649	88,868	95,641	105,820	87,022	-17.8%	89,479	72,280	66,586	67,626	69,108	81,237	17.6%	
Valley Hi-North Laguna	38,038	45,409	53,677	59,410	64,792	59,124	-8.7%	24,258	24,557	25,714	21,892	18,824	18,187	-3.4%	
Walnut Grove	16,458	12,545	16,393	17,121	15,626	14,495	-7.2%	18,590	19,552	20,683	14,924	8,762	11,492	31.2%	

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

² Telis data include Help Desk data for years prior to FY 2008-09.

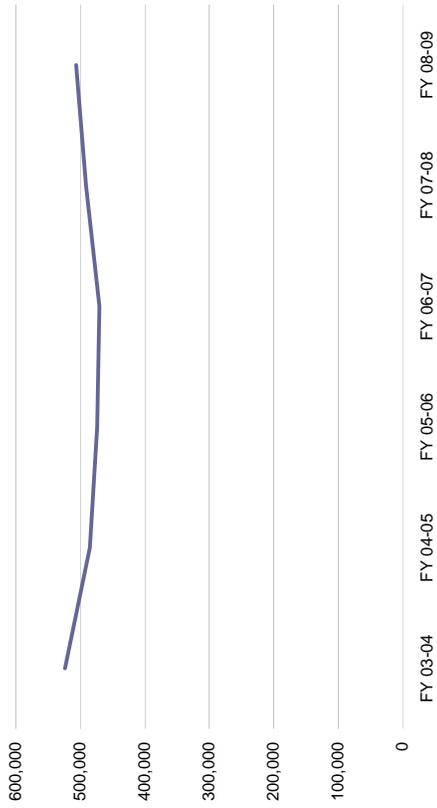
³ All Belle Cooledge data are the average of the first two quarters of FY 2008-09.

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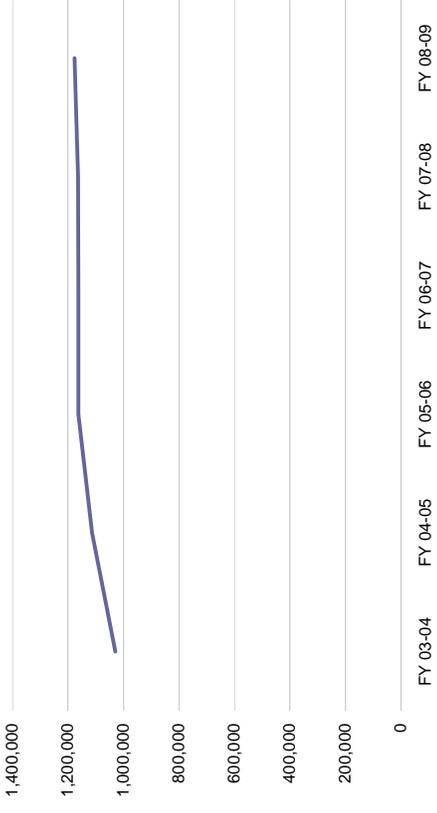
Sacramento Public Library Count Week Report

FY Comparison

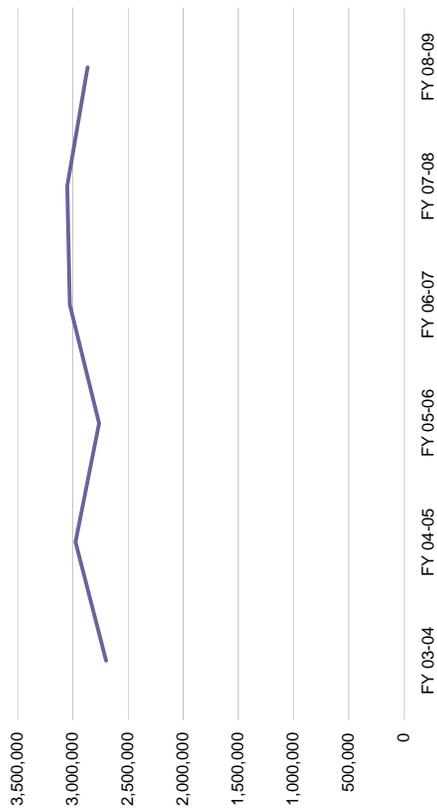
Reference Questions



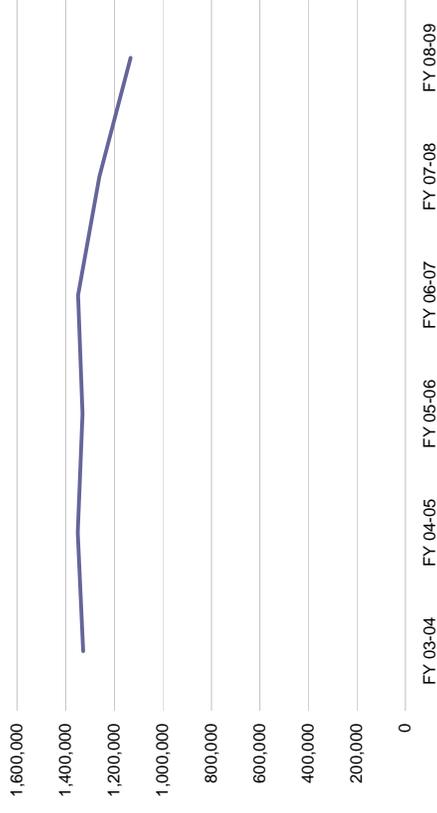
Total Questions



Total Visits



Total In-House Material Use



Sacramento Public Library Count Week Report

Reference Questions

1st Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			All Reference Questions			Quarter Estimate	
	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth		Total
Total	5,057	943	1,095	927	282	270	76	166	53	6,060	1,391	1,418	8,869	115,297
Arcade	118	14	18	92	17	9	0	0	0	210	31	27	268	3,484
Arden-Dimick	273	30	33	35	7	4	0	0	0	308	37	37	382	4,966
Belle Coolidge	355	73	95	37	0	11	0	0	0	392	73	106	571	7,423
Belle Coolidge ³	345	69	102	91	21	37	0	0	0	436	90	139	665	8,645
Central Total	1,763	99	109	0	0	0	0	0	0	1,763	99	109	1,971	25,623
Central	745	66	92	0	0	0	0	0	0	745	66	92	903	11,739
Sacramento Room ¹	59	0	2	0	0	0	0	0	0	59	0	2	61	793
Tellis	903	32	13	0	0	0	0	0	0	903	32	13	948	12,324
Electronic Reference	56	1	2	0	0	0	0	0	0	56	1	2	59	767
Colonial Heights	432	78	76	0	0	0	0	0	0	432	78	76	586	7,618
Courtland	0	0	0	4	1	2	0	0	0	4	1	2	7	91
Del Paso Heights	0	0	0	115	49	32	0	0	0	115	49	32	196	2,548
Elk Grove	87	19	34	90	23	32	0	0	0	177	42	66	285	3,705
Fair Oaks	136	25	28	19	7	10	0	0	0	155	32	38	225	2,925
Franklin	157	143	103	0	0	0	0	0	0	157	143	103	403	5,239
Gait	0	0	0	115	37	29	0	0	0	115	37	29	181	2,353
Isleton	25	8	38	0	0	0	0	0	0	25	8	38	71	923
Martin Luther King	200	45	50	25	17	8	0	0	0	225	62	58	345	4,485
McClatchy	0	0	0	39	8	8	0	0	0	39	8	8	55	715
McKinley	61	24	77	19	7	9	0	0	0	80	31	86	197	2,561
North Highlands-Antelope	210	52	66	98	19	7	0	0	0	308	71	73	452	5,876
North Natomas	0	0	0	0	0	0	76	166	16	76	166	16	258	3,354
North Sacramento	45	17	20	0	0	0	0	0	0	45	17	20	82	1,066
Orangevale	29	9	16	0	0	0	0	0	0	29	9	16	54	702
Rancho Cordova	236	52	54	49	9	7	0	0	2	285	61	63	409	5,317
Rio Linda	0	0	0	37	35	18	0	0	0	37	35	18	90	1,170
South Natomas	109	46	38	11	4	4	0	0	0	120	50	42	212	2,756
Southgate	176	43	39	0	0	0	0	0	0	176	43	39	258	3,354
Sylvan Oaks	262	85	78	6	2	1	0	0	0	268	87	79	434	5,642
Valley Hi-North Laguna	38	12	21	30	18	17	0	0	0	68	30	38	136	1,768
Walnut Grove	0	0	0	15	1	25	0	0	35	15	1	60	76	988

