Sacramento Public Library Authority

March 26, 2009 **Agenda Item 3.0: Director's Report**

TO: **Sacramento Public Library Authority Board Members**

FROM: **Phil Batchelor, Interim Library Director**

RE: **Director's Report**

RECOMMENDED ACTION: None - information only.

INFORMATION

Report Back on Checked-Out and Hold Item Total

At the February 26, 2009 Authority Board meeting, during the discussion of Agenda Item 3.4 Customer Amounts Owed, staff was asked to review the policy for total number of items a customer may have out and number of items on which a customer may place holds at one time. A staff team was established to work on the assessment item regarding updating Circulation procedures and the manual. The committee's first order of business was to develop a recommendation regarding the above policy. After discussion, staff's recommendation is to limit the number of items to 30 for each of these categories: maximum items checked out and maximum number of holds. The change will be put into effect May 1, 2009, to ensure that all staff is aware of the changes and the rationale for the change; so publicity can be printed and added to the website; and so customers will be informed.

National Library Week and National Library Workers' Day – April 12-18, 2009

Sacramento Public Library will celebrate "*Living Green"* throughout April, with special emphasis during National Library Week, April 12–18. The Library will also conduct an overdue-book amnesty drive and special green programs, as well as recognize Library staff on Tuesday, April 14 which is National Library Workers' Day.

The Library system will encourage its customers who have not returned overdue books and materials to *Return – Recycle – Reuse* these items at any of our 27 library branches from April 11 to April 18 *(Saturday to Saturday)*. The eight-day amnesty drive is designed to encourage the return of long-overdue library books and materials by waiving any fines and fees associated with late items and have them eliminated from the customers' library accounts.

Library branches will also host numerous fun events for all ages to recognize the Library's commitment to *"Living Green."* These events include: *Celebrate Earth Day* with the Activated Storytellers; *Go Green: Recycling Discards Show* with magician Trevor Wyatt; *Go Green: Earthworms, Gummy Worms, and Compost* with library staff; and *Do-it-Yourself Basic Bike Mechanics* with the Sacramento Bicycle Kitchen, to mention a few. A complete listing of programs is available in the latest issue of *Library News* and on the Library's website, www.saclibrary.org.

On National Library Workers' Day, management staff will fan out across the system, each visiting two to three branches/work units, delivering treats, and personally thanking the staff for their consistent effort serving the Library's customers each and every day.

Customer Amounts Owed Trends

The trend in Customer Amounts Owed is improving. The Fines and Fees Collected continues an upward trend with the implementation of acceptance of credit and debit cards. The decrease in the maximum fines from $15 to $5 for a customer account to be locked has decreased the growth in fines and fees. March activity will reveal the impact of reducing the threshold for referral to collection from $50 to $25. Staff is planning the amnesty week in April and will return to the Board with a recommendation for the write-off of uncollectable accounts in May, 2009.

Changes in Customer Amounts Owed – February 2009:

Customer amounts owed, ending February 2009	$5,140,061
Fines and penalties paid February 2009	(65,693)
Increase in fines and penalties	72,536
Customer amounts owed, ending February 2009	$5,146,904

Net change in customer amounts owed: $ 6,843

See Attachment D for the monthly trend information.

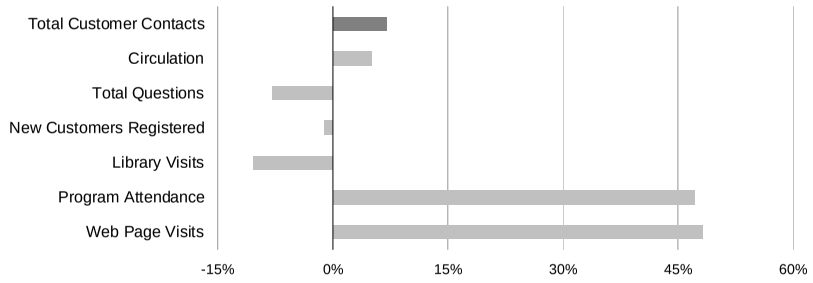
ATTACHMENTS

Attachment A: Customer Contact Dashboard – February 2009
Attachment B: Public Services Statistics – February 2009
Attachment C: Administrative Services Statistics – February 2009
Attachment D: Customer Amounts Owed Trend Report – February 2009

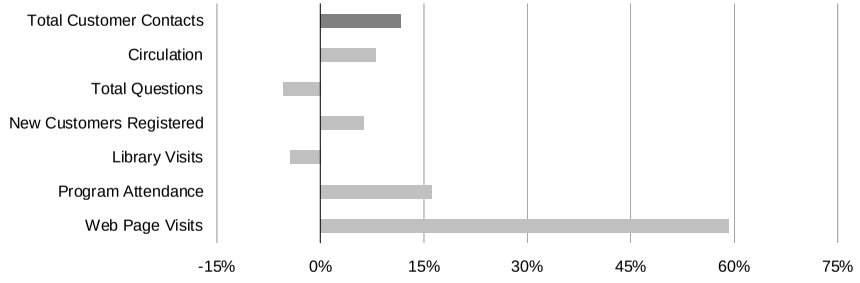
FY 08-09 Customer Contact Goal: Increase Contacts by 15%

	Feb. FY 07-08	Feb. FY 08-09	% Diff.	YTD FY 07-08	YTD FY 08-09	% Diff.	Goal FY 08-09	YTD % of Goal	Projected FY 08-09	Projected % of Goal
Total Customer Contacts	**1,113,863**	**1,191,494**	**7.0%**	**8,655,033**	**9,659,232**	**11.6%**	**15,111,528**	**63.9%**	**14,488,848**	**95.9%**
Circulation	554,254	581,781	5.0%	4,452,404	4,811,716	8.1%	7,827,767	61.5%	7,217,574	92.2%
Total Questions	94,397	86,983	-7.9%	758,401	717,638	-5.4%	1,337,890	53.6%	1,076,457	80.5%
New Customers Registered	6,470	6,400	-1.1%	54,443	57,808	6.2%	92,646	62.4%	86,712	93.6%
Library Visits	279,093	250,168	-10.4%	2,041,044	1,951,892	-4.4%	3,506,463	55.7%	2,927,838	83.5%
Program Attendance	6,788	9,985	47.1%	60,949	70,762	16.1%	108,057	65.5%	106,143	98.2%
Web Page Visits	172,861	256,177	48.2%	1,287,792	2,049,416	59.1%	2,238,704	91.5%	3,074,124	137.3%

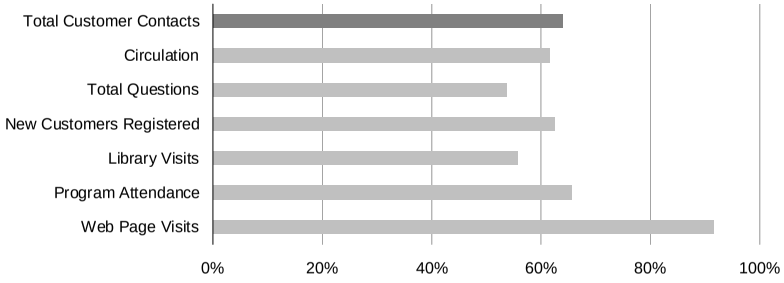
Month Percent Difference



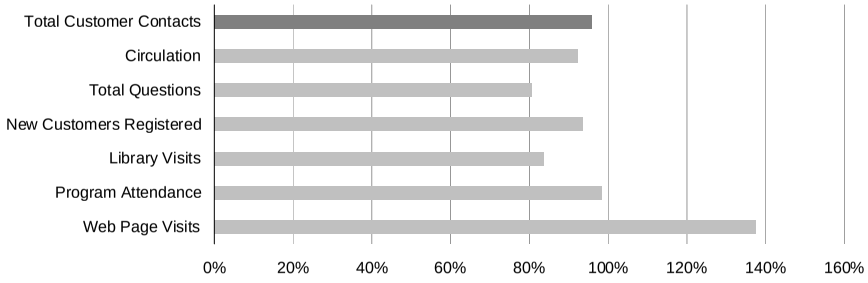
YTD Percent Difference



YTD Actual as Percent of FY 2008-09 Goal



Projections as Percent of FY 2008-09 Goal



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SACRAMENTO PUBLIC LIBRARY

MONTHLY PUBLIC SERVICES STATISTICS

February 2009

SACRAMENTO PUBLIC LIBRARY
MONTHLY STATISTICAL SUMMARY

February 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Customers & Circulation								
Items Circulated	554,254	581,781	27,527	5.0%	4,452,404	4,811,716	359,312	8.1%
Interlibrary Loan								
Loaned to Client Libraries	[5]	9,386	na	na	45,093	70,930	na	na
Borrowed from Client Libraries	[5]	9,811	na	na	71,787	83,292	na	na
All Other Loans	259	133	-126	-48.6%	1,916	1,750	na	na
New Customers Registered	6,470	6,400	-70	-1.1%	54,443	57,808	3,365	6.2%
Total Customers[1]	471,528	534,568	63,040	13.4%	na	na	na	na
Adult	308,229	350,748	42,519	13.8%	na	na	na	na
Juvenile	151,968	162,192	10,224	6.7%	na	na	na	na
E-card Only[1]	9,440	20,581	na	118.0%	na	na	na	na
Other	879	947	68	7.7%	na	na	na	na
Total Customers as % of Total Population[2]	35.3%	39.5%	4.2%	12.0%	na	na	na	na
Library Visits	279,093	250,168	-28,925	-10.4%	2,041,044	1,951,892	-89,152	-4.4%
Reference Questions Answered	38,814	37,033	-1,781	-4.6%	309,510	300,461	-9,049	-2.9%
Programs								
TOTAL PROGRAMS - #	268	358	90	33.6%	1,964	2,419	455	23.2%
TOTAL ATTENDANCE	6,788	9,985	3,197	47.1%	60,949	70,762	9,813	16.1%
Family Programs - #	30	46	16	53.3%	204	296	92	45.1%
Family Programs - Attendance	815	1,346	531	65.2%	11,838	12,121	283	2.4%
Toddler Programs - #	33	47	14	42.4%	245	322	77	31.4%
Toddler Programs - Attendance	1,055	1,867	812	77.0%	6,612	11,025	4,413	66.7%
Preschool Programs - #	72	75	3	4.2%	474	537	63	13.3%
Preschool Programs - Attendance	2,027	2,398	371	18.3%	12,948	15,569	2,621	20.2%
School Age Programs - #	44	85	41	93.2%	419	541	122	29.1%
School Age Programs - Attendance	1,645	2,569	924	56.2%	18,005	19,611	1,606	8.9%
Teen Programs - #	40	44	4	10.0%	274	346	72	26.3%
Teen Programs - Attendance	569	528	-41	-7.2%	3,951	6,821	2,870	72.6%
Adult Programs - #	45	61	16	35.6%	340	377	37	10.9%
Adult Programs - Attendance	630	1,277	647	102.7%	7,502	5,615	-1,887	-25.2%
Senior Programs - #	4	0	-4	-100.0%	8	0	-8	-100.0%
Senior Programs - Attendance	47	0	-47	-100.0%	93	0	-93	-100.0%
Community								
Community Meeting/Meeting Room Use - #	346	299	-47	-13.6%	2,452	2,292	-160	-6.5%
Hours Used	979	1,612	633	64.7%	6,965	7,799	834	12.0%
Attendance	6,397	6,110	-287	-4.5%	47,010	46,602	-408	-0.9%
Community Meetings - # presentations by staff	23	28	5	21.7%	149	286	137	91.9%
Total Attendance	731	1,219	488	66.8%	7,261	15,538	8,277	114.0%
Attendance - Adults	350	308	-42	-12.0%	2,753	4,015	1,262	45.8%
Attendance - Youth	381	911	530	139.1%	4,508	11,523	7,015	155.6%
Community Group Visits to Library - #	109	47	-62	-56.9%	712	346	-366	-51.4%
Total Attendance	3,767	1,287	-2,480	-65.8%	25,536	10,184	-15,352	-60.1%
Attendance - Adults	398	305	-93	-23.4%	2,541	2,210	-331	-13.0%
Attendance - Youth	3,369	982	-2,387	-70.9%	22,995	7,974	-15,021	-65.3%
Internet Access Totals								
Total Available Time	71,825	73,550	1,725	2.4%	593,555	614,967	21,412	3.6%
Total Time Used	38,896	43,317	4,421	11.4%	339,180	364,191	25,011	7.4%
% of Available Time Used	54.2%	58.9%	4.7%	8.8%	57.1%	59.2%	2.1%	3.6%
Booking Slots Used-% of Avail.	93.1%	102.8%	9.7%	10.5%	na	na	na	na

