



April 29, 2010

Sacramento Public Library Authority

Agenda Item 4.0: Director's Report

TO: Sacramento Public Library Authority Board Members

FROM: Rivkah K. Sass, Library Director

RE: Director's Report

RECOMMENDED ACTION: Receive and File.

Library's Role in Workforce Development

This story from Vicki Rondeau, branch supervisor at South Natomas, is a great reminder of how important we are to our public.

A young female patron came up to me today. She thanked me about 20 times for having computers in the library for the public to use. She made a resume on one of our computers, applied for a job on our computer and was just hired today. She was very grateful for help we provided her as well as having a computer for her to use. One less unemployed person in our community who thinks we're doing a great job! People are grateful!

Library Statistics Update

Several months ago when we installed people counters in all locations, we expected good information on the number of people visiting Sacramento Public Library locations. We are pleased to report that more than one million people have visited our libraries during the first three months of 2010!

Our Management Analyst, Jonathan Barber, has done a wonderful job of putting together the information that highlights patterns in the data (see Attachment A). In this format, the darker orange colors indicate the larger numbers (i.e. the busy times) and the light yellow colors indicate the smaller numbers (i.e. the less busy times).

Jonathan will update and distribute this report on a monthly basis and we will continue to keep the Board informed.

Library names 2010 One Book Sacramento

As the fifth anniversary of Hurricane Katrina approaches, the Sacramento Public Library has named the book *Zeitoun*, by Dave Eggers, as the selection for the 2010 *One Book Sacramento: Connecting Our Communities* project. *Zeitoun* is a nonfiction account of Abdulrahman Zeitoun, a successful Syrian-born painting contractor, who stays in New Orleans to protect his property and help his neighbors while his family flees during Hurricane Katrina. After the storm, the book's central character travels the flooded city in a secondhand canoe rescuing neighbors, caring for abandoned pets, and distributing fresh water. However, Zeitoun is wrongly arrested and is accused of being a member of al-Qaida and sees that his race and culture may explain his predicament.



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Eggers is the author of numerous books, including the memoir, *A Heartbreaking Work of Staggering Genius*, a finalist for the Pulitzer Prize; and the novel *What Is the What*, a finalist for the National Book Critics Circle Award for fiction.

Community members will be encouraged to read *Zeitoun* this summer and fall and also attend *One Book Sacramento* events that will include library book club discussions, viewings of related films, cultural workshops and programs, as well as participate in community-wide activities and events with themes based on the book.

Eggers will discuss his writings at 7:30 p.m., Wednesday, October 20, at a free program at the Crest Theatre, 1013 K Street, Sacramento. Egger's appearance is presented in conjunction with California Lectures and *The Sacramento Bee*. Both are presenting partners with the Sacramento Public Library for this year's *One Book Sacramento*.

Digital Library Festival Re-cap

Downtown Sacramento visitors learned of the many exciting Sacramento Public Library online services at the Digital Library Festival held Wednesday, March 24. The festival featured 27 outdoor booths, each specializing in a different topic, with library staff offering relevant information. Joining staff were representatives from the Friends of the Sacramento Public Library, Sacramento Public Library Foundation, City of Sacramento Neighborhood Services, and Sacramento County Law Library.

The Overdrive Digital Bookmobile was also popular with festival attendees as a representative demonstrated how to download eBooks, audio books, etc. Fifty new patrons received library cards and more than 1,250 people attended. Media coverage was provided via pre-festival mentions in *The Sacramento Bee* and on FOX40's popular morning show, which featured a tour of the Digital Bookmobile and mentions of the day's activities. Univision's local affiliate also provided coverage.

The festival would not have been possible without help from City of Sacramento District 1 staff and resources, as well as AmeriCorps volunteers. In addition to all the staff who worked booths, staff from our Communications, Information Technology and Facilities Departments provided extraordinary help to make the day possible.

Library Workers' Day

On April 13 members of the management team visited branches and departments with treats. It was a great opportunity for us to thank those on the front lines for the hard work they do every day for Sacramento Public Library.



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Partnerships and Programs

SPL is fortunate in that branches throughout the system actively work with community partners to provide services and programs to residents throughout the county. A recent example comes from Sally Sweeney, Branch Supervisor at our Courtland Library. On April 14, artists from the Crocker Art Museum visited Courtland and worked with twenty-three 3, 4 and 5 year-old artists who listened to music and sketched.

On April 6, I had the opportunity to meet with Dr. Karen Schauer, Superintendent of the Galt Joint Union Elementary School District to discuss possible partnerships. Like many districts in our service area, they are facing challenges with their school libraries that must be addressed so that our students gain the skills they need to succeed in school. It was also a great opportunity to learn how our library staff already support schools in our communities.

Community Meetings

I have been participating in Supervisor MacGlashan's district meetings this month. It is a great opportunity to talk about library services and programs including our JobNow! service. I look forward to having the chance to attend more meetings and am available to speak to any groups the Board might recommend.

Valley Hi-North Laguna Library LEED Gold Certification

We received the official word on April 13 that the Valley Hi-North Laguna Library has achieved LEED Gold Certification! The hard work and efforts of so many have definitely paid off.

Network Connectivity Issues

We are still working through the issues that will allow us to improve network access at our Southgate Branch. There are some construction issues that must be worked through relating to the easement and conduit. The situation at Valley Hi-North Laguna seems to have been resolved temporarily thanks to some very creative work on the part of our IT staff. No issues have been reported since March 26.

Sacramento Room Update

Tom Tolley was recently interviewed and photographed by Midtown Monthly, for a story about the Sacramento Room, more great publicity for us and the role we play in making Sacramento history come alive.

Our new librarian/archivist, Amanda Graham will start on XX. Amanda is leaving a position at the Montana Historical Society where she has been the Photograph Archivist. This was a highly competitive position with a total of 53 applicants from around the country.

Amanda has a bachelor's degree from Southern Oregon University and a Master's degree from the University of Texas Information Studies program.



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Summer Reading Program Starts with a Splash

We know that a community that reads succeeds, and especially that kids who read during the summer are more likely to retain reading skills they have worked so hard to master during the school year. Sacramento Public Library plays a critical role in helping our kids by offering programs and services all summer to keep them engaged in reading. Staff is busy preparing for our 2010 Summer Reading Program, "Make a Splash."

Please join us on June 6 from 1 p.m. to 3 p.m. for *Summer Reading Mega Splash* at the downtown Sacramento Central Library. The celebration is being billed as *Five Floors of Fun* and will include family-friendly activities for all ages. Library staff will be available to sign up the entire family for summer reading. Downtown Sacramento parking is free on Sundays.

ATTACHMENTS

Attachment A: SPL Library Visits – Jan-Mar 2010

Attachment B: Public Services Statistics –March 2010



SACRAMENTO PUBLIC LIBRARY VISIT REPORT

March 2010

<u>LIBRARY TOTAL</u>		March 2010																	
		Day	7-8am	8-9am	9-10am	10-11am	11-12pm	12-1pm	1-2pm	2-3pm	3-4pm	4-5pm	5-6pm	6-7pm	7-8pm	8-9pm	After 9pm	Total	% of Total
Sunday	2	1	31	37	280	909	1,398	1,412	1,224	1,312	0	0	0	0	0	0	3	6,782	2.0%
Monday	150	129	281	729	1,718	3,207	3,013	3,323	4,463	4,059	3,468	1,932	1,398	83	25	27,978	8.1%		
Tuesday	328	326	718	2,706	5,055	8,554	8,038	8,722	12,064	10,838	9,242	4,504	3,598	302	95	75,090	21.8%		
Wednesday	131	430	724	2,554	5,133	8,256	7,750	8,788	11,412	10,134	9,130	4,236	3,082	200	63	72,023	20.9%		
Thursday	198	252	792	3,777	6,418	7,206	7,168	8,255	11,083	9,902	8,422	2,389	1,822	108	37	67,329	19.7%		
Friday	134	391	622	1,207	2,104	2,331	8,913	8,831	10,972	10,365	967	131	32	22	80	47,102	13.7%		
Saturday	22	152	749	3,026	4,163	4,994	8,785	8,643	7,983	8,129	422	23	158	45	208	47,502	13.8%		
Total	965	1,681	3,917	14,036	24,871	35,457	45,065	47,974	59,201	54,739	31,824	13,215	10,090	760	511	344,306	Monthly Total		
% of Total	0.3%	0.5%	1.1%	4.1%	7.2%	10.3%	13.1%	13.9%	17.2%	15.9%	9.2%	3.8%	2.9%	0.2%	0.1%				

		Day	7-8am	8-9am	9-10am	10-11am	11-12pm	12-1pm	1-2pm	2-3pm	3-4pm	4-5pm	5-6pm	6-7pm	7-8pm	8-9pm	After 9pm	Total	% of Total
Sunday	154	12	54	87	1,005	2,979	4,337	4,474	4,162	4,250	4,69	4	16	33	321	22,357	2.1%		
Monday	530	554	1,016	2,898	7,449	12,761	11,769	13,297	18,204	15,732	13,552	7,142	5,585	294	87	110,870	10.2%		
Tuesday	943	792	2,335	9,096	16,253	26,289	25,508	28,336	38,731	34,200	28,615	14,683	11,720	1,021	294	238,816	22.0%		
Wednesday	466	1,100	2,111	8,073	15,507	25,325	24,095	27,592	35,277	31,028	27,299	12,511	9,566	667	255	220,872	20.4%		
Thursday	614	881	2,492	11,041	18,032	21,508	21,131	24,587	31,639	28,489	23,913	7,145	5,571	413	161	197,617	18.2%		
Friday	467	1,155	1,730	3,739	6,463	7,322	25,283	25,845	32,335	30,370	3,368	642	273	167	288	139,447	12.9%		
Saturday	152	676	2,826	10,512	15,304	17,905	26,993	26,795	25,298	25,549	1,402	223	233	117	392	154,377	14.2%		
Total	3,326	5,170	12,564	45,446	80,013	114,089	139,116	150,926	185,646	169,618	98,618	42,350	32,964	2,712	1,798	1,084,356	Year-to-Date Total		
% of Total	0.3%	0.5%	1.2%	4.2%	7.4%	10.5%	12.8%	13.9%	17.1%	15.6%	9.1%	3.9%	3.0%	0.3%	0.2%				