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

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Sacramento Public Library Count Week Report

Resources Used for Reference

1st Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			Library Owned			Internet			Databases		
	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Total	Quarter Estimate	Total	Quarter Estimate	Total	Quarter Estimate	Total	Quarter Estimate	
Total	3,097	1,179	397	464	210	43	717	6	4	39	3,590	46,670	1,395	18,135	444	5,772		
Arcade	100	37	11	20	15	1	36	0	0	0	120	1,560	52	676	12	156		
Belle Coolidge ³	154	18	13	0	2	0	2	0	0	0	154	2,002	20	260	13	169		
Belle Coolidge	125	97	36	0	19	0	19	0	0	0	125	1,625	116	1,508	36	468		
Carmichael	128	38	25	27	10	6	43	0	0	0	155	2,015	48	624	31	403		
Central Total	1,042	420	104	0	0	0	0	0	0	0	1,042	13,546	420	5,460	104	1,352		
Central	374	170	53	0	0	0	0	0	0	0	374	4,862	170	2,210	53	689		
Sacramento Room ¹	81	1	0	0	0	0	0	0	0	0	81	1,053	1	13	0	0		
Telis	555	214	50	0	0	0	0	0	0	0	555	7,215	214	2,782	50	650		
Electronic Reference	32	35	1	0	0	0	0	0	0	0	32	416	35	455	1	13		
Colonial Heights	125	37	5	0	0	0	0	0	0	0	125	1,625	37	481	5	65		
Courtland	0	0	0	3	5	0	9	0	0	0	3	39	5	65	1	13		
Del Paso Heights	0	0	0	44	27	4	75	0	0	0	44	572	27	351	4	52		
Elk Grove	35	22	12	29	9	6	44	0	0	0	64	832	31	403	18	234		
Fair Oaks	152	51	9	20	20	12	52	0	0	0	172	2,236	71	923	21	273		
Franklin	132	112	8	0	0	0	0	0	0	0	132	1,716	112	1,456	8	104		
Galt	0	0	0	63	26	1	90	0	0	0	63	819	26	338	1	13		
Isleton	36	21	2	0	0	0	0	0	0	0	36	468	21	273	2	26		
Martin Luther King	25	54	9	1	7	1	9	0	0	0	26	338	61	793	10	130		
McClatchy	0	0	0	50	4	1	55	0	0	0	50	650	4	52	1	13		
McKinley	37	13	11	4	10	7	21	0	0	0	41	533	23	299	18	234		
North Highlands-Antelope	305	26	18	96	35	0	131	0	0	0	401	5,213	61	793	18	234		
North Natomas	0	0	0	0	0	0	0	6	4	31	21	273	6	78	4	52		
North Sacramento	4	15	8	0	0	0	0	0	0	0	4	52	15	195	8	104		
Orangevale	13	29	10	0	0	0	0	0	0	0	13	169	29	377	10	130		
Rancho Cordova	198	73	28	5	5	0	10	8	0	8	211	2,743	78	1,014	28	364		
Rio Linda	0	0	0	85	9	0	94	0	0	0	85	1,105	9	117	0	0		
South Natomas	145	15	16	14	1	0	15	0	0	0	159	2,067	16	208	16	208		
Southgate	38	10	5	0	0	0	0	0	0	0	38	494	10	130	5	65		
Sylvan Oaks	297	63	65	3	3	3	9	0	0	0	300	3,900	66	858	68	884		
Valley Hi-North Laguna	6	28	2	0	3	0	3	0	0	0	6	78	31	403	2	26		
Walnut Grove	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report

Non-Reference Questions

Branch	Reference Desk				Circulation Desk				Other Service Areas				Total				Quarter Estimate				
	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total						
Total	1,834	2,286	1,542	307	5,969	2,057	1,274	3,267	192	6,790	32	8	34	46	120	3,923	3,568	4,843	545	12,879	167,427
Arcade	51	78	73	8	210	76	69	78	5	228	0	0	0	0	0	127	147	151	13	438	5,694
Arden-Dimick	21	109	127	4	261	44	15	73	1	133	0	0	0	0	0	65	124	200	5	394	5,122
Belle Coolidge ³	120	141	96	49	406	68	23	84	4	179	0	0	0	0	0	188	164	180	53	585	7,605
Carmichael	68	171	55	29	323	62	46	65	3	176	0	0	0	0	0	130	217	120	32	499	6,487
Central Total	808	650	554	0	2,012	634	346	1,519	24	2,523	0	0	0	0	0	1,442	996	2,073	24	4,535	58,955
Central	411	490	157	0	1,058	525	178	1,132	13	1,848	0	0	0	0	0	936	668	1,289	13	2,906	37,778
Sacramento Room ¹	65	0	17	0	82	0	0	0	0	0	0	0	0	0	0	65	0	17	0	82	1,066
Telis	331	136	285	0	752	109	168	387	11	675	0	0	0	0	0	440	304	672	11	1,427	18,551
Electronic Reference	1	24	95	0	120	0	0	0	0	0	0	0	0	0	0	1	24	95	0	120	1,560
Colonial Heights	118	256	51	26	451	83	19	107	0	209	0	0	0	0	0	201	275	158	26	660	8,580
Courtland	0	0	0	0	0	8	6	12	17	43	0	0	0	0	0	8	6	12	17	43	559
Del Paso Heights	0	0	0	0	0	70	81	107	20	278	0	0	0	0	0	70	81	107	20	278	3,614
Elk Grove	7	20	17	25	69	87	23	129	15	254	0	0	0	0	0	94	43	146	40	323	4,199
Fair Oaks	29	24	15	20	88	46	18	48	12	124	0	0	0	0	0	75	42	63	32	212	2,756
Franklin	94	114	54	0	262	0	0	0	0	0	0	0	0	0	0	94	114	54	0	262	3,406
Galt	0	0	0	0	0	47	23	15	25	110	0	0	0	0	0	47	23	15	25	110	1,430
Isleton	22	32	16	8	78	0	0	0	0	0	0	0	0	0	0	22	32	16	8	78	1,014
Marin Luther King	49	83	23	2	157	35	7	9	4	55	0	0	0	0	0	84	90	32	6	212	2,756
McClatchy	0	0	0	0	0	14	70	4	4	92	0	0	0	0	0	14	70	4	4	92	1,196
McKinley	20	17	32	1	70	31	54	8	0	93	0	0	0	0	0	51	71	40	1	163	2,119
North Highlands-Antelope	29	110	28	2	169	273	99	243	3	618	0	0	0	0	0	302	209	271	5	787	10,231
North Natomas	0	0	0	0	0	0	0	0	0	0	8	8	34	46	96	8	8	34	46	96	1,248
North Sacramento	50	50	50	28	178	0	0	0	0	0	0	0	0	0	0	50	50	50	28	178	2,314
Orangevale	60	50	26	14	150	0	0	0	0	0	0	0	0	0	0	60	50	26	14	150	1,950
Rancho Cordova	49	91	92	31	263	184	45	277	22	528	24	0	0	0	24	257	136	369	53	815	10,595
Rio Linda	0	0	0	0	0	13	46	25	11	95	0	0	0	0	0	13	46	25	11	95	1,235
South Natomas	104	87	69	11	271	73	34	173	11	291	0	0	0	0	0	177	121	242	22	562	7,306
Southgate	53	114	61	7	235	0	0	0	0	0	0	0	0	0	0	53	114	61	7	235	3,055
Sylvan Oaks	49	63	83	33	228	114	75	256	7	452	0	0	0	0	0	163	138	339	40	680	8,840
Valley Hi-North Laguna	33	26	20	9	88	57	113	1	2	173	0	0	0	0	0	90	139	21	11	261	3,393
Walnut Grove	0	0	0	0	0	38	62	34	2	136	0	0	0	0	0	38	62	34	2	136	1,768