Customer Self-Service

SACRAMENTO PUBLIC LIBRARY
MONTHLY STATISTICAL SUMMARY

February 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
Self-Check Circulation	99,963	119,272	19,309	19.3%	811,069	922,312	111,243	13.7%
% of All Circulation for Self-Check Branches	27.4%	31.7%	4.2%	15.5%	27.7%	29.6%	1.9%	6.9%
% of All Circulation for System	18.1%	20.5%	2.4%	13.2%	18.2%	19.2%	1.0%	5.2%
Total Customer-Completed Renewals	105,576	110,443	4,867	4.6%	836,411	928,212	91,801	11.0%
Computer Renewal - External	95,058	100,581	5,523	5.8%	753,099	840,851	87,752	11.7%
Computer Renewal - Internal	5,967	5,357	-610	-10.2%	45,533	45,705	172	0.4%
Telephone Renewal	4,551	4,505	-46	-1.0%	37,779	41,656	3,877	10.3%
% of All Circulation for System	19.1%	19.0%	-0.1%	-0.8%	18.9%	19.3%	0.4%	2.3%
Total Holds Placed	110,593	130,025	19,432	17.6%	903,077	1,011,175	108,098	12.0%
Customer-Placed Holds	90,682	111,738	21,056	23.2%	756,789	860,723	103,934	13.7%
% of All Holds Placed	82.0%	85.9%	3.9%	4.8%	83.8%	85.1%	1.3%	1.6%
Total Library Catalog Searches	861,166	1,043,252	182,086	21.1%	6,270,145	7,449,448	1,179,303	18.8%
Catalog Searches - External	629,578	606,906	-22,672	-3.6%	4,729,455	4,635,280	-94,175	-2.0%
% of Total Searches	73.1%	58.2%	-14.9%	-20.4%	75.4%	62.2%	-13.2%	-17.5%
Subscription Database Searches[3]	58,727	43,479	-15,248	-26.0%	252,898	571,876	318,978	126.1%
Web Page Visits - External	172,861	256,177	83,316	48.2%	1,287,792	2,049,416	761,624	59.1%
Electronic Databases	41	40	-1	-2.4%	na	na	na	na
Download[4]	2,364	3,573	1,209	51.1%	18,313	26,214	7,901	43.1%
Notices Sent for Holds and Overdues - Total	97,017	107,492	10,475	10.8%	835,267	876,233	40,966	4.9%
Delivered via E-mail	56,720	70,156	13,436	23.7%	466,763	539,582	72,819	15.6%
% of Total	58.5%	65.3%	7%	11.6%	55.9%	61.6%	5.7%	10.2%
Delivered via Automated Telephone System	32,427	30,428	-1,999	-6.2%	299,524	277,286	-22,238	-7.4%
% of Total	33.4%	28.3%	-5.1%	-15.3%	35.9%	31.6%	-4.2%	-11.8%
Delivered via Traditional Mail	7,870	6,908	-962	-12.2%	68,980	59,365	-9,615	-13.9%
% of Total	8.1%	6.4%	-1.7%	-20.8%	8.3%	6.8%	-1.5%	-18.0%
Resources								
Open Hours	4,191	3,990	-201	-4.8%	34,956	34,944	-12	0.0%
Closed Hours	200	225	25	12.5%	2,542	2,473	-69	-2.7%
Staff FTE	199.0	199.5	0.5	0.3%	na	na	na	na
Extra Help Staff Total Hours Used	7,582	7,559	-23	-0.3%	64,868	61,462	-3,406	-5.3%
Librarian Hours	522	328	-194	-37.2%	5,408	3,340	-2,068	-38.2%
Library Assistant Hours	1,844	1,885	41	2.2%	17,013	14,750	-2,263	-13.3%
Shelver Hours	5,216	5,346	130	2.5%	42,447	43,372	925	2.2%
Volunteers- #	361	557	196	54.3%	na	na	na	na
Volunteers - Hours	2,672	2,808	136	5.1%	22,298	24,117	1,819	8.2%
Items - Total	2,106,317	2,003,399	-102,918	-4.9%	na	na	na	na
Items Added	12,738	9,833	-2,905	-22.8%	80,349	89,390	9,041	11.3%
Titles - Total	484,725	474,842	-9,883	-2.0%	na	na	na	na
Titles Added	1,820	1,615	-205	-11.3%	13,119	14,537	1,418	10.8%
Bookable Public Access Internet PCs	379	365	-14	-3.7%	na	na	na	na
Express Public Access Internet PCs	16	25	9	56.3%	na	na	na	na

Notes:

[1] The distribution for total customer types began with the January 2007 report. E-Card data are a cumulative total that began in October 2007.

[2] The population estimates used are from the California Department of Finance.
http://www.dof.ca.gov/HTML/DEMOGRAP/ReportsPapers/Estimates/E1/documents/E-1table.xls

Last year = 1,335,969
This year = 1,351,825

[3] The subscription database searches refer to totals for the previous month.

[4] The download service began in August 2006.

[5] These data were not available from vendor this month last year.

SACRAMENTO PUBLIC LIBRARY
CUSTOMERS

February 2009	Monthly New Customers			Cumulative New Customers				Total Customers			
Branches	This Month Last Year	This Month This Year	% Change	Last YTD	This YTD	YTD # Change	YTD % Change	This Time Last Year	This Time This Year	# Change	% Change
Totals	6,470	6,400	-1.1%	54,443	57,808	3,365	6.2%	471,528	534,568	63,040	13.4%
Arcade	202	212	5.0%	1,727	2,390	663	38.4%	15,399	17,963	2,564	16.7%
Arden-Dimick	235	288	22.6%	1,824	2,144	320	17.5%	20,760	22,943	2,183	10.5%
Carmichael	326	294	-9.8%	2,543	2,445	-98	-3.9%	24,521	27,137	2,616	10.7%
Central	553	510	-7.8%	4,818	4,739	-79	-1.6%	44,637	50,574	5,937	13.3%
Colonial Heights	220	277	25.9%	2,047	2,271	224	10.9%	21,405	24,035	2,630	12.3%
Belle Cooledge	250	244	-2.4%	1,972	2,039	67	3.4%	26,240	28,070	1,830	7.0%
Courtland	10	3	-70.0%	62	68	6	9.7%	640	735	95	14.8%
Del Paso Heights	58	95	63.8%	594	812	218	36.7%	7,149	7,355	206	2.9%
Elk Grove	342	594	73.7%	2,441	3,526	1,085	44.4%	33,716	36,817	3,101	9.2%
Fair Oaks	249	194	-22.1%	1,878	1,917	39	2.1%	23,079	25,001	1,922	8.3%
Franklin	214	216	0.9%	3,243	3,303	60	1.9%	21,288	24,257	2,969	13.9%
Galt	179	144	-19.6%	1,096	1,093	-3	-0.3%	11,541	12,345	804	7.0%
Isleton	7	3	-57.1%	77	72	-5	-6.5%	858	891	33	3.8%
Martin Luther King	203	199	-2.0%	1,797	1,962	165	9.2%	18,671	20,512	1,841	9.9%
McClatchy	17	32	88.2%	219	233	14	6.4%	2,323	2,659	336	14.5%
McKinley	130	93	-28.5%	867	1,041	174	20.1%	11,158	12,429	1,271	11.4%
North Highlands-Antelope	433	422	-2.5%	3,228	3,462	234	7.2%	37,340	40,624	3,284	8.8%
North Natomas	121	71	-41.3%	826	1,164	338	40.9%	5,014	6,634	1,620	32.3%
North Sacramento	92	88	-4.3%	628	651	23	3.7%	7,152	7,744	592	8.3%
Orangevale[1]	0	96	na	309	855	546	176.7%	6,226	7,101	875	14.1%
Rancho Cordova	271	381	40.6%	2,401	2,704	303	12.6%	26,702	29,577	2,875	10.8%
Rio Linda	44	46	4.5%	368	511	143	38.9%	4,797	5,327	530	11.0%
South Natomas	336	321	-4.5%	2,863	3,061	198	6.9%	27,998	31,587	3,589	12.8%
Southgate	201	211	5.0%	1,881	1,915	34	1.8%	19,739	21,903	2,164	11.0%
Sylvan Oaks	337	365	8.3%	2,813	3,127	314	11.2%	27,200	31,004	3,804	14.0%
Traveling Bookmobile	8	13	62.5%	66	84	18	27.3%	900	963	63	7.0%
Valley Hi - N. Laguna	187	139	-25.7%	1,594	1,459	-135	-8.5%	11,338	13,249	1,911	16.9%
Walnut Grove	11	8	-27.3%	99	103	4	4.0%	1,247	1,289	42	3.4%
Wanderer Bookmobile	8	8	0.0%	75	47	-28	-37.3%	900	983	83	9.2%
Other Circulating Entities											
Books by Mail	0	2	na	3	2	-1	-33.3%	139	154	15	10.8%
ILL	2	3	50.0%	27	19	-8	-29.6%	613	623	10	1.6%
Misc Circ[3]	1,224	828	-32.4%	10,057	8,589	-1,468	-14.6%	10,838	22,083	11,245	103.8%

Notes

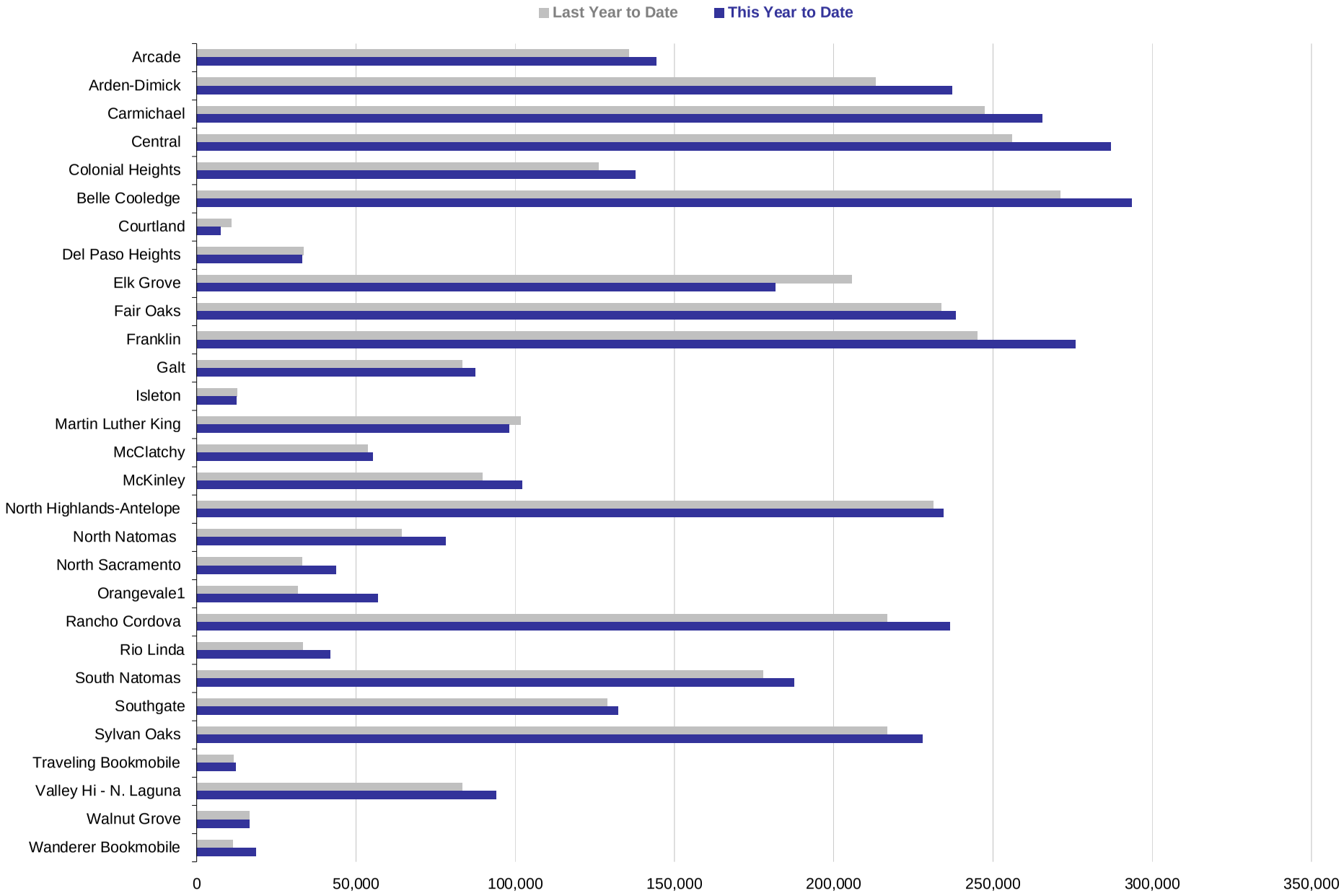
[1] Orangevale was closed for remodeling for several months in FY 2007-08.