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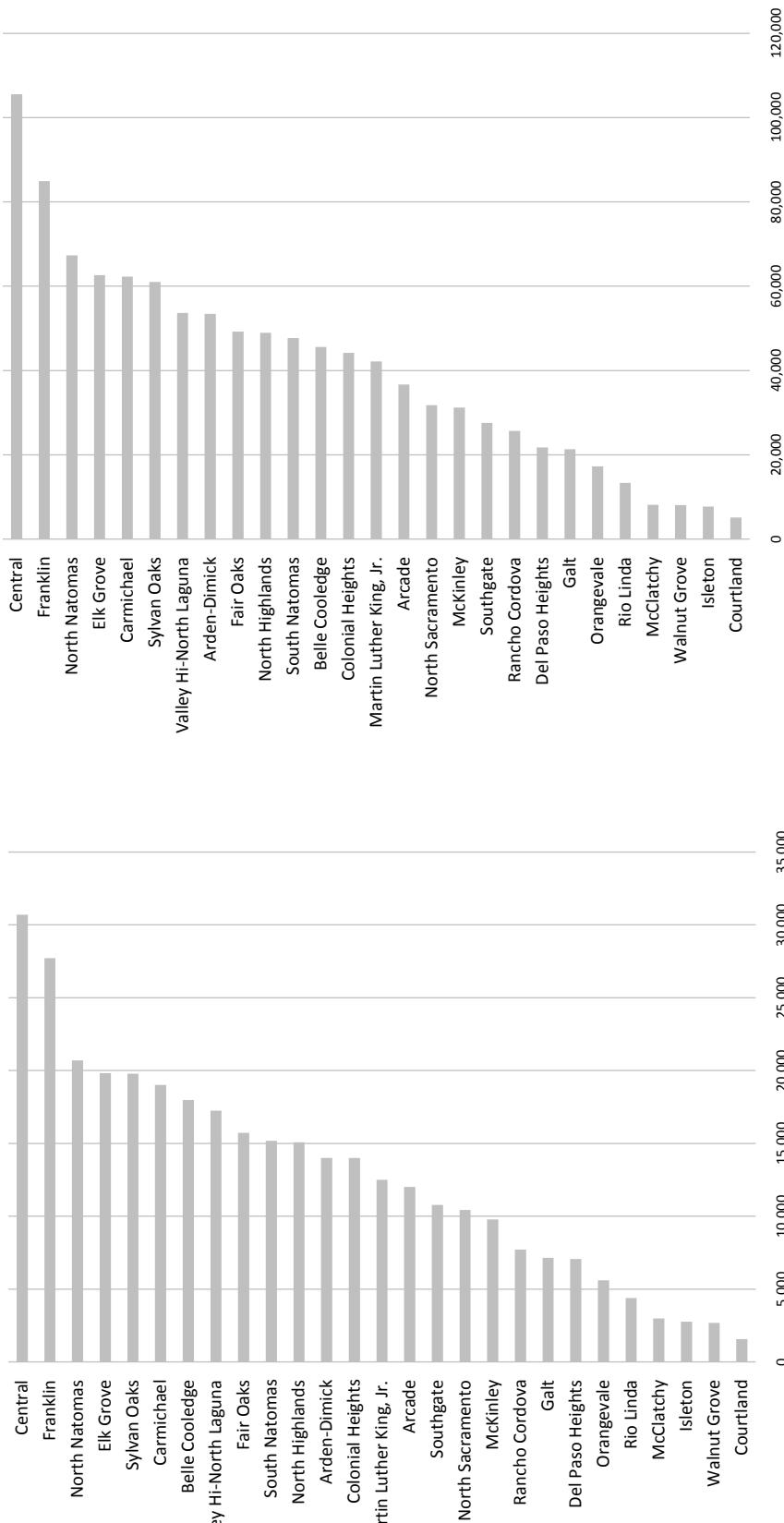
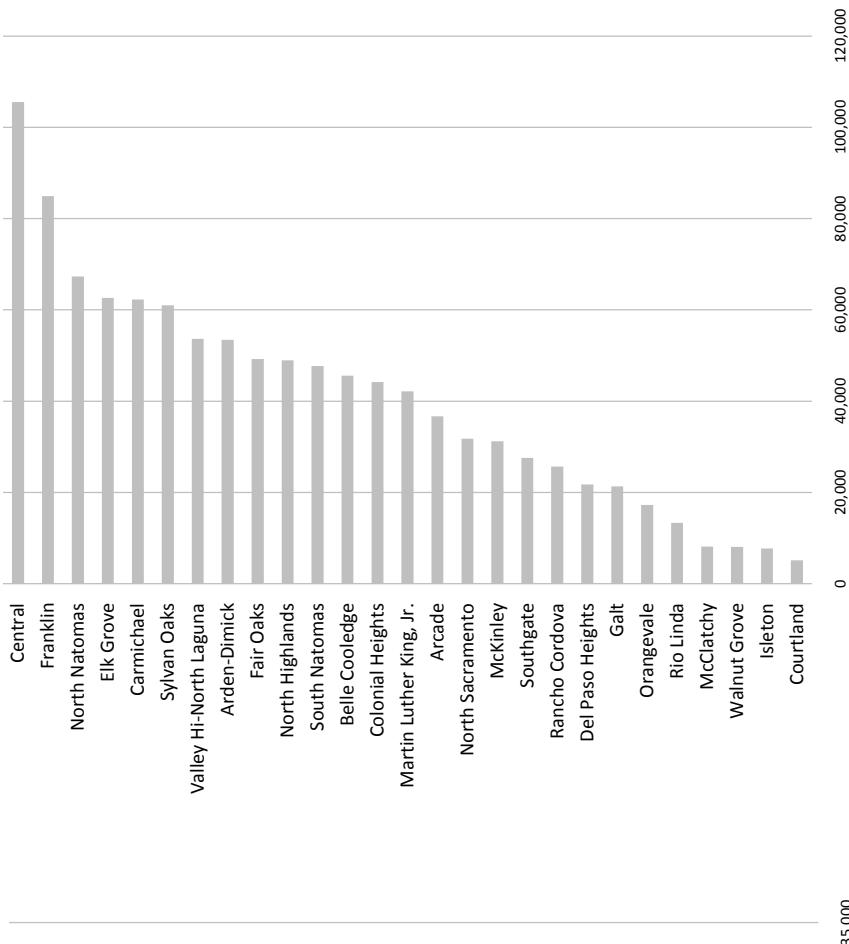
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LIBRARY TOTALMarch 2010

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Year-to-Date

Day	7-8am	8-9am	9-10am	10-11am	11-12pm	12-1pm	1-2pm	2-3pm	3-4pm	4-5pm	5-6pm	6-7pm	7-8pm	8-9pm	After 9pm	Total	% of Total
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Saturday	152	676	2,826	10,512	15,304	17,905	26,795	25,298	25,549	1,402	223	233	117	392		154,377	14.2%
Total	3,326	5,170	12,564	45,446	80,013	114,089	139,116	150,926	185,646	169,618	98,618	42,350	32,964	2,712	1,798	1,084,356	
% of Total	0.3%	0.5%	1.2%	4.2%	7.4%	10.5%	12.8%	13.9%	17.1%	15.6%	9.1%	3.9%	3.0%	0.3%	0.2%		

March Visits by BranchYTD Visits by Branch



SACRAMENTO PUBLIC LIBRARY

MONTHLY PUBLIC SERVICES STATISTICS

March 2010

Key Points:

- Year-to-date circulation is up 5.2% compared to last year and is still on track to surpass 7.5 million items circulated for this fiscal year.
- March 2010 circulation (694,093) was the largest one-month circulation total for the Library!
- The largest percent increases in circulation between FY 2008-09 and FY 2009-10 have occurred in the following branches:
 - Valley Hi-North Laguna (73.4%)
 - Courtland (39.4%)
 - North Natomas (34.2%)
- Total cardholders surpassed 620,000, which represents over 45% of the Library's service population. This is 5 percentage points higher than the same month last year.
- The largest percent increases in cardholders between FY 2008-09 and FY 2009-10 have occurred in the following branches:
 - North Natomas (74.0%)
 - Valley Hi-North Laguna (48.1%)
 - McClatchy (17.5%)
- Self-check circulation continues to increase. Over 2 million items have been checked out using the self check machines, which represents just over one-third of total circulation.
- Branches with the highest percentage of circulation that is from self-check include:
 - Elk Grove (77.7%)
 - Valley Hi-North Laguna (76.5%)
 - Colonial Heights (70.1%)
 - North Natomas (60.5%)
 - North Highlands (60.3%)