Note
¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report

Visits and In-House Material Use

1st Quarter 2008-09

<u>Branch</u>	<u>In-House Use</u>		<u>Visits</u>		<u>Hours</u>	
	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Hours Open</u>	<u>1,065</u>
Total	24,574	319,462	53,927	701,051		
Arcade	861	11,193	3,894	50,622	43	43
Belle Coolidge ³	1,518	19,734	4,125	53,625	43	43
Belle Coolidge	1,157	15,041	2,413	31,369	43	43
Carmichael	4,127	53,651	2,774	36,062	43	43
Central Total	3,349	43,537	8,647	112,411	69	69
Central	2,953	38,389	8,602	111,826	50	50
Sacramento Room ¹	396	5,148	45	585	19	19
Telis	na	na	na	na	na	na
Electronic Reference	na	na	na	na	na	na
Colonial Heights	1,396	18,148	1,763	22,919	43	43
Courtland	117	1,521	138	1,794	27	27
Del Paso Heights	218	2,834	1,272	16,536	35	35
Elk Grove	572	7,436	1,904	24,752	43	43
Fair Oaks	709	9,217	1,596	20,748	43	43
Franklin	975	12,675	2,395	31,135	31	31
Galt	250	3,250	834	10,842	35	35
Isleton	181	2,353	298	3,874	32	32
Martin Luther King	1,011	13,143	2,932	38,116	43	43
McClatchy	196	2,548	512	6,656	34	34
McKinley	406	5,278	1,464	19,032	36	36
North Highlands-Antelope	1,786	23,218	1,838	23,894	43	43
North Natomas	252	3,276	974	12,662	43	43
North Sacramento	282	3,666	669	8,697	35	35
Orangevale	37	481	573	7,449	29	29
Rancho Cordova	1,987	25,831	1,583	20,579	43	43
Rio Linda	35	455	319	4,147	29	29
South Natomas	824	10,712	4,520	58,760	43	43
Southgate	471	6,123	3,206	41,678	43	43
Sylvan Oaks	1,310	17,030	1,853	24,089	48	48
Valley Hi-North Laguna	381	4,953	1,221	15,873	37	37
Walnut Grove	166	2,158	210	2,730	29	29

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

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Sacramento Public Library Count Week Report

Reference Questions

2nd Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			All Reference Questions			Quarter Estimate	
	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth		Total
Total	4,473	944	1,070	1,006	273	325	1,604	242	87	126	1,304	1,521	8,546	111,098
Arcade	159	9	27	64	4	3	71	0	0	0	13	30	266	3,458
Arden-Dimick	139	17	27	18	5	1	24	0	0	0	22	28	207	2,691
Belle Coolidge	301	83	109	75	45	71	191	0	0	0	376	180	684	8,892
Belle Coolidge ³	212	53	31	113	21	79	213	44	12	68	86	178	633	8,229
Central Total	1,675	136	140	107	0	0	107	0	0	0	1,782	140	2,058	26,754
Central	772	78	117	0	0	0	0	0	0	0	772	117	967	12,571
Sacramento Room ¹	53	1	10	0	0	0	0	0	0	0	53	10	64	832
Tellis	817	56	13	0	0	0	0	0	0	0	817	13	886	11,518
Electronic Reference	33	1	0	107	0	0	107	0	0	0	140	0	141	1,833
Colonial Heights	216	34	52	0	0	0	0	0	0	0	216	34	302	3,926
Courtland	0	0	0	3	5	1	9	0	0	0	3	5	9	117
Del Paso Heights	0	0	0	0	0	0	0	118	49	44	118	44	211	2,743
Elk Grove	200	74	85	0	0	0	0	0	0	0	200	85	359	4,667
Fair Oaks	101	21	19	12	21	12	45	0	0	0	113	31	186	2,418
Franklin	205	161	101	7	4	2	13	0	0	0	212	103	480	6,240
Galt	0	0	0	106	49	28	183	0	0	0	106	28	183	2,379
Isleton	13	4	22	0	0	0	0	0	0	0	13	22	39	507
Martin Luther King	175	39	43	43	17	11	71	0	0	0	218	54	328	4,264
McClatchy	0	0	0	34	1	5	40	0	0	0	34	5	40	520
McKinley	63	36	61	25	6	3	34	0	0	0	88	64	194	2,522
North Highlands-Antelope	197	54	89	80	11	9	100	0	0	0	277	98	440	5,720
North Natomas	0	0	0	0	0	0	0	80	26	14	80	14	120	1,560
North Sacramento	75	68	76	0	0	0	0	0	0	0	75	76	219	2,847
Orangevale	0	0	0	22	18	23	63	0	0	0	22	23	63	819
Rancho Cordova	212	54	65	180	34	13	227	0	0	0	392	78	558	7,254
Rio Linda	0	0	0	53	14	10	77	0	0	0	53	14	77	1,001
South Natomas	113	28	41	15	6	6	27	0	0	0	128	34	209	2,717
Southgate	183	20	37	0	0	0	0	0	0	0	183	37	240	3,120
Sylvan Oaks	189	36	23	9	0	0	9	0	0	0	198	23	257	3,341
Valley Hi-North Laguna	45	17	22	19	9	12	40	0	0	0	64	26	124	1,612
Walnut Grove	0	0	0	21	3	36	60	0	0	0	21	3	60	780

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

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Sacramento Public Library Count Week Report