[2] Count includes e-card customers as of 9/2007

SACRAMENTO PUBLIC LIBRARY

YEAR-TO-DATE CIRCULATION COMPARISON

February 2009



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SACRAMENTO PUBLIC LIBRARY
CIRCULATION

February 2009	Monthly Circulation			Monthly Circ Per Open Hour			Cumulative Circulation			
Branches	This Month Last Year	This Month This Year	% Change	Last Year	This Year	% Change	Last Fiscal Year To Date	This Fiscal Year To Date	# Change	% Change
Totals	554,254	581,781	5.0%	2,691	3,467	28.9%	4,452,404	4,811,716	359,312	8.1%
Arcade	16,369	17,170	4.9%	99	107	7.5%	135,740	144,306	8,566	6.3%
Arden-Dimick	26,706	28,760	7.7%	162	167	3.3%	213,063	237,165	24,102	11.3%
Carmichael	31,065	33,294	7.2%	182	199	9.7%	247,300	265,437	18,137	7.3%
Central	31,696	32,911	3.8%	155	168	8.1%	255,940	287,005	31,065	12.1%
Colonial Heights	15,931	16,591	4.1%	95	101	6.0%	126,097	137,682	11,585	9.2%
Belle Cooledge	33,830	34,801	2.9%	205	216	5.4%	271,137	293,573	22,436	8.3%
Courtland	1,573	1,130	-28.2%	15	11	-28.2%	10,871	7,455	-3,416	-31.4%
Del Paso Heights	3,935	3,704	-5.9%	29	28	-1.6%	33,601	33,095	-506	-1.5%
Elk Grove	25,015	27,994	11.9%	152	200	31.9%	205,639	181,647	-23,992	-11.7%
Fair Oaks	31,576	28,463	-9.9%	193	177	-8.2%	233,839	238,218	4,379	1.9%
Franklin	30,442	31,318	2.9%	137	626	356.8%	245,015	275,829	30,814	12.6%
Galt	10,452	10,744	2.8%	72	78	9.5%	83,386	87,436	4,050	4.9%
Isleton	2,021	1,767	-12.6%	16	14	-12.6%	12,616	12,517	-99	-0.8%
Martin Luther King	12,415	11,125	-10.4%	75	69	-8.2%	101,649	98,034	-3,615	-3.6%
McClatchy	6,915	6,953	0.5%	50	52	3.6%	53,585	55,342	1,757	3.3%
McKinley	11,321	12,312	8.8%	78	87	11.8%	89,769	102,099	12,330	13.7%
North Highlands-Antelope	28,236	28,482	0.9%	125	166	32.0%	231,328	234,470	3,142	1.4%
North Natomas	8,041	9,028	12.3%	50	58	16.6%	64,376	78,145	13,769	21.4%
North Sacramento	4,685	5,365	14.5%	34	41	20.6%	33,060	43,798	10,738	32.5%
Orangevale[1]	3	7,188	239500.0%	na	62	na	31,753	56,984	25,231	79.5%
Rancho Cordova	27,363	27,905	2.0%	166	173	4.5%	216,769	236,397	19,628	9.1%
Rio Linda	4,562	4,981	9.2%	38	43	12.9%	33,376	41,998	8,622	25.8%
South Natomas	21,375	22,860	6.9%	133	142	6.9%	177,854	187,630	9,776	5.5%
Southgate	15,479	15,132	-2.2%	96	94	-2.2%	128,778	132,323	3,545	2.8%
Sylvan Oaks	27,288	28,296	3.7%	154	156	1.4%	216,714	227,780	11,066	5.1%
Traveling Bookmobile	1,374	1,628	18.5%	40	48	18.5%	11,490	12,291	801	7.0%
Valley Hi - N. Laguna	10,131	10,360	2.3%	70	72	3.0%	83,279	94,122	10,843	13.0%
Walnut Grove	2,521	2,333	-7.5%	21	20	-4.3%	16,540	16,615	75	0.5%
Wanderer Bookmobile	1,639	3,169	93.3%	48	91	87.8%	11,338	18,630	7,292	64.3%
Other Circulating Entities										
Books by Mail	1,038	880	-15.2%	na	na	na	8,219	8,763	544	6.6%
Borrower's Help Desk	9	3	-66.7%	na	na	na	4,395	98	-4,297	-97.8%
ILL	259	133	-48.6%	na	na	na	1,990	1,750	-240	-12.1%
Misc Circ	594	356	-40.1%	na	na	na	4,286	2,818	-1,468	-34.3%
Telis	455	629	38.2%	na	na	na	2,870	5,296	2,426	84.5%
Customer										
Online	101,025	105,938	4.9%	na	na	na	798,650	886,570	87,920	11.0%
Telephone	4,551	4,505	-1.0%	na	na	na	37,779	42,184	4,405	11.7%
Download	2,364	3,573	51.1%	na	na	na	18,313	26,214	7,901	43.1%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

SACRAMENTO PUBLIC LIBRARY
PROGRAM TOTALS

February 2009	Monthly Program Totals			Cumulative Program Totals				Monthly Attendance Totals			Monthly Average Attendance per Program		Cumulative Attendance Totals				Annual Average Attendance per Program	
Branch	Last Year	This Year	% Change	Last Year	This Year	# Change	% Change	Last Year	This Year	% Change	Last Year	This Year	Last Year	This Year	# Change	% Change	Last Year	This Year
Totals	268	358	33.6%	1,964	2,419	455	23.2%	6,788	9,985	47.1%	25.3	27.9	60,949	70,762	9,813	16.1%	31.0	29.3
Arcade	16	15	-6.3%	105	135	30	28.6%	209	204	-2.4%	13.1	13.6	1,578	2,399	821	52.0%	15.0	17.8
Arden-Dimick	12	9	-25.0%	105	119	14	13.3%	383	358	-6.5%	31.9	39.8	3,423	4,358	935	27.3%	32.6	36.6
Carmichael	16	20	25.0%	148	162	14	9.5%	503	661	31.4%	31.4	33.1	5,150	4,173	-977	-19.0%	34.8	25.8
Central	26	30	15.4%	122	222	100	82.0%	548	905	65.1%	21.1	30.2	10,750	6,758	-3,992	-37.1%	88.1	30.4
Colonial Heights	5	12	140.0%	15	87	72	480.0%	72	242	236.1%	14.4	20.2	414	1,796	1,382	333.8%	27.6	20.6
Community Relations	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Belle Cooledge	13	21	61.5%	96	127	31	32.3%	374	817	118.4%	28.8	38.9	2,787	4,373	1,586	56.9%	29.0	34.4
Courtland	0	16	na	6	120	114	1900.0%	0	269	na	0.0	16.8	301	2,340	2,039	677.4%	50.2	19.5
Del Paso Heights	4	6	50.0%	26	40	14	53.8%	32	95	196.9%	8.0	15.8	395	766	371	93.9%	15.2	19.2
Elk Grove	4	15	275.0%	67	64	-3	-4.5%	90	727	707.8%	22.5	48.5	1,925	3,284	1,359	70.6%	28.7	51.3
Fair Oaks	8	20	150.0%	74	88	14	19.0%	221	731	230.8%	27.6	36.6	2,216	3,899	1,683	75.9%	30.0	44.3
Franklin	10	10	0.0%	72	59	-13	-18.1%	404	429	6.2%	40.4	42.9	3,720	3,099	-621	-16.7%	51.7	52.5
Galt	11	17	54.5%	108	137	29	26.9%	253	322	27.3%	23.0	18.9	2,866	3,232	366	12.8%	26.5	23.6
Isleton	21	25	19.0%	109	110	1	0.9%	411	541	31.6%	19.6	21.6	2,380	2,341	-39	-1.6%	21.8	21.3
Martin Luther King	12	13	8.3%	99	86	-13	-13.1%	355	282	-20.6%	29.6	21.7	2,526	1,827	-699	-27.7%	25.5	21.2
McClatchy	8	12	50.0%	68	73	5	7.4%	85	221	160.0%	10.6	18.4	1,058	1,219	161	15.2%	15.6	16.7
McKinley	6	7	16.7%	65	69	4	6.2%	289	313	8.3%	48.2	44.7	2,665	3,161	496	18.6%	41.0	45.8
North Highlands-Antelope	12	16	33.3%	86	66	-20	-23.3%	381	489	28.3%	31.8	30.6	2,568	1,712	-856	-33.3%	29.9	25.9
North Natomas	11	6	-45.5%	80	63	-17	-21.3%	147	137	-6.8%	13.4	22.8	1,338	1,272	-66	-4.9%	16.7	20.2
North Sacramento	3	6	100.0%	12	44	32	266.7%	128	169	32.0%	42.7	28.2	313	1,601	1,288	411.5%	26.1	36.4
Orangevale[1]	0	3	na	7	21	14	200.0%	0	76	na	0.0	25.3	261	890	629	241.0%	37.3	42.4
Rancho Cordova	22	17	-22.7%	102	113	11	10.8%	872	491	-43.7%	39.6	28.9	4,847	5,225	378	7.8%	47.5	46.2
Rio Linda	4	9	125.0%	40	48	8	20.0%	39	153	292.3%	9.8	17.0	667	672	5	0.7%	16.7	14.0
South Natomas	21	21	0.0%	178	135	-43	-24.2%	391	418	6.9%	18.6	19.9	2,526	4,187	1,661	65.8%	14.2	31.0
Southgate	6	7	16.7%	40	39	-1	-2.5%	164	112	-31.7%	27.3	16.0	990	993	3	0.3%	24.8	25.5
Sylvan Oaks	14	14	0.0%	109	111	2	1.8%	352	355	0.9%	25.1	25.4	2,500	3,510	1,010	40.4%	22.9	31.6
Technology Training	0	0	0.0%	0	0	0	0.0%	0	0	0.0%	0.0	0.0	0	0	0	0.0%	0.0	0.0
Valley Hi - N. Laguna	1	5	400.0%	7	50	43	614.3%	26	45	73.1%	26.0	9.0	170	882	712	418.8%	24.3	17.6
Walnut Grove	2	6	200.0%	18	31	13	72.2%	59	423	616.9%	29.5	70.5	615	793	178	28.9%	34.2	25.6

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

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SACRAMENTO PUBLIC LIBRARY
PROGRAMS - ADULTS

February 2009	Adult Programs				Attendance - Adult Programs					Senior Programs				Attendance - Senior Programs					Family Programs				Attendance - Family Programs				
	Month	Cumulative			Month		Cumulative			Month	Cumulative			Month		Cumulative			Month	Cumulative			Month		Cumulative		
Branch	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	This Year	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change
Totals	61	340	377	10.9%	1,239	38	7,502	5,615	-25.2%	0	8	0	-100.0%	0	0	93	0	-100.0%	46	204	296	45.1%	463	883	11,838	12,121	2.4%
Arcade	3	23	26	13.0%	18	0	393	243	-38.2%	0	0	0	0.0%	0	0	0	0	0.0%	3	16	25	56.3%	6	34	173	359	107.5%
Arden-Dimick	3	21	39	85.7%	26	3	483	760	57.3%	0	4	0	-100.0%	0	0	47	0	-100.0%	1	1	6	500.0%	20	25	6	434	7133.3%
Carmichael	2	24	11	-54.2%	42	0	847	165	-80.5%	0	0	0	0.0%	0	0	0	0	0.0%	2	22	21	-4.5%	19	37	1,125	487	-56.7%
Central	13	45	80	77.8%	495	0	3,153	1,583	-49.8%	0	0	0	0.0%	0	0	0	0	0.0%	1	19	38	100.0%	54	63	6,294	2,821	-55.2%
Colonial Heights	0	1	6	500.0%	0	0	43	66	53.5%	0	0	0	0.0%	0	0	0	0	0.0%	6	3	26	766.7%	38	93	186	668	259.1%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooledge	4	16	30	87.5%	85	0	239	599	150.6%	0	4	0	-100.0%	0	0	46	0	-100.0%	1	7	15	114.3%	5	5	265	910	243.4%
Courtland	0	1	1	0.0%	0	0	7	12	71.4%	0	0	0	0.0%	0	0	0	0	0.0%	1	0	4	na	15	22	0	151	na
Del Paso Heights	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	9	11	22.2%	15	39	175	476	172.0%
Elk Grove	3	4	8	100.0%	18	0	83	86	3.6%	0	0	0	0.0%	0	0	0	0	0.0%	0	5	5	0.0%	0	0	67	85	26.9%
Fair Oaks	5	11	18	63.9%	94	0	136	192	41.2%	0	0	0	0.0%	0	0	0	0	0.0%	2	7	9	28.6%	17	22	300	842	180.7%
Franklin	0	6	0	-100.0%	0	0	119	0	-100.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	18	2	-88.9%	0	0	1,006	264	-73.8%
Galt	2	14	16	14.3%	9	0	113	123	8.8%	0	0	0	0.0%	0	0	0	0	0.0%	4	11	20	81.8%	24	65	86	197	129.1%
Isleton	0	1	6	500.0%	0	0	5	38	660.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	0	1	na	5	20	0	25	na
Martin Luther King	2	20	5	-75.0%	5	0	114	13	-88.6%	0	0	0	0.0%	0	0	0	0	0.0%	0	5	2	-60.0%	0	0	179	72	-59.8%
McClatchy	5	30	32	6.7%	47	7	311	275	-11.6%	0	0	0	0.0%	0	0	0	0	0.0%	1	2	4	100.0%	12	11	48	151	214.6%
McKinley	0	1	1	0.0%	0	0	62	90	45.2%	0	0	0	0.0%	0	0	0	0	0.0%	1	10	4	-60.0%	5	8	528	524	-0.8%
North Highlands-Antelope	2	6	4	-33.3%	14	2	81	32	-60.5%	0	0	0	0.0%	0	0	0	0	0.0%	4	7	7	0.0%	85	135	275	287	4.4%
North Natomas	1	4	6	50.0%	0	0	10	34	240.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	5	150.0%	0	0	14	65	364.3%
North Sacramento	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	2	10	400.0%	13	23	57	294	415.8%
Orangevale	1	1	5	400.0%	17	0	11	89	709.1%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	3	200.0%	0	0	30	119	296.7%
Rancho Cordova	4	8	20	150.0%	73	0	132	274	107.6%	0	0	0	0.0%	0	0	0	0	0.0%	6	13	21	61.5%	59	118	445	1,549	248.1%
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	2	1	4	300.0%	15	18	32	45	40.6%
South Natomas	4	61	23	-62.3%	39	11	218	260	19.3%	0	0	0	0.0%	0	0	0	0	0.0%	5	37	32	-13.5%	28	58	425	824	93.9%
Southgate	1	1	1	0.0%	14	0	5	14	180.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	1	0	-100.0%	0	0	10	0	-100.0%
Sylvan Oaks	5	40	36	-10.0%	43	0	727	425	-41.5%	0	0	0	0.0%	0	0	0	0	0.0%	0	2	0	-100.0%	0	0	32	0	-100.0%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	2	0	8	na	11	19	0	227	na
Walnut Grove	1	1	3	200.0%	200	15	210	242	15.2%	0	0	0	0.0%	0	0	0	0	0.0%	1	3	13	333.3%	17	68	80	245	206.3%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