Sacramento Public Library Monthly Report
Summary

MARCH 2010	March 2009	March 2010	N	Change %	YTD 2008-09	YTD 2009-10	N	Change %
<u>Customers & Circulation</u>								
Items Circulated	667,936	694,093	26,157	3.9%	5,479,652	5,744,091	264,439	4.8%
Interlibrary Loan								
Loaned to Client Libraries	10,069	11,420	1,351	13.4%	80,999	92,009	na	na
Borrowed from Client Libraries	10,645	10,795	150	1.4%	93,937	92,638	na	na
All Other Loans	157	257	100	63.7%	1,907	1,193	na	na
New Customers Registered	7,359	6,923	-436	-5.9%	65,167	62,780	-2,387	-3.7%
Total Customers ¹	541,776	620,254	78,478	14.5%	na	na	na	na
Adult	355,794	397,888	42,094	11.8%	na	na	na	na
Juvenile	163,648	191,780	28,132	17.2%	na	na	na	na
E-card Only ¹	21,379	29,560	na	38.3%	na	na	na	na
Other	955	1,026	71	7.4%	na	na	na	na
Total Customers as % of Total Population ²	40.1%	45.5%	5.4%	13.6%	na	na	na	na
Library Visits	229,818	344,306	114,488	49.8%	2,141,010	2,494,062	353,052	16.5%
Reference Questions Answered	49,443	62,018	12,575	25.4%	374,724	496,362	121,638	32.5%
<u>Programs</u>								
TOTAL PROGRAMS - #	350	393	43	12.3%	2,769	2,436	-333	-12.0%
TOTAL ATTENDANCE	9,811	9,059	-752	-7.7%	80,573	58,563	-22,010	-27.3%
Family Programs - #	34	34	0	0.0%	330	349	19	5.8%
Family Programs - Attendance	1,525	992	-533	-35.0%	13,646	15,388	1,742	12.8%
Toddler Programs - #	62	64	2	3.2%	384	421	37	9.6%
Toddler Programs - Attendance	2,605	2,212	-393	-15.1%	13,630	13,138	-492	-3.6%
Preschool Programs - #	94	91	-3	-3.2%	631	576	-55	-8.7%
Preschool Programs - Attendance	3,080	2,615	-465	-15.1%	18,649	5,492	-13,157	-70.6%
School Age Programs - #	57	58	1	1.8%	598	403	-195	-32.6%
School Age Programs - Attendance	1,343	1,582	239	17.8%	20,954	13,154	-7,800	-37.2%
Teen Programs - #	54	50	-4	-7.4%	400	353	-47	-11.8%
Teen Programs - Attendance	570	826	256	44.9%	7,391	6,118	-1,273	-17.2%
Adult Programs - #	49	95	46	93.9%	426	315	-111	-26.1%
Adult Programs - Attendance	688	818	130	18.9%	6,303	5,161	-1,142	-18.1%
Senior Programs - #	0	1	1	na	0	19	19	na
Senior Programs - Attendance	0	14	14	na	0	112	112	na
<u>Community</u>								
Community Meeting/Meeting Room Use - #	329	381	52	15.8%	2,621	2,770	149	5.7%
Hours Used	1,094	1,291	197	18.0%	8,893	9,908	1,015	11.4%
Attendance	6,117	8,021	1,904	31.1%	52,719	61,780	9,061	17.2%
Community Meetings - # presentations by staff	73	56	-17	-23.3%	359	239	-120	-33.4%
Total Attendance	2,484	1,794	-690	-27.8%	18,022	10,801	-7,221	-40.1%
Attendance - Adults	580	331	-249	-42.9%	4,595	3,618	-977	-21.3%
Attendance - Youth	1,904	1,463	-441	-23.2%	13,427	7,183	-6,244	-46.5%
Community Group Visits to Library - #	43	28	-15	-34.9%	389	296	-93	-23.9%
Total Attendance	1,449	927	-522	-36.0%	11,633	9,537	-2,096	-18.0%
Attendance - Adults	426	259	-167	-39.2%	2,636	1,965	-671	-25.5%
Attendance - Youth	1,023	668	-355	-34.7%	8,997	7,572	-1,425	-15.8%
<u>Internet Access Totals</u>								
Total Available Time	85,058	na	na	na	700,025	na	na	na
Total Time Used	49,203	na	na	na	413,394	na	na	na
% of Available Time Used	57.8%	na	na	na	59.1%	na	na	na
Booking Slots Used-% of Avail.	103.6%	na	na	na	na	na	na	na
<u>Customer Self-Service</u>								
Self-Check Circulation	136,522	284,849	148,327	108.6%	1,058,834	2,113,019	1,054,185	99.6%
								0.36786

Sacramento Public Library Monthly Report
Summary

MARCH 2010	March	March	Change		YTD	YTD	Change	
	2009	2010	N	%	2008-09	2009-10	N	%
% of All Circulation for Self-Check Branches	31.9%	67.0%	35.1%	110.0%	29.9%	57.9%	28.0%	93.7%
% of All Circulation for System	20.4%	41.0%	20.6%	100.8%	19.3%	36.8%	17.5%	90.4%
Total Customer-Completed Renewals	133,345	142,681	9,336	7.0%	1,061,557	1,161,538	99,981	9.4%
Computer Renewal - External	121,260	131,786	10,526	8.7%	962,111	1,066,450	104,339	10.8%
Computer Renewal - Internal	6,512	6,401	-111	-1.7%	52,217	54,649	2,432	4.7%
Telephone Renewal	5,573	4,494	-1,079	-19.4%	47,229	40,439	-6,790	-14.4%
% of All Circulation for System	20.0%	20.6%	0.6%	3.0%	19.4%	20.2%	0.8%	4.4%
Total Holds Placed	160,300	169,783	9,483	5.9%	251,776	1,414,290	1,162,514	461.7%
Customer-Placed Holds	139,170	151,026	11,856	8.5%	999,893	1,253,032	253,139	25.3%
% of All Holds Placed	86.8%	89.0%	2.1%	2.5%	85.4%	88.6%	3.2%	3.8%
Total Library Catalog Searches	868,558	1,227,040	358,482	41.3%	8,293,234	9,313,921	1,020,687	12.3%
Encore Searches ⁶	na	230,098	na	na	na	2,127,966	na	na
Catalog Searches - External ³	541,153	680,248	139,095	25.7%	5,176,433	5,281,011	104,578	2.0%
% of Total Searches	62.3%	55.4%	-6.9%	-11.0%	62.4%	56.7%	-5.7%	-9.2%
Subscription Database Searches ⁴	71,228	68,461	-2,767	-3.9%	643,104	465,118	-177,986	-27.7%
Web Page Visits - External	256,177	0	-256,177	-100.0%	2,305,593	0	-2,305,593	-100.0%
Electronic Databases	41	40	-1	-2.4%	na	na	na	na
Download ⁵	4,314	5,930	1,616	37.5%	30,528	47,756	17,228	56.4%
Notices Sent for Holds and Overdues - Total	130,575	126,194	-4,381	-3.4%	1,006,808	1,131,817	125,009	12.4%
Delivered via E-mail	88,335	96,165	7,830	8.9%	627,917	807,760	179,843	28.6%
% of Total	67.7%	76.2%	9%	12.6%	62.4%	71.4%	9.0%	14.4%
Delivered via Automated Telephone System	34,041	30,029	-4,012	-11.8%	311,327	262,142	-49,185	-15.8%
% of Total	26.1%	23.8%	-2.3%	-8.7%	30.9%	23.2%	-7.8%	-25.1%
Delivered via Traditional Mail	8,199	0	-8,199	-100.0%	67,564	61,915	-5,649	-8.4%
% of Total	6.3%	0.0%	-6.3%	-100.0%	6.7%	5.5%	-1.2%	-18.5%
Resources								
Open Hours	4,711	4,651	-60	-1.3%	39,655	37,696	-1,959	-4.9%
Closed Hours	4	112	108	2700.0%	2,477	3,186	709	28.6%
Staff FTE	199.5	189.0	-10.5	-5.3%	na	na	na	na
Extra Help Staff Total Hours Used	8,545	8,899	354	4.1%	70,007	74,865	4,858	6.9%
Librarian Hours	526	638	112	21.3%	3,866	4,269	403	10.4%
Library Assistant Hours	2,297	2,188	-109	-4.7%	17,047	17,376	329	1.9%
Shelver Hours	5,722	6,073	351	6.1%	49,094	53,220	4,126	8.4%
Volunteers- #	688	564	-124	-18.0%	na	na	na	na
Volunteers - Hours	2,769	4,189	1,420	51.3%	26,886	31,928	5,042	18.8%
Items - Total	2,008,506	2,004,102	-4,404	-0.2%	na	na	na	na
Items Added	13,380	12,777	-603	-4.5%	102,770	103,439	669	0.7%
Titles - Total	475,281	495,663	20,382	4.3%	na	na	na	na
Titles Added	2,151	1,687	-464	-21.6%	16,688	15,464	-1,224	-7.3%
Bookable Public Access Internet PCs	379	na	na	na	na	na	na	na
Express Public Access Internet PCs	16	na	na	na	na	na	na	na

Notes:

¹ The distribution for total customer types began with the January 2007 report. E-Card data are a cumulative total that began in October 2007.

² The population estimates used are from the California Department of Finance.

<http://www.dof.ca.gov/HTML/DEMOGRAPH/ReportsPapers/Estimates/E1/documents/E1-table.xls>

Last year = 1,351,825

This year = 1,362,619

³ The external catalog search data do not include search statistics from Encore.

⁴ The subscription database searches refer to totals for the previous month.

⁵ The download service began in August 2006.

⁶ Encore search statistics began for FY 2009-10.

⁷ Website visit statistics are not available for July 2009.