Resources Used for Reference

2nd Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			Library Owned			Internet			Databases		
	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Total	Quarter Estimate	Total	Quarter Estimate	Total	Quarter Estimate
	2,818	1,057	404	359	160	87	120	42	29	3,297	42,861	1,259	16,367	520	6,760			
Arcade	71	44	10	16	19	4	0	0	0	87	1,131	63	819	14	182			
Belle Cooleedge ³	107	118	8	0	2	0	0	0	0	107	1,391	120	1,560	8	104			
Belle Cooleedge	92	84	18	0	0	0	0	0	0	92	1,196	84	1,092	18	234			
Carmichael	106	44	12	27	30	22	16	12	4	149	1,937	86	1,118	38	494			
Central Total	1,154	342	140	0	0	0	0	0	0	1,154	15,002	342	4,446	140	1,820			
Central	533	136	62	0	0	0	0	0	0	533	6,929	136	1,768	62	806			
Sacramento Room ¹	69	1	0	0	0	0	0	0	0	69	897	1	13	0	0			
Tellis	524	195	78	0	0	0	0	0	0	524	6,812	195	2,535	78	1,014			
Electronic Reference	28	10	0	0	0	0	0	0	0	28	364	10	130	0	0			
Colonial Heights	69	59	7	0	0	0	0	0	0	69	897	59	767	7	91			
Courtyard	0	0	0	2	3	5	0	0	0	2	26	3	39	5	65			
Del Paso Heights	0	0	0	0	0	0	64	26	21	64	832	26	338	21	273			
Elk Grove	85	12	5	0	0	0	0	0	0	85	1,105	12	156	5	65			
Fair Oaks	121	29	17	18	12	14	0	0	0	139	1,807	41	533	31	403			
Franklin	144	43	37	0	0	0	0	0	0	144	1,872	43	559	37	481			
Galt	0	0	0	57	6	9	0	0	0	57	741	6	78	9	117			
Isleton	18	7	0	0	0	0	0	0	0	18	234	7	91	0	0			
Martin Luther King	26	50	3	0	5	0	0	0	0	26	338	55	715	3	39			
McClatchy	0	0	0	29	9	2	0	0	0	29	377	9	117	2	26			
McKinley	93	4	37	8	8	7	0	0	0	101	1,313	12	156	44	572			
North Highlands-Antelope	260	55	8	97	15	0	0	0	0	357	4,641	70	910	8	104			
North Natomas	0	0	0	0	0	0	40	4	4	40	520	4	52	4	52			
North Sacramento	16	53	26	0	0	0	0	0	0	16	208	53	689	26	338			
Orangevale	0	0	0	7	13	8	0	0	0	7	91	13	169	8	104			
Rancho Cordova	114	51	30	12	12	8	0	0	0	126	1,638	63	819	38	494			
Rio Linda	0	0	0	67	3	7	0	0	0	67	871	3	39	7	91			
South Natomas	108	9	8	12	5	1	0	0	0	120	1,560	14	182	9	117			
Southgate	10	8	4	0	0	0	0	0	0	10	130	8	104	4	52			
Sylvan Oaks	216	12	29	4	5	0	0	0	0	220	2,860	17	221	29	377			
Valley Hi-North Laguna	8	33	5	1	4	0	0	0	0	9	117	37	481	5	65			
Walnut Grove	0	0	0	2	9	0	0	0	0	2	26	9	117	0	0			

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

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Sacramento Public Library Count Week Report

Non-Reference Questions

Branch	Reference Desk				Circulation Desk				Other Service Areas				Total				Quarter Estimate				
	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total						
Total	1,483	1,485	1,223	316	4,507	2,217	985	3,282	207	6,691	82	109	111	27	329	3,782	2,579	4,616	550	11,527	149,851
Arcade	44	106	69	8	227	95	60	116	4	275	0	0	0	0	0	139	166	185	12	502	6,526
Arden-Dimick	68	40	15	11	134	42	5	93	1	141	0	0	0	0	0	110	45	108	12	275	3,575
Belle Coleelege ³	108	143	120	79	450	71	11	99	14	195	0	0	0	0	0	179	154	219	93	645	8,385
Carmichael	47	93	58	8	206	89	42	137	4	272	14	29	8	6	57	150	164	203	18	535	6,955
Central Total	326	97	233	0	656	896	111	1,374	4	2,385	0	0	0	0	0	1,222	208	1,607	4	3,041	39,533
Central	0	0	0	0	0	689	91	1,084	4	1,868	0	0	0	0	0	689	91	1,084	4	1,868	24,284
Sacramento Room ¹	35	2	6	0	43	0	0	0	0	0	0	0	0	0	0	35	2	6	0	43	559
Telis	290	79	223	0	592	207	20	290	0	517	0	0	0	0	0	497	99	513	0	1,109	14,417
Electronic Reference	1	16	4	0	21	0	0	0	0	0	0	0	0	0	0	1	16	4	0	21	273
Colonial Heights	95	256	18	9	378	125	50	173	29	377	0	0	0	0	0	220	306	191	38	755	9,815
Courtland	0	0	0	0	0	7	7	8	2	24	0	0	0	0	0	7	7	8	2	24	312
Del Paso Heights	0	0	0	0	0	0	0	0	0	0	52	68	97	18	235	52	68	97	18	235	3,055
Elk Grove	233	52	208	8	501	0	0	0	0	0	0	0	0	0	0	233	52	208	8	501	6,513
Fair Oaks	31	27	14	16	88	33	9	31	18	91	0	0	0	0	0	64	36	45	34	179	2,327
Franklin	112	142	82	8	344	0	0	0	0	0	0	0	0	0	0	112	142	82	8	344	4,472
Galt	0	0	0	0	0	42	37	22	30	131	0	0	0	0	0	42	37	22	30	131	1,703
Isleton	19	31	15	11	76	0	0	0	0	0	0	0	0	0	0	19	31	15	11	76	988
Marin Luther King	47	33	29	0	109	48	5	3	5	61	0	0	0	0	0	95	38	32	5	170	2,210
McClatchy	0	0	0	0	0	19	8	14	4	45	0	0	0	0	0	19	8	14	4	45	585
McKinley	36	27	15	38	116	16	15	16	12	59	0	0	0	0	0	52	42	31	50	175	2,275
North Highlands-Antelope	39	95	23	4	161	335	219	468	2	1,024	0	0	0	0	0	374	314	491	6	1,185	15,405
North Natomas	0	0	0	0	0	0	0	0	0	0	16	12	6	3	37	16	12	6	3	37	481
North Sacramento	82	85	80	39	286	0	0	0	0	0	0	0	0	0	0	82	85	80	39	286	3,718
Orangevale	0	0	0	0	0	37	29	18	14	98	0	0	0	0	0	37	29	18	14	98	1,274
Rancho Cordova	43	98	73	26	240	75	31	272	17	395	0	0	0	0	0	118	129	345	43	635	8,255
Rio Linda	0	0	0	0	0	7	40	15	4	66	0	0	0	0	0	7	40	15	4	66	858
South Natomas	48	84	51	15	198	90	81	175	37	383	0	0	0	0	0	138	165	226	52	581	7,553
Southgate	53	18	57	8	136	0	0	0	0	0	0	0	0	0	0	53	18	57	8	136	1,768
Sylvan Oaks	25	29	46	23	123	116	58	232	5	411	0	0	0	0	0	141	87	278	28	534	6,942
Valley Hi-North Laguna	27	29	17	5	78	61	132	3	1	197	0	0	0	0	0	88	161	20	6	275	3,575
Walnut Grove	0	0	0	0	0	13	35	13	0	61	0	0	0	0	0	13	35	13	0	61	793