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SACRAMENTO PUBLIC LIBRARY
PROGRAMS - TEENS

February 2009	Teen Programs				Attendance - Teen Programs				
	Month	Cumulative			Month		Cumulative		
Branch	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change
Totals	44	274	346	26.3%	72	456	3,951	6,821	72.6%
Arcade	3	21	26	23.8%	5	22	191	370	93.7%
Arden-Dimick	0	19	11	-42.1%	0	0	171	89	-48.0%
Carmichael	2	26	34	30.8%	15	12	384	477	24.2%
Central	7	26	46	76.9%	17	43	496	716	44.4%
Colonial Heights	1	0	10	na	2	9	0	193	na
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooledge	2	21	28	33.3%	0	10	329	289	-12.2%
Courtland	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	4	13	28	115.4%	4	15	109	268	145.9%
Elk Grove	2	19	6	-68.4%	0	25	289	91	-68.5%
Fair Oaks	0	5	5	0.0%	0	0	50	26	-48.0%
Franklin	4	17	15	-11.8%	0	90	374	331	-11.5%
Galt	1	6	8	33.3%	0	16	69	87	26.1%
Isleton	0	7	2	-71.4%	0	0	75	16	-78.7%
Martin Luther King	0	3	2	-33.3%	0	0	62	30	-51.6%
McClatchy	1	5	5	0.0%	0	11	51	31	-39.2%
McKinley	1	8	9	12.5%	0	13	91	140	53.8%
North Highlands-Antelope	1	8	4	-50.0%	1	6	167	29	-82.6%
North Natomas	3	17	16	-5.9%	1	23	349	177	-49.3%
North Sacramento	1	2	6	200.0%	3	14	23	139	504.3%
Orangevale[1]	0	0	2	na	0	0	0	12	na
Rancho Cordova	4	9	27	200.0%	21	85	159	1,052	561.6%
Rio Linda	0	4	5	25.0%	0	0	23	8	-65.2%
South Natomas	4	20	24	20.0%	3	37	232	1,904	720.7%
Southgate	1	9	13	44.4%	0	7	146	204	39.7%
Sylvan Oaks	2	9	12	33.3%	0	18	111	85	-23.4%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	2	na	0	0	0	57	na
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

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SACRAMENTO PUBLIC LIBRARY
PROGRAMS - YOUTH

February 2009	Toddler Programs				Attendance - Toddler Programs					PreSchool Programs				Attendance - PreSchool Programs					School Age Programs				Attendance - School Age Programs				
	Month	Cumulative			Month		Cumulative			Month	Cumulative			Month		Cumulative			Month	Cumulative			Month		Cumulative		
Branch	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change	This Month	Last Year	This Year	% Change	Adult	Youth	Last Year	This Year	% Change
Totals	47	245	322	31.4%	863	1,004	6,612	11,025	66.7%	75	474	537	13.3%	918	1,480	12,948	15,569	20.2%	85	419	541	29.1%	513	2,056	18,005	19,611	8.9%
Arcade	1	0	8	na	13	10	0	102	na	4	34	38	11.8%	36	41	408	746	82.8%	1	11	12	9.1%	5	14	413	579	40.2%
Arden-Dimick	2	24	26	8.3%	57	64	772	1,179	52.7%	2	25	25	0.0%	55	58	838	972	16.0%	1	11	12	9.1%	22	28	1,106	924	-16.5%
Carmichael	4	28	27	-3.6%	74	77	452	743	64.4%	4	28	27	-3.6%	74	123	1,379	1,104	-19.9%	6	20	42	110.0%	59	129	963	1,197	24.3%
Central	9	21	48	128.6%	125	108	182	1,435	688.5%	0	0	0	0.0%	0	0	0	0	0.0%	0	11	10	-9.1%	0	0	625	203	-67.5%
Colonial Heights	0	0	0	0.0%	0	0	0	0	0.0%	4	7	29	314.3%	19	49	73	395	441.1%	1	4	16	300.0%	7	25	112	474	323.2%
Community Relations	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Belle Cooledge	8	14	26	85.7%	191	218	570	1,407	146.8%	4	18	20	11.1%	103	141	582	931	60.0%	2	16	8	-50.0%	18	41	756	237	-68.7%
Courtland	1	0	24	na	3	3	0	405	na	1	0	23	na	4	6	0	394	na	13	5	68	1260.0%	29	187	294	1,378	368.7%
Del Paso Heights	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	1	4	1	-75.0%	8	14	111	22	-80.2%
Elk Grove	3	0	9	na	135	181	0	804	na	4	22	17	-22.7%	109	174	718	1,158	61.3%	3	17	19	11.8%	17	68	768	1,060	38.0%
Fair Oaks	4	15	18	20.0%	71	87	285	715	150.9%	4	20	21	5.0%	57	105	765	1,082	41.4%	5	16	17	6.3%	34	244	680	1,042	53.2%
Franklin	0	0	5	na	0	0	0	388	na	4	18	26	44.4%	71	156	816	1,535	88.1%	2	13	11	-15.4%	34	78	1,405	581	-58.6%
Galt	3	0	19	na	15	15	0	220	na	4	32	32	0.0%	61	86	1,263	1,426	12.9%	3	45	42	-6.7%	0	31	1,335	1,179	-11.7%
Isleton	0	0	0	0.0%	0	0	0	0	0.0%	0	20	0	-100.0%	0	0	301	0	-100.0%	24	81	101	24.7%	31	485	1,999	2,262	13.2%
Martin Luther King	0	0	0	0.0%	0	0	0	0	0.0%	8	57	57	0.0%	63	101	1,286	1,064	-17.3%	3	14	20	42.9%	25	88	885	648	-26.8%
McClatchy	0	5	0	-100.0%	0	0	96	0	-100.0%	4	18	25	38.9%	42	54	299	525	75.6%	1	8	7	-12.5%	17	20	253	237	-6.3%
McKinley	2	28	25	-10.7%	50	62	1,224	1,132	-7.5%	2	13	23	76.9%	32	38	510	870	70.6%	1	5	7	40.0%	40	65	250	405	62.0%
North Highlands-Antelope	4	27	21	-22.2%	36	58	593	532	-10.3%	4	26	21	-19.2%	38	66	788	505	-35.9%	1	12	9	-25.0%	15	33	664	327	-50.8%
North Natomas	0	20	15	-25.0%	0	0	612	452	-26.1%	0	23	4	-82.6%	0	0	137	94	-31.4%	2	14	17	21.4%	9	104	216	450	108.3%
North Sacramento	0	0	0	0.0%	0	0	0	0	0.0%	3	0	12	na	17	58	0	276	na	1	8	16	100.0%	7	34	233	892	282.8%
Orangevale[1]	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	2	5	11	120.0%	22	37	220	670	204.5%
Rancho Cordova	0	25	6	-76.0%	0	0	895	214	-76.1%	2	25	17	-32.0%	35	55	1,467	686	-53.2%	1	22	22	0.0%	15	30	1,749	1,450	-17.1%
Rio Linda	0	0	0	0.0%	0	0	0	0	0.0%	4	21	24	14.3%	23	26	168	219	30.4%	3	14	15	7.1%	24	47	444	400	-9.9%
South Natomas	4	19	24	26.3%	58	75	337	481	42.7%	4	26	24	-7.7%	43	66	437	467	6.9%	0	15	8	-46.7%	0	0	877	251	-71.4%
Southgate	0	0	0	0.0%	0	0	0	0	0.0%	4	18	14	-22.2%	12	48	332	240	-27.7%	1	11	11	0.0%	6	25	497	535	7.6%
Sylvan Oaks	2	19	21	10.5%	35	46	594	816	37.4%	2	23	27	17.4%	17	21	381	505	32.5%	3	16	15	-6.3%	59	116	655	1,679	156.3%
Technology Training	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0.0%	0	0	0	0	0.0%
Valley Hi - N. Laguna	0	0	0	0.0%	0	0	0	0	0.0%	3	0	30	na	7	8	0	354	na	0	7	10	42.9%	0	0	170	244	43.5%
Walnut Grove	0	0	0	0.0%	0	0	0	0	0.0%	0	0	1	na	0	0	0	21	na	4	14	14	0.0%	10	113	325	285	-12.3%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

000022

SACRAMENTO PUBLIC LIBRARY
MEETING ROOMS

February 2009	Community Meetings Held					Community Meeting Hours					Community Meeting Attendance				
Branch	This Month	Last Year To Date	This Year To Date	# Change	% Change	This Month	Last Year To Date	This Year To Date	# Change	% Change	This Month	Last Fiscal Year To Date	This Fiscal Year To Date	# Change	% Change
Totals	299	2,452	2,292	-160	-6.5%	1,612	6,965	7,799	834	12.0%	6,110	47,010	46,602	-408	-0.9%
Arcade	31	179	214	35	19.6%	118	532	745	213	40.0%	571	3,447	3,687	240	7.0%
Arden-Dimick	27	350	267	-83	-23.7%	72	913	748	-165	-18.1%	405	5,295	4,869	-426	-8.0%
Carmichael	27	238	193	-45	-18.9%	89	737	849	112	15.2%	532	4,840	4,048	-792	-16.4%
Colonial Heights	20	104	159	55	52.9%	67	415	509	94	22.7%	300	1,830	1,884	54	3.0%
Belle Cooledge	15	184	149	-35	-19.0%	51	494	477	-17	-3.4%	195	3,729	2,599	-1,130	-30.3%
Courtland	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%
Del Paso Heights	5	22	48	26	118.2%	9	91	150	59	64.8%	35	384	370	-14	-3.6%
Elk Grove	10	36	43	7	19.4%	43	71	120	49	69.0%	402	369	936	567	153.7%
Fair Oaks	30	159	211	52	32.7%	542	409	1,080	671	164.1%	116	2,860	3,577	717	25.1%
Franklin	8	219	118	-101	-46.1%	81	570	514	-56	-9.8%	1,135	11,076	9,647	-1,429	-12.9%
Martin Luther King, Jr.	24	11	90	79	718.2%	92	22	309	287	1304.5%	346	189	1,213	1,024	541.8%
McClatchy[3]	6	0	9	9	na	9	0	14	14	na	29	0	53	53	na
North Highlands-Antelope	31	238	206	-32	-13.4%	65	460	474	14	3.0%	521	3,835	4,214	379	9.9%
Orangevale[1]	1	16	8	-8	-50.0%	2	29	20	-9	-31.0%	6	98	71	-27	-27.6%
Rancho Cordova	12	171	144	-27	-15.8%	35	607	428	-179	-29.5%	263	2,815	1,956	-859	-30.5%
South Natomas	6	94	66	-28	-29.8%	175	620	386	-234	-37.7%	119	1,743	1,557	-186	-10.7%
Southgate	14	45	85	40	88.9%	53	103	278	175	169.9%	290	380	1,615	1,235	325.0%
Sylvan Oaks	22	239	206	-33	-13.8%	73	545	501	-44	-8.1%	426	2,591	2,791	200	7.7%
Valley Hi - N. Laguna	3	112	36	-76	-67.9%	9	258	80	-178	-69.0%	39	785	317	-468	-59.6%
Walnut Grove[2]	7	35	40	5	14.3%	27	89	117	28	31.5%	380	744	1,198	454	61.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

[2] A Community Meeting Room was added to Walnut Grove in September 2007.

[3] A Community Meeting Room was added to McClatchy in January 2009.