⁸ Computer usage statistics are not available for July 2009.

Sacramento Public Library Monthly Report

Customers

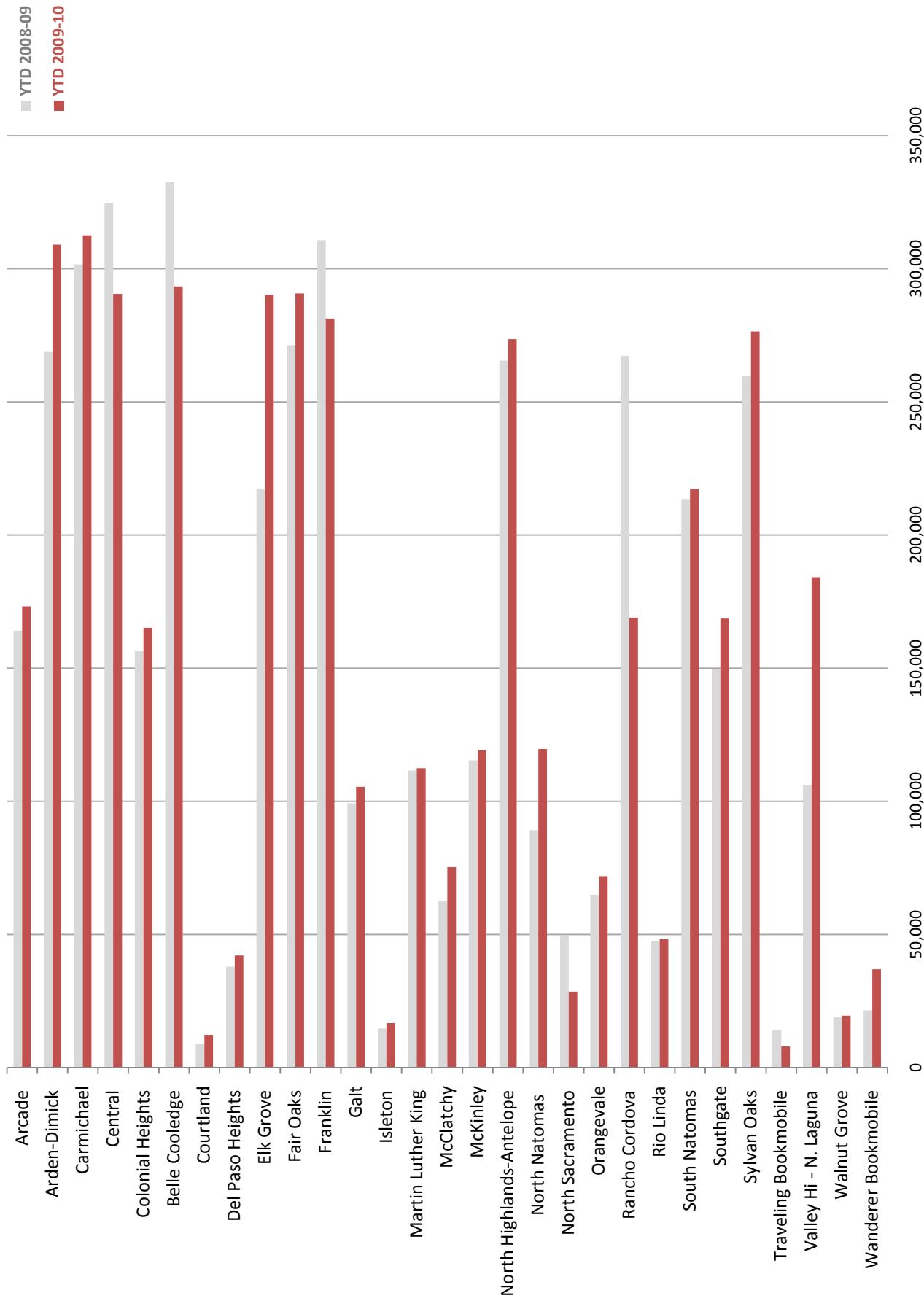
Branches	MARCH 2010			Monthly New Customers			Cumulative New Customers			Total Customers			
	March 2009	March 2010	% Change	YTD 2008-09	YTD 2009-10	% Change	2008-09	2009-10	% Change	2008-09	2009-10	% Change	
Totals	7,359	6,923	-5.9%	65,167	62,780	-3.7%	541,776	620,254	14.5%	78,478	80,499	12.8%	
Arcade	236	304	28.8%	2,626	1,911	-27.2%	18,177	20,499	2,322	23,233	26,332	13.3%	
ArdenDimick	283	264	-6.7%	2,427	2,325	-4.2%	23,351	23,332	-0.1%	24,391	26,917	12.9%	
Carmichael	318	246	-22.6%	2,763	2,328	-15.7%	27,476	31,007	13.3%	28,311	30,392	10.4%	
Central	605	486	-19.7%	5,344	4,149	-22.4%	51,062	56,348	10.4%	52,86	55,31	10.4%	
Colonial Heights	348	227	-34.8%	2,619	2,083	-20.5%	24,391	26,917	2,526	28,311	2,081	7.4%	
Belle Cooledge	242	106	-56.2%	2,281	1,713	-568	28,311	30,392	7.4%	24,460	27,569	10.3%	
Courtland	6	9	50.0%	74	85	11	14.9%	740	816	76	7,703	8,800	14.2%
Del Paso Heights	347	76	-78.1%	1,159	764	-395	-34.1%	37,594	43,458	5,864	43,458	5,864	15.6%
Elk Grove	759	394	-48.1%	4,285	4,393	108	2.5%	25,292	28,095	2,803	28,095	2,803	11.1%
Fair Oaks	281	244	-13.2%	2,198	2,112	-86	-3.9%	24,460	27,569	3,109	27,569	3,109	12.7%
Franklin	183	245	33.9%	3,486	2,792	-694	-19.9%	12.531	14,157	1,692	14,157	1,692	13.6%
Galt	115	163	41.7%	1,208	1,186	-22	-1.8%	12,531	13,915	99	13,915	99	11.0%
Isleton	10	5	-50.0%	82	82	0	0.0%	898	997	99	997	99	10.3%
Martin Luther King	218	189	-13.3%	2,180	1,888	-292	-13.4%	20,710	22,852	2,142	20,710	22,852	17.5%
McClatchy	25	37	48.0%	258	275	17	6.6%	2,709	3,183	474	2,709	3,183	17.5%
McKinley	125	100	-20.0%	1,166	1,027	-139	-11.9%	41,032	45,821	4,789	41,032	45,821	11.0%
North Highlands-Antelope	412	423	2.7%	3,874	3,501	-373	-9.6%	6,758	11,756	4,998	6,758	11,756	11.7%
North Natomas	72	431	498.6%	1,236	4,595	3,359	271.8%	31,955	35,918	3,963	31,955	35,918	74.0%
North Sacramento	64	102	59.4%	715	617	-98	-13.7%	7,816	8,583	767	7,816	8,583	9.8%
Orangevale	86	91	5.8%	941	782	-159	-16.9%	7,201	8,335	1,134	7,201	8,335	15.7%
Rancho Cordova	340	375	10.3%	3,044	2,013	-1,031	-33.9%	29,891	32,660	2,769	29,891	32,660	9.3%
Rio Linda	56	40	-28.6%	567	451	-116	-20.5%	5,384	6,063	679	5,384	6,063	12.6%
South Natomas	385	295	-23.4%	3,446	3,073	-373	-10.8%	31,955	35,918	3,963	31,955	35,918	12.4%
Southgate	241	167	-30.7%	2,156	1,766	-390	-18.1%	22,156	24,582	2,426	22,156	24,582	10.9%
Sylvan Oaks	410	391	-4.6%	3,537	3,015	-522	-14.8%	31,446	35,621	4,175	31,446	35,621	13.3%
Traveling Bookmobile	8	13	62.5%	92	55	-37	-40.2%	967	1,061	94	967	1,061	9.7%
Valley Hi - N. Laguna	195	589	202.1%	1,654	5,108	3,454	208.8%	13,455	19,928	6,473	13,455	19,928	48.1%
Walnut Grove	4	9	125.0%	107	92	-15	-14.0%	1,293	1,416	123	1,293	1,416	9.5%
Wanderer Bookmobile	11	7	-36.4%	58	97	39	67.2%	1,002	1,155	153	1,002	1,155	15.3%
Other Circulating Entities													
Books by Mail	1	0	-100.0%	3	5	2	66.7%	157	147	-10	157	-10	-6.4%
ILL	0	1	na	19	16	-3	-15.8%	623	650	27	623	650	4.3%
Misc Circ ¹	973	894	-8.1%	9,562	8,481	-1,081	-11.3%	22,888	31,221	8,333	22,888	31,221	36.4%