Note
¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

Sacramento Public Library Count Week Report

Visits and In-House Material Use

2nd Quarter 2008-09

<u>Branch</u>	<u>In-House Use</u>		<u>Visits</u>		<u>Hours</u>	
	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Actual</u>	<u>Quarter Estimate</u>	<u>Hours Open</u>	<u>Open</u>
Total	18,061	234,793	57,731	750,503	1,068	1,068
Arcade	560	7,280	2,218	28,834	43	43
Belle Coolidge ³	1,058	13,754	3,966	51,558	43	43
Belle Coolidge	1,044	13,572	2,226	28,938	43	43
Carmichael	2,061	26,793	1,630	21,190	43	43
Central Total	3,022	39,286	8,015	104,195	73	73
Central	2,798	36,374	7,961	103,493	50	50
Sacramento Room ¹	224	2,912	54	702	23	23
Telis	na	na	na	na	na	na
Electronic Reference	na	na	na	na	na	na
Colonial Heights	484	6,292	1,609	20,917	43	43
Courtland	137	1,781	158	2,054	27	27
Del Paso Heights	93	1,209	1,421	18,473	35	35
Elk Grove	668	8,684	2,108	27,404	42	42
Fair Oaks	718	9,334	1,643	21,359	43	43
Franklin	543	7,059	9,185	119,405	34	34
Galt	211	2,743	897	11,661	35	35
Isleton	98	1,274	116	1,508	29	29
Martin Luther King	667	8,671	3,350	43,550	43	43
McClatchy	189	2,457	455	5,915	34	34
McKinley	197	2,561	813	10,569	36	36
North Highlands-Antelope	1,518	19,734	2,102	27,326	43	43
North Natomas	89	1,157	707	9,191	43	43
North Sacramento	262	3,406	799	10,387	35	35
Orangevale	148	1,924	672	8,736	29	29
Rancho Cordova	1,604	20,852	1,991	25,883	43	43
Rio Linda	34	442	349	4,537	29	29
South Natomas	551	7,163	4,506	58,578	43	43
Southgate	650	8,450	3,688	47,944	43	43
Sylvan Oaks	844	10,972	1,680	21,840	48	48
Valley Hi-North Laguna	328	4,264	1,078	14,014	37	37
Walnut Grove	283	3,679	349	4,537	29	29

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

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Sacramento Public Library Count Week Report

Reference Questions

3rd Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			All Reference Questions			Quarter Estimate			
	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth		Total		
Total	6,270	1,419	1,540	9,229	1,161	493	2,029	81	44	27	152	7,512	1,838	2,060	11,410	148,330
Arcade	138	11	18	167	108	20	132	0	0	0	0	246	15	38	299	3,887
Arden-Dimick	189	10	50	249	73	13	94	0	0	0	0	262	18	63	343	4,459
Belle Coolidge ²	328	78	102	508	56	41	120	0	0	0	0	384	101	143	628	8,164
Belle Coolidge ³	278	103	71	452	98	99	260	0	0	0	0	376	166	170	712	9,256
Central Total	2,474	257	209	2,940	0	0	0	0	0	0	0	2,474	257	209	2,940	38,220
Central	913	124	115	1,152	0	0	0	0	0	0	0	913	124	115	1,152	14,976
Sacramento Room ¹	47	6	1	54	0	0	0	0	0	0	0	47	6	1	54	702
Tellis	1,427	127	93	1,647	0	0	0	0	0	0	0	1,427	127	93	1,647	21,411
Electronic Reference	87	0	0	87	0	0	0	0	0	0	0	87	0	0	87	1,131
Colonial Heights	344	65	51	460	0	0	0	0	0	0	0	344	65	51	460	5,980
Courtland	0	0	0	0	12	5	28	0	0	0	0	12	11	5	28	364
Del Paso Heights	0	0	0	0	108	36	169	0	0	0	0	108	36	25	169	2,197
Elk Grove	280	121	129	530	0	0	0	0	0	0	0	280	121	129	530	6,890
Fair Oaks	94	19	16	129	15	15	54	0	0	0	0	109	43	31	183	2,379
Franklin	492	401	417	1,310	0	0	0	0	0	0	0	492	401	417	1,310	17,030
Galt	0	0	0	0	135	52	238	0	0	0	0	135	52	51	238	3,094
Isleton	19	5	47	71	0	0	0	0	0	0	0	19	5	47	71	923
Martin Luther King	188	54	28	270	52	27	100	0	0	0	0	240	81	49	370	4,810
McClatchy	0	0	0	0	41	4	49	0	0	0	0	41	4	4	49	637
McKinley	96	32	43	171	36	18	63	0	0	0	0	132	50	52	234	3,042
North Highlands-Antelope	234	72	107	413	101	16	127	0	0	0	0	335	88	117	540	7,020
North Natomas	0	0	0	0	0	0	0	81	44	27	152	81	44	27	152	1,976
North Sacramento	0	0	0	0	83	36	168	0	0	0	0	83	36	49	168	2,184
Orangevale*	0	0	0	0	26	14	61	0	0	0	0	26	14	21	61	793
Rancho Cordova	420	45	65	530	109	13	137	0	0	0	0	529	58	80	667	8,671
Rio Linda	0	0	0	0	47	20	77	0	0	0	0	47	20	10	77	1,001
South Natomas	155	46	60	261	12	1	25	0	0	0	0	167	47	72	286	3,718
Southgate	224	20	39	283	0	0	0	0	0	0	0	224	20	39	283	3,679
Sylvan Oaks	268	56	74	398	16	2	18	0	0	0	0	284	58	74	416	5,408
Valley Hi-North Laguna	49	24	14	87	22	3	44	0	0	0	0	71	27	33	131	1,703
Walnut Grove	0	0	0	0	11	0	65	0	0	0	0	11	0	54	65	845

Note

- ¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.
- ² All Belle Coolidge data are averages of the first two quarters of FY 2008-09.

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Sacramento Public Library Count Week Report
Resources Used for Reference