000023

SACRAMENTO PUBLIC LIBRARY
VISITS OUT

February 2009	Community Visits				Adult Attendance			Youth Attendance			Total Attendance						
	Month	Cumulative			Month	Cumulative		Month	Cumulative		Month			Cumulative			
Branch	This Month	Last Year To Date	This Year To Date	% Change	This Month	Last Year To Date	This Year To Date	This Month	Last Year To Date	This Year To Date	Last Year	This Year	% Change	Last Year To Date	This Year To Date	# Change	% Change
Totals	28	149	286	91.9%	308	2,753	4,015	911	4,508	11,523	731	1,219	66.8%	7,261	15,538	8,277	114.0%
Arcade	3	9	8	-11.1%	34	138	50	72	121	177	34	106	211.8%	259	227	-32	-12.4%
Arden-Dimick	0	1	3	200.0%	0	90	105	0	170	152	0	0	0.0%	260	257	-3	-1.2%
Carmichael	1	10	5	-50.0%	60	411	302	0	739	260	0	60	na	1,150	562	-588	-51.1%
Central	1	1	3	200.0%	45	40	45	0	0	19	40	45	12.5%	40	64	24	60.0%
Colonial Heights	2	7	11	57.1%	7	150	54	57	320	318	66	64	-3.0%	470	372	-98	-20.9%
Belle Cooledge	0	3	2	-33.3%	0	14	0	0	170	255	64	0	-100.0%	184	255	71	38.6%
Courtland	2	2	7	250.0%	22	145	78	0	78	0	0	22	na	223	78	-145	-65.0%
Del Paso Heights	4	9	27	200.0%	75	81	681	550	110	1,823	0	625	na	191	2,504	2,313	1211.0%
Elk Grove	0	0	3	na	0	0	240	0	0	300	0	0	0.0%	0	540	540	na
Fair Oaks	1	1	2	100.0%	8	8	12	28	65	108	0	36	na	73	120	47	64.4%
Franklin	0	0	15	na	0	0	36	0	0	358	0	0	0.0%	0	394	394	na
Galt	0	7	5	-28.6%	0	54	49	0	126	54	40	0	-100.0%	180	103	-77	-42.8%
Isleton	0	0	4	na	0	0	4	0	0	81	0	0	0.0%	0	85	85	na
Martin Luther King	6	6	28	366.7%	17	81	120	116	148	766	0	133	na	229	886	657	286.9%
McClatchy	0	4	1	-75.0%	0	18	6	0	65	35	0	0	0.0%	83	41	-42	-50.6%
McKinley	0	3	2	-33.3%	0	29	200	0	46	400	0	0	0.0%	75	600	525	700.0%
North Highlands-Antelope	0	1	2	100.0%	0	150	13	0	150	161	0	0	0.0%	300	174	-126	-42.0%
North Natomas	0	13	14	7.7%	0	490	133	0	297	621	230	0	-100.0%	787	754	-33	-4.2%
North Sacramento	2	28	54	92.9%	11	113	872	43	501	1,959	88	54	-38.6%	614	2,831	2,217	361.1%
Orangevale[1]	0	0	1	na	0	0	0	0	0	544	0	0	0.0%	0	544	544	na
Rancho Cordova	1	8	15	87.5%	16	275	237	0	745	152	0	16	na	1,020	389	-631	-61.9%
Rio Linda	0	0	2	na	0	0	14	0	0	63	0	0	0.0%	0	77	77	na
South Natomas	3	16	37	131.3%	11	119	144	0	414	2,269	104	11	-89.4%	533	2,413	1,880	352.7%
Southgate	1	0	6	na	0	0	27	6	0	50	0	6	na	0	77	77	na
Sylvan Oaks	0	18	12	-33.3%	0	331	309	0	219	75	50	0	-100.0%	550	384	-166	-30.2%
Valley Hi - N. Laguna	1	0	17	na	2	0	284	39	0	523	0	41	na	0	807	807	na
Walnut Grove	0	2	0	-100.0%	0	16	0	0	24	0	15	0	-100.0%	40	0	-40	-100.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

000024

SACRAMENTO PUBLIC LIBRARY
VISITS IN

February 2009	Visits				Attendance - Adult			Attendance - Youth			Attendance - Total						
	Month	Cumulative			Month	Cumulative		Month	Cumulative		Month			Cumulative			
Branch	This Month	Last Year To Date	This Year To Date	% Change	This Month	Last Year To Date	This Year To Date	This Month	Last Year To Date	This Year To Date	Last Year	This Year	% Change	Last Year To Date	This Year To Date	# Change	% Change
Totals	47	712	346	-51.4%	305	2,541	2,210	982	22,995	7,974	3,767	1,287	-65.8%	25,536	10,184	-15,352	-60.1%
Arcade	0	6	6	0.0%	0	61	65	0	29	103	21	0	-100.0%	90	168	78	86.7%
Arden-Dimick	2	7	11	57.1%	25	73	116	70	223	445	0	95	na	296	561	265	89.5%
Carmichael	2	21	23	9.5%	3	166	143	12	187	351	43	15	-65.1%	353	494	141	39.9%
Central	4	44	43	-2.3%	53	373	405	101	1,376	1,329	122	154	26.2%	1,749	1,734	-15	-0.9%
Colonial Heights	2	4	11	175.0%	12	36	62	49	54	312	58	61	5.2%	90	374	284	315.6%
Belle Cooledge	1	9	19	111.1%	16	66	175	14	269	480	0	30	na	335	655	320	95.5%
Courtland	10	1	19	1800.0%	5	12	20	168	7	292	19	173	810.5%	19	312	293	1542.1%
Del Paso Heights	2	8	12	50.0%	6	35	35	70	152	144	17	76	347.1%	187	179	-8	-4.3%
Elk Grove	3	9	13	44.4%	38	99	159	127	188	393	52	165	217.3%	287	552	265	92.3%
Fair Oaks	0	8	9	12.5%	0	111	145	0	96	237	0	0	0.0%	207	382	175	84.5%
Franklin	1	402	3	-99.3%	22	437	30	20	15,761	60	2,495	42	-98.3%	16,198	90	-16,108	-99.4%
Galt	0	43	14	-67.4%	0	284	37	0	1,181	403	300	0	-100.0%	1,465	440	-1,025	-70.0%
Isleton	8	45	39	-13.3%	9	57	44	171	976	803	228	180	-21.1%	1,033	847	-186	-18.0%
Martin Luther King	1	23	18	-21.7%	3	147	87	40	582	525	149	43	-71.1%	729	612	-117	-16.0%
McClatchy	0	0	0	0.0%	0	0	0	0	0	0	0	0	0.0%	0	0	0	0.0%
McKinley	0	4	4	0.0%	0	36	58	0	157	216	0	0	0.0%	193	274	81	42.0%
North Highlands-Antelope	1	10	5	-50.0%	5	73	17	9	391	57	77	14	-81.8%	464	74	-390	-84.1%
North Natomas	0	6	14	133.3%	0	30	22	0	135	459	0	0	0.0%	165	481	316	191.5%
North Sacramento	2	1	6	500.0%	10	7	26	15	10	46	0	25	na	17	72	55	323.5%
Orangevale[1]	0	0	3	na	0	0	33	0	0	0	0	0	0.0%	0	33	33	na
Rancho Cordova	3	11	13	18.2%	58	61	128	24	164	223	112	82	-26.8%	225	351	126	56.0%
Rio Linda	1	1	2	100.0%	1	7	21	20	22	46	0	21	na	29	67	38	131.0%
South Natomas	2	23	11	-52.2%	22	124	110	57	640	227	0	79	na	764	337	-427	-55.9%
Southgate	1	3	5	66.7%	2	39	24	15	42	126	0	17	na	81	150	69	85.2%
Sylvan Oaks	1	15	21	40.0%	15	150	193	0	93	220	36	15	-58.3%	243	413	170	70.0%
Valley Hi - N. Laguna	0	7	3	-57.1%	0	50	23	0	193	117	28	0	-100.0%	243	140	-103	-42.4%
Walnut Grove	0	1	19	1800.0%	0	7	32	0	67	360	10	0	-100.0%	74	392	318	429.7%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

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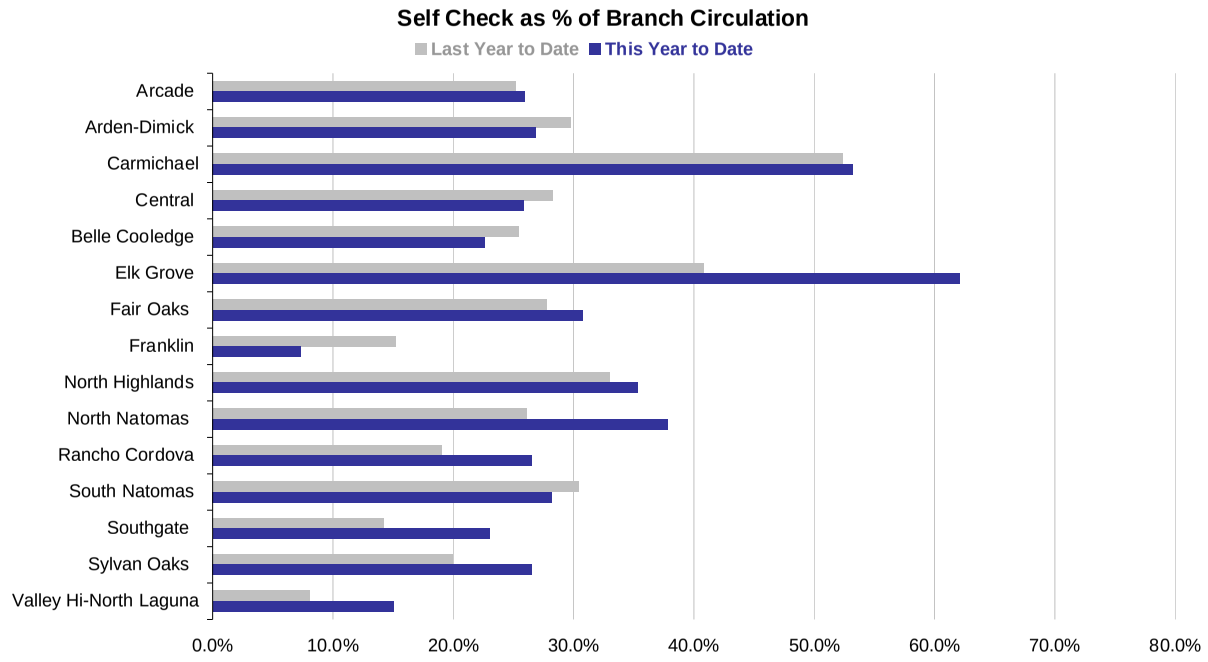
SACRAMENTO PUBLIC LIBRARY
EXPRESS CHECKOUT

February 2009	Monthly Circulation					Cumulative Circulation						
Self-Check Circulation	This Month Last Year	This Month This Year	# Change	% Change	% of Branch Circ This Month	Last YTD	This YTD	# Change	% Change	% of Branch Circ Last YTD	% of Branch Circ This YTD	% Change
Self-Check Circulation												
Totals	99,963	119,272	19,309	19.3%	31.7%	811,069	922,312	111,243	13.7%	27.7%	29.6%	6.9%
Arcade	4,405	4,714	309	7.0%	27.5%	34,186	37,471	3,285	9.6%	25.2%	26.0%	3.1%
Arden-Dimick	8,640	7,118	-1,522	-17.6%	24.7%	63,432	63,764	332	0.5%	29.8%	26.9%	-9.7%
Carmichael	16,908	18,091	1,183	7.0%	54.3%	129,422	141,307	11,885	9.2%	52.3%	53.2%	1.7%
Central	8,622	8,364	-258	-3.0%	25.4%	72,259	74,267	2,008	2.8%	28.2%	25.9%	-8.3%
Belle Cooledge	8,523	7,757	-766	-9.0%	22.3%	68,907	66,288	-2,619	-3.8%	25.4%	22.6%	-11.2%
Elk Grove	10,564	22,679	12,115	114.7%	81.0%	83,919	112,783	28,864	34.4%	40.8%	62.1%	52.1%
Fair Oaks	9,400	8,706	-694	-7.4%	30.6%	64,926	73,191	8,265	12.7%	27.8%	30.7%	10.7%
Franklin	4,650	1,395	-3,255	-70.0%	4.5%	37,241	20,284	-16,957	-45.5%	15.2%	7.4%	-51.6%
North Highlands	9,515	9,430	-85	-0.9%	33.1%	76,271	82,805	6,534	8.6%	33.0%	35.3%	7.1%
North Natomas	2,578	3,546	968	37.5%	39.3%	16,788	29,545	12,757	76.0%	26.1%	37.8%	45.0%
Rancho Cordova	1,645	7,397	5,752	349.7%	26.5%	41,282	62,739	21,457	52.0%	19.0%	26.5%	39.4%
South Natomas	6,848	6,464	-384	-5.6%	28.3%	54,062	52,877	-1,185	-2.2%	30.4%	28.2%	-7.3%
Southgate	3,331	3,176	-155	-4.7%	21.0%	18,363	30,421	12,058	65.7%	14.3%	23.0%	61.2%
Sylvan Oaks	3,353	7,797	4,444	132.5%	27.6%	43,312	60,441	17,129	39.5%	20.0%	26.5%	32.8%
Valley Hi-North Laguna	981	2,638	1,657	168.9%	25.5%	6,699	14,129	7,430	110.9%	8.0%	15.0%	86.6%



000026

SACRAMENTO PUBLIC LIBRARY

VIRTUAL SELF-SERVICE

February 2009 Computer Renewal	Monthly Totals				Year To Date Totals			
	Last Year	This Year	# Change	% Change	Last Year	This Year	# Change	% Change
Total	105,576	110,443	4,867	4.6%	836,411	928,212	91,801	11.0%
External	95,058	100,581	5,523	5.8%	753,099	840,851	87,752	11.7%
Internal	5,967	5,357	-610	-10.2%	45,533	45,705	172	0.4%
Telephone	4,551	4,505	-46	-1.0%	37,779	41,656	3,877	10.3%
% of All Circulation	19.1%	19.0%	-0.1%	-0.8%	18.9%	19.3%	0.4%	2.3%

Holds	Monthly Totals				Year To Date Totals			
	Last Year	This Year	# Change	% Change	Last Year	This Year	# Change	% Change
All Holds	110,593	130,025	19,432	17.6%	903,077	1,011,175	108,098	12.0%
Self-Placed	90,682	111,738	21,056	23.2%	756,789	860,723	103,934	13.7%
% of All Holds	82.0%	85.9%	3.9%	4.8%	83.8%	85.1%	1.3%	1.6%

External Electronic Access	Monthly Totals				Year To Date Totals			
	Last Year	This Year	# Change	% Change	Last Year	This Year	# Change	% Change
Total	861,166	906,562	45,396	5.3%	6,270,145	7,256,572	986,427	15.7%
Catalog Searches	629,578	606,906	-22,672	-3.6%	4,729,455	4,635,280	-94,175	-2.0%
Subscription Database Use[1]	58,727	43,479	-15,248	-26.0%	252,898	571,876	318,978	126.1%
Library Web Site Visits	172,861	256,177	83,316	48.2%	1,287,792	2,049,416	761,624	59.1%
Download	2,364	3,573	1,209	51.1%	18,313	26,214	7,901	43.1%

Notes:

[1] The subscription database searches refer to totals for the previous month.