Notes

¹ Count includes e-card customers as of 9/2007

Sacramento Public Library Monthly Report

Circulation Comparison



Sacramento Public Library Monthly Report

Circulation

Branch	Monthly Circulation				Monthly Circ. per Open Hour				Cumulative Circulation			
	March 2009	March 2010	% Change	March 2009	March 2010	% Change	YTD 2008-09	YTD 2009-10	N	Change %		
Totals	667,936	694,093	3.9%	2,952	3,176	7.6%	5,479,652	5,744,091	264,439	4.8%		
Arcade	19,797	21,154	6.9%	105	108	2.5%	164,103	173,167	9,064	5.5%		
Arden-Dimick	31,849	33,335	4.7%	169	174	2.5%	269,014	309,073	40,059	14.9%		
Carmichael	36,175	36,469	0.8%	202	192	-5.0%	301,612	312,588	10,976	3.6%		
Central	37,586	21,389	-43.1%	160	97	-39.2%	324,591	290,577	-34,014	-10.5%		
Colonial Heights	18,740	21,549	15.0%	105	128	21.8%	156,422	165,164	8,742	5.6%		
Belle Coedlege	38,946	14,337	-63.2%	207	211	1.8%	332,519	293,348	-39,171	-11.8%		
Courtland	1,334	1,612	20.8%	11	13	19.8%	8,789	12,251	3,462	39.4%		
Del Paso Heights	4,769	4,805	0.8%	31	24	-24.2%	37,864	42,047	4,183	11.0%		
Elk Grove	35,584	33,356	-6.3%	189	170	-10.1%	217,231	290,267	73,036	33.6%		
Fair Oaks	33,079	34,470	4.2%	176	176	0.0%	271,297	290,717	19,420	7.2%		
Franklin	34,878	33,196	-4.8%	134	152	14.0%	310,707	281,243	-29,464	-9.5%		
Galt	11,896	12,991	9.2%	80	86	7.0%	99,332	105,470	6,138	6.2%		
Isleton	2,158	2,735	26.7%	17	17	1.4%	14,675	16,669	1,994	13.6%		
Martin Luther King	13,589	20,691	52.3%	71	123	74.0%	111,623	112,425	802	0.7%		
McClatchy	7,318	11,016	50.5%	51	69	34.5%	62,660	75,327	12,667	20.2%		
McKinley	13,308	15,083	13.3%	85	99	17.1%	115,407	119,222	3,815	3.3%		
North Highlands-Antelope	31,027	34,130	10.0%	165	174	5.5%	265,497	273,537	8,040	3.0%		
North Natomas	10,998	27,137	146.7%	59	131	124.1%	89,143	119,632	30,489	34.2%		
North Sacramento	5,897	2,935	-50.2%	39	18	-53.3%	49,695	28,512	-21,183	-42.6%		
Orangevale	7,873	8,979	14.0%	64	73	14.0%	64,857	71,877	7,020	10.8%		
Rancho Cordova	30,942	31,477	1.7%	165	161	-2.4%	267,339	169,037	-98,302	-36.8%		
Rio Linda	5,416	6,046	11.6%	44	47	5.6%	47,414	48,220	806	1.7%		
South Natomas	25,850	23,517	-9.0%	138	147	6.9%	213,480	217,308	3,828	1.8%		
Southgate	17,361	19,077	9.9%	101	111	9.9%	149,684	168,630	18,946	12.7%		
Sylvan Oaks	31,854	33,439	5.0%	152	153	0.7%	259,634	276,425	16,791	6.5%		
Traveling Bookmobile	1,711	511	-70.1%	49	na	na	14,002	7,860	-6,142	-43.9%		
Valley Hi - N. Laguna	12,090	28,795	138.2%	77	180	135.2%	106,212	184,139	77,927	73.4%		
Walnut Grove	2,355	2,597	10.3%	19	20	4.3%	18,970	19,480	510	2.7%		
Wanderer Bookmobile	2,877	5,011	74.2%	87	122	40.2%	21,507	36,918	15,411	71.7%		
Other Circulating Entities												
Books by Mail	1,292	1,116	-13.6%	na	na	na	10,055	10,271	216	2.1%		
Borrower's Help Desk	0	0	0.0%	na	na	na	98	0	-98	-100.0%		
ILL	157	257	63.7%	na	na	na	1,907	961	-946	-49.6%		
Misc Circ	450	701	55.8%	na	na	na	3,268	4,428	1,160	35.5%		
Telis	1,121	1,569	40.0%	na	na	na	6,417	8,007	1,590	24.8%		
Customer												
Online	127,772	138,187	8.2%	na	na	na	1,014,342	1,121,099	106,757	10.5%		
Telephone	5,573	4,494	-19.4%	na	na	na	47,757	40,439	-7,318	-15.3%		
Download	4,314	5,930	37.5%	na	na	na	30,528	47,756	17,228	56.4%		

Sacramento Public Library Monthly Report

Customers

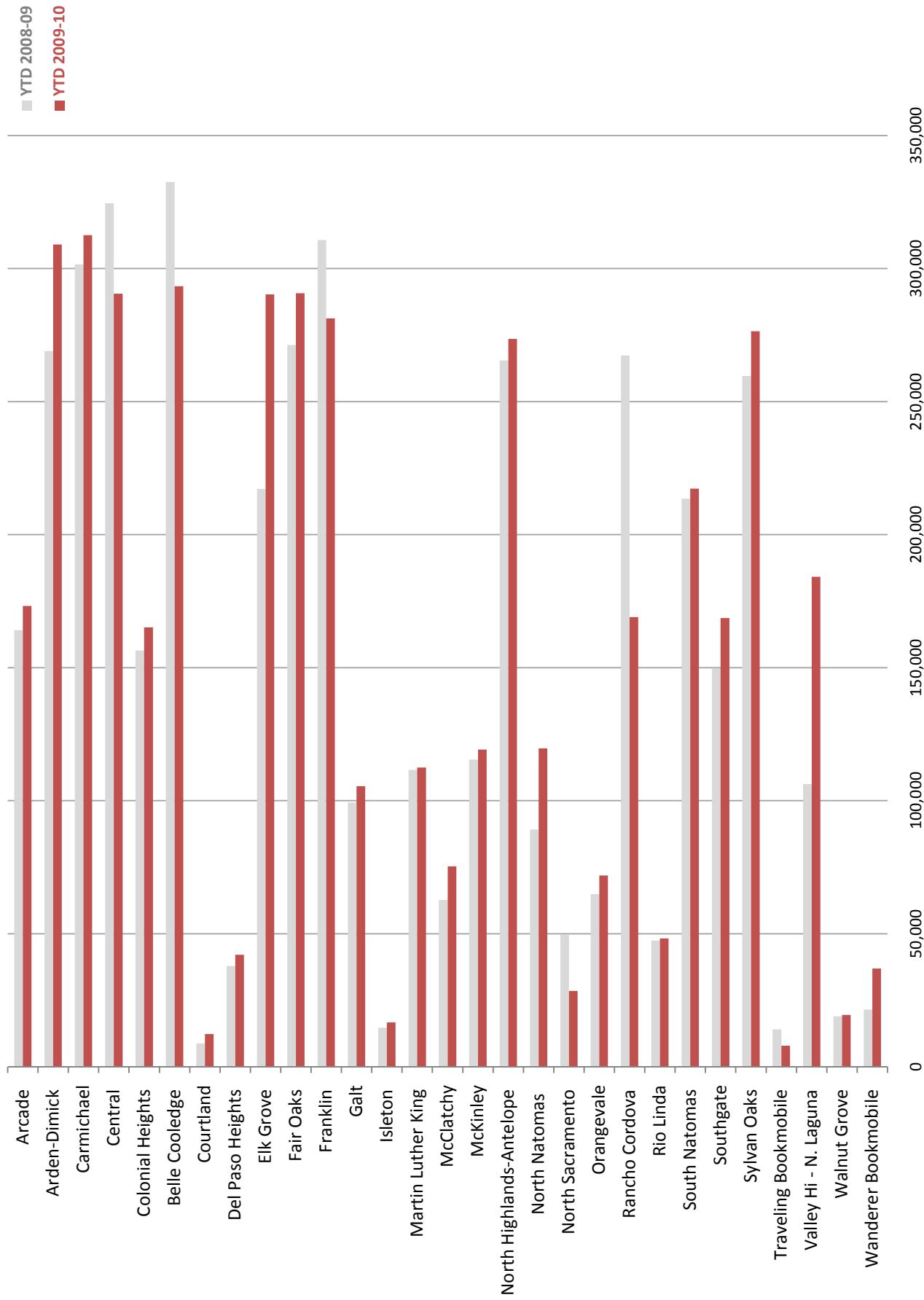
Branches	MARCH 2010			Monthly New Customers			Cumulative New Customers			Total Customers			
	March 2009	March 2010	% Change	YTD 2008-09	YTD 2009-10	% Change	2008-09	2009-10	% Change	2008-09	2009-10	% Change	
Totals	7,359	6,923	-5.9%	65,167	62,780	-3.7%	541,776	620,254	14.5%	78,478	80,499	12.8%	
Arcade	236	304	28.8%	2,626	1,911	-27.2%	18,177	20,499	2,322	23,233	26,332	13.3%	
ArdenDimick	283	264	-6.7%	2,427	2,325	-4.2%	23,344	27,476	17.9%	3,531	3,099	-13.3%	
Carmichael	318	246	-22.6%	2,763	2,328	-15.7%	27,476	31,007	12.9%	5,286	5,286	0.4%	
Central	605	486	-19.7%	5,344	4,149	-22.4%	51,062	56,348	10.4%	24,391	26,917	10.4%	
Colonial Heights	348	227	-34.8%	2,619	2,083	-20.5%	28,311	30,392	7.4%	2,081	2,081	0.0%	
Belle Cooledge	242	106	-56.2%	2,281	1,713	-24.9%	24,460	27,569	12.7%	740	816	10.3%	
Courtland	6	9	50.0%	74	85	11	14.9%	740	76	76	76	76	0.0%
Del Paso Heights	347	76	-78.1%	1,159	764	-39.1%	7,703	8,800	14.2%	37,594	43,458	15.6%	
Elk Grove	759	394	-48.1%	4,285	4,393	2.5%	25,292	28,095	11.1%	5,864	5,864	0.0%	
Fair Oaks	281	244	-13.2%	2,198	2,112	-8.6	24,460	27,569	12.7%	2,803	2,803	0.0%	
Franklin	183	245	33.9%	3,486	2,792	-6.94	24,460	27,569	12.7%	3,109	3,109	0.0%	
Galt	115	163	41.7%	1,208	1,186	-2.2	12,465	14,157	13.6%	1,692	1,692	0.0%	
Isleton	10	5	-50.0%	82	82	0	0.0%	898	99	99	99	99	11.0%
Martin Luther King	218	189	-13.3%	2,180	1,888	-292	-13.4%	20,710	22,852	10.3%	2,142	2,142	0.0%
McClatchy	25	37	48.0%	258	275	17	6.6%	2,709	3,183	17.5%	474	474	0.0%
McKinley	125	100	-20.0%	1,166	1,027	-139	-11.9%	12,531	13,915	11.0%	1,384	1,384	0.0%
North Highlands-Antelope	412	423	2.7%	3,874	3,501	-373	-9.6%	41,032	45,821	11.7%	4,789	4,789	0.0%
North Natomas	72	431	498.6%	1,236	4,595	3,359	271.8%	6,758	11,756	4,998	74.0%	74.0%	0.0%
North Sacramento	64	102	59.4%	715	617	-98	-13.7%	7,816	8,583	767	767	767	0.0%
Orangevale	86	91	5.8%	941	782	-159	-16.9%	7,201	8,335	15.7%	1,134	1,134	0.0%
Rancho Cordova	340	375	10.3%	3,044	2,013	-1,031	-33.9%	29,891	32,660	9.3%	2,769	2,769	0.0%
Rio Linda	56	40	-28.6%	567	451	-116	-20.5%	5,384	6,063	12.6%	679	679	0.0%
South Natomas	385	295	-23.4%	3,446	3,073	-373	-10.8%	31,955	35,918	12.4%	3,963	3,963	0.0%
Southgate	241	167	-30.7%	2,156	1,766	-390	-18.1%	22,156	24,582	10.9%	4,175	4,175	0.0%
Sylvan Oaks	410	391	-4.6%	3,537	3,015	-522	-14.8%	31,446	35,621	13.3%	9,771	9,771	0.0%
Traveling Bookmobile	8	13	62.5%	92	55	-37	-40.2%	967	1,061	9.7%	94	94	0.0%
Valley Hi - N. Laguna	195	589	202.1%	1,654	5,108	3,454	208.8%	13,455	19,928	48.1%	6,473	6,473	0.0%
Walnut Grove	4	9	125.0%	107	92	-15	-14.0%	1,293	1,416	9.5%	123	123	0.0%
Wanderer Bookmobile	11	7	-36.4%	58	97	39	67.2%	1,002	1,155	15.3%	153	153	0.0%
Other Circulating Entities													
Books by Mail	1	0	-100.0%	3	5	2	66.7%	157	147	-6.4%	-10	-10	0.0%
ILL	0	1	na	19	16	-3	-15.8%	623	650	4.3%	27	27	0.0%
Misc Circ ¹	973	894	-8.1%	9,562	8,481	-1,081	-11.3%	22,888	31,221	36.4%	8,333	8,333	0.0%