3rd Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			Library Owned			Internet			Databases		
	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Total	Quarter Estimate							
Total	4,061	1,449	758	497	316	115	928	53	9	5	4,611	59,943	1,774	23,062	878	11,414		
Arcade	124	23	15	25	13	2	40	0	0	0	149	1,937	36	468	17	221		
Belle Coolidge ³	165	49	25	16	7	7	30	0	0	0	181	2,353	56	728	32	416		
Belle Coolidge ²	109	91	27	0	10	0	10	0	0	0	109	1,417	101	1,313	27	351		
Carmichael	131	72	52	38	37	15	90	0	0	0	169	2,197	109	1,417	67	871		
Central Total	1,333	534	280	0	0	0	0	0	0	0	1,333	17,329	534	6,942	280	3,640		
Central	549	178	90	0	0	0	0	0	0	0	549	7,137	178	2,314	90	1,170		
Sacramento Room ¹	30	3	0	0	0	0	0	0	0	0	30	390	3	39	0	0		
Tellis	697	259	189	0	0	0	0	0	0	0	697	9,061	259	3,367	189	2,457		
Electronic Reference	57	94	1	0	0	0	0	0	0	0	57	741	94	1,222	1	13		
Colonial Heights	79	51	65	0	0	0	0	0	0	0	79	1,027	51	663	65	845		
Courtland	0	0	0	23	10	12	45	0	0	0	23	299	10	130	12	156		
Del Paso Heights	0	0	0	44	29	4	77	0	0	0	44	572	29	377	4	52		
Elk Grove	186	71	71	0	0	0	0	0	0	0	186	2,418	71	923	71	923		
Fair Oaks	132	34	12	10	12	9	31	0	0	0	142	1,846	46	598	21	273		
Franklin	510	221	68	0	0	0	0	0	0	0	510	6,630	221	2,873	68	884		
Galt	0	0	0	52	40	13	105	0	0	0	52	676	40	520	13	169		
Isleton	39	17	2	0	0	0	0	0	0	0	39	507	17	221	2	26		
Martin Luther King	43	28	6	5	4	3	12	0	0	0	48	624	32	416	9	117		
McClatchy	0	0	0	42	4	3	49	0	0	0	42	546	4	52	3	39		
McKinley	78	6	24	3	11	6	20	0	0	0	81	1,053	17	221	30	390		
North Highlands-Antelope	369	58	13	117	33	10	160	0	0	0	486	6,318	91	1,183	23	299		
North Natomas	0	0	0	0	0	0	0	53	9	5	53	689	9	117	5	65		
North Sacramento	0	0	0	8	13	8	29	0	0	0	8	104	13	169	8	104		
Orangevale*	0	0	0	10	15	11	36	0	0	0	10	130	15	195	11	143		
Rancho Cordova	216	110	40	13	9	4	26	0	0	0	229	2,977	119	1,547	44	572		
Rio Linda	0	0	0	67	5	3	75	0	0	0	67	871	5	65	3	39		
South Natomas	159	13	11	11	20	1	32	0	0	0	170	2,210	33	429	12	156		
Southgate	60	22	14	0	0	0	0	0	0	0	60	780	22	286	14	182		
Sylvan Oaks	322	43	29	11	3	4	18	0	0	0	333	4,329	46	598	33	429		
Valley Hi-North Laguna	6	6	4	1	41	0	42	0	0	0	7	91	47	611	4	52		
Walnut Grove	0	0	0	1	0	0	1	0	0	0	1	13	0	0	0	0		

Note
¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.
² All Belle Coolidge data are averages of the first two quarters of FY 2008-09.

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Sacramento Public Library Count Week Report

Non-Reference Questions

Branch	Reference Desk				Circulation Desk				Other Service Areas				Total							
	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total					
Total	2,640	2,786	2,119	321	7,866	1,907	1,234	2,250	307	5,698	43	21	23	3	90	4,590	4,041	4,392	631	13,654
Arcade	63	75	95	9	242	76	49	170	7	302	0	0	0	0	0	139	124	265	16	544
Arden-Dimick	49	95	19	4	167	55	14	97	3	169	0	0	0	0	0	104	109	116	7	336
Belle Coolidge ³	114	142	108	64	428	70	17	92	9	188	0	0	0	0	0	184	159	200	73	616
Carmichael	174	168	245	28	615	31	41	29	26	127	0	0	0	0	0	205	209	274	54	742
Central Total	956	994	678	7	2,635	272	159	158	17	606	0	0	0	0	0	1,228	1,153	836	24	3,241
Central	465	579	255	0	1,299	0	0	0	0	0	0	0	0	0	0	465	579	255	0	1,299
Sacramento Room ¹	49	1	12	0	62	0	0	0	0	0	0	0	0	0	0	49	0	12	0	62
Tellis	405	287	358	7	1,057	272	159	158	17	606	0	0	0	0	0	677	446	516	24	1,663
Electronic Reference	37	127	53	0	217	0	0	0	0	0	0	0	0	0	0	37	127	53	0	217
Colonial Heights	127	167	53	7	354	96	34	119	15	264	0	0	0	0	0	223	201	172	22	618
Courtland	0	0	0	0	0	6	12	17	6	41	0	0	0	0	0	6	12	17	6	41
Del Paso Heights	0	0	0	0	0	54	46	95	7	202	0	0	0	0	0	54	46	95	7	202
Elk Grove	326	118	222	69	735	0	0	0	0	0	0	0	0	0	0	326	118	222	69	735
Fair Oaks	25	29	10	12	76	39	12	38	19	108	0	0	0	0	0	64	41	48	31	184
Franklin	327	393	265	10	995	0	0	0	0	0	0	0	0	0	0	327	393	265	10	995
Galt	0	0	0	0	0	73	35	33	34	175	0	0	0	0	0	73	35	33	34	175
Isleton	21	42	17	14	94	0	0	0	0	0	0	0	0	0	0	21	42	17	14	94
Martin Luther King	71	77	24	2	174	86	5	3	1	95	0	0	0	0	0	157	82	27	3	269
McClatchy	0	0	0	0	0	21	18	11	14	64	0	0	0	0	0	21	18	11	14	64
McKinley	28	30	18	23	99	15	16	21	16	68	0	0	0	0	0	43	46	39	39	167
North Highlands-Antelope	34	60	8	2	104	367	268	445	15	1,095	0	0	0	0	0	401	328	453	17	1,199
North Natomas	0	0	0	0	0	0	0	0	0	0	18	21	23	3	65	18	21	23	3	65
North Sacramento	0	0	0	0	0	67	63	82	48	260	0	0	0	0	0	67	63	82	48	260
Orangevale*	0	0	0	0	0	28	30	11	9	78	0	0	0	0	0	28	30	11	9	78
Rancho Cordova	75	104	99	15	293	173	37	290	24	524	25	0	0	0	25	273	141	389	39	842
Rio Linda	0	0	0	0	0	9	47	24	11	91	0	0	0	0	0	9	47	24	11	91
South Natomas	59	55	71	13	198	113	87	205	12	417	0	0	0	0	0	172	142	276	25	615
Southgate	101	175	90	17	383	0	0	0	0	0	0	0	0	0	0	101	175	90	17	383
Sylvan Oaks	58	34	78	17	187	188	58	290	7	543	0	0	0	0	0	246	92	368	24	730
Valley Hi-North Laguna	32	28	19	8	87	51	115	8	3	177	0	0	0	0	0	83	143	27	11	264
Walnut Grove	0	0	0	0	0	17	71	12	4	104	0	0	0	0	0	17	71	12	4	104

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.
² All Belle Coolidge data are averages of the first two quarters of FY 2008-09.