SACRAMENTO PUBLIC LIBRARY
MATERIALS-HOURS

February 2009	Items		Titles		Open Hours				Closed Hours				
Branch	Last Year	This Year	Last Year	This Year	This Month This Year	Last Year To Date	This Year To Date	% Change	This Month	Reason	Last Year To Date	This Year To Date	% Change
Totals	2,106,317	2,003,399	484,725	474,842	3,990	34,956	34,944	0.0%	225		2,542	2,473	-2.7%
Arcade	82,036	77,348	66,987	65,393	161	1,383	1,427	3.2%	11	Holiday	91	86	-5.5%
Arden-Dimick	91,993	86,940	84,714	83,518	172	1,458	1,429	-2.0%	8	Holiday	93	73	-21.5%
Carmichael	130,834	124,414	118,060	110,012	167	1,413	1,426	0.9%	5	Holiday	75	70	-6.7%
Central	350,643	334,135	295,318	290,788	196	1,660	1,661	0.1%	4	Holiday	82	77	-6.1%
Colonial Heights	77,537	75,442	72,680	72,369	164	1,414	1,417	0.2%	8	Holiday	77	80	3.9%
Belle Cooledge	114,014	110,605	100,971	99,658	161	1,410	1,403	-0.5%	11	Holiday	88	94	6.8%
Courtland	19,739	18,606	15,192	15,799	102	906	898	-0.9%	6	Holiday	62	53	-14.5%
Del Paso Heights	42,977	36,051	33,078	29,309	132	1,153	1,155	0.2%	8	Holiday	60	59	-1.7%
Elk Grove	72,363	60,156	71,126	64,169	140	1,420	1,076	-24.2%	32	Holiday	85	411	383.5%
Fair Oaks	89,067	86,436	80,955	81,506	161	1,268	1,392	9.8%	11	Holiday	82	98	19.5%
Franklin	90,333	91,426	73,834	78,041	50	1,613	1,622	0.6%	9	Holiday	407	132	-67.6%
Galt	44,623	43,915	42,937	44,392	137	1,169	1,159	-0.9%	3	Holiday	44	68	54.5%
Isleton	17,961	17,167	17,498	17,560	128	990	1,032	4.2%	0	na	103	61	-40.8%
Martin Luther King	123,522	115,562	108,831	104,463	161	1,407	1,400	-0.5%	11	Holiday	91	91	0.0%
McClatchy	25,504	25,450	22,029	23,010	133	1,126	1,125	-0.1%	3	Holiday	57	65	14.0%
McKinley	51,663	48,169	48,631	47,345	141	1,211	1,199	-1.0%	3	Holiday	44	63	43.2%
North Highlands-Antelope	98,644	98,850	89,301	90,855	172	1,478	1,408	-4.7%	19	Holiday	79	94	19.0%
North Natomas	24,666	26,845	24,905	27,901	156	1,410	1,285	-8.9%	16	Holiday	88	82	-6.8%
North Sacramento	38,756	34,123	32,590	29,993	132	1,095	1,160	5.9%	8	Holiday	115	55	-52.2%
Orangevale[1]	32,442	34,912	27,520	31,438	116	678	953	40.6%	0	na	200	54	-73.0%
Rancho Cordova	98,684	95,887	89,769	89,857	161	1,413	1,407	-0.4%	11	Holiday	69	91	31.9%
Rio Linda	31,270	29,842	30,285	30,445	116	970	964	-0.6%	0	na	41	51	24.4%
South Natomas	88,527	84,320	72,602	72,671	161	1,352	1,417	4.8%	11	Holiday	85	88	3.5%
Southgate	90,269	72,971	85,345	73,665	161	1,296	1,233	-4.9%	11	Holiday	80	143	78.8%
Sylvan Oaks	96,108	95,582	93,933	95,343	181	1,573	1,560	-0.8%	11	Holiday	88	102	15.9%
Traveling Bookmobile	8,389	8,046	5,569	5,200	34	270	264	-2.2%	0	na	0	7	na
Valley Hi - N. Laguna	44,609	41,926	40,511	39,598	143	1,220	1,227	0.6%	5	Holiday	66	63	-4.5%
Walnut Grove	22,478	20,987	21,829	21,583	116	962	965	0.3%	0	na	43	50	16.3%
Wanderer Bookmobile	6,666	7,286	3,881	4,488	35	238	280	17.6%	0	na	47	12	-74.5%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

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SACRAMENTO PUBLIC LIBRARY
STAFFING

February 2009	Staff	Extra Help Hours - Librarian					Extra Help Hours - Library Assistant					Extra Help Hours - Shelver					Volunteers				Change	
Branch	Public Service FTE	This Month	Last Year to Date	This Year to Date	# Change	% Change	This Month	Last Year to Date	This Year to Date	# Change	% Change	This Month	Last Year to Date	This Year to Date	# Change	% Change	#	Hours	Hours Last YTD	Hours This YTD	#	%
Totals	199.5	328	5,408	3,340	-2,068	-38.2%	1,885	17,013	14,750	-2,263	-13.3%	5,346	42,447	43,372	925	2.2%	557	2,808	22,298	24,117	1,819	8.2%
Arcade	8.0	4	115	77	-38	-33.0%	224	981	1,148	167	17.0%	150	1,387	1,335	-52	-3.7%	25	118	1,177	1,095	-82	-7.0%
Arden- Dimick	8.5	25	184	148	-36	-19.6%	130	785	684	-101	-12.9%	230	1,685	1,787	102	6.1%	16	175	1,772	1,654	-118	-6.7%
Carmichael	11.0	163	499	1,274	775	155.3%	211	1,345	1,767	422	31.4%	336	3,537	3,344	-193	-5.5%	43	264	2,441	2,508	67	2.7%
Central	38.5	59	1,393	480	-913	-65.5%	195	875	1,456	581	66.4%	1076	8,321	8,415	94	1.1%	127	20	1,172	1,671	499	42.6%
Colonial Heights	8.0	12	1,147	181	-966	-84.2%	86	1,139	695	-444	-39.0%	168	0	1,336	1,336	na	16	49	322	512	190	59.0%
Belle Cooledge	10.0	12	257	328	71	27.6%	147	1,134	756	-378	-33.3%	427	3,037	3,089	52	1.7%	70	459	3,215	2,665	-550	-17.1%
Courtland	1.0	0	0	0	0	0.0%	4	54	84	30	55.6%	44	442	409	-33	-7.5%	3	10	583	108	-475	-81.5%
Del Paso Heights	3.5	4	0	12	12	na	11	133	66	-67	-50.4%	23	675	605	-70	-10.4%	4	12	68	96	28	41.2%
Elk Grove	11.5	0	31	65	34	109.7%	52	204	639	435	213.2%	300	1,637	1,643	6	0.4%	39	220	1,042	1,251	209	20.1%
Fair Oaks	9.5	4	100	143	43	43.0%	7	724	399	-325	-44.9%	240	1,528	1,762	234	15.3%	16	136	760	1,294	534	70.3%
Franklin	8.0	0	237	62	-175	-73.8%	128	739	429	-310	-41.9%	261	2,124	2,127	3	0.1%	14	127	1,829	1,189	-640	-35.0%
Galt	3.0	0	0	0	0	0.0%	10	1,028	653	-375	-36.5%	104	971	870	-101	-10.4%	8	49	426	504	78	18.3%
Isleton	1.0	0	0	0	0	0.0%	24	314	146	-168	-53.5%	131	1,128	1,116	-12	-1.1%	0	0	0	0	0	0.0%
Martin Luther King	7.5	12	0	68	68	na	53	152	183	31	20.4%	192	2,469	1,726	-743	-30.1%	18	125	559	567	8	1.4%
McClatchy	2.5	0	0	0	0	0.0%	16	335	209	-126	-37.6%	30	349	280	-69	-19.8%	8	65	423	503	80	18.9%
McKinley	4.5	0	0	0	0	0.0%	7	432	283	-149	-34.5%	105	691	795	104	15.1%	7	42	180	246	66	36.7%
North Highlands-Antelope	8.5	17	185	112	-73	-39.5%	95	345	363	18	5.2%	216	1,794	1,898	104	5.8%	8	73	1,227	1,174	-53	-4.3%
North Natomas	5.5	0	0	0	0	0.0%	14	254	272	18	7.1%	80	640	718	78	12.2%	21	8	167	89	-78	-46.7%
North Sacramento	3.5	0	0	0	0	0.0%	37	132	169	37	28.0%	78	679	500	-179	-26.4%	6	20	15	213	198	1320.0%
Orangevale[1]	2.5	0	0	0	0	0.0%	33	293	195	-98	-33.4%	74	325	538	213	65.5%	10	40	442	489	47	10.6%
Rancho Cordova	8.0	12	416	183	-233	-56.0%	125	1,292	858	-434	-33.6%	193	2,374	1,740	-634	-26.7%	22	142	1,455	1,379	-76	-5.2%
Rio Linda	2.5	0	0	0	0	0.0%	27	215	171	-44	-20.5%	31	0	331	331	na	4	28	38	131	93	244.7%
South Natomas	7.5	4	580	78	-502	-86.6%	81	471	435	-36	-7.6%	195	1,673	1,702	29	1.7%	31	204	904	2,094	1,190	131.6%
Southgate	7.5	0	212	81	-131	-61.8%	41	1,421	1,053	-368	-25.9%	193	1,708	1,700	-8	-0.5%	10	115	698	1,032	334	47.9%
Sylvan Oaks	8.5	0	52	48	-4	-7.7%	102	952	1,009	57	6.0%	259	1,748	2,055	307	17.6%	17	127	1,018	1,039	21	2.1%
Traveling Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%
Valley Hi - N. Laguna	5.5	0	0	0	0	0.0%	25	982	486	-496	-50.5%	93	556	563	7	1.3%	2	20	122	167	45	36.9%
Walnut Grove	2.0	0	0	0	0	0.0%	0	282	142	-140	-49.6%	117	969	988	19	2.0%	12	160	243	447	204	84.0%
Wanderer Bookmobile	1.0	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0.0%	0	0	0	0	0	0.0%

Notes

[1] Orangevale was closed for remodeling for several months in FY 2007-08.

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SACRAMENTO PUBLIC LIBRARY

MONTHLY ADMINISTRATIVE SERVICES STATISTICS

February 2009

SACRAMENTO PUBLIC LIBRARY
Collection Management Monthly Statistics

February 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
New & Replacement Materials Handling								
Titles Ordered	1,485	1,517	32	2.2%	9,650	12,301	2,651	27.5%
Titles Cataloged	1,820	1,615	-205	-11.3%	12,307	12,664	357	2.9%
Items Shipped to Branches	12,738	9,833	-2,905	-22.8%	73,139	78,751	5,612	7.7%
Customer Requests for Purchase - TOTAL	**1,048**	**682**	**-366**	**-34.9%**	**5,290**	**5,357**	**67**	**1.3%**
Adult Materials	732	514	-218	-29.8%	3,766	3,770	4	0.1%
Fiction	228	133	-95	-41.7%	1,088	1,130	42	3.9%
Non-Fiction	226	210	-16	-7.1%	1,376	1,426	50	3.6%
Media (DVD, Audiobooks, Music, Software)	278	171	-107	-38.5%	1,302	1,214	-88	-6.8%
Teen Materials	234	116	-118	-50.4%	1,097	1,167	70	6.4%
Fiction	112	80	-32	-28.6%	582	800	218	37.5%
Non-Fiction	5	5	0	0.0%	28	26	-2	-7.1%
Media (DVD, Audiobooks, Music, Software)	117	31	-86	-73.5%	487	341	-146	-30.0%
Children's materials	82	52			427	420	-7	-1.6%
Fiction	30	15	-15	-50.0%	184	215	31	16.8%
Non-Fiction	9	6	-3	-33.3%	39	46	7	17.9%
Media (DVD, Audiobooks, Music, Software)	43	31	-12	-27.9%	204	159	-45	-22.1%
Interlibrary Loan								
Materials Loaned to Other Libraries	259	133	-126	-48.6%	1,714	1,472	-242	-14.1%
Materials Borrowed From Other Libraries	15	11	-4	-26.7%	131	91	-40	-30.5%
LINK+ Loaned Items	1,419	1,926	507	35.7%	7,773	11,257	3,484	44.8%
LINK+ Items Borrowed	2,324	3,032	708	30.5%	11,601	21,529	9,928	85.6%