Notes

¹ Count includes e-card customers as of 9/2007

Sacramento Public Library Monthly Report

Circulation Comparison



Sacramento Public Library Monthly Report

Circulation

Branch	Monthly Circulation				Monthly Circ. per Open Hour				Cumulative Circulation			
	March 2009	March 2010	% Change	March 2009	March 2010	% Change	YTD 2008-09	YTD 2009-10	N	Change %		
Totals	667,936	694,093	3.9%	2,952	3,176	7.6%	5,479,652	5,744,091	264,439	4.8%		
Arcade	19,797	21,154	6.9%	105	108	2.5%	164,103	173,167	9,064	5.5%		
Arden-Dimick	31,849	33,335	4.7%	169	174	2.5%	269,014	309,073	40,059	14.9%		
Carmichael	36,175	36,469	0.8%	202	192	-5.0%	301,612	312,588	10,976	3.6%		
Central	37,586	21,389	-43.1%	160	97	-39.2%	324,591	290,577	-34,014	-10.5%		
Colonial Heights	18,740	21,549	15.0%	105	128	21.8%	156,422	165,164	8,742	5.6%		
Belle Cooleidge	38,946	14,337	-63.2%	207	211	1.8%	332,519	293,348	-39,171	-11.8%		
Courtland	1,334	1,612	20.8%	11	13	19.8%	8,789	12,251	3,462	39.4%		
Del Paso Heights	4,769	4,805	0.8%	31	24	-24.2%	37,864	42,047	4,183	11.0%		
Elk Grove	35,584	33,356	-6.3%	189	170	-10.1%	217,231	290,267	73,036	33.6%		
Fair Oaks	33,079	34,470	4.2%	176	176	0.0%	271,297	290,717	19,420	7.2%		
Franklin	34,878	33,196	-4.8%	134	152	14.0%	310,707	281,243	-29,464	-9.5%		
Galt	11,896	12,991	9.2%	80	86	7.0%	99,332	105,470	6,138	6.2%		
Isleton	2,158	2,735	26.7%	17	17	1.4%	14,675	16,669	1,994	13.6%		
Martin Luther King	13,589	20,691	52.3%	71	123	74.0%	111,623	112,425	802	0.7%		
McClatchy	7,318	11,016	50.5%	51	69	34.5%	62,660	75,327	12,667	20.2%		
McKinley	13,308	15,083	13.3%	85	99	17.1%	115,407	119,222	3,815	3.3%		
North Highlands-Antelope	31,027	34,130	10.0%	165	174	5.5%	265,497	273,537	8,040	3.0%		
North Natomas	10,998	27,137	146.7%	59	131	124.1%	89,143	119,632	30,489	34.2%		
North Sacramento	5,897	2,935	-50.2%	39	18	-53.3%	49,695	28,512	-21,183	-42.6%		
Orangevale	7,873	8,979	14.0%	64	73	14.0%	64,857	71,877	7,020	10.8%		
Rancho Cordova	30,942	31,477	1.7%	165	161	-2.4%	267,339	169,037	-98,302	-36.8%		
Rio Linda	5,416	6,046	11.6%	44	47	5.6%	47,414	48,220	806	1.7%		
South Natomas	25,850	23,517	-9.0%	138	147	6.9%	213,480	217,308	3,828	1.8%		
Southgate	17,361	19,077	9.9%	101	111	9.9%	149,684	168,630	18,946	12.7%		
Sylvan Oaks	31,854	33,439	5.0%	152	153	0.7%	259,634	276,425	16,791	6.5%		
Traveling Bookmobile	1,711	511	-70.1%	49	na	na	14,002	7,860	-6,142	-43.9%		
Valley Hi - N. Laguna	12,090	28,795	138.2%	77	180	135.2%	106,212	184,139	77,927	73.4%		
Walnut Grove	2,355	2,597	10.3%	19	20	4.3%	18,970	19,480	510	2.7%		
Wanderer Bookmobile	2,877	5,011	74.2%	87	122	40.2%	21,507	36,918	15,411	71.7%		
Other Circulating Entities												
Books by Mail	1,292	1,116	-13.6%	na	na	na	10,055	10,271	216	2.1%		
Borrower's Help Desk	0	0	0.0%	na	na	na	98	0	-98	-100.0%		
ILL	157	257	63.7%	na	na	na	1,907	961	-946	-49.6%		
Misc Circ	450	701	55.8%	na	na	na	3,268	4,428	1,160	35.5%		
Telis	1,121	1,569	40.0%	na	na	na	6,417	8,007	1,590	24.8%		
Customer												
Online	127,772	138,187	8.2%	na	na	na	1,014,342	1,121,099	106,757	10.5%		
Telephone	5,573	4,494	-19.4%	na	na	na	47,757	40,439	-7,318	-15.3%		
Download	4,314	5,930	37.5%	na	na	na	30,528	47,756	17,228	56.4%		