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Sacramento Public Library Count Week Report

Visits and In-House Material Use

3rd Quarter 2008-09

Branch	In-House Use		Visits		Hours	
	Actual	Quarter Estimate	Actual	Quarter Estimate	Hours Open	1,133
Total	23,907	310,791	53,035	689,455		
Arcade	754	9,802	1,804	23,452	43	43
Belle Coolidge ³	562	7,306	3,455	44,915	43	43
Belle Coolidge ²	1,101	14,313	2,320	30,160	43	43
Carmichael	2,354	30,602	2,891	37,583	43	43
Central Total	3,442	44,746	6,756	87,828	73	73
Central	3,286	42,718	6,699	87,087	50	50
Sacramento Room ¹	156	2,028	57	741	23	23
Tellis	na	na	na	na	na	na
Electronic Reference	na	na	na	na	na	na
Colonial Heights	694	9,022	1,893	24,609	43	43
Courtland	68	884	197	2,561	27	27
Del Paso Heights	566	7,358	1,844	23,972	35	35
Elk Grove	1,012	13,156	2,540	33,020	43	43
Fair Oaks	1,019	13,247	1,592	20,696	43	43
Franklin	1,138	14,794	3,299	42,887	95	95
Galt	309	4,017	939	12,207	35	35
Isleton	287	3,731	288	3,744	32	32
Martin Luther King	1,657	21,541	3,688	47,944	43	43
McClatchy	192	2,496	543	7,059	34	34
McKinley	394	5,122	994	12,922	36	36
North Highlands-Antelope	1,346	17,498	2,327	30,251	43	43
North Natomas	230	2,990	860	11,180	43	43
North Sacramento	531	6,903	807	10,491	35	35
Orangevale*	162	2,106	584	7,592	29	29
Rancho Cordova	1,809	23,517	1,867	24,271	43	43
Rio Linda	0	0	408	5,304	29	29
South Natomas	885	11,505	4,978	64,714	43	43
Southgate	706	9,178	3,332	43,316	43	43
Sylvan Oaks	2,143	27,859	1,360	17,680	48	48
Valley Hi-North Laguna	364	4,732	1,158	15,054	37	37
Walnut Grove	182	2,366	311	4,043	29	29

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

² Belle Coolidge data are averages of the first two quarters of FY 2008-09.

Sacramento Public Library Count Week Report

Reference Questions

4th Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			All Reference Questions			Quarter Estimate	
	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth	Adult	Teen	Youth		Total
Total	5,372	1,410	1,686	933	293	315	67	41	17	6,372	1,744	2,018	10,134	131,742
Arcade	84	6	15	57	12	10	0	0	0	141	18	25	184	2,392
Arden-Dimick	180	20	26	77	14	15	0	0	0	257	34	41	332	4,316
Belle Coolidge	285	76	85	17	0	1	0	0	0	302	76	86	464	6,032
Belle Coolidge ³	498	85	88	27	17	21	0	0	0	525	102	109	736	9,568
Central Total	1,746	128	174	0	0	0	0	0	0	1,746	128	174	2,048	26,624
Central	786	111	169	0	0	0	0	0	0	786	111	169	1,066	13,858
Sacramento Room ¹	40	0	0	0	0	0	0	0	0	40	0	0	40	520
Tellis	824	17	5	0	0	0	0	0	0	824	17	5	846	10,998
Electronic Reference	96	0	0	0	0	0	0	0	0	96	0	0	96	1,248
Colonial Heights	293	39	37	0	0	0	0	0	0	293	39	37	369	4,797
Courtland ²	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Del Paso Heights	0	0	0	114	43	35	0	0	0	114	43	35	192	2,496
Elk Grove	335	92	110	0	0	0	0	0	0	335	92	110	537	6,981
Fair Oaks	89	22	20	21	19	17	0	0	0	110	41	37	188	2,444
Franklin	399	613	732	7	11	3	0	0	0	406	624	735	1,765	22,945
Galt	0	0	0	127	47	47	0	0	0	127	47	47	221	2,873
Isleton	12	7	31	0	0	0	0	0	0	12	7	31	50	650
Martin Luther King	238	62	44	44	11	15	0	0	0	282	73	59	414	5,382
McClatchy	0	0	0	44	2	1	0	0	0	44	2	1	47	611
McKinley	93	38	49	41	17	7	0	0	0	134	55	56	245	3,185
North Highlands-Antelope	235	55	81	27	1	4	0	0	0	262	56	85	403	5,239
North Natomas	0	0	0	0	0	0	67	41	17	67	41	17	125	1,625
North Sacramento	0	0	0	90	39	42	0	0	0	90	39	42	171	2,223
Orangevale	0	0	0	21	12	22	0	0	0	21	12	22	55	715
Rancho Cordova	219	54	59	98	28	16	0	0	0	317	82	75	474	6,162
Rio Linda	0	0	0	67	7	5	0	0	0	67	7	5	79	1,027
South Natomas	153	29	33	16	3	10	0	0	0	169	32	43	244	3,172
Southgate	223	35	42	0	0	0	0	0	0	223	35	42	300	3,900
Sylvan Oaks	248	26	42	16	3	2	0	0	0	264	29	44	337	4,381
Valley Hi-North Laguna	42	23	18	19	7	15	0	0	0	61	30	33	124	1,612
Walnut Grove	0	0	0	3	0	27	0	0	0	3	0	27	30	390

Note

- ¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.
- ² Courtland was closed for renovation and expansion during this Count Week.

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Sacramento Public Library Count Week Report

Resources Used for Reference

4th Quarter 2008-09

Branch	Reference Desk			Circulation Desk			Other Service Areas			Library Owned		Internet		Databases		
	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Library Owned	Internet Resources	Subscription Database	Total	Quarter Estimate	Total	Quarter Estimate	Total	Quarter Estimate	
Total	2,687	1,402	593	407	456	141	1,004	49	7	3	3,143	40,859	1,865	24,245	737	9,581
Arcade	61	19	21	18	116	7	141	0	0	0	79	1,027	135	1,755	28	364
Belle Coolidge ³	107	35	6	12	19	16	47	0	0	0	119	1,547	54	702	22	286
Belle Coolidge	67	85	29	0	8	0	8	0	0	0	67	871	93	1,209	29	377
Carmichael	207	143	107	41	8	9	58	0	0	0	248	3,224	151	1,963	116	1,508
Central Total	909	399	149	0	0	0	0	0	0	0	909	11,817	399	5,187	149	1,937
Central	365	161	77	0	0	0	0	0	0	0	365	4,745	161	2,093	77	1,001
Sacramento Room ¹	32	2	1	0	0	0	0	0	0	0	32	416	2	26	1	13
Telis	431	182	39	0	0	0	0	0	0	0	431	5,603	182	2,366	39	507
Electronic Reference	81	54	32	0	0	0	0	0	0	0	81	1,053	54	702	32	416
Colonial Heights	47	6	5	0	0	0	0	0	0	0	47	611	6	78	5	65
Courtland ²	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Del Paso Heights	0	0	0	36	61	21	118	0	0	0	36	468	61	793	21	273
Elk Grove	57	84	16	0	0	0	0	0	0	0	57	741	84	1,092	16	208
Fair Oaks	138	41	19	8	20	12	40	0	0	0	146	1,898	61	793	31	403
Franklin	104	215	89	0	21	0	21	0	0	0	104	1,352	236	3,068	89	1,157
Galt	0	0	0	43	32	3	78	0	0	0	43	559	32	416	3	39
Isleton	19	18	2	0	0	0	0	0	0	0	19	247	18	234	2	26
Martin Luther King	44	56	3	5	4	1	10	0	0	0	49	637	60	780	4	52
McClatchy	0	0	0	37	6	4	47	0	0	0	37	481	6	78	4	52
McKinley	74	12	24	11	12	10	33	0	0	0	85	1,105	24	312	34	442
North Highlands-Antelope	320	69	18	27	7	2	36	0	0	0	347	4,511	76	988	20	260
North Natomas	0	0	0	0	0	0	0	49	7	3	49	637	7	91	3	39
North Sacramento	0	0	0	51	31	13	95	0	0	0	51	663	31	403	13	169
Orangevale	0	0	0	11	14	12	37	0	0	0	11	143	14	182	12	156
Rancho Cordova	142	94	33	30	26	8	64	0	0	0	172	2,236	120	1,560	41	533
Rio Linda	0	0	0	59	12	5	76	0	0	0	59	767	12	156	5	65
South Natomas	84	40	16	14	15	3	32	0	0	0	98	1,274	55	715	19	247
Southgate	41	34	6	0	0	0	0	0	0	0	41	533	34	442	6	78
Sylvan Oaks	258	33	44	3	7	13	23	0	0	0	261	3,393	40	520	57	741
Valley Hi-North Laguna	8	19	6	0	33	2	35	0	0	0	8	104	52	676	8	104
Walnut Grove	0	0	0	1	4	0	5	0	0	0	1	13	4	52	0	0

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.
² Courtland was closed for renovation and expansion during this Count Week.