SACRAMENTO PUBLIC LIBRARY
Human Resources Monthly Statistics

February 2009		This Month Last Year	This Month This Year	# Change	% Change		Last Year to Date	This Year to Date	# Change	% Change
Vacancy Rate		8.5%	10.3%	-	1.8%		11.0%	9.0%	-	-2.0%
Turnover		1.0%	0.0%	-	-1.0%		11.5%	7.5%	-	-4.0%
% of Open Positions Filled		18.0%	0.0%	-	-18.0%		12.0%	5.0%	-	-7.0%
Transfers		3.0	2.0	-1.0	-33.3%		16.0	19.0	3.0	18.8%
Promotions		1.0	0.0	-1.0	-100.0%		4.0	0.0	-4.0	-100.0%
Training Investment Factor		$15.00	$6.76	-$8.24	-54.9%		$305.00	$228.00	-$77.00	-25.2%
Approved Headcount		352.0	351.0	-1.0	-0.3%		352.0	351.0	-1.0	-0.3%
Number of hires		6	0	-6	-100.0%		36	13	-23	-63.9%
Number of retirements		1	1	0	0.0%		4	7	3	75.0%
Number of resignations		0	0	0	na		16	3	-13	-81.3%
Number of other separations		0	3	3	na		4	6	2	50.0%

SACRAMENTO PUBLIC LIBRARY

General Services-Facilities-Security Monthly Statistics

FEBRUARY 2009	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
SECURITY								
Security Incidents	106	26	-80	-75.5%	451	231	-220	-205.0%
DELIVERY								
Incoming Book Bins	4,969	4,902	-67	-1.3%	40,296	40,692	396	1.0%
Outgoing Book Bins	4,988	5,030	42	0.8%	39,022	41,212	2,190	5.6%
FACILITIES								
Service Requests	130	158	28	21.5%	781	1,595	814	104.2%
Average Days Open per Request	*				*			
Service Level Success by Priority								
High (Goal = 1 day)	*	55%			*	55%		
Medium (Goal = 5 days)	*	44%			*	44%		
Low (Goal = 30 days)	*	94%			*	94%		

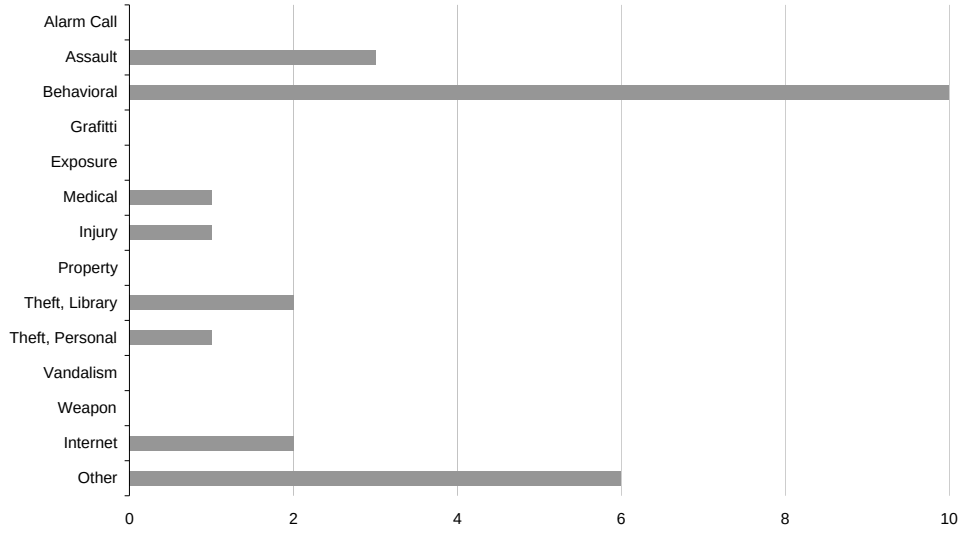
* Note: This data was not tracked until March 2008

SACRAMENTO PUBLIC LIBRARY
Facilities Service Requests by Branch

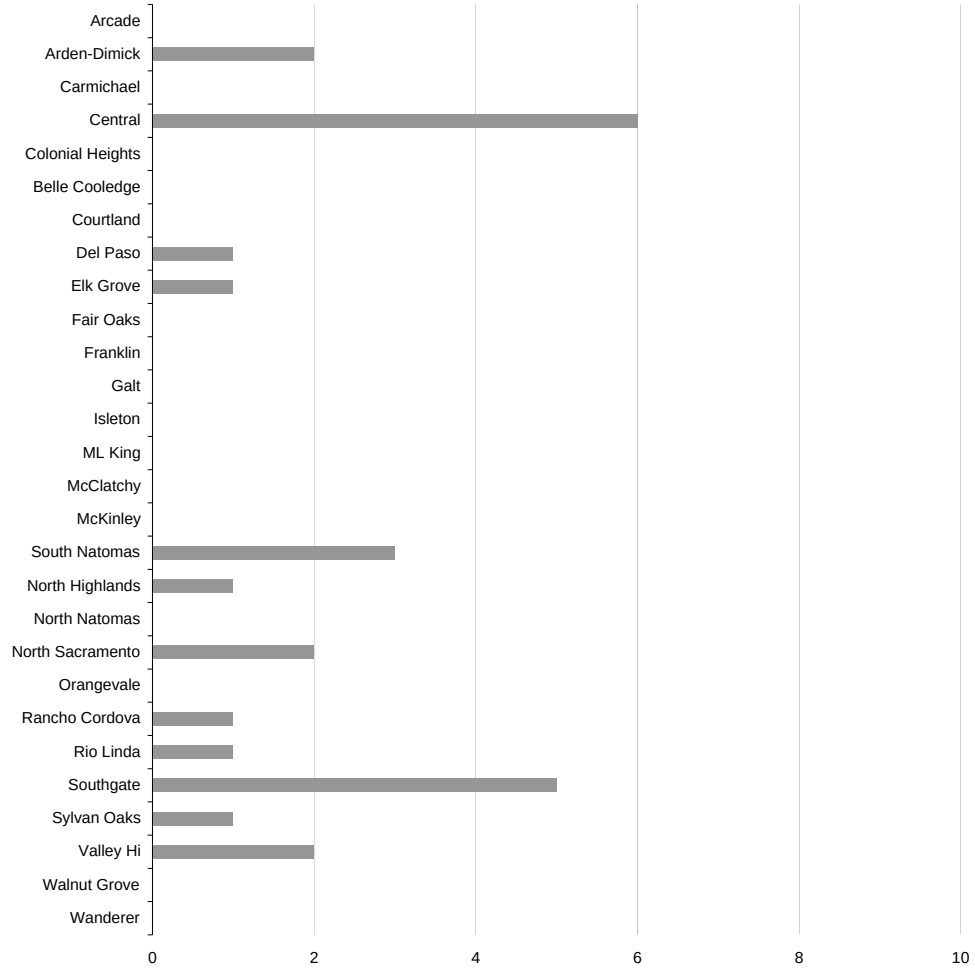
February 2009	This Month Last Year	This Month This Year	# Change	% Change		Last Year to Date	This Year to Date	# Change	% Change
TOTAL	**130**	**158**	**28**	**21.5%**		**781**	**1,595**	**814**	**104.2%**
Arcade	7	5	-2	-28.6%		37	65	28	75.7%
Arden-Dimick	4	7	3	75.0%		32	72	40	125.0%
Carmichael	4	3	-1	-25.0%		38	65	27	71.1%
Central	23	10	-13	-56.5%		153	242	89	58.2%
Colonial Heights	5	3	-2	-40.0%		20	41	21	105.0%
Cooledge	6	2	-4	-66.7%		38	63	25	65.8%
Courtland	0	2	2	na		2	14	12	600.0%
Del Paso Heights	3	6	3	100.0%		16	45	29	181.3%
Elk Grove	0	3	3	na		17	35	18	105.9%
Fair Oaks	2	6	4	na		28	58	30	107.1%
Franklin	0	0	0	na		2	5	3	150.0%
Galt	0	0	0	na		2	3	1	50.0%
Isleton	1	1	0	0.0%		8	13	5	62.5%
Martin Luther King, Jr.	0	3	3	na		18	27	9	50.0%
McClatchy	5	8	3	60.0%		18	51	33	183.3%
McKinley	1	3	2	200.0%		14	30	16	114.3%
North Highlands-Antelope	11	3	-8	-72.7%		61	109	48	78.7%
North Natomas	2	0	-2	-100.0%		8	11	3	37.5%
North Sacramento	0	0	0	na		8	9	1	12.5%
Orangevale	0	4	4	na		2	30	28	1400.0%
Rancho Cordova	14	6	-8	-57.1%		60	105	45	75.0%
Rio Linda	13	9	-4	-30.8%		49	83	34	69.4%
South Natomas	1	3	2	200.0%		39	69	30	76.9%
Southgate	2	4	2	100.0%		27	54	27	100.0%
Sylvan Oaks	4	7	3	75.0%		42	71	29	69.0%
Valley Hi-North Laguna	0	2	2	na		2	9	7	350.0%
Walnut Grove	2	1	-1	-50.0%		18	28	10	55.6%
System	19	57	38	200.0%		21	188	167	795.2%
Traveler	0	0	0	na		0	0	0	na
Wanderer	0	0	0	na		0	0	0	na
Wonder Wagon	0	0	0	na		0	0	0	na

SACRAMENTO PUBLIC LIBRARY
Security Monthly Statistics

Security Incidents by Type, February 2009



Security Incidents by Branch, February 2009



SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics

February 2009	SERVICE REQUESTS								SERVICE REQUESTS IN QUEUE							
	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	**181**	**261**	**80**	**44.2%**	**1,280**	**1,824**	**544**	**42.5%**	**12**	**11**	**-1**	**-8.3%**	**425**	**56**	**-369**	**-86.8%**
Arcade	3	7	4	133.3%	59	17	-42	-71.2%	1	0	-1	-100%	35	4	-31	-89%
Arden-Dimick	8	2	-6	-75.0%	37	41	4	10.8%	1	1	0	0%	18	0	-18	-100%
Carmichael	6	7	1	16.7%	65	52	-13	-20.0%	0	2	2	na	25	3	-22	-88%
Central	73	146	73	100.0%	444	1,077	633	142.6%	8	3	-5	-63%	96	29	-67	-70%
Colonial Heights	3	2	-1	-33.3%	21	48	27	128.6%	0	0	0	na	4	0	-4	-100%
Belle Cooledge	4	2	-2	-50.0%	37	39	2	5.4%	1	1	0	0%	11	1	-10	-91%
Courtland	0	1	1	na	9	11	2	22.2%	0	0	0	na	1	0	-1	-100%
Del Paso Heights	9	5	-4	-44.4%	32	25	-7	-21.9%	0	1	1	na	13	0	-13	-100%
Elk Grove	4	5	1	25.0%	23	30	7	30.4%	0	0	0	na	2	1	-1	-50%
Fair Oaks	4	3	-1	-25.0%	27	18	-9	-33.3%	0	0	0	na	13	3	-10	-77%
Franklin	6	19	13	216.7%	39	78	39	100.0%	0	0	0	na	11	2	-9	-82%
Galt	2	7	5	250.0%	8	11	3	37.5%	0	0	0	na	9	0	-9	-100%
Isleton	2	1	-1	-50.0%	11	9	-2	-18.2%	0	0	0	na	1	0	-1	-100%
Martin Luther King, Jr.	2	0	-2	-100.0%	24	14	-10	-41.7%	0	0	0	na	7	1	-6	-86%
McClatchy	5	1	-4	-80.0%	15	11	-4	-26.7%	0	0	0	na	7	0	-7	-100%
McKinley	5	6	1	20.0%	19	23	4	21.1%	1	0	-1	-100%	6	0	-6	-100%
North Highlands-Antelope	11	9	-2	-18.2%	69	72	3	4.3%	0	0	0	na	33	2	-31	-94%
North Natomas	7	5	-2	-28.6%	52	24	-28	-53.8%	0	1	1	na	30	2	-28	-93%
North Sacramento	1	3	2	200.0%	15	17	2	13.3%	0	0	0	na	8	0	-8	-100%
Orangevale	0	2	2	na	10	8	-2	-20.0%	0	0	0	na	4	0	-4	-100%
Rancho Cordova	5	7	2	40.0%	51	47	-4	-7.8%	0	1	1	na	24	2	-22	-92%
Rio Linda	2	1	-1	-50.0%	14	12	-2	-14.3%	0	0	0	na	17	1	-16	-94%
South Natomas	1	7	6	600.0%	53	35	-18	-34.0%	0	0	0	na	2	0	-2	-100%
Southgate	6	6	0	0.0%	48	35	-13	-27.1%	0	1	1	na	8	1	-7	-88%
Sylvan Oaks	11	1	-10	-90.9%	57	26	-31	-54.4%	0	0	0	na	30	1	-29	-97%
Valley Hi - N. Laguna	1	4	3	300.0%	20	28	8	40.0%	0	0	0	na	4	2	-2	-50%
Walnut Grove	0	2	2	na	18	16	-2	-11.1%	0	0	0	na	6	1	-5	-83%
Traveling Bookmobile	0	0	0	na	3	0	-3	na	0	0	0	na	0	0	0	na
Wanderer Bookmobile	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na
Wonder Wagon	0	0	0	na	0	0	0	na	0	0	0	na	0	0	0	na