Sacramento Public Library Monthly Report

Materials & Hours

Branch	MARCH 2010			ITEMS			TITLES			OPEN HOURS			CLOSED HOURS							
	March 2009		March 2010	March 2009		March 2010	March 2009		March 2010	YTD 2008-09		YTD 2009-10	% Change	March 2010		Reason	YTD 2008-09		YTD 2009-10	% Change
	Totals		2,008,506	475,281		495,663	4,651		39,655	37,696		-4.9%	112	2,477		3,186	28.6%			
Arcade	77,171	77,804	65,295	57,728	196	1,615	1,607	-0.5%	0 na	86	85	-1.2%								
Arden-Dimick	86,035	79,762	83,299	69,005	192	1,617	1,537	-4.9%	4 Plumbing emergency	73	138	89.0%								
Carmichael	125,061	122,573	110,701	102,444	190	1,605	1,611	0.4%	0 na	70	81	15.7%								
Central	334,575	324,178	291,660	275,455	220	1,896	1,833	-3.3%	0 na	77	81	5.2%								
Colonial Heights	75,682	74,417	72,717	63,436	168	1,595	1,333	-16.4%	0 na	80	73	-8.8%								
Belle Cooledge	111,143	81,903	99,685	75,105	68	1,591	1,251	-21.4%	92 Remodel	94	157	67.0%								
Courtland	17,994	16,591	15,650	13,826	120	1,017	1,007	-1.0%	0 na	53	43	-18.9%								
Del Paso Heights	36,139	24,300	29,524	24,628	202	1,307	1,386	6.0%	0 na	59	61	3.4%								
Elk Grove	62,805	67,947	65,278	58,504	196	1,264	1,581	25.1%	0 na	411	101	-75.4%								
Fair Oaks	86,822	85,904	81,951	72,753	196	1,580	1,588	0.5%	0 na	98	87	-11.2%								
Franklin	91,850	91,216	78,857	70,403	218	1,883	1,875	-0.4%	16 Spring Break for Schools	132	180	36.4%								
Galt	44,301	72,230	44,856	39,665	151	1,307	1,293	-1.1%	0 na	68	47	-30.9%								
Isleton	17,008	16,301	17,651	15,036	160	1,160	1,126	-2.9%	0 na	61	115	88.5%								
Martin Luther King	115,245	105,161	104,444	90,732	168	1,592	1,341	-15.8%	0 na	91	83	-8.8%								
McClatchy	25,896	22,487	23,226	21,815	160	1,268	1,343	5.9%	0 na	65	68	4.6%								
McKinley	48,411	47,288	47,695	43,882	152	1,356	1,345	-0.8%	0 na	63	66	4.8%								
North Highlands-Antelope	99,002	96,165	91,241	78,298	196	1,596	1,641	2.8%	0 na	94	66	-29.8%								
North Natomas	27,016	29,341	28,104	27,956	207	1,473	1,187	-19.4%	0 na	82	130	57.9%								
North Sacramento	33,270	31,772	29,500	24,724	160	1,310	1,352	3.2%	0 na	55	56	1.8%								
Orangevale	35,052	35,581	31,781	28,852	123	1,076	1,096	1.9%	0 na	54	39	-27.8%								
Rancho Cordova	96,571	78,986	90,291	69,252	196	1,595	980	-38.6%	0 na	91	689	657.1%								
Rio Linda	29,839	27,235	30,615	27,753	130	1,087	1,080	-0.6%	0 na	51	61	19.6%								
South Natomas	84,193	79,281	72,846	65,295	160	1,605	1,383	-13.8%	0 na	88	72	-18.2%								
Southgate	73,416	77,294	74,623	65,939	172	1,405	1,449	3.1%	0 na	143	93	-35.0%								
Sylvan Oaks	95,903	92,658	96,018	83,297	219	1,770	1,775	0.3%	0 na	102	103	1.0%								
Traveling Bookmobile	8,066	5,449	5,222	3,953	0	299	208	-30.4%	0 na	7	2	-71.4%								
Valley Hi - N. Laguna	41,387	62,455	39,310	57,443	160	1,385	1,069	-22.8%	0 na	63	347	450.8%								
Walnut Grove	21,230	19,957	21,795	18,267	130	1,088	1,087	-0.1%	0 na	50	46	-8.0%								
Wanderer Bookmobile	7,423	7,866	4,633	3,801	41	313	332	6.1%	0 na	16	16	0.0%								

Sacramento Public Library Monthly Report
Program Totals

Branch	MARCH 2010						Cumulative Program Totals						Monthly Attendance						Cumulative Attendance						Program Totals									
	March 2009		March 2010		% Change		YTD 2008-09		YTD 2009-10		Change %		March 2009		March 2010		% Change		2008-09		2009-10		YTD 2008-09		YTD 2009-10		Change %		2008-09		2009-10		Avg. 2009-10	
	Total	350	393	12.3%	Total	2,769	2,436	-12.0%	Total	9,811	9,059	-7.7%	Total	23.1	20.1	-11.4%	Total	80,573	58,563	-22.010	Total	29.1	24.0	-14.2%	Total	17.1	14.2	-14.2%	Total	43.6	43.6	-14.2%		
Arcade	15	13	-13.3%	150	125	-25	-16.7%	171	188	9.9%	11.4	14.5	2,570	1,775	-30.9%	175	-30.9%	-30.9%	17.1	14.2	14.2%	14.2%	14.2	14.2	14.2%	14.2	14.2	14.2%	14.2	14.2	14.2%			
Arden-Dimick	14	19	35.7%	133	112	-21	-15.8%	542	486	-10.3%	38.7	25.6	4,900	4,885	-0.3%	-15	-0.3%	-0.3%	36.8	43.6	43.6	43.6	43.6	43.6	43.6%	43.6	43.6	43.6%	43.6	43.6	43.6%			
Carmichael	23	32	39.1%	185	213	28	15.1%	672	681	11.3%	26.6	21.3	4,785	4,243	-11.3%	-542	-11.3%	-11.3%	25.9	19.9	19.9	19.9	19.9	19.9	19.9%	19.9	19.9	19.9%	19.9	19.9	19.9%			
Central	33	48	45.5%	255	287	32	12.5%	1,106	612	-44.7%	33.5	12.8	7,864	5,066	-35.6%	-2,798	-35.6%	-35.6%	30.8	17.7	17.7	17.7	17.7	17.7	17.7%	17.7	17.7	17.7%	17.7	17.7	17.7%			
Colonial Heights	14	13	-7.1%	101	112	11	10.9%	328	263	-19.8%	23.4	20.2	2,124	2,204	80	3.8%	80	3.8%	21.0	19.7	19.7	19.7	19.7	19.7	19.7%	19.7	19.7	19.7%	19.7	19.7	19.7%			
Belle Cooledge	22	6	-72.7%	149	116	-33	-22.1%	894	358	-60.0%	40.6	59.7	5,267	3,013	-2,254	-2,254	-42.8%	-42.8%	35.3	26.0	26.0	26.0	26.0	26.0	26.0%	26.0	26.0	26.0%	26.0	26.0	26.0%			
Courtland	18	21	16.7%	138	145	7	5.1%	392	422	7.7%	21.8	20.1	2,732	3,047	315	11.5%	315	11.5%	19.8	21.0	21.0	21.0	21.0	21.0	21.0%	21.0	21.0	21.0%	21.0	21.0	21.0%			
Del Paso Heights	8	11	37.5%	48	113	65	135.4%	36	206	-472.2%	4.5	18.7	802	3,225	2,423	302.1%	802	302.1%	302.1%	16.7	28.5	28.5	28.5	28.5	28.5	28.5%	28.5	28.5	28.5%	28.5	28.5	28.5%		
Elk Grove	20	20	0.0%	84	100	16	19.0%	917	703	-23.3%	45.9	35.2	4,201	2,529	-1,672	-1,672	-39.8%	-39.8%	50.0	25.3	25.3	25.3	25.3	25.3	25.3%	25.3	25.3	25.3%	25.3	25.3	25.3%			
Fair Oaks	11	23	109.1%	99	106	7	7.1%	584	857	46.7%	53.1	37.3	4,488	2,686	-1,797	-1,797	-40.1%	-40.1%	45.3	25.3	25.3	25.3	25.3	25.3	25.3%	25.3	25.3	25.3%	25.3	25.3	25.3%			
Franklin	8	12	50.0%	67	100	33	49.3%	519	448	-13.7%	64.9	37.3	3,618	2,343	-1,275	-1,275	-35.2%	-35.2%	54.0	23.4	23.4	23.4	23.4	23.4	23.4%	23.4	23.4	23.4%	23.4	23.4	23.4%			
Galt	22	16	-27.3%	159	101	-58	-36.5%	346	281	-18.8%	15.7	17.6	3,578	1,784	-1,794	-1,794	-50.1%	-50.1%	22.5	17.7	17.7	17.7	17.7	17.7	17.7%	17.7	17.7	17.7%	17.7	17.7	17.7%			
Isleton	12	13	8.3%	122	72	-50	-41.0%	224	163	-27.2%	18.7	12.5	2,565	1,461	-1,104	-1,104	-43.0%	-43.0%	21.0	20.3	20.3	20.3	20.3	20.3	20.3%	20.3	20.3	20.3%	20.3	20.3	20.3%			
Martin Luther King	10	8	-20.0%	96	66	-30	-31.3%	234	206	-12.0%	23.4	25.8	2,061	1,298	-763	-763	-37.0%	-37.0%	21.5	19.7	19.7	19.7	19.7	19.7	19.7%	19.7	19.7	19.7%	19.7	19.7	19.7%			
McClatchy	7	7	0.0%	80	52	-28	-35.0%	136	125	-8.1%	19.4	17.9	1,355	1,378	23	23	1.7%	1.7%	16.9	26.5	26.5	26.5	26.5	26.5	26.5%	26.5	26.5	26.5%	26.5	26.5	26.5%			
McKinley	10	15	50.0%	79	86	7	8.9%	382	374	-2.1%	38.2	24.9	3,543	2,034	-1,509	-1,509	-42.6%	-42.6%	44.8	23.7	23.7	23.7	23.7	23.7	23.7%	23.7	23.7	23.7%	23.7	23.7	23.7%			
North Highlands-Antelope	14	15	7.1%	80	74	-6	-7.5%	287	284	-1.0%	20.5	18.9	1,999	4,667	2,668	2,668	133.5%	133.5%	25.0	63.1	63.1	63.1	63.1	63.1	63.1%	63.1	63.1	63.1%	63.1	63.1	63.1%			
North Natomas	7	14	100.0%	70	89	19	27.1%	193	511	164.8%	27.6	36.5	1,465	2,187	722	722	49.3%	49.3%	20.9	24.6	24.6	24.6	24.6	24.6	24.6%	24.6	24.6	24.6%	24.6	24.6	24.6%			
North Sacramento	6	5	-16.7%	50	51	1	2.0%	187	34	-81.8%	31.2	6.8	1,788	866	-922	-922	-51.6%	-51.6%	35.8	17.0	17.0	17.0	17.0	17.0	17.0%	17.0	17.0	17.0%	17.0	17.0	17.0%			
Orangevale	2	3	50.0%	23	58	35	152.2%	64	14	-78.1%	32.0	4.7	954	1,286	332	332	34.8%	34.8%	41.5	22.2	22.2	22.2	22.2	22.2	22.2%	22.2	22.2	22.2%	22.2	22.2	22.2%			
Rancho Cordova	22	26	18.2%	135	67	-68	-50.4%	521	469	-10.0%	23.7	18.0	5,746	2,445	-3,301	-3,301	-57.4%	-57.4%	42.6	36.5	36.5	36.5	36.5	36.5	36.5%	36.5	36.5	36.5%	36.5	36.5	36.5%			
Rio Linda	6	7	16.7%	54	48	-6	-11.1%	47	92	95.7%	7.8	13.1	719	825	106	106	14.7%	14.7%	13.3	17.2	17.2	17.2	17.2	17.2	17.2%	17.2	17.2	17.2%	17.2	17.2	17.2%			
South Natomas	20	13	-35.0%	155	50	-105	-67.7%	503	365	-27.4%	25.2	28.1	4,690	996	-3,694	-3,694	-78.8%	-78.8%	30.3	19.9	19.9	19.9	19.9	19.9	19.9%	19.9	19.9	19.9%	19.9	19.9	19.9%			
Southgate	5	6	20.0%	44	33	-11	-25.0%	114	78	-31.6%	22.8	13.0	1,107	600	-507	-507	-45.8%	-45.8%	25.2	18.2	18.2	18.2	18.2	18.2	18.2%	18.2	18.2	18.2%	18.2	18.2	18.2%			
Sylvan Oaks	13	14	7.7%	124	33	-91	-73.4%	322	321	-0.3%	24.8	22.9	3,832	766	-3,066	-3,066	-80.0%	-80.0%	30.9	23.2	23.2	23.2	23.2	23.2	23.2%	23.2	23.2	23.2%	23.2	23.2	23.2%			
Valley Hi - N. Laguna	8	10	25.0%	58	22	-36	-62.1%	150	496	230.7%	18.8	49.6	1,032	869	-163	-163	-15.8%	-15.8%	17.8	39.5	39.5	39.5	39.5	39.5	39.5%	39.5	39.5	39.5%	39.5	39.5	39.5%			
Walnut Grove	0	3	na	31	5	-26	-83.9%	0	22	na	0.0	7.3	793	85	-708	-708	-89.3%	-89.3%	25.6	17.0	17.0	17.0	17.0	17.0	17.0%	17.0	17.0	17.0%	17.0	17.0	17.0%			