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Non-Reference Questions

Branch	Reference Desk					Circulation Desk					Other Service Areas					Total					Quarter Estimate
	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	Direction	Computer Help	Library Instruction	Reader Advisory	Total	
Total	2,043	2,843	1,695	227	6,808	2,120	1,452	2,693	287	6,552	23	19	35	10	87	4,186	4,314	4,423	524	13,447	174,811
Arcade	44	271	47	5	367	56	232	139	5	432	0	0	0	0	0	100	503	186	10	799	10,387
Arden-Dimick	40	150	20	4	214	52	64	122	6	244	0	0	0	0	0	92	214	142	10	458	5,954
Belle Colledge ³	89	125	109	46	369	30	14	57	1	102	0	0	0	0	0	119	139	166	47	471	6,123
Carmichael	214	370	317	66	967	80	12	29	12	133	0	0	0	0	0	294	382	346	78	1,100	14,300
Central Total	649	660	408	0	1717	595	143	655	5	1398	0	0	0	0	0	1,244	803	1,063	5	3,115	40,495
Central	351	533	130	0	1,014	595	143	655	5	1,398	0	0	0	0	0	946	676	785	5	2,412	31,356
Sacramento Room ¹	23	0	8	0	31	0	0	0	0	0	0	0	0	0	0	23	0	8	0	31	403
Telis	221	88	245	0	554	0	0	0	0	0	0	0	0	0	0	221	88	245	0	554	7,202
Electronic Reference	54	39	25	0	118	0	0	0	0	0	0	0	0	0	0	54	39	25	0	118	1,534
Colonial Heights	161	191	29	7	388	62	45	58	9	174	0	0	0	0	0	223	236	87	16	562	7,306
Courtland ²	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Del Paso Heights	0	0	0	0	0	58	82	149	14	303	0	0	0	0	0	58	82	149	14	303	3,939
Elk Grove	282	85	173	12	552	0	0	0	0	0	0	0	0	0	0	282	85	173	12	552	7,176
Fair Oaks	31	38	15	8	92	44	21	46	25	136	0	0	0	0	0	75	59	61	33	228	2,964
Franklin	79	168	129	4	380	0	0	0	0	0	0	0	0	0	0	79	168	129	4	380	4,940
Galt	0	0	0	0	0	67	43	34	53	197	0	0	0	0	0	67	43	34	53	197	2,561
Isleton	23	29	14	15	81	0	0	0	0	0	0	0	0	0	0	23	29	14	15	81	1,053
Martin Luther King	71	143	25	3	242	53	5	3	13	74	0	0	0	0	0	124	148	28	16	316	4,108
McClatchy	0	0	0	0	0	15	21	17	1	54	0	0	0	0	0	15	21	17	1	54	702
McKinley	21	22	31	0	74	24	12	12	15	63	0	0	0	0	0	45	34	43	15	137	1,781
North Highlands-Antelope	37	150	29	4	220	406	288	540	2	1,236	0	0	0	0	0	443	438	569	6	1,456	18,928
North Natomas	0	0	0	0	0	0	0	0	0	0	23	19	35	10	87	23	19	35	10	87	1,131
North Sacramento	0	0	0	0	0	107	98	91	68	364	0	0	0	0	0	107	98	91	68	364	4,732
Orangevale	0	0	0	0	0	30	35	14	10	89	0	0	0	0	0	30	35	14	10	89	1,157
Rancho Cordova	98	158	82	22	360	107	47	228	25	407	0	0	0	0	0	205	205	310	47	767	9,971
Rio Linda	0	0	0	0	0	14	40	18	1	73	0	0	0	0	0	14	40	18	1	73	949
South Natomas	56	42	69	9	176	86	71	185	14	356	0	0	0	0	0	142	113	254	23	532	6,916
Southgate	90	174	93	10	367	0	0	0	0	0	0	0	0	0	90	174	93	10	367	4,771	
Sylvan Oaks	28	40	89	5	162	175	61	275	6	517	0	0	0	0	0	203	101	364	11	679	8,827
Valley Hi-North Laguna	30	27	16	7	80	48	94	9	1	152	0	0	0	0	0	78	121	25	8	232	3,016
Walnut Grove	0	0	0	0	0	11	24	12	1	48	0	0	0	0	0	11	24	12	1	48	624

Note

¹ Data capture for the Sacramento Room began in the 4th Quarter of FY2007-08.

² Courtland was closed for renovation and expansion during this Count Week.

Sacramento Public Library Count Week Report

Visits and In-House Material Use

4th Quarter 2008-09

Branch	In-House Use		Visits		Hours	
	Actual	Quarter Estimate	Actual	Quarter Estimate	Hours Open	1,099
Total	20,635	268,255	55,782	725,166	1,099	
Arcade	664	8,632	1,831	23,803	43	
Belle Coolidge ³	973	12,649	4,342	56,446	43	
Belle Coolidge	685	8,905	2,145	27,885	43	
Carmichael	2,202	28,626	1,774	23,062	43	
Central Total	2,602	33,826	10,474	136,162	73	
Central	2,447	31,811	10,453	135,889	50	
Sacramento Room ¹	155	2,015	21	273	23	
Telis	na	na	na	na	na	
Electronic Reference	na	na	na	na	na	
Colonial Heights	616	8,008	2,076	26,988	43	
Courtland ²	0	0	0	0	0	
Del Paso Heights	459	5,967	2,003	26,039	35	
Elk Grove	1,299	16,887	2,521	32,773	43	
Fair Oaks	1,028	13,364	1,612	20,956	43	
Franklin	803	10,439	3,504	45,552	89	
Galt	264	3,432	978	12,714	35	
Isleton	139	1,807	201	2,613	32	
Martin Luther King	972	12,636	3,332	43,316	43	
McClatchy	152	1,976	563	7,319	34	
McKinley	444	5,772	982	12,766	36	
North Highlands-Antelope	1,157	15,041	2,264	29,432	43	
North Natomas	173	2,249	736	9,568	43	
North Sacramento	510	6,630	792	10,296	35	
Orangevale	61	793	659	8,567	29	
Rancho Cordova	1,528	19,864	1,946	25,298	43	
Rio Linda	0	0	398	5,174	28	
South Natomas	653	8,489	4,350	56,550	43	
Southgate	720	9,360	3,162	41,106	43	
Sylvan Oaks	1,952	25,376	1,801	23,413	48	
Valley Hi-North Laguna	326	4,238	1,091	14,183	37	
Walnut Grove	253	3,289	245	3,185	29	

Note

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