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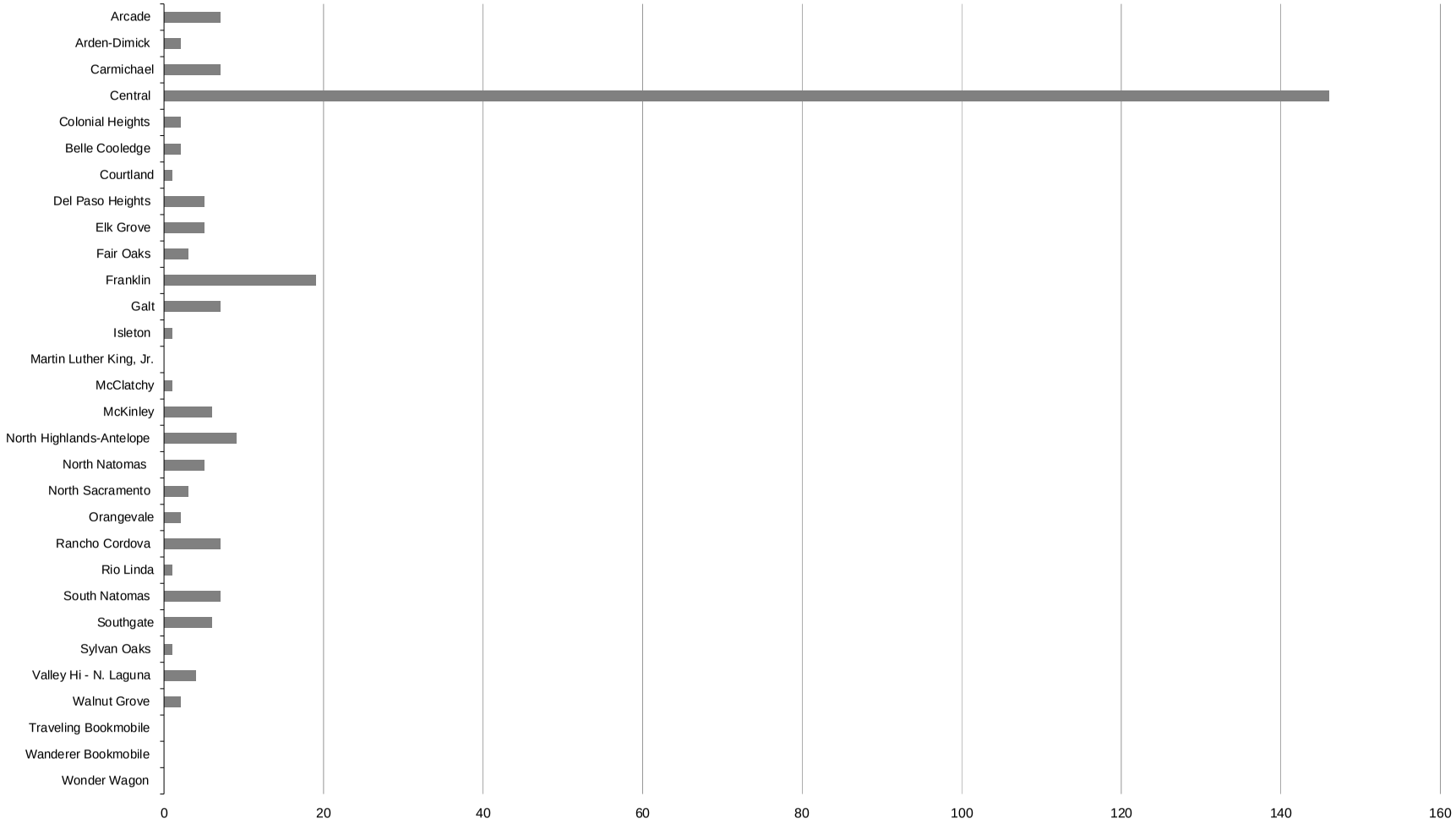
SACRAMENTO PUBLIC LIBRARY
IT Monthly Statistics

February 2009 IT Service Requests



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SACRAMENTO PUBLIC LIBRARY
Marketing Monthly Statistics

	PUBLICITY REQUESTS								GRAPHICS/PRINTING PIECES							
February 2009	This Month Last Year	This Month This Year	Change	% Change	Last Year to Date	This Year to Date	# Change	% Change	This Month Last Year	This Month This Year	# Change	% Change	Last Year to Date	This Year to Date	# Change	% Change
TOTAL	**39**	**50**	**11**	**28.2%**	**485**	**532**	**47**	**9.7%**	**56,144**	**79,989**	**23,845**	**42.5%**	**735,144**	**842,248**	**107,104**	**14.6%**
Arcade	1	2	1	100.0%	23	19	-4	-17.4%	1,150	2,000	850	73.9%	29,484	21,918	-7,566	-25.7%
Arden-Dimick	1	1	0	0.0%	14	14	0	0.0%	650	2,000	1,350	207.7%	28,050	16,500	-11,550	-41.2%
Carmichael	2	0	-2	-100.0%	23	8	-15	-65.2%	31	0	-31	-100.0%	13,352	1,864	-11,488	-86.0%
Central	7	11	4	57.1%	63	78	15	23.8%	4,851	59,917	55,066	1135.1%	59,231	245,973	186,742	315.3%
Colonial Heights	0	0	0	n/a	7	5	-2	-28.6%	0	0	0	n/a	11,505	1,552	-9,953	-86.5%
Belle Cooledge	0	1	1	n/a	21	13	-8	-38.1%	0	200	200	n/a	5,808	5,720	-88	-1.5%
Courtland	0	0	0	n/a	3	2	-1	-33.3%	0	0	0	n/a	202	400	198	98.0%
Del Paso Heights	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	3,210	250	-2,960	-92.2%
Elk Grove	4	4	0	0.0%	21	17	-4	-19.0%	2,250	1,102	-1,148	-51.0%	7,235	4,849	-2,386	-33.0%
Fair Oaks	1	1	0	0.0%	23	39	16	69.6%	250	200	-50	-20.0%	8,015	10,765	2,750	34.3%
Franklin	1	1	0	0.0%	17	5	-12	-70.6%	1,500	200	-1,300	-86.7%	5,875	5,701	-174	-3.0%
Galt	0	0	0	n/a	13	7	-6	-46.2%	0	0	0	n/a	31,217	7,000	-24,217	-77.6%
Isleton	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	709	150	-559	-78.8%
Martin Luther King, Jr.	0	0	0	n/a	7	5	-2	-28.6%	0	0	0	n/a	14,005	3,950	-10,055	-71.8%
McClatchy	0	0	0	n/a	8	6	-2	-25.0%	0	0	0	n/a	910	390	-520	-57.1%
McKinley	1	0	-1	-100.0%	12	2	-10	-83.3%	100	0	-100	-100.0%	1,058	200	-858	-81.1%
North Highlands-Antelope	4	1	-3	-75.0%	14	4	-10	-71.4%	1,650	250	-1,400	-84.8%	5,368	2,560	-2,808	-52.3%
North Natomas	0	3	3	n/a	17	22	5	29.4%	0	710	710	n/a	8,911	14,236	5,325	59.8%
North Sacramento	0	0	0	n/a	6	1	-5	-83.3%	0	0	0	n/a	21,618	5,000	-16,618	-76.9%
Orangevale	0	0	0	n/a	6	10	4	66.7%	0	0	0	n/a	5,264	3,025	-2,239	-42.5%
Rancho Cordova	2	4	2	100.0%	13	18	5	38.5%	1,560	5,500	3,940	252.6%	22,465	43,120	20,655	91.9%
Rio Linda	1	0	-1	-100.0%	2	0	-2	-100.0%	500	0	-500	-100.0%	700	0	-700	-100.0%
South Natomas	0	2	2	n/a	20	20	0	0.0%	0	220	220	n/a	14,293	3,012	-11,281	-78.9%
Southgate	0	0	0	n/a	7	3	-4	-57.1%	0	0	0	n/a	17,108	11,000	-6,108	-35.7%
Sylvan Oaks	2	7	5	250.0%	20	55	35	175.0%	700	1,513	813	116.1%	16,136	21,748	5,612	34.8%
Traveler/Wanderer Bookmobile	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a	0	0	0	n/a
Valley Hi - North Laguna	1	2	1	100.0%	4	6	2	50.0%	350	1,000	650	185.7%	1,152	4,100	2,948	255.9%
Walnut Grove	0	2	2	n/a	5	8	3	60.0%	0	375	375	n/a	1,640	1,233	-407	-24.8%
												n/a				
Administration	1	0	-1	-100.0%	3	0	-3	-100.0%	250	0	-250	-100.0%	450	0	-450	-100.0%
Branch Services	0	0	0	n/a	3	8	5	166.7%	0	0	0	n/a	60,560	36,080	-24,480	-40.4%
Business Cards/Stationery	1	4	3	300.0%	20	47	27	135.0%	500	2,500	2,000	400.0%	6,500	20,250	13,750	211.5%
Collection Development	1	0	-1	-100.0%	2	0	-2	-100.0%	1,000	0	-1,000	-100.0%	51,000	0	-51,000	-100.0%
Facilities	0	0	0	n/a	4	1	-3	-75.0%	0	0	0	n/a	271	1	-270	-99.6%
Foundation	0	0	0	n/a	9	3	-6	-66.7%	0	0	0	n/a	24,552	2,500	-22,052	-89.8%
Friends	0	0	0	n/a	1	0	-1	-100.0%	0	0	0	n/a	7,000	0	-7,000	-100.0%
Homebound Books	0	0	0	n/a	3	0	-3	-100.0%	0	0	0	n/a	8,000	0	-8,000	-100.0%
Human Resources	1	0	-1	-100.0%	4	5	1	25.0%	1,750	0	-1,750	-100.0%	6,752	5,252	-1,500	-22.2%
Information Technology	0	0	0	n/a	0	1	1	n/a	0	0	0	n/a	0	14,000	14,000	n/a
Literacy	0	0	0	n/a	0	1	1	n/a	0	0	0	n/a	0	300	300	n/a
Marketing	4	4	0	0.0%	41	93	52	126.8%	31,802	2,302	-29,500	-92.8%	65,182	309,949	244,767	375.5%
Other	0	0	0	n/a	7	0	-7	-100.0%	0	0	0	n/a	114,030	0	-114,030	-100.0%
Outreach	1	0	-1	-100.0%	1	3	2	200.0%	4,200	0	-4,200	-100.0%	4,200	2,700	-1,500	-35.7%
Youth Services	2	0	-2	-100.0%	10	1	-9	-90.0%	1,100	0	-1,100	-100.0%	52,126	15,000	-37,126	-71.2%

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SACRAMENTO PUBLIC LIBRARY

Marketing Monthly Statistics

February 2009		This Month Last Year	This Month This Year	# Change	% Change		Last Year to Date	This Year to Date	# Change	% Change
Press Release Totals		**102**	**20**	**-82**	**-80.4%**		**723**	**308**	**-415**	**-57.4%**
Newspaper		102	20	-82	-80.4%		700	307	-393	-56.1%
TV		0	0	0	n/a		16	1	-15	-93.8%
Radio		0	0	0	n/a		7	0	-7	-100.0%
Press Mention Totals		**123**	**25**	**-98**	**-79.7%**		**869**	**333**	**-536**	**-61.7%**
Newspaper		120	23	-97	-80.8%		844	307	-537	-63.6%
TV		0	1	1	n/a		20	20	0	0.0%
Radio		3	1	-2	-66.7%		5	6	1	20.0%
Press Value Totals		**$ 37,859**	**$ 31,983**	**$ (5,876)**	**-15.5%**		**$ 486,592**	**$ 514,638**	**$ 28,046**	**5.8%**
Newspaper		$ 33,559	$ 14,583	$ (18,976)	-56.5%		$ 328,192	$ 190,038	$ (138,154)	-42.1%
TV		$ -	$ 16,800	$ 16,800	n/a		$ 152,000	$ 315,600	$ 163,600	107.6%
Radio		$ 4,300	$ 600	$ (3,700)	-86.0%		$ 6,400	$ 9,000	$ 2,600	40.6%

3/19/2009

Sacramento Public Library Authority
Trend History of Customer Amounts Owed
and Fines and Fees Received
As Of February 28, 2009

	Aug 2008	Sept 2008	Oct 2008	Nov 2008	Dec 2008	Jan 2009	Feb 2009
Customer Amounts Owed - prior month end	$4,675,859	$4,785,179	$4,882,697	$4,996,775	$5,074,434	$5,188,947	$5,140,061
Fines and Fees Paid	(72,038)	(52,013)	(46,278)	(57,890)	(78,678)	(73,344)	(65,693)
Annual Records purged						(58,911)	-
Increase in Fines and Fees	181,358	149,531	160,356	135,549	193,191	83,369	72,536
Customer Amounts Owed - month end	$4,785,179	$4,882,697	$4,996,775	$5,074,434	$5,188,947	$5,140,061	$5,146,904
Net Monthly Change	109,320	97,518	114,078	77,659	114,513	(48,886)	6,843

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