Sacramento Public Library Monthly Report
Self-Check

Branch	Monthly Circulation			Cumulative Circulation				
	March 2009	March 2010	Change N	% %	YTD 2008-09	YTD 2009-10	Change %	
Totals	136,522	284,849	148,327	108.6%	67.0%	1,058,834	2,113,019	1,054,185
Arcade	5,368	8,817	3,449	64.3%	41.7%	42,839	63,343	20,504
Arden-Durick	9,010	19,549	10,539	117.0%	58.6%	72,774	168,667	95,289
Carmichael	19,763	21,726	1,963	9.9%	59.6%	161,070	184,122	23,052
Central ²	9,525	na	na	na	na	83,792	76,786	-7,006
Colonial Heights	na	16,291	na	na	75.6%	na	115,806	na
Belle Coedlege	8,351	7,619	-732	-8.8%	53.1%	74,639	118,865	44,226
Courtland	na	885	na	na	54.9%	na	4,954	na
Del Paso Heights	na	2,293	na	na	47.7%	na	16,463	na
Elk Grove	26,803	25,614	-1,189	-4.4%	76.8%	139,586	225,506	85,920
Fair Oaks	9,980	19,020	9,040	90.6%	55.2%	83,171	142,752	59,381
Franklin	3,522	18,306	14,784	419.8%	55.1%	23,806	118,209	94,403
Galt	na	2,091	na	na	16.1%	na	5,992	na
Istion	na	945	na	na	34.6%	na	3,649	na
Martin Luther King Jr.	na	10,468	na	na	50.6%	na	48,088	na
McClatchy	na	na	na	na	na	na	na	na
McKinley	na	9,310	na	na	61.7%	na	67,078	na
North Highlands	10,802	21,675	10,873	100.7%	63.5%	93,607	165,020	71,413
North Natomas ³	3,885	20,006	16,121	415.0%	73.7%	33,430	72,394	39,964
North Sacramento	na	na	na	na	na	na	na	na
Orangevale	na	2,770	na	na	30.8%	na	17,157	na
Rancho Cordova	8,393	18,346	9,953	118.6%	58.3%	71,132	56,985	-14,147
Rio Linda	na	2,481	na	na	41.0%	na	18,737	na
South Natomas	7,599	11,156.0	3,557	46.8%	47.4%	60,476	104,866	44,190
Southgate	4,523	8,669.0	4,146	91.7%	45.4%	34,944	67,385	32,441
Sylvan Oaks	5,900	15,973.0	10,073	170.7%	47.8%	66,341	109,586	43,245
Valley Hi-North Laguna ³	3,098	20,839.0	17,741	572.7%	72.4%	17,227	140,809	123,382
Walnut Grove	na	na	na	na	na	na	na	na

Note:

¹ Self Check machines were added to additional branches in Summer 2009.

² Central self check data are not available for March 2010.

³ The self check data for North Natomas and Valley Hi-North Laguna from March 31 to April 12 are mixed together - Valley Hi used North Natomas' login for troubleshooting.

Note:
¹ Self Check machines were added to additional branches in Summer 2009.

Sacramento Public Library Monthly Report

Materials & Hours

Branch	MARCH 2010			ITEMS			TITLES			OPEN HOURS			CLOSED HOURS					
	March 2009		March 2010	March 2009		March 2010	YTD 2008-09		YTD 2009-10	% Change		March 2010	Reason	YTD 2008-09		YTD 2009-10	% Change	
	TOTALS		2,008,506	2,004,102	475,281		495,663	4,651		39,655	37,696	-4.9%		112	2,477		3,186	28.6%
Arcade	77,171	77,804	65,295	57,728	196	1,615	1,607	-0.5%	0 na	86	85	-1.2%			73	138	89.0%	
Arden-Dimick	86,035	79,762	83,299	69,005	192	1,617	1,537	-4.9%	4 Plumbing emergency	70	81	15.7%			0 na	0 na	0 na	
Carmichael	125,061	122,573	110,701	102,444	190	1,605	1,611	0.4%		77	81	5.2%			0 na	0 na	0 na	
Central	334,575	324,178	291,660	275,455	220	1,896	1,833	-3.3%		92 Remodel	94	157	67.0%			0 na	0 na	0 na
Colonial Heights	75,682	74,417	72,717	63,436	168	1,595	1,333	-16.4%		53	43	-18.9%			80	73	-8.8%	
Belle Cooledge	111,143	81,903	99,685	75,105	68	1,591	1,251	-21.4%										
Courtland	17,994	16,591	15,650	13,826	120	1,017	1,007	-1.0%	0 na									
Del Paso Heights	36,139	24,300	29,524	24,628	202	1,307	1,386	6.0%	0 na									
Elk Grove	62,805	67,947	65,278	58,504	196	1,264	1,581	25.1%	0 na									
Fair Oaks	86,822	85,904	81,951	72,753	196	1,580	1,588	0.5%	0 na									
Franklin	91,850	91,216	78,857	70,403	218	1,883	1,875	-0.4%	16 Spring Break for Schools									
Galt	44,301	72,230	44,856	39,665	151	1,307	1,293	-1.1%	0 na									
Isleton	17,008	16,301	17,651	15,036	160	1,160	1,126	-2.9%	0 na									
Martin Luther King	115,245	105,161	104,444	90,732	168	1,592	1,341	-15.8%	0 na									
McClatchy	25,896	22,487	23,226	21,815	160	1,268	1,343	5.9%	0 na									
McKinley	48,411	47,288	47,695	43,882	152	1,356	1,345	-0.8%	0 na									
North Highlands-Antelope	99,002	96,165	91,241	78,298	196	1,596	1,641	2.8%	0 na									
North Natomas	27,016	79,341	28,104	77,956	207	1,473	1,187	-19.4%	0 na									
North Sacramento	33,270	31,772	29,500	24,724	160	1,310	1,352	3.2%	0 na									
Orangevale	35,052	35,581	31,781	28,852	123	1,076	1,096	1.9%	0 na									
Rancho Cordova	96,571	78,986	90,291	69,252	196	1,595	980	-38.6%	0 na									
Rio Linda	29,839	27,235	30,615	27,753	130	1,087	1,080	-0.6%	0 na									
South Natomas	84,193	79,281	72,846	65,295	160	1,605	1,383	-13.8%	0 na									
Southgate	73,416	77,294	74,623	65,939	172	1,405	1,449	3.1%	0 na									
Sylvan Oaks	95,903	92,658	96,018	83,297	219	1,770	1,775	0.3%	0 na									
Traveling Bookmobile	8,066	5,449	5,222	3,953	0	299	208	-30.4%	0 na									
Valley Hi - N. Laguna	41,387	62,455	39,310	57,443	160	1,385	1,069	-22.8%	0 na									
Walnut Grove	21,230	19,957	21,795	18,267	130	1,088	1,087	-0.1%	0 na									
Wanderer Bookmobile	7,423	7,866	4,633	3,801	41	313	332	6.1%	0 na									